



Llywodraeth Cymru
Welsh Government

**Homelessness and Social Housing Allocation
(WALES) Act 2026**

Explanatory Memorandum
incorporating the
Regulatory Impact Assessment and Explanatory
Notes

March 2026

Explanatory Memorandum to the Homelessness and Social Housing Allocation (Wales) Act 2026

This Explanatory Memorandum has been prepared by the Housing and Regeneration Group of the Welsh Government and is laid before Senedd Cymru.

It was originally prepared and laid in accordance with Standing Order 26.6 in May 2025, a revised Memorandum was laid in accordance with Standing Order 26.28 in February 2026. This Memorandum, laid in March 2026, is the final version.

Member's Declaration

In my view the provisions of the Homelessness and Social Housing Allocation (Wales) Act 2026, introduced by me on the 19 May 2025, would be within the legislative competence of Senedd Cymru.

Jayne Bryant MS

Cabinet Secretary for Housing and Local Government
Member of the Senedd in charge of the Act

March 2026

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PART 1 – EXPLANATORY MEMORANDUM

Chapter 1: Description

1. The Homelessness and Social Housing Allocation (Wales) Act (“the Act”) reforms existing homelessness and housing legislation in Wales by amending Part 2 of the Housing (Wales) Act 2014 (Homelessness), Part 6 of the Housing Act 1996 (Allocation of housing accommodation) and, to a lesser extent, the Social Services and Well-being (Wales) Act 2014 to enhance the prevention and relief of homelessness in Wales. The Act will:

- Expand access to homelessness services and provide additional support to those who need it most.
- Widen responsibility to certain specified persons to identify individuals who are homeless or at risk of homelessness and respond effectively.
- Prioritise allocation of social housing to those most in need.

Chapter 2: Legislative Competence

1. Senedd Cymru ("the Senedd") has the legislative competence to make the provisions in the Homelessness and Social Housing Allocation (Wales) Act ("the Act") pursuant to Part 4 of the Government of Wales Act 2006 ("GoWA 2006") as amended by the Wales Act 2017¹.

¹ NB. sections 20 and 31 make provision to impose functions on "reserved authorities" within the meaning in Schedule 7B to GOWA 2006 (including certain Ministers of the Crown). Section 20 also imposes functions on reserved authorities and others that are specifically exercisable in relation to reserved authorities. Sections 20 and 31 also provide the Welsh Ministers with a power by subordinate legislation to impose those functions on other reserved authorities (including Ministers of the Crown) or to change those functions of reserved authorities (including Ministers of the Crown) in future, with the consent of, or following consultation with, the Secretary of State. Section 14(7) modifies the functions of reserved authorities and confers functions that are specifically exercisable in relation to reserved authorities. Section 21 modifies the functions of reserved authorities, including certain Ministers of the Crown. Sections 11(1) to (5) and 13(2) modify functions that are specifically exercisable in relation to reserved authorities. Therefore, in accordance with Schedule 7B to GOWA 2006, those provisions are within competence if the consent of the relevant Ministers of the Crown is provided (or they are consulted, as appropriate) in respect of them. Minister of the Crown consent (and consultation) was provided in February 2026.

Chapter 3: Purpose and intended effect of the legislation

Homelessness in Wales

1. The legal framework for homelessness services and the allocation of social housing in Wales is established by the Housing (Wales) Act 2014 (“the 2014 Act”), the Housing Act 1996 (“the HA 1996”) and the regulations made under these enactments. In the decade since the Welsh Government introduced the 2014 Act, the experience of and response to homelessness in Wales irreversibly changed. The Coronavirus pandemic, humanitarian response to the war in Ukraine and the cost-of-living crisis placed considerable pressure on homeless services across Wales.
2. Arguably, the most significant external factor was the Covid-19 pandemic. In early 2020, as the potential seriousness of the pandemic became known, Welsh Government provided additional guidance and funding to local authorities to ensure everyone who presented to homelessness services without accommodation was provided with the accommodation and support they needed to stay safe. This became known as the ‘no one left out’ policy. If necessary, authorities were asked to procure Bed and Breakfast accommodation (along with other temporary accommodation sources, including hotels). Understandably, this resulted in an increase in people accommodated in such premises. This was necessary due to the lack of other available accommodation, to mitigate public health risks and support people who would previously have been street homeless or sofa surfing.
3. Between the start of the COVID-19 pandemic and the end of June 2023, over 38,600 people experiencing homelessness were supported with emergency temporary accommodation.
4. As the pandemic eased, the expectation was that there would be a corresponding decline in homelessness presentations. This has not been the case, not least due to other pressures on households arising from the cost-of-living crisis and the wider pressures on housing supply.
5. At the time of writing, there are 11,203 individuals housed in temporary accommodation in Wales, 2,679 of these are dependent children aged under 16. 30% of these individuals, of which 12% are dependent children under 16, are staying in bed and breakfast and hotels. An estimated 119 individuals are known to be sleeping rough throughout Wales. Repeat homelessness is a significant and worrying issue, with 14% of those individuals in temporary accommodation, having previously been placed into temporary accommodation within the last 12 months.

6. The current approach to homelessness service provision is therefore not sustainable and does not have a sufficiently preventative focus. Since the commencement of the 2014 Act prevention rates have stagnated and dropped significantly in the last two years. Moreover, repeat homelessness is high and the system is very expensive to deliver. Long stays in temporary accommodation can result in negative impacts for individuals. In order to address this, alongside broader practice, policy changes and investment in housing supply, legislative reform was required to achieve systemic transformation to enable more effective homelessness prevention, provide a more effective individualised service to those who are homeless or at risk of homelessness in Wales and make better use of accommodation supply to those most in need.

Context

7. As set out in section 4 (consultation), the introduction of the Act comes following years of engagement and co-production with stakeholders. This was initiated by the work of the [Homelessness Action Group](#) and the publication of our strategy in 2019, informed by our response to a global pandemic and ongoing cost of living crisis and refined by an Expert Review Panel. The Act is based on a strong evidential grounding and has been informed by stakeholder views at every stage.
8. The aims of the Act build on the foundations set out in Part 2 of the 2014 Act, which was instrumental in establishing a homelessness system based on prevention, lowering emphasis on the concept of “testing” for service access, widening accommodation options and fostering cooperation between public services.
9. Although transformative at the time, the evaluation of the 2014 legislation highlighted persistent challenges in delivering key aims related to prevention and repeat homelessness.² The Homelessness Monitor for Wales (2021) also points out that since 2014, more people have sought help, but success rates for prevention and relief remain unchanged.³
10. The existing legislation did not provide a sufficient response to the unprecedented increase in demand and emerging pressures related to homelessness in Wales. The Act aims to improve the homelessness system so that it can better respond to the pressures faced today, and provide a sustainable, person-centred system which is fit for future need.

² [Evaluation of Homelessness Legislation \(Part 2 of the Housing Act \(Wales\) 2014\): final report | GOV.WALES](#)

³ Fitzpatrick, S., Pawson, H., Bramley, G., Young, G., Watts, B. & Wood, J. (2021) The Homelessness Monitor: Wales 2021. London: Crisis

General overview of the Homelessness and Social Housing Allocation (Wales) Act

11. This is largely an amending Act. It sets out a range of amendments to the 2014 Act, the Housing Act 1996 (HA 1996) and, to a lesser extent, the Social Services and Well-being (Wales) Act 2014. It also introduces a range of new provisions to reform homelessness and social housing allocation systems within Wales. The Act is in three parts; part 1 focusses on homelessness; part 2 focusses on social housing allocation and part 3 makes miscellaneous and general provision including a duty on Welsh Ministers to issue guidance to local authorities on rent guarantee schemes, a duty to review and publish report on the operation and effect of the Act and of the duty to ask and act, a duty to report to the Senedd on progress towards full commencement, definitions of terms used in the Act, provision introducing a schedule of minor and consequential amendments, provision of a power to make incidental, supplementary, consequential, transitional or saving provision in regulations and provision for the coming into force of provisions in the Act.
12. The [White Paper on ending homelessness in Wales](#) set out the working principles upon which legislative reform around homelessness and social housing allocation was proposed. These remain core to the Act which has been drafted to deliver a system based on the following:
 - Homelessness should be rare, brief and unrepeated.
 - Homelessness services should be trauma informed and person-centred.
 - Those who are homeless should be able to obtain long term housing quickly, increase their own self-sufficiency, and stay housed (Rapid Rehousing).
 - Preventing homelessness is the responsibility of the Welsh public service.
13. Two main challenges of homelessness service provision are managing increasing demand at the front of the system and improving the flow of people through the system into suitable and sustainable accommodation. The first part of the Act will re-focus homelessness service delivery on prevention, with a stronger emphasis on early identification and intervention. It will expand access to the homelessness system and target additional support to those who need it most. It will enable a person-centred approach that considers the root causes of homelessness and better addresses individual support needs and will widen responsibility for this across the Welsh public service. The second part of the Act will enable increased flow through the homelessness system by ensuring limited social housing is used for those most in need.
14. The Act provides powers to make subordinate legislation in a number of areas. Subordinate legislation making powers are necessary in certain areas to provide a more flexible and nuanced approach that is sustainable. These subordinate

legislation powers will, in the majority of instances, be subject to the approval procedure.

Part 1: Homelessness

Prevention

Meaning of “threatened with homelessness”

15. The 2014 Act provides that a person is ‘threatened with homelessness’ if it is likely that the person will become homeless within 56 days. Section 66 of the 2014 Act sets out that a local housing authority must help to secure that suitable accommodation does not cease to be available for occupation by an applicant if the authority is satisfied that the applicant is threatened with homelessness, and eligible for help. Section 64 sets out examples of reasonable steps the local housing authority can take to help secure the availability of suitable accommodation and the Code of Guidance for Local Authorities on the Allocation of Accommodation and Homelessness (“the Code of Guidance”) provides more details and a list of minimum interventions each local authority should have in place (which is not a list of minimum interventions for each applicant).
16. The Act amends the 2014 Act so that a person is threatened with homelessness if they have received written notice requiring them to give up occupation of their accommodation, an application has been made to the High Court or county court for possession of their accommodation or if it is likely that the person will become homeless within six months.
17. This amendment aims to increase the time period in which a local authority can work with an applicant to prevent homelessness occurring and provide clarity to local authorities and applicants that notices seeking possession are a threat of homelessness. This is necessary for several reasons.

Increased demand

18. The continued increased demand for homelessness services (described above) has resulted in unprecedented high caseloads for homelessness services, forcing authorities to work in a reactive, crisis response and reducing their capacity to undertake effective prevention focussed activity. Throughout the engagement and consultation period local authorities have requested more time (alongside additional resource) to undertake prevention work.

Earlier intervention

19. Culturally, local authorities suggest that public understanding of council provided homelessness services is that these services are for access at crisis point and, therefore, present late to services. This limits the prevention work local

authorities can undertake. The intention (supported by broader communications efforts and the “ask and act” duty set out below), is that the expanded prevention period will encourage applicants to present earlier, before their situation has escalated and become more complex. Local authorities will, therefore, stand a stronger chance of preventing homelessness.

Alignment with wider legislation

20. While multiple factors lead to homelessness, the highest recorded reason for homelessness applications in Wales is the end of a tenancy or occupation contract.⁴ Under the Renting Homes (Wales) Act 2016 (‘the 2016 Act’) a contract holder of a periodic standard contract may be issued a landlord’s Notice Seeking Possession, on a “no fault ground”, which gives a minimum of 6 months’ notice prior to their occupation contract coming to an end.
21. The extended prevention period aligns homelessness legislation with the 2016 Act so that households served a notice seeking possession are able to present to the local authority as soon as they receive the notice. This will ensure local authorities have as long as possible to prevent homelessness, or, if this is not possible, identify alternative housing options with applicants, that do not result in homelessness.

Help to prevent an applicant from becoming homeless

22. As outlined above, the current pressures within the homelessness system have negatively impacted prevention activity, compounding supply issues and significantly limiting options for applicants. It is important that more effective prevention measures are taken to enable more people to remain in their homes.
23. As part of a broader aim to improve prevention, the Act removed section 65 of the 2014 Act and strengthened the wording in section 66 so that the local authority must help to secure that suitable accommodation does not cease to be available for occupation by the applicant, by taking reasonable steps likely to achieve that purpose. Combined with the extended prevention period, we aim to ensure that local authorities take more effective prevention activity, sooner.
24. The Welsh Government will maintain its current power to make an order under the 2014 Act to specify other circumstances in which it is considered reasonable or not reasonable to stay in accommodation. The ability for Welsh Ministers to specify additional circumstances provides flexibility to adapt to changing housing needs and conditions.

⁴ [Households found to be eligible, homeless subject to duty to help to secure during the year. Main reason for loss of last settled home by type of household \(Section 73\)](#)

Duty to assess and notice of outcome of assessment

25. Section 62 of the 2014 Act requires a local housing authority to undertake an assessment of a person who has applied for assistance, who appears to the local housing authority to be homeless or threatened with homelessness, and whose circumstances have materially changed since any prior assessment. Section 62(5) and (6) set out what is to be included in the assessment and what the authority must do in carrying out the assessment, including seeking to identify the outcome the applicant wishes to achieve as a result of the authority's help.
26. The Act amends section 62 of the 2014 Act to ensure that the assessment process becomes more person centred. It requires that the assessment includes the support an applicant may need to overcome any barrier they might face to living independently. Local housing authorities will also be required to seek the views of the applicant and make inquiries relevant to the assessment regarding the personal characteristics and circumstances of the applicant and any person with whom the applicant lives or might reasonably be expected to live.
27. Those with lived experience of homelessness have shared that they often feel unheard when explaining their circumstances or needs and can find the homelessness application process confusing. This confusion is intensified by a lack of ongoing communication with the local authority. Under-served communities describe additional barriers when seeking the resolution of homelessness.⁵ Individuals who have experienced homelessness raise concerns that issues that are very important to them are not always considered through their engagement with homelessness teams.⁶
28. In response to this feedback, the Act also amends section 62 to require that it must include an assessment of the support needed by the applicant to make communication with the applicant in the exercise of the authority's homelessness functions, accessible to the applicant. This amendment responds to the feedback of those with experience of homelessness who have expressed that the formal notification letters provided by local authorities are extremely difficult to understand. Research suggests this is a particular challenge in relation to neurodiversity.⁷
29. We note that local authorities provide formal notification letters to ensure that they demonstrate compliance with the law and that without such letters, it is more difficult for them to effectively defend unjustified challenge. However, the amendment aims to ensure that, alongside these formal notifications, appropriate action is taken to explain the contents of these letters and the supporting process is accessible and understandable to the applicant.

⁵ [Experiences-of-homelessness-Final-Version-PDF.pdf](#)

⁶ [Experts by Experience](#)

⁷ [EYHC+-+Impossible+to+Navigate+\(Final+2024+Version\).pdf](#)

Prevention, Support and Accommodation plans

30. The current Code of Guidance recommends the use of “Personal Housing Plans” when supporting an applicant to deliver reasonable steps that are to be taken by the applicant or local housing authority to achieve the applicant’s desired outcome. Several local housing authorities have adopted the use of such plans and evidence suggests these documents can enhance and improve a service user’s experience, where housing professionals have the capacity and capability to complete them properly and they align to an individualised assessment of a person’s needs.
31. The Act introduces a requirement on a local authority to prepare and maintain a Prevention, Support and Accommodation Plan (PSAP) for any applicant the authority considers it owes a homelessness duty. The name PSAP is a direct response to the feedback of local authorities who shared views during consultation that the name of the plan should reflect that it will go beyond housing and record a range of needs that will require a range of agencies to support.
32. The PSAP will be based on the section 62 assessment and record the outcomes an applicant wishes to achieve with the authority’s help and the agreed steps both the applicant and local housing authority will take in connection with the purpose of securing or retaining suitable accommodation. Where agreement cannot be reached on the steps in relation to the PSAP, the local housing authority must record why they could not agree, steps they consider it is reasonable for the applicant to take and steps the authority will take. The PSAP must record any steps of which it is aware that another public authority has agreed to take. The PSAP must also record the steps the authority will take to communicate with the applicant in a way that is accessible to them.
33. It is expected that the PSAP will be kept under ongoing review. This is important, given the needs or circumstances of an applicant and of their households may change with time, and to capture where recorded actions taken have been successful or unsuccessful. People experiencing homelessness often feel a lack of transparency within the homelessness system, which, for some, can result in anxiety and uncertainty. During our engagement work with those with lived experience of homelessness we heard from many people who described going for long periods of time without an update on their case. The Act sets out the circumstances in which the PSAP must be reviewed, including where a period of 8 weeks has passed since completion of the first plan or last review of the PSAP, where the circumstances of the applicant or their household have changed affecting their accommodation or support needs, or their entitlement to homelessness assistance, or if the applicant, who was at risk of homelessness, becomes homeless.
34. A fundamental principle of the Act is the creation of a person centred, trauma informed approach to homelessness in Wales. The PSAP will provide an

important tool in converting this principle into practice. Policy intention is for the PSAP to form the basis of individualised support that is holistic in its nature, recognising the causes and consequences of homelessness are varied and can be complex. The necessary support must be equally personalised, drawing in support from both homelessness services and wider organisations who are better suited to supporting a wider range of need.

Individual right to request a review of decisions

35. Applicants already have the right to request a review of certain decisions in their case within 21 days of being notified of that decision (or longer as the local housing authority may allow). The right to request a review does not extend to every decision but includes decisions taken in relation to whether homelessness duties are owed, eligibility for support, where duties have been ended, decisions to refer the applicant to another local authority under the local connection provisions and decisions as to whether accommodation provided (interim or settled accommodation) is suitable for the applicant. A right to request a review provides an efficient and simple process by which an applicant can challenge a decision made in their case. This right provides access to justice.
36. The Act introduces new rights of review in relation to a decision not to carry out an assessment of a person's case, the assessment of need, the assessment of support required to retain their accommodation or to overcome any barrier to living independently and of a PSAP. The right to request a review of a PSAP, can be requested at any time during which the authority is required to maintain the plan. The intended effect is not for this review to be used to challenge local authorities who have not been able to fully meet an individual's accommodation preferences. The PSAP will not address issues with housing supply and applicants may not have full and free choice of the accommodation on offer, although any accommodation must be suitable. The review should mean that an applicant can request a review of their PSAP if they feel it is not an accurate summary of their needs or that the actions recorded to meet needs are not sufficient.
37. The Act amends the existing right to request a review in relation to the suitability of accommodation. It does this by extending existing timescales so that an applicant can request a review of the suitability of their accommodation at any time either before accepting it or, where an offer has been accepted, at any time during which a duty in section 66, 68 or 75 of the 2014 Act applies, or within 6 months of the accommodation being made available to the applicant.
38. Under the Act, an applicant is no longer required to specify the grounds upon which they request a review and a local housing authority must consider all relevant grounds when considering an applicant's request.

39. The Act ensures greater rights for applicants to request reviews into key decisions and assessments that affect their homelessness application, the service they receive and ultimately the accommodation they are to occupy. This will provide greater transparency and accountability. In relation to accommodation suitability, the expanded time period for review may also have a positive impact on repeat homelessness, supporting more applicants to access the right accommodation at the right time.

Duty to secure accommodation to apply instead of duty to help to secure accommodation

40. The Act removes section 73 (the duty to help secure accommodation for homeless applicants) of the HWA 2014. The abolition of the priority need and intentionality tests in the Act renders the duty unnecessary. The Act substitutes a new section 75 of the HWA 2014 which sets out the range of circumstances in which a local housing authority must secure that suitable accommodation is available for the occupation of an applicant.

41. Feedback provided in the consultation and in evaluation of previous legislation suggests that perceptions of the current homelessness system are that it is unnecessarily bureaucratic and places emphasis on the technicality of the homelessness process, rather than the individual needs of the applicant. This change simplifies homelessness legislation whilst ensuring that interim accommodation is available to those who need it.

Circumstances in which the duty to secure accommodation for applicants comes to an end

42. Prior to the Act, the main homelessness duty could end where the applicant has been offered and accepts:

- suitable accommodation under Part 6 of the HA 1996 (social housing) or;
- suitable private rented sector accommodation

The main homelessness duty could also have been brought to an end where the applicant has been offered and (having been informed of the possible consequences of refusal) refuses:

- suitable accommodation under Part 6 of the HA 1996 (social housing);
- suitable private rented sector accommodation; or
- suitable interim accommodation under section 75.

43. Duties could also be brought to an end in other circumstances including if an application is withdrawn, if an applicant becomes homeless intentionally from temporary accommodation or the applicant fails to co-operate with the local housing authority.

44. In order to lessen the pressure within the homelessness system it is necessary to reduce the time individuals face in temporary accommodation and increase flow out of the system. The Act will assist local authorities to increase flow out of homelessness by providing them with a broader range of accommodation options by which they can discharge the main homelessness duty. The provision is deliberately wide to allow ongoing agreement with stakeholders on appropriate forms of accommodation. It is policy intention that return to previous or family homes (if safe) or supported lodgings should be considered under this option.
45. The Act aims to maximise the options available to local housing authorities to relieve homelessness in their local area. The Act ensures that the accommodation is likely to be available to occupy for a period of 12 months, before the authority can end their duty to secure accommodation, to ensure the same security of tenure as with other housing options. The accommodation must be suitable for the applicants and their household. The proposed duty to keep in touch with certain applicants ensures that additional contact is made with individuals whose housing duty is discharged in this way, as an additional safeguard.
46. The Act also sets out that for applicants serving custodial sentences, who enter custody with an open section 75 duty and have no reasonable prospect of release before the end of a six-month period, the local housing authority may bring the section 75 duty to an end. Where an applicant has accommodation under threat, the ongoing prevention duty will continue to apply regardless of the length of the sentence. However, if the prevention duty ends because the accommodation cannot be saved while the person is in custody, the section 75 duty will not be owed if the person is likely to remain in custody for more than six months. This change to the final duty aims to provide applicants and local authorities with clarity over when duties should and should not apply and will mean that local authorities will not owe duties to individuals in custody when there is no reasonable prospect of undertaking any meaningful work.

Interim duty to secure accommodation for homeless applicants

47. The Act amends the current section 68 duty to provide interim accommodation to take account of the removal of the section 73 duty, and the removal of the priority need test.
48. The Act amends section 68 to set out the new circumstances in which interim accommodation must be secured. One of these is where the local housing authority believes that the applicant is homeless and eligible for help, but the authority has not yet confirmed these matters. The Act also provides for the section 68 duty to be owed to those who do not have a local connection to any local authority area in Wales, and the local authority either believes or is satisfied that the applicant is homeless and eligible for assistance.

49. Notwithstanding these changes, there will be no change to the service received by applicants, who will benefit from the section 68 duty, if necessary.

Priority need, intentionality and local connection

50. Prior to the Act, access to statutory homelessness provision was determined in varying ways by the application of three concepts: priority need, intentionality and local connection. Each of these concepts varies in its application and in its place within the homelessness assessment process.

Abolition of differences in entitlement related to priority need

51. Prior to the Act, the main homelessness duty was only available to those who fell into one of eleven priority need categories, provided other criteria were satisfied.

52. Research points to problematic impacts associated with the priority need test and these were set out in some detail in the White Paper on ending homelessness in Wales. The available literature suggests that current application of the priority need test is viewed by many as “an injustice and immoral”.⁸ Concerns around its use include that it is reportedly used informally to gatekeep non-priority need households from accessing assistance; that it includes a relatively high threshold for vulnerability; that it is implemented inconsistently (borne out by data which show no application of the test in some areas and stable use in others); the traumatic impacts on service users and its focus on process and determining entitlements, rather than the needs of the individual. Moreover, historically, the application of the priority need test in Wales has tended to have a discriminatory impact for single people, particularly men aged over 25 years.

53. The Welsh Government has sought to reduce emphasis on the priority need test for over a decade. The 2014 Act began to lessen its importance, introducing prevention and relief duties in order to reduce the number of individuals subject to the test. Since then, significant changes to practice related to the test have been made.

54. In 2020, external factors influenced a further move away from priority need. In response to the Covid 19 pandemic, the Welsh Government issued guidance and funding to local authorities to ensure everyone who presented to homelessness services without accommodation, were provided with the accommodation and support they needed to stay safe. In 2022, as part of transitional arrangements ahead of this Act, [the Homelessness \(Priority Need and Intentionality\) \(Wales\) Regulations 2022](#) amended the 2014 Act to add an eleventh category of persons having priority need for accommodation for those who are ‘street homeless’. The effect of this change was to significantly limit the number of applicants who could be found to not be in priority need.

⁸ [Review of priority need in Wales: summary \[HTML\] | GOV.WALES](#)

55. Many local authorities report they no longer apply the priority need test in practice. This is evidenced by Stats Wales data, showing the steep reduction in the test's application since the start of the Covid-19 pandemic.⁹ Data for the last full year shows that 276 households were excluded from local authority assistance because they did not fall into one of the priority need categories, 255 of these households were single people.¹⁰
56. The Act has, therefore, built on an established direction of travel and removed the priority need test in Wales.
57. As a result of this change all people presenting who are at risk of or are directly experiencing homelessness, will be provided with support and (provided they are eligible) accommodation where necessary. It is policy intention that this grounds the homelessness system in Wales in an inclusion culture, rather than practice designed to exclude.
58. The Welsh Government does, however, recognise that local authorities cannot assist individuals experiencing homelessness without robust housing supply that meets a range of needs. This includes general needs accommodation but must also include supported, specialist forms of accommodation. As such, and in line with the recommendation of the Expert Review Panel, the Act provides for the removal of the priority need test to be commenced on a date appointed by the Welsh Ministers by order made by statutory instrument. The Welsh Government will continue to engage with stakeholders to determine the appropriate date, including any conditions to be met before the abolition of the priority need test can be commenced. The Regulatory Impact Assessment has estimated costs around this change occurring in 2030-2031.

Abolition of differences in entitlement related to intentional homelessness

59. In a similar approach taken to the priority need test, the 2014 Act attempted to shift emphasis around the intentionality test. The 2014 Act provided local authorities with the discretion to choose whether to apply the intentionality test to an individual and whether to exclude some categories of priority need from the intentionality test.
60. The cultural shift achieved by the 2014 Act towards prevention and relief of homelessness has meant the intentionality test has become of far less significance in the last decade. Evidence supports this, and the intentionality test is very rarely used in practice in Wales, with 90 findings of intentionality in 2023-24.¹¹ Although minimal in practical application, local authorities reference the

⁹ [Households for which assistance has been provided by outcome and household type \(gov.wales\)](#)

¹⁰ [Households for which assistance has been provided by outcome and household type](#)

¹¹ [Households for which assistance has been provided by outcome and household type](#)

intentionality test to encourage applicants to engage and to dissuade negative behaviours. We have no way of assessing how often the test is used in this way.

61. As outlined in detail in section 4 (consultation), the proposed abolition of the intentionality test was perceived to be the most contentious area of the White Paper on ending homelessness. Whilst most respondents supported the proposal, nineteen of the twenty local authorities who responded opposed removal of the test.
62. A fundamental aim of the Act is to create a trauma-informed, person-centred homelessness system in Wales. The intentionality test is seen as a barrier to this goal, as it does not fully consider the impact of trauma on behaviour and can foster a culture which categorises applicants as deserving or non-deserving of support. Some stakeholder feedback suggests the test is open to misuse, its application varies across Wales, and has a negative impact in relation to children, people with complex support needs and survivors of abuse. People who have been excluded from services following application of the intentionality test can be at risk of rough sleeping.
63. The Act has therefore removed the intentionality test in Wales. In so doing, it sets conditions for a more inclusive homelessness system that will support trauma informed practice.
64. The removal of the intentionality test will not come without challenge, and we recognise the concerns of local authorities. The Act contains a range of additional provisions (including the deliberate manipulation test and the violent and threatening behaviour test), which aim to address the feedback raised.

Referral of cases to another local housing authority

65. The Act makes a number of changes in relation to referrals of an applicant's case to another local authority in Wales or England. Such referrals will continue to be conditional on local connection (and that the conditions for referral are met). However, the requirements for the applicant to have a priority need and be unintentionally homeless have been removed. The definition of abuse has also been widened by the Act, bringing it into line with the Domestic Abuse Act 2021 and explicitly including coercive control, economic and psychological abuse.
66. This responds to the removal of the priority need and intentionality tests and creates parity with the referral mechanism in section 198 of the 1996 Housing Act (as amended by the Homelessness Reduction Act 2017) which allows for England-to-England referrals to take place without a requirement for priority need or intentionality.
67. The Act also makes a minor, but potentially significant amendment to the existing law to allow those in prison custody to be subject to a local connection referral

before or during the prevention (section 66) period. This seeks to end practice where a local connection referral is made in the days prior to release, rather than well in advance. Late referrals are often unsettling and stressful for the applicant as well as avoidably disruptive for all services. A further provision allows any homeless applicant to be referred prior to the section 75 duty being accepted. A person in custody can also be referred within 2 weeks of being notified the section 75 duty is owed. Earlier referrals support enhanced preventative practice and provide clarity around responsibility for addressing the needs of an individual in custody.

Meaning of local connection

68. The criteria for determining whether an applicant has a local connection with the area of a local housing authority will remain the same as is currently set out under section 81(2) of the 2014 Act. However, the Act provides the Welsh Ministers with a new power to make regulations to specify the circumstances in which a person is to be treated as having met the local connection criteria under section 81(2) of the 2014 Act. The purpose of giving Welsh Ministers powers to specify the circumstances in which a person is to be treated as having met the local connection criteria under section 81(2) is to provide more certainty and clarity as to when someone has established a local connection. At the current time, the Code of Guidance for Local Authorities on the Allocation of Accommodation and Homelessness (2016) is used to deal with this.
69. The Act also requires an applicant to have a local connection to a local authority in Wales in order to be entitled to the duty under section 75 of the 2014 Act. As set out in chapter 4, this is a different approach to that set out in the White Paper on ending homelessness in Wales. We have taken this approach to ensure Welsh local authorities are able to operate in a way which ensures the fair distribution of costs across Wales and manages finite resource within Wales.

Exemption from referral to another local housing authority

70. The Act will retain an exemption from referral for those applicants that are at greater risk of abuse were they to return to the area where they have local connection. However, the definition of abuse has been amended so as to incorporate domestic abuse (as defined under section 1 of the Domestic Abuse Act 2021) and any other kind of abuse, for example, exploitation (within the meaning given by the Modern Slavery Act 2015), harassment and stalking (within the meaning of the Protection from Harassment Act 1997). Whilst the wording to describe the exemption has also changed, we do not consider it will have an effect on the scope of the exemption.
71. The Act also prevents referral for an applicant in custody who has been notified that a duty is owed to them under section 66 or 75 and a period of two weeks has ended following notification that the duty is owed. For all applicants the Act makes it clear that any applicant can only be subject to a referral under section

80 of the 2014 Act once during the same application. The Act will provide a regulation making power for Welsh Ministers to prescribe further categories of people who can be exempted from referral.

Duties to applicants in referral cases

72. No significant changes have been made to the responsibilities placed on local authorities who are referring applicants. However, the existing section 68 duty will ensure that everyone subject to a statutory referral will also be subject to a period of temporary accommodation while it is determined whether conditions for referral are met or not.

73. For those who may have a local connection to other parts of the UK where a statutory referral mechanism is not in place, section 68(4) provides that “the duty under this section arises irrespective of any possibility of the referral of the applicant's case to another local housing authority”.

Cases referred from a local housing authority in England

74. As the Act removes the priority need and intentionality tests from the Welsh system, a referral from England to Wales under the HA 1996 will also no longer reference these tests. As a result, there should be no discernible difference between cases referred to a Welsh local authority or an English local authority and where there is agreement that the conditions for referral are met, then the destination local authority will be expected to provide, where appropriate, one or more of the homelessness duties in the 2014 Act, as amended by the Act.

Notice to applicants in referral cases

75. The Act makes changes to the existing law which ensure the applicant is notified of the reasons why a referral has been initiated and to explain ongoing entitlements.

Help to retain suitable accommodation secured in exercise of homelessness functions

76. The Act introduces a new duty to provide help to retain suitable accommodation that has been secured under homelessness functions. This new provision will support our aim to ensure that, if an individual does experience homelessness, this is never repeated. The provision has been drafted in response to feedback from local authorities and housing associations which describes increasing levels of need amongst individuals experiencing homelessness and the challenges associated with meeting this need, which can impact allocations practice and the confidence and likelihood of housing associations to accept individuals as tenants. This duty will work in conjunction with section 95 of the 2014 Act (co-operation), as it will rely on a multi-agency response.

77. This is not a universal duty, it will apply only to those who have their homelessness duties ended, but who are considered to remain at risk unless they are provided with support to retain accommodation. The duty is expected to last for 12 months but local authorities can end duties earlier and have a power to extend a period of support to certain applicants if this is required. The applicant can also choose not to have the authority's help to retain their accommodation.

Duty to contact certain applicants after duty in section 75 comes to an end/Duty to keep in touch with certain applicants

78. As set out above, the Act will allow discharge of the main homelessness duty into more varied forms of suitable accommodation. For individuals who have taken up these offers of alternative accommodation, the Act requires the local housing authority to take reasonable steps to contact them within seven months after the main homelessness duty has come to an end with a view to identifying whether they are at risk of homelessness and in need of support.

79. The duty has been drafted to provide an additional safeguard to those whose duty is ended via an accommodation option that is not a traditional form of social or private rented sector housing. It acknowledges that these options are likely to include shared living arrangements which merit an additional check in with the applicant. It is intended that these check ins will identify any problems early, enabling swift action to address them and reduce repeat homelessness.

Further circumstances in which the duties to help applicants end

80. Prior to the Act, housing and homelessness duties could be brought to an end, through the unreasonable failure to co-operate test under Section 79(5) of the 2014 Act. This test was wide in its interpretation, and risked applicants being excluded from the system because of a lack of communication, inaccessible communication or, because of the trauma they have experienced or the chaos their homelessness had caused. The Act replaces section 79(5) with a narrowing of this test to provide for very specific behaviours as outlined below.

Applicants who engage in violent or threatening behaviour

81. There are unfortunately instances where applicants engage in threatening or violent behaviour towards local housing authority staff and other service providers. It is not acceptable for any professional to be subject to behaviour that risks their personal and physical safety, when trying to undertake their functions.

82. The Act allows for duties owed to an applicant to be brought to an end, if that applicant has engaged in violent or threatening behaviour towards an individual carrying out functions under the 2014 Act or in the provision of accommodation or other services secured by carrying out homelessness functions under the 2014

Act. The Act requires that duties can only be ended in such circumstances if there are no circumstances which would make it appropriate for any duty to continue to apply.

Applicants who intentionally destroy or seriously damage property

83. In instances where an applicant or a person who resides with them destroys or seriously damages the property or parts of the property that have been provided in connection with homelessness duties owed to the applicant under the HWA 2014, or the applicant or someone who resides with them incites or encourages another to damage the property, and they either intended to destroy or seriously damage the property, or were reckless as to whether it would be destroyed or seriously damaged the Act provides that duties may be brought to an end. This is provided there is no reasonable excuse for the actions taken by the applicant or member of their household, and that there are no special circumstances that would require the continuation of the duties.

Applicants who deliberately and unreasonably refuse to co-operate

84. Section 79 of the 2014 Act sets out other circumstances in which the local housing authority's duties under sections 66, 68, 73 and 75 come to an end. Most of the provisions within section 79 set out fact-based reasons to end a duty relating to matters including eligibility, mistake and withdrawal of an application. Prior to the Act, section 79(5) provided that any duty owed to an applicant could end where the local housing authority was satisfied the applicant was "unreasonably failing to co-operate" with the local housing authority in the exercise of its functions. The application of this test required a more subjective decision to be taken. The risk with any test of this kind is that it can be applied inconsistently and can have unintended consequences in excluding people from services.

85. As set out above, the Act makes clear that serious property damage, violence or threatening behaviour towards individuals providing statutory homelessness assistance and accommodation is a circumstance in which a duty under section 66, 68, 75 or 76A can be brought to an end. With this red line clearly established, the Act provides for these duties to be ended in circumstances where the local housing authority is satisfied that the applicant has failed to respond to repeated attempts by the local housing authority to contact the applicant in connection with their homelessness application. In these circumstances duties can be brought to an end where the local housing authority is not aware of any reason or special circumstances that would make it appropriate for the duty to continue to apply. This safeguard is provided to support the appropriate application of the test and ensure that it cannot be applied where appropriate action has not been taken to meet an applicant's support needs.

86. The local housing authority will also be required to give a relevant warning notice to the applicant should they wish to apply this test and a reasonable period of time must be given for the applicant to respond or make contact following the issuing of the warning notice.

Duty of a specified person to ask and act

87. The Act is based on the principle that homelessness should be rare, brief and unrepeatable. In order to deliver this principle, the Act aims to improve the homelessness system to ensure it is more effective at preventing homelessness. Effective prevention will rely on the earliest identification of homelessness.

88. The Welsh Government's 2019 Ending Homelessness Strategy set out the principle that preventing homelessness is the responsibility of the wider public service. The introduction of a duty to ask and act will strengthen the practice change required to deliver on this principle.

89. People who are homeless, or at risk of becoming so, will routinely encounter a range of public services as they seek to understand and manage their housing situation.¹² It is vital each of these services acts to prevent homelessness, either by itself or with partners, to help a potential homeless applicant to access housing and homelessness support at an early stage. It is on this basis, and in recognition of the evidenced intersection between homelessness and other social justice issues, that we have introduced reforms which widen responsibility for identifying and preventing homelessness across the Welsh public service.

90. The Act introduces a new duty on specified persons in Wales to "ask and act". The duty will be owed where a "specified person" considers that an individual to whom it exercises functions, is or may be homeless or at risk of homelessness. The specified person will be required to seek their agreement to make a referral to the local housing authority on their behalf. Where the referral is to a local housing authority in Wales, no matter where the referrer is based (Wales or England), it is to be treated as though it were an application for homelessness assistance, by the household.

91. In addition, the Act requires a specified person to provide the individual with information about help that may be available from other services, and to consider whether there are any other steps they could reasonably take to help the applicant to secure or retain their accommodation. The specified person is also required to consider whether the fact that it considers the individual is or may be homeless or at risk of homelessness affects how it exercises its function in relation to that individual.

92. The aim of the "ask and act" duty is to identify individuals at risk of homelessness as early as possible and to ensure local authorities can assist them earlier,

¹² [Homelessness Action Group: report March 2020](#)

standing them a greater likelihood of preventing homelessness from occurring. The joint emphasis on acting as well as asking about homelessness is in place to assure local housing authorities that their partner agencies will also do what they can when referring an individual at risk, further strengthening the service on offer to that individual and increasing the likelihood of homelessness prevention.

93. It is proposed the “ask and act” duty will be supported through a learning and development offer to all of the specified persons listed, focussing on the risk indicators of homelessness and providing simple instructions relating to referral pathways. This implementation support activity will take place prior to commencement of the duty.
94. The specified persons, to which the duties apply, are listed in the Act. The Act also provides a power for Welsh Ministers to add to or change this list over time, and it is our expectation that the list will grow as the policy is further developed and additional specified persons can be supported to implement the “ask and act” duties in relation to homelessness. The power also enables Welsh Ministers to add additional reserved authorities to the list, with the consent of, or after consultation with, the Secretary of State.

Duty to refer persons in England to a local housing authority in Wales

95. In England specified public authorities (such as prisons, probation, youth offender institutions, accident and emergency services) are subject to a “duty to refer” under the 1996 Act (as amended by the Homelessness Reduction Act 2017). This duty is similar to the new duty to “ask and act” outlined above. The duty to refer provides that certain public authorities must notify local authorities in England that a person who has engaged with them might be homeless or at risk of homelessness. The Act makes amendments to the 1996 Act so that those specified authorities will be required to also refer a person to Wales, if so requested.
96. The aim is that persons in England with a connection to Wales will also benefit from earlier identification of homelessness.

Targeted prevention

97. Evidence suggests certain groups are disproportionately impacted by homelessness and the White Paper on ending homelessness in Wales set out a range of bespoke proposals which were designed to mitigate these impacts.
98. A particular group who are overrepresented in homelessness figures are those who are care leavers. According to Public Health Wales, more than one in four of all young homeless people are estimated to have been in care, with 26% of care

experienced individuals having slept on friends or family's sofas, and 14% having slept rough on the streets.¹³

99. The Act contains a range of proposals which aim to ensure that no young person leaves care to homelessness.

Duty to ensure young people leaving care have suitable accommodation

100. There is already a breadth of legislation and guidance in place which seeks to ensure planning and arrangements for suitable accommodation for young people leaving care. However, as the White Paper highlighted (and ongoing engagement has confirmed), there is an implementation gap between legislation and practice, where it is still commonplace for a young person to be discharged from the care system directly to the homelessness system. There is also evidence that unsupported transitions from care directly cause homelessness for many young people. Some young people find it difficult to access help from their local authority and some describe levels of uncertainty and conflict between local housing and social services departments in relation to which part of the organisation will take lead responsibility for their case.

101. The Act amends the Social Services and Well-being (Wales) Act 2014 to place new duties on the responsible local authority in relation to certain categories of young people. The duty requires the local authority to take reasonable steps to secure that suitable accommodation is available for occupation by a young person leaving care.

102. The duties are intended to operate alongside and not instead of existing duties set out in the Social Services and Well-being (Wales) Act 2014 and requires the authority to take reasonable steps to secure that suitable accommodation is available for occupation if the young person's well-being requires it. An initial duty is triggered when a person turns 18 and is owed until a person is 21 or, in relation to a category 3 young person, during a subsequent period when there is an existing duty towards the young person under the Social Services and Well-being (Wales) Act 2014. A further duty will respond to any additional homelessness risk emerging at the end of a period of education and when social services duties come to an end.

103. Our policy intention for this duty is to ensure that early preparation is made to plan for the transition from care into independent living and to ensure that no care leaver has to present as homeless to access suitable accommodation. The proposal is supported by provision in part 2 of the Act, which creates a new category of reasonable preference for young people owed the new duty (described above); prioritising them for allocation of social housing.

¹³ [ENGLISH-PHW-Preventing-homelessness-in-care-experienced-individuals.pdf](#)

104. The provision of good quality, suitable accommodation will maximise the chance of tenancy sustainment for a young person leaving care. The Welsh Government already has legislative powers under the Social Services and Well-being (Wales) Act 2014 to prescribe the conditions which render a property suitable in regulations. In recognition of the unique needs and challenges often experienced by young people leaving care, the Act removes the existing regulation making powers under that Act. It instead provides regulation making powers for the Welsh Ministers to make provision about the meaning of suitable accommodation in relation to the accommodation to be secured for young people under this new duty. These regulation making powers will allow Welsh Ministers to set out requirements in relation to the suitability of the providers of the accommodation and conditions of occupation, alongside the standard and location of the accommodation to be secured. They may also require the personal circumstances of a young person and anyone they may be expected to reside with, to be taken into account.

Protocol for handling cases involving care leavers

105. The Act introduces a new duty on a local authority to make arrangements which include a joint protocol between the officers of the authority who exercise its social services functions and those who exercise its functions as the local housing authority. Joint protocols will be required for handling cases involving 16 and 17-year-olds who are homeless or threatened with homelessness, addressing the accommodation and support needs of care leavers, and the accommodation and support needs of care leavers and 16 and 17-year-olds leaving youth detention accommodation, prison, or approved premises.

106. The intended effect is for the joint protocols to set out clear, practical arrangements for providing services that are centred on young people and their families, preventing young people from being passed around the authority. An effective joint protocol will set out a mutually agreed vision, objectives, systems, and processes to ensure effective action to prevent youth homelessness. They will provide clarity over roles and responsibilities to young people and our aim is that they will enable integrated partnership working between the two parts of the local authority, focussing on earlier intervention and homelessness prevention.

107. It is expected that in most cases, the lead agency will be children's social services. However, the intended effect is that the joint protocols will enable partners to understand their roles and engage more effectively in joint working, leading to increased transparency and better outcomes for young people. This applies regardless of where a young person presents.

Protocol for handling cases involving other persons in particular need of support

108. Throughout the development of the Act we heard strong feedback that addressing the causes and consequences of homelessness requires the

engagement of a number of organisations. This is particularly true for those who experience homelessness alongside broader support needs, such as poor mental health or substance misuse.

109. The Act requires local housing authorities to make arrangements to promote cooperation between itself and certain other public authorities, voluntary organisations or other relevant bodies to assist in a range of functions related to homelessness prevention and broader support. These arrangements must include a protocol for handling cases involving persons who are or may become homeless and who may also be in particular need of other support or services. Including in particular, support or services required with leaving prison or youth detention accommodation; leaving the regular armed forces; misusing drugs or other substances; or mental health. The arrangements must be made with a view to achieving (among other specified objectives) effective case co-ordination for certain individuals, with their partner agencies.

110. The Welsh Government does not intend to specify a model protocol of case coordination for homelessness, noting that several local authorities already utilise models that work for them, including complex needs case panels or multi-disciplinary teams. However, the intended effect of this new provision is for local authorities to utilise a local protocol that enables multi agency case coordination for those who experience homelessness alongside other support needs. We do not envisage this protocol being used for all homelessness applicants; its main purpose is to address the needs of those with multiple and complex needs. Practice guidance setting out the principles for development of these protocols, alongside information on thresholding and case management will be developed with stakeholders. The duty for a protocol for handling cases involving other persons in need of particular support will be supported by section 95 of the 2014 Act (as amended under the Act) which will enable local authorities to call on a wider range of specified public bodies to assist them in meeting a range of objectives linked to homelessness.

Improving support for applicants in the secure estate

111. His Majesty's Prison and Probation Service (HMPPS) data suggests 14% of those leaving prison are homeless upon release, while statutory homelessness data indicates 11% of homelessness presentations are from people leaving custody.^{14 15}

112. Evidence suggests a reciprocal relationship between imprisonment and homelessness; each experience exacerbates the likelihood of the other and where wider complex needs are present, a cycle of repeated interactions with the justice system and entrenched homelessness can result. As the Equality Impact

¹⁴ Accommodation Following Release from Custody - GOV.UK (www.gov.uk)

¹⁵ Households found to be eligible, homeless subject to duty to help to secure during the year. Main reason for loss of last settled home by type of household (Section 73) (gov.wales)

Assessment sets out, this has a disproportionate impact on those who are Black, Asian or Minority Ethnic, who face higher rates of homelessness and are over-represented in the prison system.

113. Those entering and leaving the prison estate are highly vulnerable to homelessness, the Act introduces a range of measures designed to improve prevention and relief of homelessness for this group.

Protection of property: prisoners

114. During our engagement with people with lived experience of homelessness, we heard repeated examples of the loss of personal effects due to incarceration and loss of accommodation. In some cases, individuals had lost irreplaceable personal effects, resulting in significant distress.
115. Access to vital personal information such as passports, driving licenses, etc, are crucial for successful resettlement following release from custody. As outlined above, there are also personal belongings which have profound sentimental value to an applicant and their loss can severely impact wellbeing and the likelihood of a successful resettlement at the end of a sentence.
116. Section 93 of the 2014 Act places a responsibility on local authorities to take reasonable steps to prevent the loss or mitigate damage to the personal property of any applicant who is in receipt of the four main homelessness duties. The duty may continue once duties have come to an end.
117. As the Act will change access to the homelessness duties for those in custody in order to provide clarity and a more focused service, there is the possibility that some people would not be eligible for access to the duty in section 75 but who may still require help and assistance to secure their personal belongings. This is because a local housing authority will not owe the main housing duty under section 75 if the authority is satisfied that there is no reasonable prospect of the applicant being released from detention before the end of a period of 6 months beginning with the day the application for help was made, or if a duty is owed to the applicant under section 66 at any time after that application was made, the day the duty under section 66 comes to an end.
118. The Act amends section 93 of the 2014 Act to include an additional category of person who would not be subject to a homeless duty, (as a result of the amendments set out above) but is still owed a duty to protect property. While this may appear to provide a service to additional people in custody, in practical terms, it will maintain the level of the existing provision.

Duty to provide information, advice and assistance: detained persons

119. Section 60 of the 2014 Act places a duty on local authorities to secure the provision of a service to provide information and advice related to homelessness prevention or assistance in accessing homelessness to any person ‘in its area’. The Act strengthens existing wording to make it clearer that this duty includes persons detained in the authority’s area or who have a local connection with its area. In so doing, we aim to clarify that individuals who are imprisoned should also be able to access an information and advice service. The Act also clarifies that the service is designed to meet the needs of people in prison, in addition to those people leaving prison.

Definition of “abuse” and “domestic abuse”

120. The experience of violence against women, domestic abuse and sexual violence is known to have a significant correlation with homelessness. Domestic abuse in particular is a significant cause of homelessness across the UK.¹⁶ Evidence suggests local authorities have seen an increase in people presenting for homelessness assistance due to domestic abuse, over a number of years, and particularly during Covid-19 lockdown restrictions.¹⁷

121. At the current time, practice in Wales relies on a number of definitions of domestic abuse set out in the Violence Against Women, Domestic Abuse and Sexual Violence (Wales) Act 2015, the 2014 Act and the UK Government’s Domestic Abuse Act 2021. The Act broadens the definition of domestic abuse, bringing it into line with the Domestic Abuse Act 2021. In so doing we seek to ensure that the definition used in homelessness practice explicitly includes controlling or coercive behaviour, economic and psychological abuse. In making reference to the Modern Slavery Act (2015) and the Protection from Harassment Act (1997) we seek to make clear that exploitation, stalking and harassment should be considered examples of abuse.

Duty to seek the views of homeless persons in exercise of homelessness functions

122. The development of the Act has been rooted in the lived experience of homelessness. The accounts of over 350 experts by experience have been crucial in constructing the legislation. The impact of this engagement and its corresponding contribution to the quality of the policy rationale, is undoubtedly a unique strength of the Act. It is important, therefore that the Act sustains this practice, ensuring that future policy and strategic development continues to be informed by the lived experience of homelessness.

123. The Act requires that, in developing their local homelessness strategies and advice services, local authorities must consult persons, including those who are

¹⁶ Fitzpatrick, S. et al (2022) The homelessness monitor: Great Britain 2022. Crisis: London.

¹⁷ [The Shadow Pandemic: Violence against women during COVID-19 | UN Women – Headquarters](#)

or who have been homeless or threatened with homelessness. The Act also requires the Welsh Government to consult with people who have been homeless or threatened with homelessness when developing guidance for local authorities in relation to the exercise of their homelessness functions.

Suitability of accommodation

124. The 2014 Act already requires local housing authorities to consider various legal standards when determining if accommodation is suitable for a person. These standards are included in primary and secondary legislation relating to housing conditions, overcrowding, and licensing of multiple occupancy houses, including consideration of whether the accommodation is affordable for the person in need. The Act expands this to require local housing authorities to have regard to Part 4 of the Renting Homes (Wales) Act 2016 (condition of dwelling) when determining suitability.
125. Welsh Ministers set rules around suitability in the Homelessness (Suitability of Accommodation) (Wales) Order 2015, (“the Suitability Order”) which outlines the criteria to be used by local authorities when assessing if accommodation is suitable or not, these criteria include health, support needs, location and standards.
126. Those with lived experience of homelessness set out a range of concerns related to the suitability of accommodation on offer in Wales, including the presence of physical hazards, accessibility issues, overcrowding, and affordability issues, alongside a significant, general shortage in supply. It remains a commitment of the Welsh Government to address these concerns. Welsh Ministers retain existing powers to make amendments to the Suitability Order 2015, sufficient to address the issues outlined above.

Reports on use and condition of interim accommodation

127. The Welsh Government aim to see increased standards across both temporary and settled homes. Based on challenges related to the pressure in the system and lack of choice, the implementation of desired standards for temporary accommodation will need to be incremental and aligned with the availability of increased supply.
128. There is a paucity of data related to temporary accommodation across Wales which undermines the ability of the Welsh Government and other stakeholders in assessing the stock and use of temporary accommodation, individual impacts of its use and any trends associated with populations accessing this accommodation. The Welsh Government can report the number of households in temporary accommodation, but lacks data on quality, facilities, duration of stay and demographics.

129. Broader work is underway to improve the data quality related to homelessness in Wales, including a move towards individual case level data. In addition, the Act requires Welsh Ministers to publish and lay before the Senedd a report on the use and condition of temporary accommodation every five years. The purpose of the ongoing review is to understand and assess the use of and condition of temporary accommodation across Wales in order to support evidence-based improvements to temporary accommodation, that are aligned to increasing stock. The first report will be published by 31 December 2030.
130. The Act requires local authorities to provide Welsh Ministers with the necessary information for the review and report. Local authorities have access to data on temporary accommodation in their area and on the standards of their own housing stock. If a local authority does not have this data, they will be able to request data from their relevant partners under section 95 of the 2014 Act.

Co-operation

131. Section 95 of the 2014 Act sets out a duty on local authorities in Wales to make arrangements to promote co-operation between local housing authorities and social services. It must do this with a view to achieving a number of objectives in relation to its area: to prevent homelessness, to provide suitable accommodation for people who may become homeless; to provide satisfactory support for people who are or who may become homeless; and to discharge its functions under this Part effectively. An authority may also request the co-operation of persons listed in subsection (5).
132. The Act expands the duty to apply to a wider range of specified persons listed in section 95(5). The expanded duty will allow local authorities to request the cooperation of other specified persons to deliver its functions. The additional specified persons, like the existing ones listed in subsection 5, will be required to comply with a request unless it is incompatible with their own duties or otherwise has an adverse effect on the exercise of their own functions. This expanded duty will be crucial in supporting case coordination arrangements and in seeking relevant support to help an individual retain their accommodation. It will ensure a range of persons cooperate more consistently to prevent or alleviate homelessness.
133. The Act provides Welsh Ministers with the power to add to, remove or amend the list of specified persons. Ministers may add additional reserved authorities to the list with the consent of, or after consultation with, the Secretary of State.

Co-operation between certain social landlords and local housing authorities: providing accommodation

134. Housing associations are not-for-profit organisations, whose core purpose includes providing affordable housing for those who need it. The procedures local

authorities and housing associations follow to determine who receives access to this housing and in what order, are described as “allocations”. An individual or household can apply for social housing through the local allocation scheme or ‘waiting list’.¹⁸

135. Given the shortage of supply of good quality affordable housing, it is vital that we make best use of the existing stock and use the allocation of social housing as a lever to address the most acute housing need and end homelessness. This is particularly important as Wales transitions towards Rapid Rehousing.¹⁹

136. To support the development of this Act, two pieces of research were commissioned to examine allocations practice in Wales. The first was a [small scale piece of work](#), co-commissioned by Community Housing Cymru, the Welsh Local Government Association and the Welsh Government to support the work of the Expert Review Panel. The second was a [comprehensive piece of qualitative research](#) across local authorities, housing associations and key stakeholder organisations, undertaken by ALMA economics.

137. This research indicates that levels of allocations to households owed a homelessness duty vary significantly across Wales.^{20 21} The evidence commissioned in the development of the White Paper on ending homelessness highlighted allocations to those owed a homelessness duty across the five research areas varied between 23-60%. Further research shows an average of 23.4% of housing stock in local authority areas where the local housing authority did not hold any stock was allocated to those owed a final housing duty (s.75 duty) as opposed to an average allocation rate of 31.9% to those owed a final duty in areas where the local housing authority held stock, indicating that local housing authorities in Wales allocate more accommodation to those owed a housing duty. The disparity is even larger when trying to prevent homelessness, where in areas where local housing authorities hold stock, they allocate double the amount of accommodation to those owed a section 66 duty (12.6% of allocations made in stock holding authorities as opposed to 6.1% in non-stock holding authority areas).²²

138. In addition to these datasets, the Homelessness Monitor 2021 suggests that the annual flow of lettings has a bigger impact on ending homelessness than new provision of homes. As such, evidence suggests there is a need for an increase in the allocation rates of social housing to those owed a homelessness duty, to

¹⁸ [FINAL Full Report - Allocations ERP - June 2023](#)

¹⁹ Rapid Rehousing, an internationally recognised approach, aims to reduce the use of temporary accommodation to the absolute minimum and improve access to settled housing as rapidly as possible. This will help avoid the destabilising and marginalising effects of prolonged homelessness or prolonged stays in emergency or temporary settings. Further information is available here: [Rapid Rehousing: guidance \[HTML\] | GOV.WALES](#)

²⁰ [FINAL Full Report - Allocations ERP - June 2023](#);

²¹ [Exploring the allocation of social housing in Wales](#)

²² [Exploring the allocation of social housing in Wales](#)

meet our policy intention to prevent homelessness and reduce reliance on temporary accommodation.

139. The Act enables local authorities to request registered social landlords and private registered providers of social housing (“social landlords”) make an offer of suitable accommodation in their area for a specific applicant owed the final homelessness duty. The social landlord must, within a reasonable period, comply with this request unless there they have good reason for not doing so. In addition, the Act requires a social landlord to comply with reasonable requests for information in relation to accommodation held by the social landlord made in connection with the exercise of the local authority’s functions under this duty. The intended effect of this provision is to maximise the use of social housing to relieve homelessness and to strengthen co-operation between local housing authorities and registered social landlords in meeting housing need. In areas where allocation rates to households experiencing homelessness are lower, it provides local authorities with additional means to access accommodation for homelessness applicants.

140. The Act requires the Welsh Ministers to issue guidance on what constitutes a reasonable period for compliance; a good reason for a social landlord’s non-compliance; and what is a reasonable request for information. Social landlords must have regard to this guidance. This power is supported by the new requirements for Common Housing Registers and the additional new duty to help a person retain suitable accommodation. It is intended that this duty will improve confidence and capacity amongst social landlords to house homeless households with identified support needs.

141. The Act allows local authorities to refer to Welsh Ministers matters of dispute between a social landlord and a local authority where a social landlord does not comply with a request within a reasonable period, whether the social landlord has good reason for not complying with a request and if the social landlord does not respond to a request within a reasonable period. On referral of a dispute, Welsh Ministers will consider various representations and may issue a direction, if necessary. A social landlord must comply with this direction which is enforceable by mandatory order.

Viewing accommodation

142. The 2014 Act allows an authority to end its duty to an applicant if they, following receipt of a written notification of the possible consequences of a refusal, refuse an offer of suitable accommodation.

143. The Act requires that an authority must take ‘reasonable steps’ to provide the applicant with an opportunity to view the accommodation being offered, before a duty can be ended, following a refusal of a suitable offer of accommodation.

144. This new provision seeks to ensure that any individual who is incapacitated and unable to view accommodation in person is able to see the property on offer. This will offer particular value to those in hospital or prison.

Part 2: Social Housing Allocation

145. The Housing Act 1996 sets out the procedures for the allocation of social housing, and the role of local housing authorities and other social housing providers, including registered social landlords. This legislation was developed at a time when housing supply was more readily available, demand for housing and homelessness services were less, and when local housing authorities held the majority of social housing stock across Wales. Since its introduction, the housing sector has changed radically, with a significant majority of housing stock transferred to registered social landlords, with half of all local authorities now holding no stock.

146. Part 2 of the Act focuses on strengthening and clarifying the role of allocations in alleviating homelessness. The purpose of this is to ensure the limited supply of available accommodation is directed towards those most in need, to create transparency in the system, alignment of priorities and strengthen partnership working between housing providers.

Purpose and intended effect of the provisions

Allocation of housing accommodation under Part 6 of the Housing Act 1996 – ineligibility for allocation of housing as a result of unacceptable behaviour

147. The Act will ensure that when assessing unacceptable behaviour, local housing authorities give greater consideration to the risk of that behaviour occurring at the time of application. This is intended to ensure that current, as well as historical behaviour influences the assessment and that where a person has taken steps to change their behaviour, their past history does not continue to impact their housing stability.

No preference for persons who try to manipulate the housing system

148. During the engagement to develop the White Paper on ending homelessness in Wales and the subsequent consultation, we heard concerns that should the homelessness system be seen as the only route to social housing, an unintended consequence of the reforms could be that we inadvertently create a perverse incentive which drives people into homelessness to access social housing. This risks diversion of services and resources away from those most in need and adds pressure to an already oversubscribed system.

149. To address this concern, the Act introduces a 'deliberate manipulation' test. This test will be limited to those who have engaged in 'deliberate manipulation' of the homelessness system in order to gain advantage when applying for social housing.
150. The test will not affect access to homelessness assistance; it will mean the applicant will not be given preference for an allocation of social housing, related to their homelessness. Any other reasonable preference will be retained.
151. Any decision and resulting action to reduce an individual's priority within the allocation system would be subject to a review, as are other decisions taken surrounding the allocation of housing accommodation as set out in section 167(4A) (d) of the Housing Act 1996.
152. Section 43(4) of the Act ensures the deliberate manipulation test will only be commenced when the intentionality test is removed. Were the tests to run in parallel, applicants would potentially be subject to both a lack of access to homelessness services and reduced priority for an allocation of social housing. This is not the policy intention.

Care leavers: reasonable preference

153. Leaving the care system is associated with higher risk of becoming homeless.
154. During the consultation and broader engagement, we heard that, despite the efforts of many local authorities across Wales, limited pathway planning is taking place and many young people leaving care are homeless on their 18th birthday. Some young people leaving care are being accommodated in temporary accommodation for extended periods of time, which can have a detrimental impact on their wellbeing. In some cases, this temporary accommodation is unsuitable and includes Bed and Breakfasts and hotels.
155. The homelessness system should not be used as the default route from care to independent living. The Act creates a sixth category of 'reasonable preference' for those to whom local authorities owe duties under section 108A of the Social Services and Well-being (Wales) Act 2014, to take reasonable steps to secure accommodation is available for their occupation, ensuring local housing authorities must award prioritisation to this group for social housing. This will facilitate the work of local authorities in the exercise of the new section 108A duties, in that it gives prioritisation in the allocation of social housing to those owed those duties.
156. The creation of the new 'reasonable preference' group responds to the heightened risk of housing security and homelessness that young people leaving care, owed the section 108A duty are subject to. It aligns with the additional duty placed on local authorities under section 22 of the Act. Together, these

provisions are intended to prevent those care leavers from experiencing homelessness.

Housing Registers

157. The majority of local housing authorities operate a Common Housing Register (CHR) in partnership with registered social landlords for the purpose of allocating social housing in their local areas. A CHR provides a single point of registration and provides greater transparency and understanding to an applicant of where they are on the housing waiting list. A single housing register between all social landlords in an area helps to ensure all providers are operating to aligned priorities.
158. The Code of Guidance recommends the implementation of CHRs, but it is not currently a requirement that a local housing authority must operate one. Whilst 19 of the 22 local authorities do, there remains an inconsistent approach to the registration process for people accessing social housing across Wales. The Act sets out a requirement for local housing authorities in Wales to establish and maintain a CHR for people who apply to their authority area for housing accommodation.
159. The Act requires the Welsh Ministers to make regulations concerning CHR's in Wales. Welsh Ministers must legislate to allow people on the register to be able to access information in relation to their application and to require local housing authorities to publish information in relation to their housing register. The Act also provides Welsh Ministers with the opportunity to legislate on further operational provisions in connection with the CHR, including the information that must be held, the process for amending and removing applicants, the collection and publication of data in relation to the register and conferring functions on local housing authorities or the Welsh Ministers. These regulations will be subject to the Senedd approval procedure.
160. In order to ensure the CHR operates as a single register of all qualifying applicants, the Act sets out that social landlords, including RSLs and registered providers of social housing may only offer housing accommodation under nomination arrangements with local authorities (under Part 6 of the Housing Act 1996 (Allocation of housing accommodation)) to those applicants registered on the CHR for the area. This ensures a single register of qualifying applicants to which social housing must be allocated, whilst allowing social landlords to continue to provide other accommodation, which is not ordinarily managed via a CHR, such as student accommodation. The policy intention of this proposal is to establish a consistent, understandable approach and drive improved efficiency in allocations procedure.

161. The Act provides the Welsh Ministers with a power to make regulations setting out further exceptions to allocation of accommodation via the CHR , if necessary. This power is subject to the Senedd approval procedure.

Accessible Housing Registers

162. Accessible Housing Registers (AHRs) play an important role in setting out the availability of accessible or adapted properties in an area. This supports such properties being allocated to disabled individuals best matched to the accommodation. Whilst many local authorities operate a process which facilitates some matching of accessible properties to applicants, disabled people have raised concerns about the effectiveness and efficiency of these processes.

163. The Act requires local housing authorities in Wales to establish and maintain a register of housing accommodation in their area that has features which may assist a disabled person. This provision will support local housing authorities to ensure that accommodation is best matched to those with an accessibility need, supporting the sustainment of tenancies in the most suitable accommodation. Local housing authorities may include all accommodation in their area which includes features which may support disabled individuals, including accommodation held by the Private Rental Sector, to allow for a more comprehensive register of accessible housing options.

164. The Act requires Welsh Ministers to make regulations concerning AHR's in Wales, and these regulations must provide for the publication of general information about the AHR and how it operates in an area. The Act also provides the opportunity for the Welsh Ministers, by regulation, to make further provisions in relation to how properties are added and removed from the list, the information the AHR must hold, the disclosure of information held on the register, the collection and publication of data held on the register and conferring functions on local housing authorities or the Welsh Ministers. These regulations will be subject to the Senedd approval procedure.

Review of the operation and effect of the changes made under the Act

165. The Act includes statutory duties for Welsh Ministers to review its operation and effect. Welsh Ministers must consult stakeholders, prepare and publish a report, and lay it before the Senedd within four years of the Act coming fully into force (or at a time when the Welsh Ministers consider the Act substantially in force).

In addition to the review of the Act as a whole, the Act places a further duty on the Welsh Ministers to carry out an earlier, more targeted review of the operation and effect of the new duty in section 94A of the Housing (Wales) Act 2014 (ask and act). This review must take place within two years of section 94A coming fully into

force. The intention is to enable a timely assessment of how the Ask and Act duty is working in practice and to ensure that early operational experience can inform ongoing implementation support and practice development across relevant public services.

166. The Welsh Ministers are also required to prepare and lay before the Senedd a report on progress in bringing the Act into force and any further steps to be taken to bring it into force, as soon as reasonably practicable after 31 December 2028, 31 December 2029, and biennially thereafter if the Act is not fully in force.

Guidance on rent guarantees

167. The Act places a duty on the Welsh Ministers to issue guidance to local housing authorities relating to rent guarantee schemes. The intention behind this duty is to enhance early prevention strategies which can prevent homelessness, in this case for those who are unable to access accommodation due to barriers related to rent guarantees.

Chapter 4: Consultation

1. Chapter 4 sets out the consultation that was undertaken on the Bill proposals prior to its introduction to the Senedd. Therefore, in this Chapter, some references to the “Bill” as opposed to “the Act” remain.
2. The Homelessness and Social Housing Allocation (Wales) Act is grounded in a decade of evaluation and engagement with stakeholders across Wales. It builds on work undertaken in 2018 by the University of Salford and Wrexham Glyndŵr University, Professor Pete Mackie’s 2019 review of priority need and the reports of the Homelessness Action Group which were published in 2019/2020.
3. The development, engagement and consultation on the Bill has taken place over a number of years; creating a strong and credible evidence base. A significant level of engagement took place prior to the publication of a formal written consultation on the White Paper and, as such, this section outlines our pre-consultation activity, consultation activity and the engagement which has taken place since the closure of the formal consultation period. Some provisions have been further refined as a result of Senedd scrutiny and ongoing stakeholder engagement as the Bill has progressed through the legislative Stages.

Pre-consultation engagement – the Expert Review Panel and related activity

4. The Bill was preceded by a White Paper on ending homelessness in Wales. This White Paper was developed over a period of one year in parallel with the work of an Expert Review Panel.
5. In August 2022, as part of the Welsh Government’s action plan to end homelessness, the (then) Minister for Climate Change convened an Expert Review Panel to consider how legislative change could help to end homelessness in Wales. Professor Suzanne Fitzpatrick (Professor of Housing and Social Policy and Director of the Institute of Social Policy, Housing, Equalities Research (i-Sphere) at Heriot-Watt University) was asked to Chair the panel, the membership of which included local authority homelessness services, third sector, housing associations, equalities experts, academics and a KC.
6. The panel undertook a series of [themed reviews](#) between August 2022 and August 2023, combining an assessment of relevant literature with practice-based feedback and legal expertise. Crucially, the work of the Expert Review Panel was grounded in [evidence relating to the lived experience of homelessness](#), shared by over 350 people with experience of homelessness in Wales, including those living in temporary accommodation, young people, care leavers, survivors of abuse and people in prison.
7. To ensure the voices and experiences of people with one or more protected characteristics informed the work, the Welsh Government commissioned Tai Pawb to capture the [experiences of homelessness of people with protected](#)

[characteristics](#), including asylum seekers, refugees, disabled people, Black, Asian and Minority Ethnic people, Gypsies and Travellers, older people and LGBTQ+ people. We are grateful to Cymorth Cymru, Tai Pawb and other expert partners for this work.

8. The Expert Review Panel made their recommendations independent of Government but worked closely with officials in the Welsh Government to enable parallel development of the White Paper on ending homelessness in Wales, alongside the Panel's own report. This approach was necessary in order to ensure a Bill could be introduced within the current Senedd term. This parallel work involved iterative consideration of emerging recommendations, additional testing of proposals across the Welsh Government, with other partners and stakeholders across Wales, along with extensive impact assessments.
9. The parallel work enabled an agile, proactive approach to the policy rationale for the Bill, providing equal value to the panel and to the policy development process of the Welsh Government. This value is demonstrated through the following examples.
10. Given their crucial role in delivering any future legislation, it was important to engage local authorities in Wales early in the work of the panel. Whilst it was not possible to include each of the 22 authorities in panel meetings, the Welsh Government were able to convene a corresponding "local authority reference group", during which we tested emerging recommendations of the Expert Review Panel with local authority colleagues and provided this feedback to the panel for further consideration in their final report.
11. Early on in their work, the Expert Review Panel identified an evidential gap in relation to social housing allocation. The parallel working arrangements enabled the Welsh Government to respond quickly to this gap to co-commission (with Community Housing Cymru and the Welsh Local Government Association (WLGA)) some [small-scale research](#) to help meet that gap and ensure a stronger evidential basis for the panel's consideration. The Welsh Government has subsequently strengthened that evidence base further through the procurement and publication of a [further study](#) by Alma economics on the allocation of social housing in Wales.
12. The parallel approach to policy development and the effective working relationship established with the Expert Review Panel enabled a robust approach to the development of the White Paper and the final published Act. It is unique in the strength and depth of its evidence base, grounded in long term stakeholder engagement, co-production and, most importantly, the lived experience of homelessness.

Formal consultation: White Paper on Ending Homelessness in Wales

13. The White Paper on ending homelessness in Wales was published on 10 October 2023 for a fourteen-week consultation, which ended on 16 January 2024. To ensure the consultation was as accessible as possible, it was published alongside an “easy read” version, a children and young person’s version and a British Sign Language (BSL) film. Technical briefings were provided to local authority leadership and housing associations.
14. During the consultation period, over 100 hours of stakeholder engagement took place in every part of Wales. Engagement was undertaken with local authorities, registered social landlords, public service staff, third sector organisations and people with lived experience of homelessness, including those with protected characteristics. The engagement activity included (but was not limited to):
 - Detailed face to face sessions with every local authority homelessness and housing advice team in Wales.
 - [Focus groups](#) with sanctuary seekers in Wales run by the Welsh Refugee Council.
 - Face to face roadshow events in South, North and Mid Wales.
 - Online, open stakeholder engagement events themed around the following: the core reforms, social care, health, criminal justice and access to housing (each event attracted between 100 and 250 attendees).
 - Three bespoke events for all registered social landlords in Wales.
 - A [survey](#) of social housing tenants in partnership with TPAS, engaging 662 social housing tenants from all 22 local authority areas.
 - Direct engagement with children and young people facilitated by End Youth Homelessness Cymru.
 - A series of presentations and contributions to conferences, events and stakeholder meetings.
15. One hundred and forty written responses were submitted to the Welsh Government, providing a wealth of well-considered, high-quality evidence from a wide range of stakeholders. These responses were provided in the format of consultation response forms, letters and Young People’s consultation response forms as well as responses to easy read and BSL versions of the consultation document. The full set of responses is available to view here: [White Paper on ending homelessness in Wales | GOV.WALES](#)
16. Miller Research were commissioned to analyse responses to the consultation and published [a report](#) on 23 April 2024.

Consultation response summary

17. Generally, respondents welcomed the ambition of the White Paper and agreed the proposals, if implemented appropriately, would improve the prevention and relief of homelessness in Wales. Responses reflected a widespread, shared commitment to working with Welsh Government to further develop the proposals. This sentiment, however, was underpinned with requests for caution, particularly from local authority and registered social landlord respondents.
18. In most cases, responses that expressed support for the proposals were heavily caveated by the required scale of resource as well as widespread cultural change, which stakeholders perceived to be necessary in order to achieve the shared vision of the White Paper. Concerns stemmed largely from the perceived initial increase in demand for support across services, triggered through the proposed public service duties.
19. There was a majority agreement on the following proposals:
- increasing the prevention period from 56 days to 6 months;
 - the introduction of Personal Housing Plans (although some reservations on the name of these documents was noted);
 - to abolish the priority need and intentionality tests (although some specific professions raised concerns which are noted below);
 - the proposed amendments to the local connection test (although, again, some specific professions noted concerns);
 - introducing new duties to identify, refer and act, and extending the existing duty to co-operate (applied to a specified set of persons) to prevent homelessness;
 - a multi-agency approach to address the complex causes and effects of homelessness.
20. Overall, the responses indicated that the proposed core reforms to the homelessness system would result in a fairer, more consistent, and inclusive approach to homelessness relief and prevention. However, many consultation responses highlighted the scale of need across Wales and the scale of resource required by services in order to meet these needs.
21. Some respondents emphasised that the proposals would have different consequences across different areas, owing to practical factors such as population size and needs, and the availability of local housing supply.
22. Additional evidence highlighted the experiences of those who are disproportionately impacted by homelessness. Third sector respondents, in particular, provided evidence to support the consideration of additional groups (across the White Paper proposals) who are disproportionately impacted and in need of additional targeted prevention activity.

23. A number of concerns were raised on several specific policy areas. Officials considered this feedback carefully, using the consultation evidence to reflect on policy intention and potential alternative approaches. These are set out below, alongside a summary of changes made to the Bill, as introduced, in response to these concerns.

Prevention

24. The Personal Housing Plans (PHPs) referred to in the White Paper are now to be known as Prevention, Support and Accommodation Plans (PSAPs). This is in response to feedback from local authorities who shared concerns that the original title did not demonstrate the breadth of the causes of and consequences of homelessness and would not foster the joint work required to make the delivery of these plans successful.

The tests

25. The proposed changes to the tests were supported by the majority of consultation responses. However, local authorities (in particular) expressed concern surrounding the proposals to abolish the priority need and intentionality tests and raised some reservations around the proposed amendments to the application of local connection. They noted a perceived gap between the ambition of an inclusive support system, and the realities of current housing pressures.

26. Most local authorities have demonstrated a reduction in use of the priority need test over the past few years, however, the proposal to remove the test concerned some local authorities who fear that services (already running at or above their capacity) will be overwhelmed. Homelessness services have yet to stabilise since the pandemic and there remains an overdependence on temporary accommodation, too much of which is unsuitable in terms of quality and duration of stay. Monthly data has yet to show a plateau, or consistent reduction in applications for homelessness assistance.

27. Several respondents stressed that a lead-in time would be required before the abolition of the priority need test, allowing for appropriate resourcing, training and guidance to support implementation. Those who were opposed to this change raised concerns that the abolition of priority need would leave homelessness services without a way to prioritise those who are most vulnerable: “if everyone is a priority, no one is a priority”. This notion was of particular concern to respondents representing the views of young people and care leavers.

28. While the majority of respondents agreed with the proposal to abolish the intentionality test, all but one of the local authority respondents opposed the proposal. Many of those who disagreed raised concerns around the potential risk of an increase in cases of rent arrears and perceived unacceptable behaviour. Local authority staff also highlighted a need to incentivise personal responsibility

amongst applicants and their informal use of the intentionality test as a persuasive tool to manage the conduct of their service users.

29. There was a mixed response to the proposal to retain the concept of local connection but create groups of people who will be exempt from a referral. Broadly, responses welcomed improved consideration of the variety of reasons that affect the appropriateness of someone returning to their home authority, although the significant value some stakeholders place on local connection as an important resource management tool was also noted. Amongst local authority respondents, a majority were opposed to the proposal, whilst all registered social landlord respondents agreed with the proposal. Third sector respondents were fairly evenly split between those who agreed with the proposal and those who disagreed with it.

30. Some respondents were concerned that any list of exemptions would be challenging to manage. However, others felt that the proposed list of exemptions to a local connection referral under Section 80 did not go far enough and expressed disappointment at the exclusion of refugees and former asylum seekers who have been granted leave to remain in the country. Respondents also suggested the following additions to the proposed list of exemptions:

- LGBTQ+ people
- Asylum seekers, refugees and those with No Recourse to Public Funds
- All young people
- Those with adverse childhood experiences (ACEs)
- Those requiring access to specialist health services (for example a dialysis or cancer patient)
- Those who would benefit from placement in a shared language or shared faith community, including those from Welsh speaking communities.

Changes made as a result of this feedback

Priority need

31. Since the adoption of the no-one left out approach in 2020 and subsequent introduction of an 11th category of priority need for those who are 'street homeless', the use and impact of priority need has significantly reduced. The last full year of data shows that 14 of the 22 Welsh local authorities no longer apply the priority need test.²³ ²⁴ Data shows use of the test registering in only 8 authorities; with over half of all priority need exclusions taking place in 2 of these authorities.

²³ [Households for which assistance has been provided by outcome and household type](#)

²⁴ Or applied the test in so few cases that it has not been recorded in the data (likely to be less than 3 cases per authority and 9 individuals in total.)

32. As per the Expert Review Panel recommendation and the White Paper proposal, the removal of the priority need test will be commenced on a date appointed by the Welsh Ministers by order made by statutory instrument. This will allow ongoing implementation planning with local authorities and provide flexibility for all stakeholders in determining the right time and conditions for the priority need test to be ended in Wales.

Intentionality

33. The proposed abolition of the intentionality test drew the highest levels of opposition during the consultation. In response to this, further detailed engagement was held with local authorities to understand the behaviours they currently use the intentionality test to respond to - whether that be to end duties, or to persuade applicants to stop behaviour and to engage with services.

34. The engagement showed local authorities use the intentionality test (most often) to address the following scenarios:

- abuse of the system to gain access to social housing (e.g. colluding with landlords to ask or pay for notice to be served);
- violence and abuse towards staff and landlords;
- intentional damage to property;
- behaviour arising from unmet support needs/complex needs;
- wilful and persistent non-payment of rent.

35. The Bill included a number of aspects which sought to ensure that local authorities retained appropriate tools to address these scenarios. In developing these provisions, the Welsh Government has sought to balance penalising measures, with person centred and trauma informed practice, and to mitigate as far as possible, risk of rough sleeping.

36. The Bill introduced a “deliberate manipulation” test to disincentivise wrongful use of the homelessness system to gain access to social housing (as recommended by the Expert Review Panel). In response to ongoing engagement with stakeholders, the Bill was amended at Stage 2 so that where an applicant is found to have deliberately manipulated the system to gain enhanced priority for social housing due to homelessness, only the reasonable preference due to homelessness will be lost. Any other reasonable preference category will be retained.

37. The Bill amended the unreasonable failure to cooperate test so that its overall scope was narrower. However, it also specifies that local authorities can end duties when:

- a) The applicant has engaged in violent or threatening behaviour towards any individual carrying out homeless functions or provision of accommodation.

- b) There is serious damage or destruction of property consisting of or provided for use in connection with functions within the Bill.
- c) The applicant has failed to respond to repeated attempts by the local authority to contact them in connection with their homelessness application.

38. It is our view that behaviour arising from unmet support needs or complex needs, should never be a reason to end a duty or deprioritise a household for social housing allocation. The Bill brought forward a range of new duties to improve support for these individuals, including local case coordination measures and a duty to help retain suitable accommodation secured in the exercise of homelessness functions.

39. Given the presence of these new provisions, which we consider address the scenarios identified by local authorities, the Bill provided for the abolition of the intentionality test. As with priority need, this provision will be commenced on a date appointed by the Welsh Ministers by order made by statutory instrument. This will allow ongoing implementation planning with local authorities and provide flexibility for all stakeholders in determining the right time and conditions for the intentionality test to be ended in Wales. Amendments to the Bill made at Stage 3 ensure that the removal of the intentionality test and the commencement of the deliberate manipulation test will happen at the same time.

Local connection

40. The Bill introduced a local connection test to determine entitlement to the section 75 (main homelessness) duty. This was a departure from the White Paper which set out a policy intention to attenuate application of the test in Wales. However, during development of the Bill, which included ongoing engagement with stakeholders, it became clear that a local connection test is necessary to ensure the overall delivery of our policy intentions and a progressive Welsh homelessness system. Welsh local authorities must be able to make best use of local and national resource for those most in need in Wales.

41. The Bill did not, therefore introduce any new exemptions to the local connection test, although the existing exemption around abuse remained (to note: the language within the Act has changed).

42. The Bill provided Welsh Ministers with regulation making powers to allow for the possibility of future changes to the local connection test. These are subject to the approval procedure and will require public consultation. The purpose of this power to set out a clear definition of local connection in law. It is currently set out in guidance.

The public service duties

43. The proposed new duties to identify, refer and act and the proposed extended duty to co-operate were well received by respondents. Some concerns were raised in relation to the potential increase in demand on public services.
44. The proposed set of bodies (to which these duties should apply) was, viewed as a minimum standard by many. There were strong calls to expand the list and subsequently, to expand the expectation for more services and stakeholders to play an important role in homelessness prevention. There was consensus that social services departments, health boards and registered social landlords are in the best position to support early referral. Some respondents suggested the addition of the Private Rental Sector, education, probation and youth justice services, and wider third sector bodies.

Changes made as a result of this feedback

45. The Bill referred to the public service duties as a duty to “ask and act”. Through this shorthand title we aim to describe the intended impact of the duties succinctly. In doing so we have borrowed a title used to describe very similar practice related to targeted identification of violence against women, domestic abuse and sexual violence (VAWDASV) in Wales. We see benefits in sharing the title as many of the specified persons named are familiar with practice of this kind and learning can be taken from roll out of “ask and act” for VAWDASV.
46. Significant cross and inter-Governmental work has taken place to create a comprehensive list of specified persons subject to the duties to ask and act. We are grateful to the range of bodies for their commitment to the aims of the Bill and their engagement during the development process. It has not been possible to add all suggested persons to the list, for a range of reasons.
47. In relation to the request related to private landlords; we do not consider it appropriate to apply the duties to this cohort. The duties are aimed at public services, not individuals or organisations outside of the public sector. The Welsh Government prescribed landlord’s notice of termination (Form RHW1698) already signposts the contract-holder to seek support from relevant third sector agencies and to contact the local housing authority should they identify a contract holder is at risk of homelessness. The Rent Smart Wales licensing training, as well as the statutory Code of Practice for landlords and letting agents, provide that the landlord should, (following service of a notice to end the occupation contract), as best practice, provide details of relevant third sector agencies to contract-holders who do not have accommodation to move into, or are struggling to find alternative accommodation. The Housing Loss Prevention Advice Service also provides government funded legal advice to someone from the point they receive a possession notice or similar. The Welsh Government has issued guidance to contract-holders on the possession process.

48. As part of the Bill drafting process, Welsh Government officials have undertaken small scale direct engagement with schools and worked with education unions to assess what role, if any, schools should play in relation to “ask and act”.
49. Section 175 of the Education Act 2002 provides that local authorities must make arrangements to ensure their education functions are exercised with a view to safeguarding and promoting the welfare of children (i.e. persons under 18 years of age). Similarly governing bodies must make arrangements to ensure that their functions relating to the conduct of the school, or institution, are exercised with a view to safeguarding and promoting the welfare of children who are pupils at the school, or who are receiving education or training at the institution. All the bodies concerned must have regard to any guidance issued by the Welsh Ministers in deciding what arrangements they must make to comply with their duty. The effect of the duty to “have regard” to the guidance is that if the bodies concerned depart from the statutory guidance without justification, they may be acting unlawfully, and risk being challenged by way of judicial review.
50. We are of the view that the duty to “*promote the welfare of children*” would cover making arrangements in relation to children at risk of homelessness and that additional material could be added in to guidance issued to local authorities under section 175 to help schools identify and refer pupils at risk of homelessness. We have therefore not included schools on the list of specified public persons and will work with schools, unions and cross-Government colleagues to use existing powers to meet our policy aims, including work as part of the forthcoming review of the “Keeping Learners Safe” guidance.
51. The duty to “ask and act” will also not apply to further and higher education institutions.
52. Section 94B(2) and (3) of the Housing (Wales) Act 2014 (as inserted by section 20(2) of the Bill) provides that Welsh Ministers may, by regulations amend the list, and it is our working expectation that the list will expand over time.

Amending the Renting Homes (Wales) Act 2016 to allow 16- and 17-year-olds to be able to hold occupation contracts

53. The White Paper proposed to explore further, through the consultation exercise, whether the Renting Homes (Wales) Act 2016 should be amended to allow 16- and 17-year-olds to be occupation contract-holders, and, in so doing, broaden the accommodation options available to this group. Whilst the White Paper did not set this out as a legislative proposal, the majority of respondents agreed that the Renting Homes (Wales) Act 2016 should be amended to allow 16- and 17-year-olds to be able to be occupation contract holders. However, a broad range of detailed comments expressed caution in relation to this proposal. Children’s organisations highlighted particular concerns around safeguarding and the measures that would be taken to support implementation of this change, citing

evidence that children and young people also share concerns about the potential consequences for them and their peers.

Changes made as a result of this feedback

54. Welsh Government did not therefore take forward proposals related to occupation contracts for 16 and 17 years olds.

Suitability

55. Local authorities, registered social landlords, and third sector organisations were mostly in agreement with proposals around improving suitability of accommodation. However, many expressed concerns about the practicality and feasibility of achieving these standards in the short term due to limited housing stock, high demand and budget constraints. Stakeholders also emphasised the need for clear guidance around implementation and the importance of considering the needs and circumstances of vulnerable groups in the guidance.

56. Feedback on the range of suitability focussed proposals varied depending on perceived deliverability and ambition.

57. Many respondents felt that the proposed changes to standards of accommodation could be, and in the vast majority of cases were, being met. There was wide ranging agreement that accommodation (both temporary and settled accommodation) with category 1 hazards should never be deemed suitable, and that utilisation of shared sleeping spaces for applicants in temporary accommodation should not happen.

58. The White Paper also set out longer-term proposals for improvements in the standards of suitability of accommodation. Many of these were supported in principle but were deemed undeliverable, due to shortage of accommodation supply.

Changes made as a result of this feedback

59. Section 59 of the Housing (Wales) Act 2014 provides a power allowing Welsh Ministers to determine what 'is or is not to be regarded' as suitable accommodation for applicants. This power therefore already allows amendments to be made to the Homelessness (Suitability of Accommodation) (Wales) Order 2015 ("The Suitability Order 2015"), to make changes to suitability requirements. This will be informed by the temporary accommodation reviews incorporated within the Bill and undertaken with stakeholders.

60. The Bill required local housing authorities to have regard to Part 4 of the Renting Homes (Wales) Act 2016 (condition of dwelling) when determining suitability.

61. Continued engagement with local authorities will inform the timing of the commencement of these secondary legislative changes.
62. In recognition that many of the White Paper aims around suitability will take time to deliver and require ongoing review, the Bill imposed a duty on Welsh Ministers to undertake a regular review of the condition and use of temporary accommodation across Wales.
63. The frequency of reporting will be on a 5-year cycle, with the first report to be laid before the Senedd and published by 31st December 2030. This is a longer frequency than the three-year period originally proposed by the Expert Review Panel. However, it aligns to the frequency of other housing related data collection and reporting undertaken in Wales, including development of local authority local housing market assessments (LHMAs). The review will be used to inform ongoing policy and legislative work which will aim to improve standards of temporary accommodation over time.

A right to request a review of the suitability of accommodation at any time during an applicant's occupation of the accommodation (which should be available beyond 21 days)

64. The White Paper identified a range of decisions within the homelessness system, whether already in existence or as a result of the wider proposals of reform, that affect an applicant's outcome and their experience of housing services. In their review, the Expert Review Panel identified areas where key decisions taken by a local housing authority were not supported by a right to review or an adequate right to review by the applicant. The suitability of accommodation was one such area and the White Paper proposed that the suitability of accommodation should be a decision for which the applicant should have a right to request a review at any time during their occupation (a significant extension to the current 21-day limit).
65. Consultation responses widely agreed that applicants should be able to request a review of the suitability of placements in temporary accommodation for the duration of their occupation. However, significant concern was raised regarding an open-ended right to request a review of the suitability of settled accommodation, which was deemed unmanageable and over-burdensome by respondents.

Changes made as a result of this feedback

66. An open-ended review period was not brought forward. However, as the pre-existing review period of 21 days was also deemed too restrictive. The Bill therefore proposes that the right to request a review of the suitability of accommodation be available at any time either before accepting it or, where an offer has been accepted, at any time during which a duty in section 66, 68 or 75 of the 2014 Act applies, or within 6 months of the accommodation being made

available to the applicant. This time period should provide sufficient time for an applicant to identify any unsuitable characteristics associated with the property that were not clear upon the initial viewing.

Care leavers and young people

67. The White Paper contained a range of proposals which sought to strengthen the prevention of homelessness amongst children and young people. It proposed a strengthening of existing corporate parenting responsibilities to ensure individuals aged 16 and 17 years who are homeless or at risk of homelessness do not fall between services, that no 16 or 17 year old should be accommodated in unsupported temporary accommodation, and for those leaving social care or the youth justice system, to prohibit use of the homelessness system as a route out of care or youth justice. It also proposed to provide 'additional preference' to care experienced people who are homeless and those fleeing abuse.

Prohibition of use of the homelessness system as a route out of care or youth justice

68. Consultation respondents expressed support for clarifying legislation to expressly prohibit the use of the homelessness system as a route out of care or youth justice. They emphasised the importance of planning and making accommodation arrangements in advance for those leaving care, ensuring a smooth transition and preventing homelessness. Respondents emphasised the need for better engagement with housing and social services to ensure effective delivery of the proposals. Respondents also expressed concerns about securing the necessary funding and resources to implement the proposed changes effectively. They highlighted the need for significant additional resources to increase accommodation capacity and support services for young people.

Changes made as a result of this feedback

69. The unintended consequences of prohibiting use of the homelessness system for care leavers would be to remove a safety net which should always be available for emergency situations, however rare such situations should be. Instead, we have focussed on ensuring use of the homelessness system is never a default approach within pathway planning for looked after children.

70. The Bill therefore placed new requirements on social services authorities to strengthen and support a proactive approach to transition from care to long term housing from social services, which should result in no need for the homelessness system to be used.

71. Under the Bill, joint protocols were required between social services and housing options teams in local authorities to enable more effective integrated support for care leavers, 16 and 17-year-olds and children or care leavers leaving youth

detention, prison or approved premises. By working together, these agencies can avoid duplication of efforts and ensure that support is comprehensive and well-coordinated.

72. The Bill also placed new duties on local authorities under the Social Services and Well-being (Wales) Act 2014 to take reasonable steps to secure that suitable accommodation is available for occupation by a young person leaving care who would be subject to those new duties.

No 16- or 17-year-old should be accommodated in unsupported temporary accommodation/ that the use of unsuitable temporary accommodation, including bed and breakfasts, should not be used for people aged 25 and under, for any period of time

73. Most registered social landlords and third sector respondents, who commented on the proposal in relation to 16- and 17-year-olds, agreed with it. Local authority respondents were fairly evenly split between those who were unsure, those who agreed and those who disagreed with the proposal. Respondents who supported the proposal referenced the need to focus on trauma, well-being and the safety of young people. Responses to the proposal in relation to under 25-year-olds strongly indicated an inability to implement, given the current supply issues and the lack of available good standard temporary accommodation. Concerns were also raised that age alone is not an appropriate criterion to determine vulnerability, risk or capacity to live without support and that those under 25 were not a homogeneous group with a cohesive range of needs and experiences.

74. Many respondents highlighted the negative impact of unsupported temporary accommodation on the mental health and well-being of young people. They emphasised that homelessness itself is a traumatic experience and stressed the importance of providing appropriate support to address physical and mental health needs, substance misuse issues, and criminal justice needs. Respondents also raised concerns about the safety and security of young people in temporary accommodation.

75. However, several respondents expressed concerns about the availability and quality of support services for young people experiencing homelessness. They argued there is a lack of good quality, trauma-informed support that is accessible 24/7. They also highlighted the increasing support needs of young people and the pressure it puts on existing supported accommodation capacity. Respondents who opposed the proposal did so due to resource constraints, restrictions on choice, the need for flexibility due to exceptional cases and the rationale that the proposal was based on assumptions around vulnerability.

76. Some respondents argued that shared accommodation can be beneficial for reducing social isolation, sharing expenses, and providing mutual support. They also highlighted that self-contained accommodation may not be affordable for young people due to limitations in the benefit system. Concerns were raised

about the potential negative consequences of forcing young people accustomed to self-contained accommodation into shared environments. Additionally, there was a call for individualised assessments of need rather than a one-size-fits-all approach based solely on age. Respondents argued that there should be room for exceptional cases where alternative accommodation may be necessary in emergencies, even if only for a brief period.

Changes made as a result of this feedback

77. Given the strong implementation concerns associated with the proposal that unsuitable temporary accommodation, including bed and breakfasts, should not be used for people aged 25 and under, this proposal was not taken forward.

78. However, Bed and Breakfasts, hotels and other adult focussed accommodation are not an appropriate setting for children to live. The Housing (Wales) Act 2014 provides powers for Welsh Ministers to specify in secondary legislation the circumstances in which accommodation is or is not to be regarded as suitable and matters that must be taken into account or disregarded, when considering whether accommodation is suitable. We intend to amend the Suitability Order 2015 to ensure that unsupported accommodation is not suitable for young people aged 16-17 but will work with local authorities in relation to the timing of this change, in recognition of the supply issues which will inhibit implementation.

Providing ‘additional preference’ to care experienced people who are homeless and those fleeing abuse

79. Care experienced individuals are a group that disproportionately experience homelessness compared to the general population. The White Paper proposal intended to prioritise this group for social housing to alleviate homelessness and to increase the affordable housing options available to them. The proposal was generally supported in the consultation, with many local authorities already offering some additional preference when working to accommodate homeless applicants who are care experienced.

80. However, there were concerns raised by many who felt that there was no clear definition of who would be considered to be ‘care experienced’. Several respondents also preferred an approach to offer “reasonable preference” to care leavers, regardless of whether they are homeless. Ongoing engagement on this proposal with a variety of stakeholders has garnered strong support for this proposal.

Changes made as a result of this feedback

81. The term ‘care experienced’ has no legal definition and applying a definition in this Bill was deemed to be beyond its scope. The Bill was therefore drafted to apply prioritisation to people for whom responsible local authorities have duties under section 108A of the Social Services and Well-being (Wales) Act 2014 (as

inserted by section 22 of the Bill) to take reasonable steps to secure suitable accommodation is available for their occupation.

82. The Bill required local authorities, when framing their allocation schemes, to award reasonable preference to this group, regardless of whether they are experiencing homelessness. Awarding reasonable preference will ensure wider housing options and solutions are provided for this group and is complementary to the other areas of the Bill intended to ensure care leavers do not have to enter the homelessness system at the point they transition from care.
83. A separate category of preference has not been implemented for those fleeing abuse, as this group is already prioritised for social housing as they fall within two of the existing reasonable preference categories: welfare grounds and where a failure to move would cause hardship to themselves or others.

Providing 'additional preference' to people experiencing homelessness.

84. People who experience or who are at risk of homelessness and are owed a homelessness duty under the 2014 Act, are identified as a group of people in housing need and are required under the HA 1996 to be awarded 'reasonable preference' for the purpose of allocating social housing. The HA 1996 requires that the allocation of social housing must be framed around those categories of person who have a reasonable preference. The White Paper proposed that for those applicants owed a homelessness duty, they should also be awarded 'additional preference' in recognition of their urgent housing need and to increase the prioritisation for social housing they are awarded.
85. However, there were concerns raised by local housing authorities that this may result in homeless applicants being prioritised over other applicants who may not be experiencing homelessness but are in urgent housing need. Further, a majority of consultation respondents raised concerns that the increase of prioritisation and preference awarded to households owed a homelessness duty, would further emphasise and exacerbate the risk of people viewing homelessness as the sole route into social housing, and potentially engaging in activity to put their tenancies at risk in order to receive this prioritisation.

Changes made as a result of this feedback

86. There is wide recognition and research to evidence that the allocation of social housing to households experiencing or at risk of homelessness varies across local housing authorities in Wales and that there is a need for the allocation of social housing to undertake a greater role in alleviating homelessness. However, we are not of the view that legislative change around the preference awarded to homeless households will support this policy intention.

87. Instead, non-legislative steps will be taken to work with local housing authorities to increase and support efforts to move applicants experiencing homelessness out of temporary accommodation into suitable settled homes more quickly. Building on the development of local authority Rapid Rehousing Transition Plans, the Welsh Government will challenge over-reliance on temporary accommodation and work with local authorities to address the findings of research into social housing allocations and increase allocations to homeless households. Where homeless applicants continue to be overlooked or are not considered for the allocation of social housing, the Bill provides local housing authorities with a power to require RSLs to provide accommodation for an applicant owed a homelessness duty under the HWA 2014.

Require the use of Common Housing Registers (CHRs), Accessible Housing Registers (AHRs) and common allocations policies across all local authorities in Wales

88. As the majority of local authorities and registered social landlords already operate common housing registers (CHR), consultation responses were predominantly supportive of these proposals. There was widespread agreement that CHRs would likely lead to improved data sharing and aligned priorities for delivery partners, whilst providing a more easily accessible and transparent service for social housing applicants. However, some stakeholders strongly emphasised the high resource requirements to create a CHR, including the development of IT infrastructure. During the scrutiny Stages, concerns were raised about the broad drafting of this provision which led to amendments at Stage 2. The Bill, as introduced would have extended to all forms of accommodation, including those which normally fall outside the scope of social housing.

Changes made as a result of this feedback

89. The Bill required that local housing authorities must have CHRs and AHRs in their areas. Common allocation policies will not be required, following additional conversations with the Expert Review Panel and given the individual and varied nature of how these policies operate. The Welsh Government will continue to work with local authorities and housing providers to determine the design requirements and key functions of both CHRs, AHRs and common allocation policies, drawing on best practice, in order to support authorities in their implementation. Strengthened guidance in relation to the implementation of common allocation policies will be developed, in line with the recommendation of the Expert Review Panel. In response to the concerns about the requirement for social landlords to only offer accommodation to persons on the CHR being too broad, amendments were made to the Bill so that this requirement is narrowed to those allocations under nomination agreements under Part 6 of the Housing Act 1966.

Hospital discharge

90. The White Paper proposed a requirement for discharge assessments to include consideration of a patient's housing needs and a joint duty for health and the local housing authority to work together to prevent homelessness at the point of hospital discharge.
91. Consultation activity strongly suggested that homelessness occurring following discharge from hospital is a significant issue. Several individuals who shared their lived experience of homelessness as part of the pre-consultation engagement also shared shocking experiences of rough sleeping following a stay in hospital.
92. However, it is also clear following ongoing, direct engagement with the NHS that an unintended consequence of the White Paper proposal for a joint duty for health and the local housing authority to work together to prevent homelessness at the point of hospital discharge, would be to delay discharge of individuals who are clinically optimised. Concerns were also raised in the consultation that the proposal to assist individuals at risk of homelessness upon discharge from hospitals may impose an administrative burden on healthcare facilities that is unmanageable.

Changes made as a result of this feedback

93. In response to this feedback, the Bill did not include duties in regard to hospital discharge. However, work is ongoing to build on our existing strategic commitment to ensure no one is discharged from hospital into homelessness and the Welsh Government is working with the NHS in Wales to develop joint guidance for both hospitals and local housing authorities on hospital discharge and homelessness.

Individuals entering and leaving custody, at risk of homelessness

94. The White Paper outlined a number of proposals to target prevention activity at particular groups most at risk of homelessness, including a series of proposals related to improving housing outcomes for individuals in custody.
95. Feedback received during the consultation and other engagement activity strongly supported the concept of a targeted prevention approach to this group. However, many stakeholders shared significant concerns in relation to availability of appropriate housing supply and the structural and systemic challenges faced within the prison system, particularly access to individuals and the stigma associated with time in prison. There was broad agreement that strong multi-agency partnership approaches are pivotal in preventing homelessness amongst those leaving prison and that such partnerships offer important opportunities to end entrenched and repeat rough sleeping and to reduce re-offending.

Changes made as a result of this feedback

96. The first three proposals within the White Paper in regard to individuals leaving custody, aimed to provide delivery partners and individuals in custody clarity over entitlement and duties. Both when these were owed and to emphasise the importance of the earliest possible assessment of need.

97. The White Paper proposed that when an individual is first sentenced to imprisonment, an assessment should be made at reception stage (the point the person first enters prison) of whether they are likely to lose any accommodation while serving their sentence and, if so, whether they are also likely to lose their possessions and whether they are likely to be released, and homeless within six months.

98. It went on to propose that someone held in custody should not be homeless despite not having access to accommodation in the community and that those in custody (be it on remand, recall or sentence) do not meet the criteria for homelessness unless one of the three following conditions are met:

- they are already under an existing duty under the Housing (Wales) Act 2014;
- where existing accommodation is at risk as per the existing (or amended) definition; and/or
- six (or fewer) months prior to release.

99. Each of the proposals was received positively in both the consultation and broader engagement activity and are being taken forward. However, the Bill did not include a stand-alone reception assessment duty as this has been captured under the “ask and act” provisions.

Early release

100. The White Paper also proposed that in order to achieve an early release, the prisoner should be deemed to be homeless at the early release date where criminal justice services are discussing the potential for release, either on parole or bail.

Changes made as a result of this feedback

101. Following consultation, Welsh Government did not consider it appropriate to legislate in order to deliver the policy intention. Our wider proposals to strengthen earlier intervention and prevention should ensure early access to services and any preparation that can be made for early release (noting recent changes in this policy area and the limits experienced by all stakeholders when undertaking planning). The Bill, did, however, include provisions to clarify the duties owed to those in custody.

Material change of circumstances

102. The White Paper proposed the insertion of a specific provision to ensure that any length of detention in custody would be considered a material change of circumstance and therefore ensure the applicant would be entitled to a section 62 assessment.

Changes made as a result of this feedback

103. Any time in custody should already be considered a material change of circumstances, and we intend to strengthen guidance to ensure this is made clear. This will be in addition to amendments (set out above) to the review process regarding a decision not to offer an applicant an assessment of housing need. In our view this is a more appropriate way forward that does not create unintended consequences to the assessment process under section 62 of the Housing (Wales) Act 2014.

Advice services

104. The White Paper proposed that information and advice services should be available to people in custody and delivered by the 'host' local authority. Third sector respondents were very supportive of the proposal, while the local authority response was mixed (despite its close symmetry with the current position in law as part of the 2014 Act). Those authorities who would be tasked with providing the service were concerned about the practicalities, such as recruitment and access, whilst other authorities raised concerns as to their ongoing involvement.

Changes made as a result of this feedback

105. The Bill included a minor amendment to section 60 of the 2014 Act (which requires the local authority to arrange the provision of advice and assistance) to emphasise that there is a requirement to provide advice services to people in custody. The Welsh Government will work with local authorities to determine the best way for this advice to be provided.

Ending and continuation of duties for individuals in custody

106. The White Paper proposed to make clear those who are recalled or sentenced to custody while in receipt of an existing duty must not have their duty automatically ended. The intention of this proposal was to ensure that duties are not ended and support is continued as people move in and out of the prison system (sometimes for very short periods of time).

Changes made as a result of this feedback

107. This proposal is addressed by the new eligibility criteria linked to the main housing duty under section 75 of the 2014 Act, for individuals in prison. For

prisoners serving custodial sentences, the section 75 duty does not apply if there is no reasonable prospect of release within six months. If the applicant is a prisoner or residing in approved premises, the duty to secure accommodation applies once they are released or no longer required to stay in the approved premises. Local authorities will be able to end the section 75 duty where the time in custody is likely to be longer than six months. The prevention duty under section 66 will continue regardless of the length of the detention.

Accommodation available on release from custody

108. The White Paper proposed, where possible, consideration be given to whether accommodation could be offered to a person in prison under the prevention duty, with a view to it being available on release, either under an occupation contract or on a more informal basis (accommodation with family or friends).

Changes made as a result of this feedback

109. This proposal is addressed by the new eligibility criteria linked to the prevention duty for individuals in prison. If a duty is owed, it must be continued. Local authorities can end a duty if the time in custody is expected to exceed six months, but only if there is no accommodation in the community to be preserved.

Refusal of accommodation offers under the prevention duty while in custody

110. The White Paper also proposed the main housing duty should apply if the prevention duty comes to an end and the applicant is due to be homeless on release, even if the applicant has refused accommodation offered under the prevention duty.

Changes made as a result of this feedback

111. Following consultation and further stakeholder engagement, Welsh Government does not consider further legislative provisions beyond those already being brought forward are required to meet policy intention. The main challenges associated with facilitating early release are practical and include accommodation availability and efficient data sharing. We are of the view that these issues are better addressed through practice guidance than legislation.

Regulatory Standards that apply to registered social landlords

112. The White Paper considered whether changes should be made to the regulatory standards that apply to registered social landlords.

113. Feedback related to greater regulation in relation to homelessness was varied. Some respondents expressed concern that more regulation would create an adversarial relationship between registered social landlords and local

authorities, when the overarching aim of the wider proposals is to require improved and greater partnership working. In addition, concerns were raised that having a means to enforce a lack of delivery did not address the reason for lack of delivery, which in many cases, will be due to the lack of available accommodation.

Changes made as a result of this feedback

114. Given the feedback received, and the breadth of existing legislation and regulation already in place, the Bill did not bring forward any additional regulation making powers for registered social landlords, which are outside of the scope of this legislation.

Post-consultation engagement

115. Following the closure of the formal consultation process and the publication of the analysis of responses, the Welsh Government continued to engage with stakeholders on policy design and rationale, alongside implementation planning. This engagement continued throughout the development and subsequent scrutiny of the Bill and plans are in place for ongoing engagement throughout the implementation period.

Expert Review Panel

116. The Expert Review Panel was reconvened on 26 February 2024 to provide further input on their recommendations, consider alternative approaches where necessary and identify additional actions required to respond to consultation feedback.

Cost Benefit Analysis

117. The Welsh Government worked with Alma Economics to produce a cost benefit analysis to inform the Regulatory Impact Assessment. As part of this work costings analysis survey was shared with stakeholders.

118. Welsh Government officials met with professionals across the wider public sector to develop the legislation and consider the broader practical and implementation requirements. This work considered the proposed new duties to ask and act and the proposals related to targeted prevention of homelessness.

Local Housing Authorities

119. Welsh Government officials have regular meetings with local housing authority teams, which has continued following the introduction of the Bill. These meetings have been used to provide updates, develop the Regulatory Impact Assessment, test policy development and to inform commencement planning.

Registered Social Landlords

120. We worked with registered social landlords to develop proposed changes to allocations policies, common housing registers and broader support for individuals with multiple and complex support needs.

Social Services engagement

121. We have undertaken ongoing engagement with the All-Wales Heads of Children's Services who assigned a lead professional to support during the Bill's development. We have continued to work with our lead and the overall group to update them on the development of the Bill and tested proposals relevant to the social work profession. We worked with "critical friend" practitioners from several authorities to understand the practical impact of these proposals.

Youth Justice Board engagement

122. We engaged with the Youth Justice Board in Wales, undertaking detailed policy development with them to align the Bill with the "child first" approach and youth justice blueprints.

Welsh NHS

123. We engaged with senior leads for the 'Six Goals for Urgent & Emergency Care' within the NHS Executive and are continuing to work with them to develop our statutory guidance around hospital discharge and homelessness, which includes the application of proposals to "ask and act". This work is aligned closely to the principles of 'Home First: The Discharge to Recover then Assess (D2RA)' model. The National Strategic Health Inclusion Group (which includes leads from Public Health Wales, primary care and every Local Health Board in Wales) are advising on the policy development related to "ask and act" within health and we worked with "critical friend" practitioners from several Local Health Boards and national charities to understand the practical impact of these proposals and learn from best practice. This includes a duty to refer currently being piloted at Cardiff and the Vale University Health Board.

Education

124. We have undertaken detailed and ongoing engagement with education unions in Wales via the Welsh Government Policy Development & Implementation Working Group. We have also undertaken small scale direct engagement with schools across Wales in order to consider how "ask and act" might work in schools.

HMPPS

125. Ongoing engagement has taken place with HMPPS and prison hosting local authorities to refine proposals around the criminal justice system and prison leavers who are at risk of homelessness.
126. A Post Custody Accommodation Working Group is in place to further explore the proposed changes in this area. Within a detailed work programme, a working group is undertaking a detailed review of the existing 'National Pathway for Homelessness Services to Children, Young People and Adults in the Secure Estate'.
127. Although non-devolved, engagement has also commenced with stakeholders to explore how the current Multi Agency Public Protection Arrangements (MAPPA) system. This is designed to ensure an efficient multi-disciplinary approach is taken to those due to leave custody who are subject to MAPPA.

Third sector

128. We have provided regular updates on the development and progress of the Bill at a range of conferences targeting housing civil society, including those run by Cymorth Cymru, the Chartered Institute of Housing and Shelter Cymru. We have engaged with a range of third sector organisations representing groups disproportionately impacted by homelessness including children, care leavers and people leaving the armed forces.

Reserved authorities

129. The Welsh Government has undertaken engagement with the relevant UK Government departments in control of the reserved bodies relevant to the Minister of the Crown Consents process.

Reasons for not consulting on a draft Bill

130. The provisions included in the Bill aligned with the proposals set out in the White Paper, which was the subject of consultation as outlined above. Given the breadth and depth of engagement in respect of the proposals over a prolonged period, it was not considered necessary to consult further on a draft Bill. Following consideration of the consultation responses and the results of engagement sessions there have been some changes to the original proposals. These are outlined above.

Chapter 5. Power to make subordinate legislation

Table 5.1: Summary of powers to make subordinate legislation in the provisions of the Homelessness and Social Housing Allocation (Wales) Act

Section	Power/ function conferred on	Form	Appropriateness of delegated power	Procedure	Reason for procedure
6(3) and 6(4)	Welsh Ministers	Regulations	<p>Section 6(3) inserts a revised section 75 into the 2014 Act. This revised section includes the addition of a local connection test to entitlement the section 75 duty, so that only those with a local connection to Wales will be eligible for the main housing duty in section 75 unless any of the circumstances in 75(5) apply.</p> <p>Currently section 75(5)(a) provides the local connection test does not apply if the person is at risk of abuse.</p> <p>Section 75(5)(b) imposes a power on Welsh Ministers to prescribe other categories of persons to whom this test does not apply.</p> <p>Section 6(4) amends section 142 (orders and regulations) of the HWA 2014 to provide a regulation making power under section 75(5)(b), which is subject to the approval procedure.</p>	Approval	The powers enables Welsh Ministers to adjust entitlement under section 75. Therefore, the approval procedure is appropriate to ensure decisions receive proper scrutiny.

Section	Power/ function conferred on	Form	Appropriateness of delegated power	Procedure	Reason for procedure
			<p>The Regulation power is appropriate; it provides the Welsh Ministers with the necessary flexibility to specify additional exempt categories where required, enabling a timely response to future changes, including circumstances identified through stakeholder engagement that indicate further exemptions are needed.</p>		
11(3) and (7)	Welsh Ministers	Regulations	<p>Section 11(3) inserts a revised section 80(2) and new section 80(2A) in the 2014 Act which includes the provision for local connection referrals before either a section 66 or 75 duty is accepted (section 66 is only in the context of someone in custody).</p> <p>In both cases a referral can only be made if the conditions are met that are set out in subsection 80(3). Section 80(2)(b) and 80(2A) (b) provides the Welsh Ministers with powers to prescribe other circumstances when the conditions for a referral are met.</p> <p>Section 11(7) amends section 142 (orders and regulations) of the HWA 2014 to provide that these regulation making powers under section 80(2)(b) and 80(2A)(b) are subject to the approval procedure.</p>	Approval	Linked to the previous power, the power enables Welsh Ministers to specify the prescribed circumstances where a local connection referral could be made.

Section	Power/ function conferred on	Form	Appropriateness of delegated power	Procedure	Reason for procedure
12(2) and (3)	Welsh Ministers	Regulations	<p>Section 81(4) of the HWA 2014 contains an existing power to specify by order in relation to two of the four local connection conditions contained at section 81(2) - specific circumstances in which (a) a person is not to be treated as employed in an area, or (b) residence in an area is not to be treated as of a person's own choice. Section 12(2) of the Act amends section 81(4) to ensure that each of the local connection conditions are now subject to a power to make regulations.</p>	Approval	<p>The powers enables amendments to be made to all of the conditions for local connection and integrates the existing regulation making powers already contained at section 81(4).</p>
13(2) and 13(3)	Welsh Ministers	Regulation	<p>Section 13(2) of the Act inserts a new section 81A in the HWA 2014. This new section makes provisions about applicants who are exempt from referral under section 80 (the local connection test). Section 81A(2)(b) provides the Welsh Minister with a power to prescribe other categories of persons who are exempt from referral.</p> <p>Section 13(3) amends section 142 (orders and regulations) of the HWA 2014 to provide that this regulation making power under section 81A(2)(b) is subject to the approval procedure.</p> <p>The Regulation power is appropriate as flexibility is necessary to add other categories of persons who are exempt from referral.</p>	Approval	<p>The power enables amendments to be made to categories which are exempt from local connection referrals. Flexibility is required to allow these categories in the future, based on changing policy view or need.</p>

Section	Power/ function conferred on	Form	Appropriateness of delegated power	Procedure	Reason for procedure
20(2) and 20(4)	Welsh Ministers	Regulations	<p>Section 20 of the Act inserts new sections 94A and 94B into the HWA 2014. Section 94A sets out a new duty to ask and act and section 94B(2) provides a power for the Welsh Ministers to omit or add a reference to person, or a description of a person and to change a reference to a person or a description of a person subject to the new duty to ask and act.</p> <p>The regulations may only add or change a reference to a reserved authority with the consent of, or following consultation with, the Secretary of State.</p> <p>The bodies to which the duty applies are listed in the Act, and a power is sought to update this list in the future as required via secondary legislation. This is considered suitable for regulations as flexibility is required. The list of those persons may need amending (to add or omit a specified person or change a description of a person) in the future to accommodate new or different persons. This is to ensure the list remains current and relevant to the organisations who are in a position to prevent homelessness from across the public sector.</p> <p>Section 20(4) amends section 142 (orders and regulations) of the 2014 Act to provide that this</p>	Approval	The power is to add to or remove a provision within primary legislation. Approval procedure is therefore considered to offer the appropriate level of scrutiny.

Section	Power/ function conferred on	Form	Appropriateness of delegated power	Procedure	Reason for procedure
			regulation making power under section 94B(2) is subject to the approval procedure.		
22(4)	Welsh Ministers	Regulations	<p>Section 22(4) of the Act amends the Social Services and Well-being (Wales) Act 2014 (“the SSWB 2014”) to substitute the existing power in section 109(3) with a new power in section 109A to make regulations about the meaning of “suitable accommodation” for young persons.</p> <p>The existing power provides that regulations may make provision about the meaning of “suitable accommodation” and in particular about the suitability of landlords or other providers of accommodation. As amended, regulations may make provision by reference to</p> <p>(a) any matter connected to the accommodation, including (among other things)</p> <p>(i) the suitability of providers of accommodation;</p> <p>(ii) the conditions of occupation;</p> <p>(iii) the nature or standard of accommodation;</p> <p>(iv) the location of accommodation;</p> <p>(b) the personal characteristics or circumstances of a young person to whom section 108A or 109 applies or any person with whom they may live with.</p>	Annulment	

Section	Power/ function conferred on	Form	Appropriateness of delegated power	Procedure	Reason for procedure
			This is necessary to ensure accommodation is suitable to the needs of this group and allows flexibility for Welsh Ministers to respond to issues relating to accommodation supply or providers quickly, ensuring young people are not placed in unsuitable accommodation.		
31 (2) and 31(3)	Welsh Ministers	Regulations	<p>Section 31(2) of the Act substitutes section 95(5)–(8) of the HWA 2014. Section 95 concerns the duty to co-operate. Subsection (6) provide a power for the Welsh Ministers to make regulations to omit or add a reference to a person, or a description of a person; to change a reference to a person or a description of a person. Subsection (7) provides the regulations may only add or change a reference to a reserved authority with the consent of, or following consultation with, the Secretary of State.</p> <p>Section 31(3) amends section 142 (orders and regulations) of the 2014 Act to provide that this regulation making power under section 95(6) is subject to the approval procedure.</p>	Approval	The power is to add to or remove a provision within primary legislation. Approval procedure is therefore considered to offer the appropriate level of scrutiny.
37	Welsh Ministers	Regulations	Section 37 inserts section 160B(3) into the HA 1996 which provides a power to make regulations to provide for further exceptions to which the allocation of accommodation does not have to	Approval	To address recommendations made by the Legislation and Justice Committee, and to ensure sufficient scrutiny of the regulations ahead of introduction

Section	Power/ function conferred on	Form	Appropriateness of delegated power	Procedure	Reason for procedure
			<p>apply to those on registered on the common housing register.</p> <p>Section 37 also inserts Section 160D into the HA 1996 which provides a duty to make provision for and in connection with common housing registers. The regulations must, make provision for:—</p> <p>(a) a person with an entry in the register to have access to information relating to the entry and the allocation of housing under this Part;</p> <p>(b) general information relating to registers and their operation in the allocation of housing in each local housing authority area to be published.</p> <p>The regulations may, in particular make provision:</p> <p>(a) about amending and removing entries in the register in respect of a person;</p> <p>(b) about giving notice (for example, giving notice if a person is included in the register or if an entry in the register in respect of a person is amended or removed);</p> <p>(c) about the information that may or must be included on the register;</p> <p>(d) requiring or authorising the disclosure of information contained on the register to a person or description of person specified in the regulations;</p>		

Section	Power/ function conferred on	Form	Appropriateness of delegated power	Procedure	Reason for procedure
			<p>(e) about the creation, collection, collation and publication of information relating to the register or its operation in the allocation of housing;</p> <p>(f) conferring functions on local housing authorities in Wales.</p> <p>Section 37 also inserts Section 160E into the HA 1996 which requires Welsh Ministers to make provision for and in connection with a register required to be established and maintained under the section of Accessible Housing Registers. The regulations must provide for general information relating to registers and their operation in the allocation of housing in each local housing authority area to be published and may, in particular, make provision:—</p> <p>(a) about amending and removing an entry in the register in respect of housing accommodation;</p> <p>(b) about giving notice (for example, giving notice to persons specified in the regulations if accommodation is included on the register or if an entry in respect of the accommodation is amended or removed);</p> <p>(c) about the information that may or must be included on the register;</p> <p>(d) requiring or authorising the disclosure of information contained on the register to a person or description of person specified in the regulations;</p>		

Section	Power/ function conferred on	Form	Appropriateness of delegated power	Procedure	Reason for procedure
			(e) about the creation, collection, collation and publication of information relating to the register or its operation in the allocation of housing; (f) conferring functions on local housing authorities in Wales		
42	Welsh Ministers	Regulations	Section 41(1) provides a power to make regulations to make: (a) make provision that is incidental or supplementary to, or consequential on, any provision of this Act (b) make transitional or saving provision in connection with any provision of the Act. Section 41 provides a power to make consequential amendments to, and modifications, repeals and revocations of, an enactment including provisions in this Act.	Annulment unless making changes to primary legislation in which case, approval	Annulment procedure is appropriate for those regulations which make technical provisions. Approval procedure is appropriate where regulations amend primary legislation.
43	Welsh Ministers	Order	Suitable for delegated powers because this provision enables the Welsh Ministers to provide for commencement of the Act.	No procedure	These orders relate to commencement of the provisions of the Act and are technical in nature.

Table 5.2: Summary powers to issue guidance in the Provisions of the Homelessness and Social Housing Allocation (Wales) Bill

Section	Power/function conferred on	Form	Appropriateness of delegated power	Procedure	Reason for procedure
20(3)	Welsh Ministers	Guidance	Section 20(3) amends section 98 of the HWA 2014 (Guidance) to provide that a specified persons listed in new section 94B must consider the guidance issued by the Welsh Ministers when performing its duties under section 94A (Duty of a specified person to ask and act).	No procedure	Guidance is considered appropriate as it is intended to facilitate the application and implementation of primary legislation. Guidance will be issued by the Welsh Ministers and is not subject to a Senedd procedure.
30	Welsh Ministers	Publish	Section 30 provides the Welsh Ministers must publish and lay before Senedd Cymru a report on use and condition of interim accommodation. The first report under this section must be laid, and published, before 31 December 2030 and thereafter every 5 years.	No procedure	Published criteria will be technical in nature and largely deal with process and as such, to apply a Senedd procedure is not considered appropriate.
32	Welsh Ministers	Guidance	Section 32 inserts a new section 96A into the HWA 2014 which provides that a social landlord must comply with a request from a local authority to provide accommodation for a homeless applicant owed the main duty under section 75, within a reasonable period, unless there is a good reason for not complying. Further they must comply with a reasonable request for information relating	No procedure	Guidance is considered appropriate as it is intended to facilitate the application and implementation of primary legislation. Guidance will be issued by the Welsh Ministers and is not subject to a Senedd procedure.

Section	Power/function conferred on	Form	Appropriateness of delegated power	Procedure	Reason for procedure
			<p>to the local authority's functions under section.</p> <p>Subsection 96A(6) requires Welsh Ministers to issue guidance for social landlords on what constitutes a good reason for not complying, a reasonable period of time to comply and a reasonable request from a local authority to provide information.</p>		
32	Welsh Ministers	Directions	Section 32 inserts new sections 96A and 96B into the HWA 2014. Section 96B(5) provides a power for Welsh Ministers to direct social landlords to comply with a request by the local housing authority made under section 96A (see above) within such period as may be specified in the direction.	No procedure	The substance of the power to issue a direction is set out on the face of the Act and is limited in scope and as such, to apply a Senedd procedure is not considered appropriate.
38	Welsh Ministers	Guidance	Section 38 requires the Welsh Ministers to give guidance to local housing authorities about making arrangements under which a local housing authority guarantees payment of rent by an occupier of housing accommodation in accordance with an agreement of any kind.	No procedure	Guidance is intended to support consistent implementation and good practice. It does not create new duties on local housing authorities to operate schemes and is not subject to Senedd procedure.
39	Welsh Ministers	Publish	The Welsh Ministers must publish and lay before Senedd Cymru a report reviewing the operation and effect of the Act. The report must be laid within four years of the Act coming fully into force (or at a time the Welsh	No procedure	Published reports on the operation and effect of the Act will be laid before the Senedd. Given the nature of the report,

Section	Power/function conferred on	Form	Appropriateness of delegated power	Procedure	Reason for procedure
			Ministers consider the Act substantially in force). This section also requires the Welsh Ministers to publish a report of their review of the operation and effect of section 94A of the 2014 Act (duty of a specified person to ask and act). A copy of that report must be laid before Senedd Cymru within two years of the day on which the 'ask and act' duty comes fully into force.		to apply a Senedd procedure is not considered appropriate.
44	Welsh Ministers	Publish	Section 43 provides the Welsh Ministers must publish and lay before Senedd Cymru a report on progress in bringing into force the Act. The report must be laid as soon as reasonably practicable after 31 December 2028, 31 December 2029, and biennially thereafter if the Act is not fully in force. Each report must set out progress made and further steps to be taken.	No procedure	Published reports on the implementation of the Act will be laid before the Senedd. Given the nature of the reports, to apply a Senedd procedure is not considered appropriate.

Part 2 – Regulatory Impact Assessment

1. Whilst most other parts of the Explanatory Memorandum have been updated to reflect the successful passage of the Homelessness and Social Housing Allocation (Wales) Act 2026 through the Senedd, these Chapters (6, 7 and 8 - the Regulatory Impact Assessment (RIA)) refer to “the Bill” throughout.²⁵ This is because analysis of the costs and benefits of the proposed system and related impact assessments have been used for the purpose of aiding scrutiny of the Bill during the legislative process.
2. The original RIA (published in May 2025) was reviewed, updated and published in February 2026. This review incorporated recommendations made by Committees during Stage 1 and amendments made at Stage 2.
3. At Stage 3, a small number of amendments have resulted in minor updates to the description of certain provisions but no significant changes to the estimated costs were deemed necessary. Further analysis of costs and benefits will continue as the legislation is evaluated and further costs will be identified in the Regulatory Impact Assessments which will accompany any future secondary legislation.

²⁵ Chapter 4, Consultation also refers to “the Bill”

Chapter 6: Regulatory Impact Assessment (“RIA”) Summary

4. A Regulatory Impact Assessment (“RIA”) has been completed for the Bill, and it follows below.
5. There are no specific provisions in the Bill which charge expenditure on the Welsh Consolidated Fund.
6. The following table presents a summary of the costs and benefits for the Bill as a whole. The table has been designed to present the information required under Standing Order 26.6 (viii) and (ix).

Homelessness and Social Housing Allocation (Wales) Bill		
Preferred option:		
Introduce the Homelessness and Social Housing Allocation (Wales) Bill.		
The Bill will amend Part 2 of the Housing (Wales) Act 2014, Part 6 of the Housing Act 1996 and Part 6 of the Social Services and Well-being (Wales) Act 2014. It focuses on expanding access to homelessness services and providing additional support to those in need. The Bill widens the responsibility of “specified persons” including public authorities in Wales to identify and assist individuals at risk of homelessness. Additionally, the Bill prioritises the allocation of social housing to those more in need, enhancing prevention and relief efforts for homelessness in Wales.		
Stage: Amendments	Appraisal period: 2026-7 - 2035-6	Price base year: 2023-4
Total Cost Total: £522.2m Present value: £395.2m	Total Benefits Total: £1,195.3m Present value: £949.2m	Net Present Value (NPV): £554.1m

Administrative cost

Costs:

The administrative costs for implementing the Bill are estimated to total £522.2m. Of this total, £15.6m are transitional costs which are split £0.7m for Welsh Government, £2.4m for local authorities and £12.5m for the wider public sector and registered social landlords (RSLs). The transitional cost to wider public bodies and RSLs is an opportunity cost and reflects the training requirement associated with the ‘ask and act’ provisions. In this context, ‘wider specified persons includes

HM Prison and Probation Service (HMPPS), health boards, Ministry of Defence (MoD) and the Department for Work and Pensions (DWP), amongst others.

The majority of the recurrent costs are expected to fall to local authorities (£498.4m), with the remainder split between Welsh Government (£1.5m) and wider public bodies/RSLs (£6.6m).

Transitional: £15.6m	Recurrent: £506.6	Total: £522.2m	PV: £395.2m
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Cost-savings: The benefits section below sets out the potential financial benefits (avoided costs) if the provisions in the Bill result in a ten-percentage point improvement in recent homelessness prevention and relief rates.

Transitional: £-	Recurrent: £-	Total: £-	PV: £-
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Net administrative cost: £522.2m

Compliance costs

All identified costs have been included in the administrative costs section above.

Transitional: £-	Recurrent: £-	Total: £-	PV: £-
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Other costs

No other costs have been identified.

Transitional: £-	Recurrent: £-	Total: £-	PV: £-
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Unquantified costs and disbenefits

We have not been able to adequately consider the counterfactual of homelessness – i.e. what would the outcomes be for a homeless person if they were not homeless. For example, impacts on employment outcomes, universal credit and taxation would require significant data on both homelessness and non-homelessness outcomes for the modelled cost of homelessness to be incremental to homelessness itself.

Benefits

After an initial transition period, the provisions in the Bill are expected to result in financial benefits to public bodies in Wales due to an improvement in the rates of homelessness prevention and relief. While there is some uncertainty around how much the provisions in the Bill will increase prevention rates, the central estimate in the modelling is for a ten-percentage point improvement on each rate. Such an improvement would require return of the prevention rate to close to the pre-Covid 19 pandemic levels. It is therefore considered realistic and achievable. On this basis, the estimated financial benefits to local authorities, the wider public sector and RSLs are estimated to total £475m, £167m and £3.7m respectively.

In addition to the financial benefits, the modelling also estimates £549.6m in social benefits due to the anticipated improvement in the prevention and relief rates. These benefits are expected to accrue to the individual/household in the form of health benefits (£432.9m) and earnings benefits (£116.7m).

Total: £1,195.3m	PV: £949.2m
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Key evidence, assumptions and uncertainties

This RIA is based, in part, on the work of Alma Economics, who were commissioned by the Welsh Government in April 2024 to:

- understand the extent of the costs and benefits of the proposed legislative changes outlined in the White Paper on Ending Homelessness in Wales;
- obtain up-to-date estimates of costs, benefits, and parameters;
- capture estimates on all impacted stakeholders, including the Welsh Government, local authorities and wider public services.

The ALMA economics analysis is based on authoritative research and primary data, including engagement with local authorities, registered social landlords (RSLs), and the wider public sector in Wales.

The RIA endeavours to make use of this independent analysis and wherever possible, this evidence underpins the estimates of the costs and benefits of the Bill. Where such evidence is not available, the available data has been combined with practice-based feedback and professional judgement to form assumptions around the implementation and impacts of the proposed legislation.

It must be noted that due to time constraints, the ALMA analysis was conducted in parallel with the development of the Bill and ongoing stakeholder engagement. The ALMA work provides estimates related to groups of the preceding White Paper proposals. It does not cost each individual proposal and in some cases alternative approaches have been taken to the proposals set out in the ALMA analysis. For this reason, costs set out in the ALMA analysis will not always be the same as the costs and benefits outlined in the RIA.

Caveats

We have worked to collate the best available evidence in relation to homelessness in Wales but, for several reasons, it has been necessary to make simplifications and key assumptions for some proposals within the Bill.

Data availability

There are data gaps relating to the progression of people through the homelessness system. Our analysis has relied heavily on data on homelessness statutory outcomes; however, this data is outcomes based and does not provide individual level detail. Given that data on outcomes is a flow variable rather than a stock variable, it cannot be fully determined whether there are people who are experiencing homeless but are not recorded as having an outcome. As a result, the analysis does not consider any case backlogs.

Further, data on temporary accommodation does not map to the statutory outcomes data which limits our ability to model the relationship between temporary accommodation and each of the homelessness statutory duties.

Rough sleeping

A lack of quality data has also presented challenges to adequately capture rough sleeper costs. We have therefore assumed that rough sleeping costs are fixed in

the short to medium term and have not considered any change to these figures as a result of the reforms.

Future demand

The ALMA analysis captures the state of homelessness at a point in time using data from recent years where possible. All projections therefore illustrate outcomes if this state of the world continued, without change. This analysis does not seek to make predictions on the drivers and outcomes of homelessness, and how this will affect the composition of costs.

Chapter 7: Structure of RIA

1. This section sets out the Regulatory Impact Assessment of the Homelessness and Social Housing Allocation (Wales) Bill.
2. First, the assessment will first set out the overall costs and benefits of the Bill in its entirety, alongside a value for money assessment of the reforms. The RIA assesses the costs and benefits of the proposed reforms. In order to assess value for money, we have set these costs within the overall forecast total cost of a reformed homelessness system.
3. Second, the assessment will take each part of the Bill in turn; part 1 focusses on homelessness, part 2 focusses on social housing allocation and part 3 focusses on general and miscellaneous provisions of the Bill.
4. Each part will include an options appraisal (business as usual compared to the Bill) of each proposal and their associated costs and benefits. Significant engagement has taken place over the past decade to assess what changes are required to the homelessness system in Wales to meet our policy aims and how these changes should be made. This engagement has taken place with a wide range of stakeholders and has resulted in a range of different areas of work, including the Homelessness Action Plan, the work of the Ending Homelessness National Advisory Board, increases to the Homelessness Support Grant and other funding offers. During the early development of the Bill we considered carefully where legislative reform was necessary, highlighting in the White Paper our views on where other levers were more appropriate. Given this long history of broader engagement and development, the RIA therefore focusses only on BAU and legislative reform.
5. The Bill contains a range of provisions which are finely calibrated to deliver broad policy aims. The RIA groups some provisions as it will be their combined delivery, which delivers the policy intention. This reflects the interdependence between provisions and avoids double counting.
6. The RIA assumes a ten-year implementation period for the proposed reforms and takes account of costs and benefits across this period. It must be noted that implementation planning for the Bill suggests that it should be commenced incrementally. This will allow the prioritisation of provisions aimed at increasing prevention and flow out of the system (to relieve the pressure the system is currently experiencing) before enacting other reforms which may make new demands on the system, such as the changes proposed to the priority need and intentionality tests. It is expected that pre-implementation and planning activity will get underway in 2026-2027 and initial implementation of some of the reforms will begin in 2027-28, with a strong focus on increasing prevention. Throughout the RIA, we indicate the estimated year in which each proposal could be enacted.
7. This RIA is based, in part, on the work of Alma Economics, who were commissioned by the Welsh Government in April 2024 to:

- understand the extent of the costs and benefits of the proposed legislative changes outlined in the White Paper on Ending Homelessness in Wales;
 - obtain up-to-date estimates of costs, benefits, and parameters;
 - capture estimates on all impacted stakeholders, including the Welsh Government, local authorities and wider public services.
8. The ALMA economics analysis is based on authoritative research and primary data, including engagement with local authorities, registered social landlords (RSLs), and the wider public sector in Wales.
 9. The RIA endeavours to make use of this independent analysis and wherever possible, this evidence underpins the estimates of the costs and benefits of the Bill. Where such evidence is not available, the available data has been combined with practice-based feedback and professional judgement to form assumptions around the implementation and impacts of the proposed legislation.
 10. It must be noted that due to time constraints, the ALMA analysis was conducted in parallel with the development of the Bill and ongoing stakeholder engagement. The ALMA work provides estimates related to groups of the preceding White Paper proposals. It does not cost each individual proposal and in some cases alternative approaches have been taken to the proposals set out in the ALMA analysis. For this reason, costs set out in the ALMA analysis will not always be the same as the costs and benefits outlined in the RIA.
 11. The ALMA analysis also updates the costs associated with the Bill, based on assumptions within their stock and flow model relating to increases in caseload.

Methodology

12. The following sections of the RIA will set out our overall cost benefit analysis and analysis for each provision or groups of provisions, in the order they are set out in the Bill. For each provision we will set out the evidence on which we have made our estimates, and any assumptions made to reach these estimates. To do this, we have utilised the work undertaken by ALMA Economics, noting the limitations set out above.
13. To avoid repeated references, we set out below the overall approach to methodology taken to establish baseline costs for delivering the homelessness system currently and for establishing the costs and benefits of the proposed legislative reform.
14. All calculated costs have been rounded to the nearest £100 (unless otherwise stated), some of the totals in tables may not sum due to this rounding. A discount rate of 1.5% has been applied to health benefits. The standard 3.5% discount rate has been applied to all other costs and benefits. This is in line with the methodology set out in HM Treasury's Green Book.

15. In order to assess the current cost of homelessness and use this to inform the impacts of the Bill, Alma Economics devised a stock and flow model to outline the business-as-usual (BAU) scenario. In this context, the BAU scenario demonstrates the state of homelessness in Wales, and how this is projected to change over time assuming no change to policy or legislation. Key outputs from the stock and flow model include projected volumes of homelessness, which have been used to inform other components of the model.
16. To develop the BAU scenario, Alma Economics engaged in a costing exercise involving:
- A review of existing homelessness data.
 - Stakeholder interviews.
 - Scoping interviews with four Welsh urban, rural and valley populations.
 - A costing survey for all local authorities.
 - A costing template for Welsh RSLs.
17. The costing survey and templates gathered data on annual costs relating to vulnerable groups, temporary accommodation, short-term supported accommodation, rough sleeping, social housing, administration and delivery, social housing demand and associated costs.
18. Alma Economics used the survey data to develop annual average unit costs relating to gross temporary accommodation unit costs, support accommodation, social housing and labour costs.
19. To assess the impact and cost of the legislative changes, we have identified broad quantifiable impacts that would affect improvement assumptions. It is not possible to predict the exact improvements in homelessness prevention and relief prompted by the Bill and the period of time over which these improvements will take effect. Therefore, as set out below, we have taken a scenario-based approach to assess the improvements in the prevention and relief rates of homelessness necessary to achieve financial cost savings that offset the implementation costs. We have set out a minimum implementation scenario at the beginning of chapter 8.

Caveats

20. We have worked to collate the best available evidence in relation to homelessness in Wales but, for several reasons, it has been necessary to make simplifications and key assumptions for some proposals within the Bill.

Data availability

21. There are data gaps relating to the progression of people through the homelessness system. Our analysis has relied heavily on data on homelessness statutory outcomes; however, this data is outcomes based and does not provide individual level detail. Given that data on outcomes is a flow variable rather than a stock variable, it cannot be fully determined whether there are people who are experiencing homeless but are not recorded as

having an outcome. As a result, the analysis does not consider any case backlogs.

22. Further, data on temporary accommodation does not map to the statutory outcomes data which limits our ability to model the relationship between temporary accommodation and each of the homelessness statutory duties.

Rough sleeping

23. A lack of quality data has also presented challenges to adequately capture rough sleeper costs. We have therefore assumed that rough sleeping costs are fixed in the short to medium term and have not considered any change to these figures as a result of the reforms.

Future demand

24. The ALMA analysis captures the state of homelessness at a point in time using data from recent years where possible. All projections therefore illustrate outcomes if this state of the world continued, without change. This analysis does not seek to make predictions on the drivers and outcomes of homelessness, and how this will affect the composition of costs.
25. This analysis acknowledges limitations with being able to adequately consider the counterfactual of homelessness due to a lack of evidence – i.e. what would the outcomes be for a homeless person if they were not homeless. For example, impacts on employment outcomes, universal credit and taxation would require significant data on both homelessness and non-homelessness outcomes for the modelled cost of homelessness to be incremental to homelessness itself.
26. Acknowledging the paucity of data and issues with quality, we have sought to use the best possible evidence to assess the costs and benefits associated with the Bill and these are outlined below.

Chapter 8: Options, Costs and Benefits

Setting the context

1. Before setting out the individual costs and benefits associated with the Bill provisions, it is first necessary to set out the scale of homelessness within Wales and the context in which homelessness services are currently being delivered. This is outlined in detail in chapter 3 and summarised below.
2. The experience of and response to homelessness in Wales has irreversibly changed over the last decade, in large part due to the response to the Covid-19 pandemic. The introduction of the 'no-one left out' approach to homelessness at the start of the pandemic ensured anyone without a place to live was accommodated, in order to mitigate public health risks and keep people safe. This response exposed the true scale of homelessness in Wales and the number of people experiencing hidden forms of homelessness. Between the beginning of the COVID-19 pandemic (March 2020) and the end of June 2023, over 38,600 people were supported by local authorities with emergency temporary accommodation in Wales.
3. Whilst the impact of the response to Covid 19 has long term implications, the Welsh Government has been clear that, having exposed the homelessness need in Wales and taken such significant steps with local authorities to address this need, we cannot return to a time where homelessness is tolerated. Recognising the increased demand on housing and homelessness services since 2020, we have also made significant investments in these services. We have provided additional funding annually to support local authorities with the statutory homelessness response, providing additional funding towards temporary accommodation, increased prevention and strategic co-ordination. In 2025/26, this funding, totalling £21.32m, was moved into the Revenue Support Grant (RSG) in recognition of it supporting the statutory homelessness response. We have also invested in the Housing Support Grant, our main homelessness prevention grant, providing an additional £13m in 2024/25 and an additional £21m in 2025/26. This investment provides strong foundations to support the preventative focus of the legislative reform.
4. As outlined in our Ending Homelessness Action Plan, legislative reform is one of many elements required to achieve our long-term ambition of ending homelessness in Wales. We recognise it will take time to progress key dependencies which also need to be in place alongside legislative reform, including the re-development of systems and most crucially significantly increased housing supply. This is why, alongside legislative reform and investment in homelessness prevention, we continue to make record investment in social housing, with £1.4bn already invested this Senedd term, and £411m allocated in 2025/26. Whilst this RIA does not capture costs outside of the legislative reform, we recognise that continued significant investment in housing supply will be required to deliver the outcomes sought from the reforms.
5. Legislative reform is therefore only one part of our approach to addressing homelessness in Wales. It is necessary to achieve systemic transformation that

enables more effective homelessness prevention, provides a more effective individualised service to those who are homeless or at risk of homelessness in Wales and makes better use of accommodation supply to those most in need.

The cost of homelessness in Wales

6. Over the past five years, levels of homelessness across the United Kingdom have risen significantly, this rise can be attributed to the response to the Covid 19 pandemic, war in Europe and the worsening cost of living crisis. At the time of introduction, there are 11,203 individuals living in temporary accommodation in Wales, 2,679 of these are dependent children aged under 16. 30% of these individuals, of which 12% are dependent children under 16, are staying in bed and breakfast and hotels. There have been 16,572 placements into temporary accommodation in the last 12 months. Repeat placements are common; 14% of placements into temporary accommodation in January 2025 were of individuals who had previously been placed into temporary accommodation within the last 12 months. An estimated 119 individuals are known to be sleeping rough throughout Wales.²⁶
7. Additional data sources indicate that in the last full year for which we have data (2023-24), **8,772** households in Wales were assessed as “threatened with homelessness” and over **13,500** households were homeless.²⁷ Over the same period of time, there were approximately **18,000 occurrences of individuals placed into temporary accommodation** (it is possible for an individual to be temporarily accommodated on more than one occasion during a period).²⁸
8. In 2023-24²⁹, Homelessness cost the Welsh public service approximately £275m, an average cost of **£20,000 per household** experiencing homelessness. Almost half of this cost related to temporary accommodation. There are also costs to the wider public sector, as people experiencing homelessness are more likely to interact with the health, social care and criminal justice system than those that are not homeless. Alma Economics analysis estimate that the incremental **cost of homelessness to wider public services is £64m, or £4,700 per household** experiencing homelessness.³⁰
9. Homelessness also has an adverse impact on individuals. It has long term negative impacts on health and wellbeing, as well as earning potential due to a lack of housing stability. Alma Economics analysis estimates that the impact of becoming homeless on health outcomes is equivalent to a monetary value of £12,200 per person, while the loss of earnings could be around £3,300. This implies a large personal cost of being homelessness to individuals, equivalent to over £200m per year across the homelessness population. The total societal cost of homelessness in 2023-24 was estimated to be approximately £485m.

²⁶ as at 31st January 2025.

²⁷ <https://statswales.gov.wales/v/RWWW>

²⁸ [Occurrences of people placed into temporary accommodation during the period by reason for homelessness and period](#)

²⁹ The last full year for which we have data

³⁰ ALMA Economics

10. Based on current trends, without further action, homelessness is estimated to rise by an average rate of over 3% per year, with associated cost increases. Over a ten-year period, the public sector cost of homelessness is expected to increase by 17% from £275m in 2023-24 to £383m in real terms by 2033-34.
11. The homelessness situation in Wales is not sustainable; it is crisis focussed and relies heavily on the long-term use of temporary accommodation. The impacts of this response will have negative impacts for individuals, and these are likely to be linked to the high levels of repeat homelessness shown in the data. These impacts have far-reaching consequences for the public service in Wales and place significant costs on public bodies. Evidence suggests individuals experiencing homelessness have a disproportionately high need for healthcare services. Data also shows care experienced young people are significantly overrepresented in homelessness services and there is evidence of a link between not being in education, employment or training (NEET) and youth homelessness. As such, as well as the negative impacts on the individual, homelessness in Wales places a significant financial and societal burden on the Government, local authorities, and the public sector.
12. The homelessness system cannot continue to function as it is; to respond to the changing demand and to create a homelessness service that is sustainable, we must make significant reforms. The Bill sets out our proposed reforms. As set out in chapter 3, the Bill seeks to address two main challenges of homelessness service provision: managing increasing demand at the front of the system through earlier identification and prevention of homelessness and improving the flow of people out of the system into suitable and sustainable accommodation.
13. The RIA shows the Bill will require initial investment to make the necessary shift in focus, support implementation and respond to immediate increased need. However, over time the focus on prevention and flow through the system will enable re-distribution of resource, resulting in higher levels of prevention, more efficient relief of homelessness, alongside reduced reliance on temporary accommodation.

Overall costs of the Homelessness and Social Housing Allocation (Wales) Bill

14. We have assumed a ten-year implementation period for the Bill, noting the significant dependencies for successful enactment relating to housing supply and in preparing local authorities for the changes. The Bill will largely be commenced via Order (aside from certain technical provisions in Part 3 which will come into force after Royal Assent), and it is our intention to take a phased approach to commencement. An initial preparatory period of at least 12 months will be necessary before any substantive provisions of the Bill can come into force. Thereafter we intend to enact elements of the Bill which will mitigate the systemic pressures linked to homelessness presentations and to increase flow out of the system first. We envisage that enactment of “ask and act” will come later, following a period of training and development with the wider public service. Lastly, we will enact the proposal to abolish the priority need and intentionality tests. This is likely to take place in 2030-2031 at the earliest.

15. The implementation of the proposed reform is expected to cost £395m in present value terms over a ten-year period (up to 2035-36). If the reforms achieve improved prevention and relief outcomes, as is intended, these costs will be outweighed by a (present value) financial benefit of £481m. On this basis, the reforms will generate net financial benefits of £86m over ten years, meaning that every £1 invested in the homelessness reforms will generate £1.20 of financial benefits. If the non-financial health and earning benefits experienced by individuals are also included, then £554m of net societal benefits will be achieved, meaning that for every £1 spent, the reforms will generate £2.40 of benefits.

Table 1: Benefit Cost Ratio of the Homelessness and Social Housing Allocation (Wales) Bill

	Present value (£m)
Financial benefits	£481
Implementation costs	£395
NPV – Financial	£86
BCR – Financial	1.2
Non-financial benefits	£468
NPV – Societal	£554
BCR – Societal	2.4

16. We expect initial one-off and transitional implementation costs of approximately £15.6m to fall between 2026-2027 and 2028-2029. These relate to development and delivery of training across the wider public service, development of guidance and investment in transitional support to local authorities.

17. In addition, there will be recurring implementation costs, which will occur every year from 2027-28 and thereafter, reflecting increased requirements on homelessness services due to the reforms. The recurrent costs increase throughout the appraisal period due to the phased implementation of the reforms and an assumed annual growth in caseloads (as reflected in Alma’s ‘stock and flow’ model). In 2027-28, the ongoing cost is estimated to be £42.1m, rising to £66.3m in 2035-36.

18. These implementation costs will shift the main focus of the homelessness system away from crisis support to meet acute need to an enhanced focus on prevention, increasing access to homelessness assistance and helping people stay in their homes.

19. The success of the reforms will rely on increasing the rate of prevention of homelessness to reduce the number of people entering into the homelessness system and therefore all associated homelessness costs. This includes avoiding costs relating to temporary accommodation provision, case management by local authorities, as well as avoiding wellbeing and employment impacts on the individual from experiencing homelessness.

Table 2: Implementation costs of the Bill over ten-year period (£m).

	2026-27	2027-28	2028-29	2029-30	2030-31	2031-32	2032-33	2033-34	2034-35	2035-36
Implementation costs - one-off	£2.5	£12.7	£0.1	£0.0	£0.0	£0.2	£0.1	£0.0	£0.0	£0.0
Implementation costs - recurring	£0.0	£42.1	£47.2	£48.7	£56.8	£58.6	£60.4	£62.3	£64.3	£66.3
Financial benefits – LA	£0	£17.1	£35.3	£54.8	£56.6	£58.4	£60.3	£62.2	£64.2	£66.2
Financial benefits - Wider PS	£0	£6	£12.4	£19.3	£19.9	£20.5	£21.2	£21.9	£22.6	£23.3
Financial benefits – Registered Social Landlord	£0	£0.1	£0.2	£0.4	£0.5	£0.5	£0.5	£0.5	£0.5	£0.5
Health benefits – individuals	£0	£16	£32	£50	£52	£53	£55	£57	£58	£60
Earnings benefits – individuals	£0	£4	£9	£13	£14	£14	£15	£15	£16	£16
Net savings from reform	-£2.5	-£31.6	£0.6	£25.8	£20.1	£20.6	£21.4	£22.2	£23.0	£23.8
Net societal impacts	-£2.5	-£11.8	£41.6	£89.2	£85.6	£88.2	£91.1	£94.2	£97.2	£100.4

20. There will be some cases where it is not possible to prevent homelessness. Should an individual become homeless, the reforms are expected to increase the speed by which they are rehoused into settled accommodation and are relieved from homelessness.
21. In order to assess the costs of the legislation and the likelihood of longer-term costs savings we have adopted a scenario-based approach to identify at what level the rates of prevention and relief of homelessness must be improved to generate financial cost savings that result in break-even of the implementation costs and net financial benefit.

“The core scenario”

22. Based on the last two full years of data, the current homelessness prevention rate is 58% and the current homelessness relief rate is 59%. We have used these figures as our baseline from which the reforms must show improvements.
23. The following core scenario is used to demonstrate how the reforms can deliver value for money (i.e. net benefit) by delivering achievable improvements in prevention and relief outcomes. If the reforms are able to achieve the following improvements, the reforms will develop net financial benefits in the long run:

The share of people prevented from becoming homeless is increased from 58% to 68% (+10%) as a result of the reforms.

The share of homeless people successfully relieved from homelessness is increased from 59% to 69% (+10%) as a result of the reforms.

24. The reforms are expected to **cost £395 million** in present value terms up to 2035-36. If they achieve the improved prevention and relief outcomes of the core scenario, implementation costs will be outweighed by the financial benefits, which are projected to have a present **value of £481 million**.
25. Overall, this suggests that the reforms will generate approximate **net financial benefits of £86m**. The resulting benefit-cost ratio means that for **every £1 invested** in the homelessness reforms we will generate **£1.20 worth of financial benefits**.
26. Based on this scenario, the number of households experiencing homelessness in Wales in 2031-32, when the full benefits of the reforms are expected to be realised, is expected to fall from approximately 18,000 to 14,000. This reduction is largely explained by the improvement in the rate of prevention of homelessness, which essentially reduces those who are unsuccessfully prevented from homelessness by over a quarter. Improved homelessness relief also contributes to this reduction in caseload by moving people into settled accommodation faster, however this impact is smaller given relief activities would not affect how many people present as homeless to begin with.

27. This scenario translates into a 22% reduction in the cost of homelessness by 2031-32, excluding implementation costs, as shown in the table below. The majority of the financial benefits relate to a reduction in the cost of temporary accommodation which accounts for a substantial share of the cost of homelessness. The improved prevention activities will reduce the number of people entering into homelessness and therefore eliminating any need they may have for temporary accommodation. While improved relief activities will reduce the amount of time an individual may spend in temporary accommodation, it may not completely avoid the need for that accommodation.

28. While the reforms are expected to reduce expenditure on settled accommodation, this has a smaller cost impact than homelessness prevention. While the reforms will move people out of temporary accommodation faster through improved relief activities, households experiencing homelessness will still require settled accommodation. The reduced expenditure on temporary accommodation is largely being driven by improved prevention, as those additionally prevented from being homeless due to the reforms will not require accommodation under homelessness duties.

29. The table below sets out the estimated financial benefits of the proposed reforms in relation to both the housing sector and key parts of the public services which are impacted by the causes and consequences of homelessness.

Table 3: Gross financial benefits in 2031-32 based on the core scenario (£m)

Cost area	Cost of homelessness in 2031-32, £m		Gross benefits £m	% change
	BAU: without reform	To-be: following reforms		
Local authority homelessness services	£53	£45	£8	15%
Temporary Accommodation	£170	£123	£47	28%
Settled Accommodation - Local authority	£46	£43	£3	7%
Settled Accommodation – RSL	£7	£6	£0	7%
Criminal Justice	£41	£31	£10	24%
NHS Health	£25	£19	£6	24%
Mental Health	£12	£9	£3	24%
Substance misuse	£8	£6	£2	24%
Total public sector cost	£361	£281	£79	22%

30. Given that individuals experiencing homelessness are more likely to experience worse health outcomes than those who are not homeless, there are also wider societal benefits if homelessness prevention and relief is improved. Based on the core scenario, the ALMA economics analysis estimates that the reforms will result in approximately 700 years of additional healthy life (0.16 years per person), equivalent to £53m in monetary terms. There are also expected to be

£14m of additional earnings through the increased provision of stable accommodation.

What if the core scenario is not achieved?

31. It is realistic to expect challenges in implementation which may result in changes to when and how the reforms take effect and we have considered the impact this may have on our estimated cost savings.
32. A key dependency of successful implementation will be the impacts of the reforms on increased homelessness prevention. Preventing people entering into homelessness avoids several costs entirely, resulting in significant costs savings. Increased efficiency in the relief of homelessness does limit some of the costs of homelessness but there will be a cost, given the accommodation and service need it implies.
33. Our analysis suggests that the reforms can achieve financial break-even and value for money based on an 8.9% improvement in the prevention rate and a 0% improvement in relief. When we include the societal benefits, the necessary increase in the prevention rate drops to 4.7%. It is important to note that prior to the onset of the Covid 19 pandemic, the prevention rate sat at an average of 67% (average taken between 2017/2018 and 2019/2020). This indicates that the required improvement necessary for the costs of these reforms to break even is low and achievable. Not even requiring a return to pre-pandemic prevention levels to achieve value for money when considering societal benefits and a return to pre-pandemic levels to achieve the financial benefits alone.
34. It should be noted that a key limitation of this analysis is that the impact of spending less time being homeless and residing in temporary accommodation could not be modelled in relation to individual outcomes or wider public service impacts. The analysis currently assumes that a person experiencing homelessness would still experience the same detriment in terms of health and earnings outcomes, and interaction with the wider public sector, regardless of time spent in homelessness. Therefore, the results are likely to underestimate the impact of faster relief of homelessness, particularly in relation to the well understood negative impacts of long stays in temporary accommodation.

Table 4: Value for money of different prevention and relief outcomes

Scenario - % improvement in parameters compared to BAU due to reforms	Benefit cost ratio	Benefit cost ratio
	(financial)	(societal)
Business as Usual Prevention rate = +0% Relief rate = +0%	0.0	0.0
Core Prevention rate = +10% Relief rate = +10%	1.2	2.4
Prevention rate = +1% Relief rate = +0%	0.0	0.1
Prevention rate = +5% Relief rate = +0%	0.5	1.1
Prevention rate = +8.9% Relief rate = +0%	1.0 (break even)	2.1
Prevention rate = +4.7% Relief rate = +0%	0.4	1.0 (break even)
Prevention rate = +0% Relief rate = +5%	-0.1	-0.1
Prevention rate = +0% Relief rate = +15%	0.0	0.0

Options

35. The following sections set out in detail how the costs associated with the individual provisions (or groups of provisions) in the Bill have been calculated. These calculations are based on the latest available information. It should be noted that the costs in the following sections do not include the annual caseload growth assumptions developed in Alma's 'stock and flow' model.
36. Two sets of summary tables have been included in Annex A; these show implementation costs across the appraisal period both excluding and then including the annual caseload growth assumption. This demonstrates how the implementation costs in the following section align with the 'headline' costs presented in the section above.

Part 1: Homelessness

37. This section outlines the policy options for the proposed changes made in Part 1 of the Bill.
38. Throughout this document, a business as usual scenario is provided as a baseline for comparison with the potential benefits of strengthening the current legislative framework.

Section 1: Meaning of “threatened with homelessness”

A person is threatened with homelessness if it is likely that the person will become homeless within six months, or they have received written notice requiring them to give up occupation of their accommodation or an application has been made to the High Court or the County Court for an order for possession of the person’s accommodation by another person.

Business as usual

Description

39. Currently, local housing authorities must take reasonable steps to prevent homelessness for any eligible applicant who is at risk of homelessness within 56-days. Pressures in the system mean local housing authorities are often unable to undertake the prevention work they would like, due to high caseloads and late presentations.
40. The past five years of data suggests a general decrease in the percentage of households successfully prevented from homelessness (2019-20 to 2023-24), with the % for 2022-23, and 2023-24 remaining similar (59% and 58% respectively).³¹

Table 5: Five-year homelessness prevention rates in Wales

Year of reporting	Percentage of households successfully prevented from homelessness
2019-2020	67%
2020-2021	65%
2021-2022	67%
2022 – 2023	59%
2023 – 2024	58%

Costs

41. Data provided by local authorities in Wales suggests each applicant eligible for assistance under the current homelessness prevention duty (section 66 of the HWA 2014) costs £1,320.³² This increases to £1,716 when staff on costs are included. In 2023-24, 8,772 households presented for prevention assistance, at an estimated cost of £15,052,800
42. As outlined above there has been a general decline in the percentage of households successfully prevented from experiencing homelessness and statutory data collection for 2023-24 suggests that in at least 25% of cases, prevention of homelessness, for at least 6 months was unsuccessful. In these cases, the applying households became statutorily homeless. Such households

³¹ [Prevention of Homelessness by Area and Measure \(Section 66\)](#)

³² Local authority survey data analysis (2024).

may be owed a relief duty and incur the higher levels of costs associated with homelessness relief.³³

43. Noting the ongoing costs, there would be no additional cost to local housing authorities under this option which would mean someone will continue to be considered to be threatened with homelessness if that homelessness is likely to occur within 56 days and would be entitled to assistance to prevent that homelessness from occurring. However, it is very likely that the wider costs of homelessness and the pressure on services would increase.

Benefits

44. There are no additional benefits associated with this option. It does not address any of the deficiencies which have been identified in relation to the current legislative framework. Presentations to homelessness services will continue to rise and prevention activity will be limited by the constrained time period and other challenges.

Summary

45. Option 1 keeps the status quo. However, this preserves the current unsatisfactory situation whereby local housing authorities are unable to undertake the prevention work they would like to, owing to the fact that the 56-day period is insufficient for effective homelessness prevention work to take place.

The preferred approach

Description

46. The Bill will amend the definition of “threatened with homelessness” if it is likely that a person will become homeless within six months. The proposed revised meaning of “threatened with homelessness” will provide local housing authorities with more time to prevent homelessness. In combination with other proposals within the Bill on prevention (see sections 2, 3, 4 and 20) the aim of this proposal is to create the conditions for improved and more effective homelessness prevention and increase the overall rate of prevention.

Costs

47. The proposed change to the meaning of “threatened with homelessness”, alongside other prevention measures (see sections 2, 3, 4 and 20) will ensure the homelessness system in Wales places much stronger emphasis on earlier prevention of homelessness. This emphasis will increase the overall rate of prevention required to achieve the net financial benefits offered through the core scenario.

³³ [Homelessness: April 2023 to March 2024 \[HTML\] | GOV.WALES](#); [Households for which assistance has been provided by outcome and household type](#); [Prevention of Homelessness by Area and Measure \(Section 66\)](#)

48. To achieve this long-term benefit, initial investment will be required to ensure local authorities are able to re-focus services on prevention, take effective measures to keep people in their homes and meet additional demand posed by earlier presentations for assistance.
49. In order to estimate the costs of this proposal we have first estimated the costs to provide a service to a household receiving assistance under the prevention duty (section 66 of the Housing (Wales) Act 2014 “HWA 2014”). We have used data submitted by 21 of the 22 local authorities to inform this estimate. This data suggests an estimated cost for prevention at £1,320 per case (£1,716 when staff on-costs are included). In 2023-24, 8,772 households presented for prevention assistance, at an estimated cost of £15,052,800.
50. Using this as our baseline cost, we have considered a range of potential increases to the current level of presentations for prevention assistance, which will arise as result of the revised meaning of “threatened with homelessness”.

Table 6: Range of potential increases in presentations for people “threatened with homelessness”

Additional households provided with assistance			
Current number of presentations	8,772		
Possible % increase	5% increase (low)	15% increase (central)	30% increase (high)
Possible case number increase	439	1,316	2,632
Forecast total volume of prevention cases	9,211	10,088	11,404
Forecast costs for additional caseload	£753,300	£2,258,100	£4,516,500
Forecast total costs for prevention cases	£15,806,100	£17,311,000	£19,569,300

51. Taking the central estimate as the basis for the assessment, we estimate the total additional, recurring caseload cost per year, resulting from the change to the meaning of “threatened with homelessness” to be £2,258,100 based on a 15%³⁴ increase in caseload (approx. 1,316 additional presentations) across Wales. Given our policy intention to reduce pressure on the system by more effectively preventing homelessness, we envisage that this provision of the Bill will be one of the first provisions to be enacted. We plan for the provision to come into force in 2027-2028 so the cost is expected to commence in that year and recur annually.

Benefits

52. Earlier intervention and homelessness prevention is often cheaper than interventions made at the point of crisis and the cost-benefit analysis undertaken

³⁴ Welsh Government (2023), Ending Homelessness, Draft RIA.

to inform this Bill is clear that prevention of homelessness is far more cost effective than the relief of homelessness.³⁵

53. This option will provide more time to enable preventative action to be taken sooner and, when combined with other prevention measures and resulting practice of the proposed “ask and act” duty, will mean that potential indicators of homelessness will be identified earlier, leading to increased opportunities to prevent homelessness from occurring. Moreover, there will be a benefit for the wider public service which will avoid costs associated with the health and social justice impacts of homelessness.

54. Although additional time to prevent homelessness must be supplemented with additional resource and stronger action likely to prevent homelessness, without the additional time, local authorities’ prevention activity will continue to be confined and too closely associated with crisis response. In the face of increasing homelessness in Wales, this is an unsustainable position.

Summary

55. The proposed change to the meaning of “threatened with homelessness” will mean that local housing authorities will intervene earlier to prevent homelessness.

56. Whilst the impact of these proposed changes will lead to increased caseloads and costs in the short term, they offer longer term savings for local housing authorities due to the cost effectiveness of prevention when compared to the relief (under the current interim and main duties) of homelessness.

Section 2: Help to prevent an applicant from becoming homeless

The authority must help to secure that suitable accommodation does not cease to be available for occupation by an eligible applicant who is threatened with homelessness by taking reasonable steps likely to achieve that purpose.

Section 3: Duty to assess and notice of outcome of assessment

The assessment of need must include the assistance an applicant needs to overcome any barrier in living independently and the support needed by the applicant to make communication with the applicant accessible. The local housing authority must seek the views of the applicant and have regard to those views and make inquiries relevant to the assessment regarding the personal characteristics and circumstances of the applicant and any person with whom the applicant lives or might reasonably be expected to live.

³⁵ [HRA_new_burdens_assessment_pro_forma.pdf](#)

Section 4: Prevention, support and accommodation plans

If a local housing authority considers that it owes a homelessness duty to an applicant, the authority must prepare and maintain a prevention, support and accommodation plan (“PSAP”) for the applicant. The PSAP must include any steps the authority is to take to communicate with the applicant in a way that is accessible to the applicant.

Business as usual

Description

57. Current legislation requires local authorities to take reasonable steps to help to secure that suitable accommodation is available, or does not cease to be available, for occupation by an applicant. In doing so, they are required to have regard (amongst other things) to the need to make the best use of the authority’s resources.
58. There is no legal duty on local housing authorities to put in place Personal Housing Plans (as they are currently called) for applicants seeking homelessness assistance, and therefore no further requirements are made on the content of such plans. However, current Welsh Government guidance promotes their use and several local housing authorities use them. A draft Personal Housing Plan template is also included in the Code of Guidance for Local Authorities on the Allocation of Accommodation and Homelessness.
59. The Code of Guidance also requires, as best practice, information provided to applicants to be clearly written and easy to understand. However, during engagement with people with lived experience of homelessness many individuals suggested that the process of applying for assistance is complex and unclear and that the way decisions are communicated is inaccessible, especially in letters using legalistic language and terminology.
60. For local housing authorities, it can be challenging to communicate regularly and accessibly with applicants, particularly given the demand on housing services and the capacity of the workforce. Engagement indicates local housing authorities would welcome a simpler, less bureaucratic process for communicating with applicants.

Costs

61. Costs associated with current prevention practice are included in the costs set out for section 1 above.
62. Local authorities’ main source of revenue funding to meet its current statutory homelessness responsibilities is provided through Welsh Government’s core funding to local authorities through Aggregate External Finance, which comprises Revenue Support Grant (RSG) and Non Domestic Rates (NDR) funding. This funding is un-hypothecated, meaning that it is for local authorities to determine the allocation of funding for all its services based on local needs and priorities.

The core funding settlement was £5.72bn in 2024-25 and will be £6.14bn in 2025-26.

63. Welsh Government provides additional grant funding to local authorities through the Housing Support Grant (HSG) to support the prevention of homelessness. The HSG does not fund the statutory duty on local authorities to prevent homelessness. Instead, HSG funded services augment, complement and support statutory services to ensure that the overall offer authorities provide helps people into the right homes with the right support to succeed. HSG services therefore assist people with a range of needs to live independently and sustain tenancies, thus avoiding homelessness and reducing pressures on other public services. HSG services also provide wrap-around support to those who are experiencing homelessness, to support people out of homelessness, including individuals with significant complex needs. The HSG budget was £182m in 2024-25 and is £204.3m in 2025-26.
64. Welsh Government has also provided additional grant funding to local authorities since 2022-23 to support them with their statutory responsibilities in respect of the prevention of homelessness. This funding was in recognition of the additional demands in the system post pandemic. In 2024-25, this funding was £5m. From 2025-26, this funding (remaining at £5m) was transferred to the Revenue Support Grant to continue to support local authorities' statutory homelessness duties.
65. Under section 62 of the HWA 2014 local authorities are already required to carry out an assessment of a person's case if they have applied for assistance, it appears they may be homeless or threatened with homelessness and there has been a material change in circumstances since any previous assessment. As set out above existing Welsh Government guidance promotes the use of Personal Housing Plans and a number of Welsh local housing authorities provide them to applicants, although they are not offered universally.
66. Local housing authorities, through custom and practice, will have developed methods of communicating with applicants. We understand that there is variation in the quality of those communication methods, some requiring more refinement than others. The Welsh Government lacks reliable information on the frequency that a local housing authority will review and, where necessary, amend its communication materials and how they respond to individual applicant needs relating to literacy, language and accessibility.
67. Noting ongoing costs, there would be no additional costs associated with this option.

Benefits

68. There are no benefits to taking no further action as the deficiencies identified in current legislation would continue to exist.

Summary

69. Local authorities will continue with an assessment process required under section 62 of the HWA 2014 and some will maintain elective use of Personal Housing Plans. Good practice around communication with applicants will be set out in Guidance.

The preferred approach

Description

70. The Bill will strengthen the language associated with reasonable steps so that the authority must help to secure that suitable accommodation does not cease to be available for occupation by the applicant by taking reasonable steps likely to achieve that purpose. It will also strengthen the content of the section 62 assessment, ensuring it is individualised and require a local authority to provide anyone owed a homelessness duty with a PSAP. The PSAP will be based on the section 62 needs assessment, record the outcomes an applicant wishes to achieve and the steps both the applicant and local housing authority will take to achieve those outcomes.

71. In making this proposal we hope to facilitate person centred service provision which is tailored to an individual's needs, and which leads to activity which stands the best possible chance of preventing a person becoming homeless.

72. We intend to develop a template PSAP, alongside other case management tools with local housing authorities and those with lived experience of homelessness. Costs associated with this are included under the section on associated implementation costs.

Costs

73. As set out above all local authorities already undertake assessments with individuals applying for homelessness assistance although this information is not published as part of the statutory homelessness data collection. Several voluntarily use Personal Housing Plans with the clients, although we do not have data on this.

74. Some existing costs can therefore be assumed based on current practice. However, we have brought together cost estimates for these sections of the Bill, assuming that they will place greater demands on a local housing authorities.

75. We have used the number of households receiving a section 66, section 73 and a section 75 outcome for 2023-24 as an estimate for how many applicants will require a PSAP under the proposal.³⁶ This is likely an over-estimate as it will include some double counting due to the nature of the data collection (households can have up to three outcomes within a year). The sum of the number of households under each duty is 28,446.

³⁶ [Statutory Homelessness data collection 2023-24](#)

76. We have reviewed evidence from England in order to estimate costs associated with the development of a PSAP. The UK Government set out a two-hour time estimate for the completion of a Personal Housing Plan (as they are referred in England) within an assessment of the Homelessness Reduction Act 2017.³⁷

77. To underpin the policy intention that services to applicants be person centred and, therefore, individualised, we have assumed a greater time requirement for the completion of Prevention, Support and Accommodation Plans (PSAPs) in Wales. We have estimated the number of hours required to undertake an assessment of need, complete a PSAP and to undertake relevant actions as 4 hours per applicant. This time commitment recognises that PSAPs will need to be revisited periodically, at least every 8 weeks. The unit costs are based on average salaries (plus on-costs) for local authority homelessness staff and multiplies the estimated time allowance by the staff cost per hour. PSAPs will be required for all people owed a homelessness duty.

78. We estimate the total cost per year of providing a PSAP for each applicant to be £3,061,600. This cost will be borne by local authorities, the cost is expected to commence in 2027-2028 and recur annually.

Table 7: Recurring costs for local housing authorities in producing PSAPs and reviewing them with applicants

Cost area	Cost estimate
Estimated number of applicants requiring a PSAP	28,446 (total outcomes s.66,73 and 75)
Estimated number of hours per applicant to undertake an assessment of need, a PSAP and to undertake reasonable steps.	4
Average salary for prevention staff	£36,429 (£47,357 including on-costs)
Total additional FTE required for prevention caseload across Wales	64.7 (the sum of staff time required to complete a PSAP (approx. 4 hours) with each applicant (at any duty))
Total cost per year for local housing authorities	£3,061,600

79. As noted above, several authorities do use Personal Housing Plans within their current work. However, noting that the introduction of the new PSAP underpins service provision that is trauma informed and person centred we have also considered additional training and support for local housing authorities in developing these plans with applicants in a way which is trauma informed and person centred.

³⁷ [HRA_new_burdens_assessment_pro_forma.pdf](#)

80. To assess this transitional cost, we have assumed that we will utilise existing training materials on trauma informed practice and psychologically informed environments and add content specific to the development of a PSAP. Based on the cost of developing a similar training package in the past, we estimate the cost of developing the training to be approximately £66,700, which will fall to the Welsh Government. There will be an additional opportunity cost which will fall to local housing authorities for the completion of the training. These costs are expected to be incurred in 2026-2027.

Table 8: Opportunity costs for training on PSAPs

Cost area	Cost estimate
Estimated number of staff needed in homeless teams across Wales	400
Hourly rate	£21
Time required for training	2
Total opportunity cost for training on PSAP	£16,800

81. As part of the PSAP a local housing authority will need to record any steps the authority is to take to communicate with the applicant in the exercise of its functions, in a way that is accessible to the applicant. This will be led by the needs of the applicant, but we have also estimated the costs of developing accessible communication materials to support this.

82. To develop this estimate, we have assumed 25 days of staff time across a range of roles within local authorities, at a cost of approximately £5,760 per local authority.

- 10 days of Homelessness/housing staff
- 5 days of broader policy expertise
- 5 days of systems/administrative support
- 5 days of translation support

83. In total we estimate a total, recurring cost of £126,800 to begin in 2027-2028. This will involve creating local materials to make information and advice accessible and providing services to meet any specific individualised needs.

84. In order to ensure that the local authority is able to offer help to secure that suitable accommodation does not cease to be available for occupation by the applicant by taking reasonable steps likely to achieve that purpose, we envisage that additional preventative spend will be necessary. For the purposes of this assessment, we have assumed additional preventative spend of £5m per annum, from 2027-2028. This represents a doubling of current spend on statutory homelessness prevention or a 2.5% uplift to the current value of the Housing Support Grant. The cost is not necessarily attributable to the Housing Support Grant which augments and provides broader support for non-statutory prevention functions.

Table 9: Total forecast costs, PSAPs, reasonable steps and communication

Cost area	Cost estimate	One off/recurring	Cost falling to:
Development of PSAP with applicant	£3,061,600	Recurring	Local authorities
Communication	£126,800	Recurring	Local authorities
Preventative spend - reasonable steps	£5,000,000	Recurring	Local authorities
Total recurrent costs	£8,188,400		
Training development costs	£66,700	One off	Welsh Government
Opportunity costs for PSAP training (local authority)	£16,800	One off	Local authorities
Total one-off costs	£83,500		

Benefits

85. Benefits are likely to result from the more person-centred nature of the service delivered via a PSAP and actions taken to help to secure that suitable accommodation does not cease to be available for occupation. We envisage this will result in a stronger understanding of individual need and more individualised and preventative actions which address these needs, relying on multi agency support where necessary (opportunity costs around multi agency support are covered under section 24).

Summary

86. The Bill will place stronger emphasis on prevention, which must include addressing the causes and consequences of homelessness. The proposal to require a PSAP for everyone owed a duty will mean that support needs will be identified earlier and steps will be taken to meet these needs, ensuring that an individual moves through the homelessness system with requisite support, enabling them to sustain their place in settled accommodation.

87. Communication will be more accessible and transparent.

Section 5: Reviews - Right to request a review

Business as usual

Description

88. Section 85 of the 2014 Act provides the current facility for an applicant to request a review of a number of key homelessness assessments and decisions.

These are:

- eligibility,
- entitlement to a duty under sections 66, 68, 73 or 75,
- a decision on ending a duty under section 66, 68, 73 or 75,
- whether the conditions for a local connection referral are met or not.
- whether or not 'reasonable steps' have taken place (section 73 only); and
- suitability of the accommodation offered (regardless of whether it has been accepted or not).

89. The procedure for undertaking a review is outlined in both section 86 of the 2014 Act and in more detail in the Homelessness (Review Procedure) (Wales) Regulations 2015. These outline the timelines for appointing reviewing officers, seeking additional information from applicants and the timescales for making decisions.

90. Most reviews are undertaken by different officers from within the same team, but in a small number of examples the reviews are undertaken by an independent team. Where a review is requested in relation to a local connection referral, then both local authorities must agree on a reviewing officer, or the Welsh Local Government Association will be involved in making an appointment.

91. An authority has the power to provide accommodation during the review period, but it is at the discretion of the authority.

92. Regardless of the outcome, the reasons for the decision on review must be communicated to the applicant and where it has been decided that the original decision was incorrect then the appropriate duty is commenced. In relation to the section 73 duty, the 56 days start on the date of the notification letter that the review was successful.

93. Any review should be submitted no more than 21 days after the date of the original notification of the decision subject to the review. A local authority has the ability to provide an extension to this time limit if they agree.

94. Sections 88 and 89 HWA 2014 provide additional provisions for applicants wishing to appeal a decision to the county court on a point of law which may result in the confirming, quashing or varying of the original decision and may result in a demand that accommodation is provided during the appeal process.

Review of referral cases

95. The review process for referral cases differs from a review into any other decision in that it may involve more than one local authority and may involve the appointment of a jointly agreed officer to undertake the review. If both authorities are unable to agree, then the Welsh Local Government Association must appoint an officer based on the 'panel' list as stipulated in paragraph 3 of the schedule to the Homelessness (Decisions on Referrals) Order 1998.
96. The Homelessness (Review Procedure) (Wales) Regulations 2015 outline the timelines for appointing reviewing officers, seeking additional information from applicants and the timescales for making decisions.
97. An authority has the power to provide accommodation during the review period, but it is at the discretion of the authority.
98. Any review must be submitted no more than 21 days after the date of the original notification of the decision which is subject to a review. A local authority has the ability to provide an extension to this time limit if they agree.

Costs

99. National data is not available on the number of reviews requested in Wales, nor the outcomes of these reviews.

Benefits

100. The provision is intended to give applicants a right of appeal where they do not agree with accuracy, fairness or appropriateness of the decisions taken in their case. The review process also allows local authorities to learn and adapt their practice as an organisation, potentially including additional training requirements, to ensure numbers of successful reviews are kept to a minimum.

Summary

101. Local authorities will continue to review decisions made to determine eligibility as well as commencing and/or ending any of the key homelessness duties (66, 68, 73 and 75) and the suitability of accommodation offered.

The preferred approach

Description

102. Section 5 of the Bill replaces section 85 of the HWA 2014 to provide additional rights to request a review in relation to the following decisions, assessments and plans:
- a decision of the local housing authority not to carry out an assessment under section 62;

- an assessment by a local housing authority of the housing needs of the applicant and their household;
- an assessment by a local housing authority of the support needed for the applicant and their household to retain accommodation and overcome any barrier in living independently;
- a prevention, support and accommodation plan at any time during which the authority is required to maintain the plan;
- the suitability of accommodation offered to the applicant in, or in connection with, the discharge of any duty under this Chapter:
 - at any time before the offer is accepted by the applicant and while the offer remains open;
 - following acceptance of an offer, at any time when a section 66, 68 or 75 duty applies to the applicant, or before the end of a period of 24 weeks beginning with the first day on which the accommodation is available for occupation by the applicant;
- a decision that a duty is not owed to an applicant under section 76A(2) or that the duty has come to an end;
- a decision of a local housing authority under section 80 to notify another local authority in Wales or England of its opinion that the conditions for referral are met in respect of the applicant;
- a decision under section 80(5) that the conditions for referral of a case are met.

103. A review must be carried out by a person of appropriate seniority who was not involved in the particular assessment, decision or plan, and applicants retain a right of appeal to county court on point of law.

104. The applicant may (but is not required to) specify the grounds for their request but an authority must consider all relevant grounds for a review, regardless of whether the applicant specifies the grounds or not.

105. We have assumed that in creating additional rights to request a review, we will increase the number of requests for reviews made to local authorities. To estimate the impact of this we have assumed that 25% of applicants subject to a homelessness duty may request a review. There is no robust data upon which we can scale estimates for increased requests for reviews. However, as the Bill provides increased opportunities to request a review and it will be possible for applicants to request more than one review during their service experience, we have chosen to use a relatively high estimate of 25% as a basis for potential cost. The reason for this potential over-estimate is to minimise risk of under-costing the reforms.

106. Such reviews would be undertaken by a senior officer and may take half a day to complete. Based on these assumptions we estimate the potential recurring cost of this proposal at £997,000 which will commence in 2027-2028.

Table 10: Estimated costs associated with increased rights to request a review

Households identified as threatened with homelessness.	8,772
Households who are homeless and were owed a Section 73 duty to help secure accommodation	13,539
Total	22,311
Proportion of applicants estimated to request 1 review	25%
Estimated number of reviews	5,578
Estimated time for review	3.5 hours
Cost per review	£178.75
Total estimated costs for reviews	£997,000

Benefits

107. A right to request a review will provide an efficient and simple process by which an applicant can challenge a decision made in their case.

Summary

108. Applicants will have additional rights to request a review in relation to a range of assessments, decisions or plans taken in relation to their case. This will provide an efficient and simple process by which an applicant can challenge a decision made in their case.

Section 6: Duty to secure accommodation for eligible homeless persons with a local connection to Wales

109. This section removes section 73 (the duty to help secure accommodation for homeless applicants) of the Housing Act (Wales) (2014). The abolition of the priority need and intentionality tests in the Bill renders the duty unnecessary. It also removes section 74 (duty to secure accommodation for those in priority need when the duty in section 73 ends). We do not envisage any additional costs associated with the proposal and some small savings associated with reduced bureaucracy.

110. This section also introduces a new section 75 into the HWA 2014 which includes a local connection test to determine entitlement for a section 75 duty. More detail is provided on this provision under paragraph 155 – 171.

Section 7: Circumstances in which the duty to secure accommodation for applicants comes to an end.

This section provides local authorities with additional ways in which they can discharge their duties into accommodation likely to be available for 12 months which is suitable for applicants and their household. These additional options are supported by:

Section 18: Duty to contact certain applicants after duty in section 75 comes to an end

The local housing authority must take reasonable steps to contact an applicant who was owed a duty under section 75 and that duty came to an end in the circumstances described in section 76(7A) with a view to identifying whether the applicant is or may be homeless or threatened with homelessness or is at risk of becoming homeless or threatened with homelessness. The “relevant period” is the period of 2 months after the end of the period of 5 months that begins on the day that the applicant is notified in accordance with section 84 that the duty under section 75 has come to an end.

Business as usual

Description

111. At the current time, the main homelessness duty can only end positively where the applicant has been offered, accepts or refuses:

- suitable accommodation under Part 6 of the Housing Act 1996 (social housing) or;
- suitable private rented sector accommodation or;
- refuses all offers of suitable accommodation.

112. Duties can also be ended in other circumstances, including if an application is withdrawn, if an applicant becomes homeless intentionally from temporary accommodation or the applicant fails to co-operate with the local housing authority.

113. No further flexibility is provided for the discharge of homelessness duties.

Costs

114. The limited ways in which homelessness duties can be discharged (compounded by limited housing supply) adds to a pressure point in the homelessness system, related to move on of people through the system. This means that applicants require longer stays in temporary accommodation as they await relief of their homelessness. The costs of this are borne by local authorities, alongside significant negative costs for individuals.

115. In 2023-2024, 18,000 individuals were supported with temporary accommodation by local authorities, at a cost of approximately £10k per

household experiencing homelessness. Some of these placements were repeat placements.

Benefits

116. There are limited benefits to the status quo, which relies on the Private Rented Sector and social housing to relieve homelessness.

Summary

117. The limited ways in which homelessness duties can be discharged adds to a pressure point in the homelessness system, related to move on of people through the system

The preferred approach

Description

118. In order to lessen the pressure within the homelessness system it is necessary to reduce the time individuals face in temporary accommodation and increase flow out of the system. The Bill will assist local authorities to increase flow out of homelessness by providing them with a broader range of accommodation options by which they can discharge the main homelessness duty.

Costs

119. We estimate that this proposal will result in avoided costs resulting from stays in temporary accommodation that will be shortened by increased move on into a greater range of accommodation options. The alternative accommodation options are to be determined but may include family re-unification (where appropriate and safe), returns to previous accommodation (for example where a survivor of abuse can return to their previous accommodation after it has been target hardened) or use of supported lodgings.

120. Some additional costs will be incurred by local authorities in operating the duty to contact certain applicants. However, the duty will require only limited time to deliver, we approximate an average of 30 minutes per applicant.

121. To estimate these costs, we have taken a very broad assumption that the additional discharge options are most likely to be used by single, younger people. This will not universally be the case, but this group of applicants are often challenged by the affordability of accommodation and may benefit most from accommodation which may be offered under the additional discharge options, such as supported lodgings.

Table 11: Cost estimates for those using alternative accommodation discharge options

Cost area	Cost estimate
Possible number of applicants who may utilise additional discharge options (18–24-year-olds* seeking assistance)	2,523
Time required to keep in touch	30 mins
Cost per case	£14.3
Cost estimate	£36,100

*Households with the lead applicant aged between 18-24 found to be homeless subject to a duty to help secure (Section 73)

122. This is a recurring cost which will commence in 2027-2028.

Benefits

123. This proposal will provide additional ways to increase flow out of the homelessness system into settled accommodation, suitable to individual need. We envisage that the accompanying duty to keep in touch will have additional preventative benefits in identifying emerging risk early and providing previous applicants with appropriate advice and information.

Summary

124. The Bill will assist local authorities to increase flow out of homelessness by providing them with a broader range of accommodation options by which they can discharge the main homelessness duty. This will therefore assist in achieving improved homelessness relief rates. The duty to keep in touch will have additional preventative benefits in identifying emerging risk early and providing previous applicants with appropriate advice and information to avoid repeat homelessness.

Section 8: Interim duty to secure accommodation for homeless applicants

Business as usual

Description

125. Where a local authority has ‘reason to believe’ that an applicant is eligible, homeless and falls within a priority need category, section 68 of the HWA 2014 places a duty on a local authority to provide suitable accommodation (on an interim basis) while investigations continue into an applicant’s entitlement to other duties.

126. The duty is intended to operate alongside the section 73 duty which lasts for a maximum of 56 days. If the applicant is subject to section 75, that duty is switched on, even though the individual may remain in the same form of accommodation for both duties.

127. Where someone is not entitled to the section 73 or 75 duties, the applicant is given reasonable time to find alternative accommodation.

Costs

128. The Welsh Government does not collect costs data relating to use of temporary accommodation under section 68, 73 or 75.

Benefits

129. Temporary accommodation is provided, where necessary, whilst formal assessment takes place.

Summary

130. Local authorities provide suitable accommodation on an interim basis.

The preferred approach

Description

131. This approach will make changes to the way in which section 68 works which are based on the removal of the section 73 duty and the introduction of a local connection test to entitlement in section 75.

132. As a result of the removal of section 73, it is anticipated that the section 68 duty will be significantly shortened in length to cover only the time taken to undertake an assessment of an applicant's entitlement to the section 75 duty.

133. To take account of the introduction of the local connection test for section 75, the Bill includes an additional provision to ensure those who will not be entitled to section 75 for that reason will be entitled to support under section 68 for a reasonable time to find alternative accommodation.

Costs

134. The costs specifically for the section 68 duty are anticipated to be reduced as a result of the anticipated shortened period of the application of the duty and resulting reduced provision of any temporary accommodation. The inclusion of a provision to provide reasonable time to find alternative accommodation for those who will not be subject to the section 75 duty based on local connection is a duplication of the existing provision and as such is not expected to expand entitlement beyond the current system.

135. No additional costs are therefore anticipated with this approach.

Benefits

136. The approach is neutral in terms of benefits. Applicants will be assessed for a section 75 duty earlier and the section 68 duty will only cover the assessment period. However, this will have little impact on overall length of time in temporary accommodation.

Summary

137. Consequential amendments to section 68 and 69 to take account of changes to entitlement to the section 75 duty and the removal of the section 73 duty.

Section 9: Abolition of differences in entitlement related to priority need

This section will abolish the priority need test in Wales.

Section 10: Abolition of differences in entitlement related to intentional homelessness

This section will abolish the intentionality test in Wales.

Business as usual

Description

138. The priority need test is used to determine whether certain groups of people are considered to fall into a 'priority need' group, creating entitlement to homelessness assistance. The intentionality test may be used by local housing authorities to determine whether an applicant is intentionally homeless and is applied at the assessment of the section 75 duty and when considering whether a local connection referral should be made. Both tests determine entitlement for homelessness duties. Where an applicant is found to have no priority need or to be intentionally homeless, their duty can be ended, excluding them from the homelessness system.

139. The Homelessness (Priority Need and Intentionality) (Wales) Regulations 2022 amended section 70 of the HWA 2014 and the Homelessness (Intentionality) (Specified Categories) (Wales) Regulations 2015, extending the application of both tests to people who are street homeless and those they might reasonably be expected to reside with. This change had the effect of continuing the no-one left out policy approach introduced at the start of the pandemic, ensuring assistance is provided to the vast majority of applicants.

140. The last full year of data shows that 14 of the 22 Welsh local authorities no longer apply the priority need test.^{38 39} Data shows use of the test registering in

³⁸ [Households for which assistance has been provided by outcome and household type](#)

³⁹ Or applied the test in so few cases that it has not been recorded in the data (likely to be less than 3 cases per authority and 9 individuals in total.)

only 8 authorities, with over half of all priority need exclusions taking place in 2 of these authorities. Data for the last full year shows that 276 households were excluded from local authority assistance because they did not fall into one of the priority need categories, 255 of these households were single people.

141. There is evidence of significant variation in the interpretation and use of the intentionality test across Wales.⁴⁰ The last full year of data shows that the intentionality test has not been applied in 11 of the 22 Welsh local authorities and that almost half of all uses of the test have taken place in 3 authorities.

Costs

142. Costs for local housing authorities relate to the provision of both temporary and settled accommodation for those in priority need and not intentionally homeless. In 2023-24, Homelessness cost the Welsh public service approximately £275m, an average cost of **£20,000 per household** experiencing homelessness.⁴¹

Benefit

143. Homelessness is forecast to rise in Wales and local housing authorities should expect an increase in presentations as a result. However, preserving the status quo in relation to retaining the priority need and intentionality tests in law, will mean that those who do not currently fall into a priority need group or who have made themselves intentionally homeless will not be entitled to certain homelessness duties and will not place additional costs on local authorities. However, these individuals will continue to experience homelessness and incur the personal costs associated with it and will likely continue to place disproportionate demands on wider public services. They are also likely to re-present at later stages for assistance and may have additional support needs at this point.

Summary

144. The priority need and intentionality tests would remain in use, excluding some people from homelessness duties. Inconsistent application of the tests will remain, individuals will incur the personal impacts of homelessness, and the public service will continue to experience the demand these impacts bring.

⁴⁰ Fitzpatrick, S., Pawson, H., Bramley, G., Young, G., Watts, B. & Wood, J. (2021) The Homelessness Monitor: Wales 2021. London: Crisis; StatsWales: [Households for which assistance has been provided by outcome and household type](#) Accessed 19/05/23.

⁴¹ The last full year for which we have data

The preferred approach

Description

145. The Bill proposes that both the priority need and intentionality tests are abolished.
146. The abolition of the priority need and intentionality tests will provide consistency with the key principles behind the proposed reforms and ensure the homelessness system in Wales is accessible to all.
147. These changes mean that any applicant who is eligible and 'homeless' will be owed a full duty by the local housing authority as long as they also have a local connection. This will include meeting any needs in relation to interim accommodation and no longer tolerating homelessness for some people.

Costs

148. In estimating the cost of this reform, it is assumed that those applicants who would previously have been excluded from services through application of the tests would now be entitled to assistance. Consequently, it is likely that this will contribute to an increase in the cost of delivering homelessness services (in terms of caseload management and accommodation provision).
149. Local authorities have raised concerns about the impact of the removal of these tests. Although the data doesn't indicate significant additional demand on the homelessness system, we acknowledge that the system is under strain and any additional demand raises concerns in relation to quality of service, costs and availability of accommodation. It is therefore policy intention to commence the abolition of the priority need and intentionality tests towards the end of the implementation period. The aim of this is to lower the pressure at the front of the system (by preventing more homelessness), reduce reliance on temporary accommodation and increase flow out of the system (into settled accommodation) before the additional demand associated with removal of the tests is met.
150. To estimate a cost for the abolition of the two tests we have made a likely over-assumption that all households currently excluded from homelessness assistance would enter either temporary accommodation or supported accommodation. We have taken the assumption that three quarters of these households will require temporary accommodation, with the remaining quarter utilising supported accommodation. We estimate a cost based on this to be £5,390,800 commencing in 2030-2031. We have also assumed this as a recurring cost, although, given our focus on prevention, we do not expect this number to remain constant.

Table 12: Estimated costs of abolition of the priority need and intentionality tests

Key parameters	
Additional number of homeless households entitled to assistance per year due to abolition	366 ⁴² (this number is based on the annual number of eligible, homeless people who are not in priority need during 2023-2024 and those who are eligible, homeless and in a priority need but intentionally so during 2023-2024.)
Assumption of general needs TA use	75% @ £12,540 ⁴³
Assumption supported accommodation	25% @ £15,075 ⁴⁴
Total recurring cost for local housing authorities	£5,390,800

151. It is possible that those applicants who fail the tests under the current regime may re-present as homeless at a later date, at a point of greater crisis. It is therefore likely that helping them earlier may mitigate such escalation and minimise the longer-term impacts and costs of homelessness. However, due to a lack of evidence on the extent to which those who fail the tests re-enter the system, these impacts could not be modelled.

152. We should also note the considerable savings that are expected to flow from reduced use of acute homelessness support and reduced use of wider services (physical and mental health, substance misuse, and criminal justice) by both rough sleepers and other homeless households.

Benefits

153. This option builds upon practice adopted at the beginning of the pandemic in April 2020 to ensure everyone who presented to homelessness services without accommodation, was provided with the accommodation and support they needed to stay safe. Further to the changes already made to Regulations in 2022, which opened up the priority need categories to the majority of those presenting, this ensures anyone presenting with a local connection is able to access homelessness services. This further sustains and formalises the no-one left out approach, securing the established practice already underway in most local authorities in Wales.

Summary

154. Abolition of the priority need and intentionality tests will mean that any applicant who is eligible and homeless will be owed a full homelessness duty.

⁴² StatsWales data on homelessness outcomes by statutory duty – eligible, homeless but not in priority need (2023-24); and Eligible, homeless and in a priority need but intentionally so (2023-24)

⁴³ Analysis using Alma cost collections with Local Authorities on homelessness services, conducted in 2024.

⁴⁴ Analysis using Alma cost collections with Local Authorities on homelessness services, conducted in 2024.

Section 6: Duty to secure accommodation for eligible homeless persons with a local connection to Wales

Section 11: Referral of cases to another local housing authority

Section 12: Meaning of local connection

Section 13: Exemption from referral to another local housing authority

Section 14: Duties to applicants in referral cases

Section 15: Cases referred from a local housing authority in England

Section 16: Notice to applicants in referral cases

Business as usual

Description

155. The HWA 2014 does not include local connection as a mandatory legal test for any of the three key homelessness duties. However, the discretionary ability for an authority to refer an applicant's case to another local authority area in England or Wales (under a set of conditions in section 80 of the HWA 2014 (listed below)) is retained.

156. The conditions for referral in section 80 of the 2014 Act are currently:

- No local connection to the area they have presented.
- A local connection to another area in England or Wales.
- No risk of abuse on return to the area where they have a local connection.
- Priority Need.
- Unintentionally homeless.

157. There are also restrictions on when a referral to another authority can be made. It cannot be made before or during the section 66 prevention stage. Nor can it be made following the opening of the section 73 relief duty. This has two impacts. Firstly, that the referral can only be made between the ending of the section 66 duty and the commencement of the section 73 duty, and, if a referral is not made in this time frame, then the local authority will have no option but to accept a duty at section 75 if the applicant is also within a Priority Need category and unintentionally homeless.

158. It should also be noted that if an applicant does have a local connection elsewhere, but is not priority need or unintentionally homeless, a referral cannot be made, and the applicant would be entitled to the section 73 duty. This would result in an inability to be referred, and support being ended at the conclusion of the section 73 duty and they would not be entitled to the section 75 duty based on their priority need and/or unintentionally homeless status.

159. This has resulted in a conflicting legal and operational context whereby local connection is not a mandatory legal test, but also a significant element of the assessment process.

Cost

160. The principal aim of the discretionary local connection test is to ensure that no local housing authority bears disproportionate costs in relation to supporting and accommodating people in their area and that local resources are targeted at meeting the needs of local people.

161. The Welsh Government does not collect data on discretionary use of local connection referrals. In its current form, local connection is considered by local housing authorities as vital in prioritising homelessness services to the needs of existing residents of an area.

Benefits

162. Local housing authorities regard the local connection test as a crucial case management tool which helps them to manage demand in their areas at a time of significant resource pressures. There would be no additional costs for local housing authorities arising from this option.

Summary

163. Local connection is a discretionary power to make a referral to another local authority, in relation to a limited number of applicants.

The preferred approach

Description

164. The Bill amends the local connection referral mechanism to remove the requirement that an applicant be priority need and unintentionally homeless to qualify for a referral.

165. This mirrors the approach taken in England for a referral between English local authorities and will potentially increase the volume of applicants who can be referred to another local authority area in either England or Wales. The other remaining conditions, including risk of abuse, are retained.

166. Secondly, the Bill introduces a new section 75 into the 2014 Act which includes a local connection test to determine entitlement for a section 75 duty. A Welsh local authority will no longer have to accept a duty to secure accommodation for those with no local connection in Wales. However, applicants who are at risk of abuse will be exempt from the local connection test to determine entitlement for a section 75 duty and will continue to be exempt from the local connection test that determines whether their case can be referred to another local authority. The definition of abuse, including domestic abuse, will be updated to take account of recent legislation.

167. The Bill will allow a local connection referral to take place for an individual in custody, prior to the section 66 stage. This is to ensure that someone due to leave custody is not subject to a referral process in the days immediately preceding their release, when it is important for all parties to have a clear plan in place well ahead of release.

168. The circumstances in which a person will have a local connection will remain unchanged, however the Bill expands the Welsh Ministers' regulation making power allowing them to add detail to the circumstances in which a person will have a local connection.

Costs

169. We expect these proposals to be cost neutral. There may be an increase in volume of referrals, both formal and informal. However, as Welsh local authorities will no longer have to accept a duty to secure accommodation for those with no local connection in Wales, we anticipate the costs of any increased referrals to be offset by a reduction in accommodation costs. On this basis, our best estimate of the cost is £0.

Benefits

170. Reform provides a strengthened local connection test to ensure local authorities can focus resources on preventing and relieving homelessness within their local area.

Summary

171. A local connection test will determine entitlement for a section 75 duty. A Welsh local authority will no longer have to accept a duty to secure accommodation for those with no local connection in Wales.

Section 17: Help to retain suitable accommodation secured in exercise of homelessness functions

This section introduces a new duty and discretionary power for local housing authorities to provide help to retain suitable accommodation that has been secured under homelessness functions.

Business as usual

Description

172. Many people who experience homelessness have previously had a home and repeat homelessness is common.⁴⁵ Stakeholders are clear that homelessness risk can be very high at the beginning of a new occupation contract, particularly for applicants with complex or multiple support needs or other vulnerabilities. One

⁴⁵ [Homelessness accommodation provision and rough sleeping: December 2024 \[HTML\] | GOV.WALES](#)

of the reasons this risk is increased is because support services tend to step away from supporting homeless individuals when their accommodation need is met, even when broader support needs are unmet. Practice based feedback suggests that risk can become evident quickly and without sustained support, individuals are at increased risk of repeat homelessness. The latest monthly management homelessness data suggests that 17% of placements into temporary accommodation are for individuals who have previously been placed into temporary accommodation within the last 12 months.⁴⁶

173. The Welsh Government provides grant funding to local authorities through the Housing Support Grant (HSG). The HSG does not fund the statutory duty on local authorities to prevent homelessness (which is funded through the local authorities' Revenue Support Grant). Instead, HSG funded services augment, complement and support statutory services to ensure that the overall offer authorities provide helps people into the right homes with the right support to succeed.

174. HSG funded services include assisting people with a range of support needs to live independently, sustain their existing tenancies and prevent homelessness. Welsh Government guidance and other literature outline examples which a local housing authority should consider when fulfilling its prevention duty, linked to occupation contract sustainment.^{47 48}

Costs

175. Funding is provided to local authorities through the HSG to assist individuals who are at risk of experiencing homelessness and who have housing support needs. This support includes debt advice, employment and tenancy management. Activities in connection with tenancy sustainment - through 'floating support' staffing costs - are estimated to represent c.35% of authorities' use of HSG funding. The total HSG budget was £182.4m in 2024-25; of this, estimated planned spending on 'floating support' services to prevent homelessness is £63m. The HSG budget is £204.3m in 2025-26.

176. Since 2022-23, the Welsh Government has also provided additional grant funding to local authorities through Discretionary Homelessness Prevention funding. This bolsters local authority's own funding to provide immediate support to prevent and relieve homelessness for both those in receipt of benefits and those at risk on low incomes but not in receipt of benefits. In 2024-25 this grant funding was £5m. From 2025-26, this funding has been transferred to the Revenue Support Grant to continue to support local authorities' statutory homelessness duties.

Benefits

177. Local housing authorities would continue to use HSG funding to provide broad support to individuals seeking assistance for homelessness prevention, some of

⁴⁶ [Homelessness accommodation provision and rough sleeping: December 2024 \[HTML\] | GOV.WALES](#)

⁴⁷ [for Local Authorities on the Allocation of Accommodation and Homelessness](#)

⁴⁸ [Working together to end homelessness from social housing](#)

which will include tenancy sustainment work. There would be no additional formal costs to local authorities, although the noted risk around repeat homelessness would not be addressed with associated likely cost implications, although we do not have detailed evidence on which to model this risk.

Summary

178. By maintaining the status quo, local housing authorities would continue to use the HSG to meet local need, choosing to fund tenancy sustainment services, should this be necessary in their area.

The preferred approach

Description

179. Ensuring that effective support is in place to support new tenants as they take on occupation contracts is a key component in strengthening prevention work and reducing repeat homelessness.

180. The Bill contains a new duty to provide help to retain suitable accommodation that has been secured under homelessness functions by helping to secure that the applicant's accommodation does not cease to be available for occupation by the applicant, by taking reasonable steps likely to achieve that purpose. The proposed duty would not be applied universally but would be confined to those whom the local housing authority identifies as requiring support to retain their accommodation, following discharge of the main homelessness duty. Where necessary, a local housing authority would be able to use the expanded duty to cooperate (section 31) to request support from other public authorities and other local authority functions to provide the necessary support.

181. This will support provision of integrated services to assist with the retention of occupation contracts, including the provision of all forms of support. The end point of the duty would be set at 12 months, or when the applicant becomes homeless, or should the local authority be satisfied that the applicant is no longer at risk of homelessness, or where the applicant has requested that the local housing authority does not provide the assistance. Local authorities will have a power to continue providing support after the duty ends in certain circumstances.

Costs

182. There is limited literature in place to define complex needs; it is a term used across various sectors and across a range of literature with both a colloquial and clinical meaning. In the context of this Bill, the term is used to describe individuals experiencing homelessness alongside other issues which are interlinked and compounding such as substance misuse and poor mental and/or physical health. It also draws on literature which describes complex needs in relation to the number of services required by an individual.

183. Data collected as part of statutory homelessness data collection in England⁴⁹ provides some additional evidence relating to the support needs of applicants in England. We do not yet hold such data in Wales.

184. The English data suggests that 57% of households owed a duty are described as having at least one support need. 25% of households owed a duty are described as having one support need, 14% as having two or more support needs, and 18% as having three or more support needs. Of those households owed a duty, and having at least one support need, 32% have 3 or more support needs.

185. For Wales, it is important to note that the Statutory Homelessness data captures information of outcomes of households, therefore, to model these costings we have taken the sum of the number of households under a section 66, section 73 and a section 75 outcome for 2023-24, as an estimate for the number of households in Wales receiving homelessness support. This is likely an over-estimate as it will include some double counting due to the nature of the data collection (households can have up to three outcomes within a year). The sum of the number of households under each duty is 28,446⁵⁰.

186. In line with how complex needs are discussed elsewhere in this document (three or more needs), we have assumed that 18% of the estimated total households receiving support in Wales will require support for 12 months under the duty to help retain suitable accommodation, this would suggest 5,155 households would receive such support every year at a cost of £21,095,200.

Table 13: Estimated cost for duty to retain suitable accommodation secured in exercise of homelessness functions (initial twelve months)

Cost area	
Average annual tenancy support cost per tenant	£4,092
Total households estimate (Total outcomes under s.66,73 and 75)	28,446 households
Percentage of households requiring support under the Bill proposal for 12 months	18%
Proxy demand for tenancy support in Wales (18% of total households estimate)	5,155 households
Total cost for only 12 months of support	£21,095,200

⁴⁹ [Statutory Homelessness Detailed Local Authority Data 2024-2025.ods](#)

⁵⁰ [Statutory Homelessness data Wales, 2023-24](#)

187. Given that the duty to provide support to help retain accommodation is the first duty of its kind in the UK, it is more difficult to assess how many applicants may need the support for a period beyond twelve months, as there is no relevant data to utilise.

188. We have therefore applied estimates that of the initial demand (5,155 households), 30% would require support for an additional 6 months of support (1,547), and 30% of this cohort (464) would require an additional 6 months of support (so an additional 12 months in total). This 30% estimate has been chosen arbitrarily as no data exists to predict how many households would have a need for additional support beyond the initial 12 months.

Table 14: *Estimated cost for use of power to continue to offer support following end of duty to retain suitable accommodation*

Cost area	Estimated demand	Recurring total cost estimate of for this proposal.
Demand for additional 6 months support	1,547	£3,164,300
Demand for additional 12 months support	464	£949,300
Total annual cost of prolonged support, beyond initial twelve months	£4,113,600	

189. We are therefore of the view that best estimate costs for the duty to retain are as follows:

Table 15: *Combined estimated cost for duty to retain suitable accommodation secured in exercise of homelessness functions.*

Cost area	Estimated demand	Recurring total cost estimate of for this proposal.
Demand for initial 12 months of support	5,155	£21,095,200
Demand for additional 6 months support	1,547	£3,164,300
Demand for additional 12 months support	464	£949,300
Total annual cost of support.	£25,208,800	

190. We believe this cost is in the higher range of the estimate. Many of these individuals will already be receiving support funded through the Housing Support Grant and a proportion will not require support for as long as twelve months or will refuse support. Furthermore, as previously mentioned, the number of households estimated is likely an overestimation. We also acknowledge that the complexity of an individual's life cannot be accurately summarised by listing their needs and is more appropriately considered as part of a holistic assessment.

191. Investing in improved support around tenancy sustainment supports our core scenario and will prompt cost savings related to increased homelessness prevention particularly in relation to repeat homelessness.

Benefits

192. Maintaining housing security is vital for the well-being of households. The effects of housing insecurity are wide ranging with negative individual, community and economic impacts.

Summary

193. In addition to contributing to the wellbeing of individuals and households, the strengthening of prevention work and the provision of integrated services to prevent homelessness, in particular repeat homelessness, can potentially provide significant cost reductions in the delivery of homelessness services in Wales.

Section 19: Further circumstances in which the duties to help applicants end

New circumstances in which duties to applicants can be brought to an end, in certain circumstances, where the applicants engaged in violence or threatening behaviour, caused serious damage or did not respond to repeated attempts by the local housing authority to contact them.

Business as usual

Description

194. Section 79 of the HWA 2014 sets out the circumstances in which local housing authority's duties under sections 66, 68, 73 and 75 can come to an end. Sub-section (5) sets out that any duty owed to an applicant can be ended if the applicant is "unreasonably failing to co-operate" with the local housing authority in the exercise of its functions.

Costs

195. Statutory data shows the instances in respect of assistance provided under sections 66, 73 and 75 where a household has not co-operated with a local housing authority or has been discharged through loss of contact.⁵¹

⁵¹ [Households for which assistance has been provided by outcome and household type](#)

196. It is difficult to quantify the costs of providing a service to applicants where that service is not brought to a positive conclusion. In some respects, we could estimate avoided costs where stays in temporary accommodation are brought to an end earlier, but it is also likely that individuals discharged for non-cooperation or loss of contact will continue to experience homelessness and may re-enter the system at a later date, having experienced ongoing negative impacts associated with homelessness. This may be particularly true for applicants experiencing homelessness alongside other support needs, who may access services in chaotic and sporadic ways.

Benefits

197. The current system provides local authorities with recourse to end duties in the stated circumstances. This may involve short term avoided costs but also have longer term implications relating to additional presentations.

Summary

198. The test provides clarity in law in relation to when a duty is discharged but may not work well for applicants with complex and high support needs who may not engage with services in an orderly manner.

The preferred approach

Description

199. A person experiencing homelessness or threatened with homelessness may display behaviours and engage with services in a chaotic and unpredictable way, including disengaging for periods of time. This may not mean they do not require assistance, and it is important that all attempts are made to re-engage vulnerable applicants and that duties are not ended prematurely.

200. It is also important that staff working in local housing authorities are protected from behaviour that is violent or threatening and that finite sources of accommodation are maintained and safe for all occupants. This is particularly important in congregate temporary accommodation.

201. We therefore propose an amendment to section 79 of the HWA 2014 to introduce new circumstances in which duties to applicants can be ended. These circumstances include violent or threatening behaviour and causing serious damage to accommodation.

202. We also propose to replace the existing unreasonable failure to co-operate test with a set of narrower circumstances to end duties which covers non-response from applicants following repeated attempts by the local housing authority to contact them, where no further special circumstances are known.

203. In cases of non-contact, the local housing authority will be required to provide a warning notice to alert the applicant of their intention to end the duty.

Costs

204. As the Bill narrows the ‘unreasonable failure to co-operate test’ it is rational to assume a reduction in the number of people who are discharged for non-cooperation. This will result in greater costs in the short term, given more people will now be eligible for support. However, it is expected to result in longer term benefits as offering earlier remediation will avoid further risk of escalation which can be more costly to resolve at a later date. Costs related to a reduction in applicants discharged from the system for “other reasons” have been assessed as part of the core scenario.

205. There are also additional costs associated with the requirement for a warning notice to be provided to applicants who are not responding to repeated attempts to contact applicants. To estimate these costs, we have taken the current number of applicants discharged due to lack of contact (2,436) and assumed thirty minutes of a housing officers time will be required to prepare and send the warning notice. On this basis we estimate the additional cost associated with warning letters as £34,800. This is a recurring cost which will begin in 2027-2028.

Table 16: Estimated costs for warning notices

Cost area	Cost estimate
Current number of applicants discharged due to lack of contact	2,436
Time required to provide warning notice	30 mins per applicant
Total cost	£34,800

Benefits

206. We consider that the narrowing of the unreasonable failure to co-operate test will assist in delivering trauma informed support, whilst establishing clear boundaries around expectations for acceptable behaviour and staff safety.

Summary

207. The provision will contribute to a homelessness system which is more person-centred and trauma informed.

Section 20: Duty of a specified person to “ask and act”

Creating shared responsibility for the identification and prevention of homelessness across a broad range of specified persons.

Business as usual

Description

208. People who are homeless, or at risk of becoming so, will routinely encounter a range of public services as they seek to understand and manage their housing situation.⁵² It is vital each of these services acts to prevent homelessness, either by itself or with partners to help a potential homeless applicant to access housing and homelessness support at an early stage.

209. At the current time informal arrangements are in place to facilitate referrals from wider services to local housing authorities, however there is no requirement for these services to refer individuals for assistance and the source, scale and rate of referrals into local housing authorities is not currently recorded.

Costs

210. It is not possible to provide a cost estimate of current practice, given that we do not have national data on the source of referrals into local housing authorities. However, modelling work undertaken to inform this assessment, demonstrates the considerable costs incurred by the wider Welsh public service through the higher rates of interaction of people experiencing homelessness with the health, social care and criminal justice systems than people who are not homeless. It is estimated that the incremental cost of homelessness is £64m to wider public services per year or £4,700 per homeless case.

Benefits

211. There are no benefits to maintaining the status quo. The existing legislative framework does not require the identification and referral of individuals at risk of homelessness, who as a result may present later to local housing authorities. Later presentations will make it more challenging for services to prevent their homelessness.

Summary

212. The current working arrangements across the Welsh public service need to be strengthened. The successful identification and then referral of a person or household at risk of homelessness can mean that a crisis is prevented, alongside avoidance of the personal, societal and economic harms caused by homelessness.

⁵² [Homelessness Action Group: report March 2020](#)

The preferred approach

Description

213. The Bill will introduce a new duty on specified persons in Wales to “ask and act”. The duty will be owed where a “specified person” considers that an individual in Wales, in relation to whom they exercise functions, is or may be homeless or at risk of homelessness. The specified person will be required to seek their agreement to make a referral to a local housing authority on their behalf. In Wales, this referral will be treated as though it were an application for homelessness assistance by the household.
214. In addition, the Bill requires a specified person to provide the individual with information about help that may be available from other services, and to consider whether there are any other steps it could reasonably take in the exercise of its functions to help the individual secure or retain suitable accommodation. They must also consider whether the individual’s risk or experience of homelessness affects the exercise of their functions in relation to the individual.
215. The aim of the “ask and act” duty is to identify individuals at risk of homelessness as early as possible and to ensure local authorities are able to assist them earlier, standing them a greater likelihood of preventing homelessness from occurring. The joint emphasis on acting as well as asking about homelessness is in place to assure local housing authorities that their partner agencies will also do what they can when referring an individual at risk. This will further strengthen the service on offer to that individual and increase the likelihood of successfully preventing homelessness.
216. The Welsh Government will publish guidance to the specified bodies (separate to the overarching Code of Guidance on the Bill) on how to implement the new duties and will roll-out a national learning and development offer to prepare the Welsh public service for carrying out the new duties.
217. It is proposed the duty to “ask and act” will apply to the following “specified persons”:
- a social services authority;
 - a Local Health Board, but only in relation to individuals to whom it provides or arranges health care services that are not primary care services;
 - the Welsh Ambulance Service University National Health Service Trust;
 - a registered social landlord;
 - a new town corporation for an area in Wales;
 - a private registered provider of social housing that provides housing in Wales;
 - a housing action trust for an area in Wales;
 - the governor of a prison in Wales;
 - the director of a contracted out prison in Wales;
 - the governor of a young offender institution in Wales;

- the governor of a secure training centre in Wales;
- the director of a contracted out secure training centre in Wales;
- the principal of a secure college in Wales;
- a youth offending team for an area in Wales established under section 39(1) of the Crime and Disorder Act 1998 (c. 37);
- the manager of a secure children’s home in Wales;
- a provider of probation services in Wales;
- an officer designated by the Secretary of State for Work and Pensions for the purpose of section 94A and employed by the Secretary of State at an office in Wales known as a Jobcentre Plus office;
- the Secretary of State for Defence, but only in relation to members of the regular armed forces.

218. Welsh Ministers may, by regulations, omit, add or change a reference to person, or a description of a person in the list of bodies set out in the Bill that are subject to the ask and act duty. Those regulations can remove a reference to a reserved authority, or a description of a person that includes a reserved authority from the list. They can also add additional reserved authorities to the list with the consent of the Secretary of State. Changes to a reference to a reserved authority, or a description of a person that includes a reserved authority, which modify its functions can only be made by regulations with either the consent of (or following consultation with, in the case of an authority that is a Minister of the Crown) the relevant Secretary of State.

Costs

219. “Ask and act” in relation to homelessness is an entirely new area of homelessness policy. Its introduction and rollout will lead to additional direct and opportunity costs for the Welsh Government, local authorities and the wider public service. Estimates for these costs are taken in turn below:

The Welsh Government

220. There will be a direct cost to the Welsh Government in relation to developing training materials and guidance to support the rollout of “ask and act”. The guidance costs for this proposal are set out in the section on associated implementation costs and we have estimated the cost of producing the training offer at £66,860. This is a one-off cost which will be incurred in 2027-2028.

Costs to the “specified persons”

221. There will be a significant opportunity cost associated with accessing training and guidance to support “ask and act” practice. To estimate this cost, we have used a range of data sources to estimate the average hourly cost of workers within each identified public authority.⁵³ We have assumed a 2-hour time requirement to complete training on “ask and act” and used this assumption to estimate an opportunity cost per identified public body. This is set out below. In

⁵³ [Earnings and hours worked, region by occupation by four-digit SOC: ASHE Table 15 - Office for National Statistics](#); [Social care workforce report 2023](#); ALMA economics technical report

total we estimate £12,398,500 of opportunity costs associated with training on “ask and act” which will take effect in 2028-2029.

Table 17: Estimated opportunity costs for “specified persons” to access training on “ask and act”

Identified public body (“specified persons”)	Estimated number of staff requiring training	Estimated average hourly costs	Training time requirement (hours)	Training time opportunity cost per professional	Opportunity training cost per organisation
Social Services	9,456	£28.93	2	£57.85	£547,000
Health	70,924	£32.89	2	£65.78	£4,665,400
WAST	3050	£32.89	2	£65.78	£200,600
RSL	99,000	£27.94	2	£55.87	£5,531,500
HMPPS (inc. youth justice)	22,000	£29.38	2	£58.76	£1,292,700
Job centre	753	£23.40	2	£46.8	£35,200
MOD	3,230	£19.5	2	£39.00	£126,000
Total	208,413				£12,398,500

222. There will also be opportunity costs associated with the time taken to identify a person at risk of homelessness and refer them to a local authority. We have assumed there are no additional opportunity costs associated with “acting” as any actions taken would be within the expected functions of the specified person. In order to estimate costs associated with referrals, we have looked at data relating to the duty to refer which has operated in England for several years. We have taken an average of referrals made by bodies subject to the duty to refer over the last five years and adjusted these figures to form estimates of how many referrals the specified persons in Wales are likely to make. Where bodies to be made subject to the “ask and act” duty in Wales are not subject to the duty to refer, we have used an average of overall referrals to form our assumptions. It should be noted that it has taken some time to establish practice in England and referral rates do fluctuate. We estimate a total opportunity cost for referrals made under “ask and act” of **£32,100** per year, these are recurring costs which will take effect from 2028-2029.

Table 18: Sources of referrals to local authorities under the duty to refer in England

Referrals under the Duty to Refer ²	Households assessed as a result of a referral by a public body under the Duty to Refer								
	Adult Secure Estate (prison)	Youth Secure Estate	National Probation Service	Community Rehabilitation Company	Hospital A&E, Urgent Treatment Centres or in-patient care	Mental Health in-patient care	Jobcentre Plus	Adult Social Services	Children's Social Services
Average over 5 years	1,742	38	7,744	380	2,778	1,090	2,200	2,312	3,012

Table 19: Estimated opportunity costs for "ask and act" in Wales

Identified public body ("specified person")	Likely level of referrals within Wales under "ask and act"	Estimated time required to make referral;	Hourly rate	Cost per referral	Total cost for estimated number of referrals per year
Adult Secure Estate (prison)	124	30 mins	£29.38	£14.69	£1,800
Youth Justice	3	30 mins	£29.38	£14.69	£44
National Probation Service	580	30 mins	£29.38	£14.69	£8,500
LHB	276	30 mins	£32.89	£16.45	£4,500
Jobcentre Plus	157	30 mins	£23.40	£11.70	£1,800
Social services	380	30 mins	£28.93	£14.46	£5,500
Secretary of State for defence in relation to members of the armed forces	2	30 mins	19.5	£9.75	£20
WAST	217	30 mins	£32.89	£16.45	£3,600
RSL	217	30 mins	£27.94	£13.97	£3,000
Total opportunity cost for "ask and act"	1,956				£32,100

Costs for local authorities

223. The aim of “ask and act” is to ensure individuals at risk of homelessness are referred at the earliest opportunity. The implementation of “ask and act” should result in additional referrals to local authorities but it not possible to model how many would be completely “new” to local authorities and how many would have come to the local authority’s attention, but at a later stage. To provide an estimate of cost of “ask and act” to local authorities we have taken the total estimated referrals per year from relevant public authorities (1,956) and applied the costs for homelessness prevention work.

Table 20: Cost estimates for additional referrals due to “ask and act”

Total estimated referrals per year from relevant specified persons	Cost per prevention case	Total cost for all referrals
1,956	£1,716	£3,356,500

224. These are recurring costs, which would take effect from 2028-2029.

Benefits

225. The duty to “ask and act” will be a crucial preventative element of the proposed reforms. Early identification of people at risk of homelessness will allow appropriate interventions to be made to prevent homelessness occurring or should it happen, ensure those impacts are brief and unrepeated. Earlier referral will therefore assist in achieving improved prevention rates.

Summary

226. The combination of a strengthened preventative approach, relying on earlier identification of homelessness will result in significant cost savings for public services.

Section 22: Duty to ensure young people leaving care have suitable accommodation

Business as usual

Description

227. There is a breadth of legislation (mainly set out in the Social Services and Well-being (Wales) Act (2014)) and guidance in place which seeks to ensure that young people leaving care are provided with a range of support as they transition to independent living. However, care leavers are disproportionately represented within homelessness data and there is evidence that unsupported transitions from care directly cause homelessness for many young people.

Costs

228. Local authorities are funded to deliver their social services functions via the RSG. This funding is un-hypothecated, meaning that it is for local authorities to determine the allocation of funding for all its services based on local needs and priorities. The core funding settlement was £5.72bn in 2024-25 and will be £6.14bn in 2025-26.

Benefits

229. There would be no benefits as the deficiencies associated with implementation of the current law, will continue to exist.

Summary

230. Social Services and Well-being (Wales) Act 2014 sets out a range of duties related to 6 categories of care leavers. Despite this, homelessness amongst young people leaving care remains a serious concern.

Preferred approach

Description

231. The Bill will amend the Social Services and Well-being (Wales) Act 2014 to place new duties on the responsible local authority to take reasonable steps to secure suitable accommodation is available for occupation in relation to certain categories of young people leaving care.

Costs

232. Our best estimate of costs for this provision is £0. These duties will strengthen requirements on local authorities to take reasonable steps to secure that suitable accommodation is available for occupation if the young person's well-being requires it. Much of the work that will constitute reasonable steps are actions that we would expect to be taken under existing legislation and guidance, but which do not always appear to be taken in practice. They are also actions which will be more likely to be successful when section 36 of the Bill is enacted which amends the Part 6 of the Housing Act 1996 (allocation of social housing) to ensure that those young people leaving care owed the new duties are afforded reasonable preference in housing allocation schemes to facilitate the fulfilment of those new duties.

Benefits

233. Early preparation will be in place to plan for the transition from care into independent living and to ensure that no care leaver has to present as homeless to access suitable accommodation. The proposal is supported by provision in Part 2 of the Bill, which creates a new category of reasonable preference for young people leaving care; prioritising them for allocation of social housing.

Summary

234. The provision of good quality, suitable accommodation will maximise the chance of tenancy sustainment for a young person leaving care.

Section 23: Protocol for handling cases involving care leavers etc

Business as usual

Description

235. In 2023-2024, 6,015 households with young people (aged 18-24) as the lead applicant presented to their local housing authority for homelessness assistance.⁵⁴

236. The Part 6 Code of Practice (Looked After and Accommodated Children) published under the Social Services and Well-being (Wales) Act 2014 sets out that social services and housing departments of a local authority should have joint protocols for the assessment and meeting of care leavers' accommodation needs, which should also address the strategic planning of appropriate housing options. The guidance is clear these protocols must also address the needs of 16- and 17-year-olds who fall outside of the care system but whose needs have been assessed under Part 3 of the Act and whose well-being is likely to be seriously prejudiced if it does not provide the child with accommodation.

Costs

237. There would be no additional cost to local housing authorities or social services under this option. Guidance would remain in place to promote cooperation between social services and local housing authorities.

Benefits

238. There would be no benefits as the deficiencies identified in current legislation would continue to exist.

Summary

239. Guidance under both the HWA 2014 and the Code for Part 6 of the Social Services and Well-being (Wales) Act 2014 outline the need for a local authority to ensure it has a coordinated response to young people who are homeless or threatened with homelessness. Despite this, homelessness amongst children and young people remains a serious concern.

⁵⁴ This figure relates to total outcomes of a household; it is possible for up to 3 different outcomes to be recorded for each individual household.

The preferred approach

Description

240. The Bill will introduce a new statutory duty on a local authority to establish joint protocols between the officers of the authority who exercise its social services functions and those who exercise its functions as the local housing authority. Joint protocols will be required for handling cases involving 16 and 17-year-olds who are homeless or threatened with homelessness, the accommodation and support needs of care leavers, and 16 and 17-year-olds leaving youth detention.

Costs

241. Given the existing guidance requirement, it is our expectation that most local authorities will already have protocols in place. However, for the purposes of this assessment we have estimated an additional cost for developing or reviewing a joint protocol. To estimate this cost, we have made an assumption relating to the number of days required to develop the joint protocol between organisations and multiplied this by the wage rate per hour. The information is shown the table below.

Table 21: Developing a joint protocol

	Local housing authority	Social Services
Number of days required to develop joint protocol, per organisation	10	10
Average daily rate in Wales (including on-cost)	£215.25	£231.44
Total cost of developing joint protocol per local authority	£2,153	£2,314
Total cost of developing joint protocol	£47,400	£50,900
	£98,300	

242. This is a one-off cost, beginning in 2027-2028. The requirement for a protocol will not result in an additional overall caseload. It is expected that both services would already be providing a service to these clients.

Benefits

243. The joint protocol between social services and housing teams will lead to more effective integrated support for care leavers, 16 and 17-year-olds and

children leaving youth detention. By working together with clear protocols, these agencies can avoid duplication of efforts and ensure that support is comprehensive and well-coordinated.

Summary

244. Where joint responsibilities for young people are understood and agreed at a strategic level, we avoid tussle and disagreement in individual cases which is damaging for young people and delays meeting their care, support and accommodation needs.

Section 24: Protocol for handling cases involving persons in particular need of support

Business as usual

Description

245. People who are homeless or who are at risk of homelessness can have varying support needs. For some, these needs will be high and complex. These individuals require comprehensive multidisciplinary services in order to meet these needs, prevent homelessness and sustain housing security. Many areas have taken steps to bring a range of statutory and voluntary services together in order to co-ordinate their response to such individuals, but practice is inconsistent across Wales.

Costs

246. The Welsh Government does not collect data on the support needs identified amongst those experiencing homelessness, or the scale and range of these needs in relation to particular individuals. Practice based feedback is clear that as a share of people who are homeless, they represent a minority, but they require disproportionate levels of resource during service provision.

Benefits

247. In order to address the wide range of causes and consequences of homelessness, multi-agency approaches are necessary. There are no benefits to maintaining the status quo.

Summary

248. Individuals experiencing homelessness alongside other support needs require a coordinated service from a range of organisations. Many areas have taken steps to bring a range of statutory and voluntary services together in order to co-ordinate their response to such individuals, but practice is inconsistent across Wales.

The preferred approach

Description

249. The Bill requires a local authority to make arrangements to promote co-operation between itself and other public authorities, voluntary organisations and other persons to achieve:

- the prevention of homelessness,
- that suitable accommodation is available for persons who are or may become homeless,
- that satisfactory support is available for persons who are or may become homeless,
- the effective discharge of its homelessness functions.

250. It also requires effective case coordination with the described organisations. It is our intention that this will lead to the implementation of a statutory case coordination approach. These arrangements must include a protocol for handling cases involving persons who are or may become homeless. This would be for people in particular need of support, those with multiple complex support needs and experiencing or at risk of homelessness within a local authority. This would be underpinned by written protocols that consider the requirements of groups with particular support needs.

Costs

251. Many local authorities undertake some form of case coordination, this ranges from coordination managed between individual practitioners, panels, forums and meetings through to co-located, multi-disciplinary teams. The range of multi-engagement varies widely. We anticipate additional costs for some local authorities as they set up, formalise or expand these arrangements.

252. The legislation does not prescribe a specific model for case coordination, local authorities will have the flexibility to develop and implement their own models. In order to estimate costs, we have utilised data from Cardiff City Council and Rhondda Cynon Taf County Borough Council, who run sophisticated multi-disciplinary team approaches. It will not necessarily be the case that the Bill leads to the set-up of multi-disciplinary teams across Wales. These are recognised best practice, but local authorities retain flexibility to develop models to suit local geography and demography.

253. To support the set up of case coordination functions in each local authority we have assumed three days of work for a coordinator per week, in each of the local authorities at a recurring cost of approximately £675,800, beginning in 2027-2028.

Table 22: Case coordination

.6 FTE prevention coordinator staff cost	£30,718
National costs	£675,800

254. It is not anticipated that there will be additional direct costs to the wider public sector (e.g. additional nurses), given that complex cases will be identified under BAU, but may be treated more effectively following the reforms. Although support for people with complex housing needs will be more significant and require a wider range of partners, the better alignment of services should in the longer-term result in better outcomes and reduce pressures on wider services.

255. There will be opportunity costs related to participation in case coordination models, met by the wider public service. These will be recurring and will begin in 2027-2028. It should be noted, however, that in many cases organisations requested to participate in case coordination will already be working with the client and that organisation also stands to benefit from the impact of effective support on the individual. The cost per local authority area is estimated to £31,800, with the total for Wales approximately £699,500 per annum.

Table 23: Opportunity costs for case coordination per local authority area

Identified public body ("specified person")	Estimated time participating in case coordination/undertaking actions per week	Over year	Hourly rate	Annual opportunity costs for case coordination
Adult Secure Estate (prison)	3	144	£29.38	£4,200
Youth Justice	3	144	£29.38	£4,200
National Probation Service	3	144	£29.38	£4,200
LHB	3	144	£32.89	£4,700
Jobcentre Plus	3	144	£23.4	£3,400
Social services	3	144	£28.93	£4,200
Secretary of State for defence in relation to members of the armed forces	3	144	£19.50	£2,800
RSL	3	144	£27.94	£4,000
Total per LA				£31,800
Total opportunity cost for case coordination (Wales)				£699,500

Benefits

256. Coordinated, multi-agency case management will provide integrated support for those experiencing homelessness alongside other support needs, reduce duplication across services and improve partnership working.

Summary

257. The causes and consequences of homelessness can be complex and a proportion of applicants will have a range of high support needs which require a co-ordinated response from a range of agencies. The better coordination of services will bring about multiple benefits, such as better outcomes for individuals; the eventual reduction of pressures on wider public services; and the eventual longer-term reduction of costs for public services.

Section 25: Protection of property: prisoners

Business as usual

Description

258. A local authority must take reasonable steps to prevent the loss or mitigate damage of personal property of any applicant in receipt of four homelessness duties; the prevention duty (section 66), the interim duty to secure accommodation (section 68), the duty to secure accommodation (section 75) and the duty to an applicant whose case is considered for referral or referred (section 82). The authority continues to be subject to this duty even if those duties come to an end.

259. In many cases, this will result in a local authority placing into storage belongings of those being supported by a duty. In other cases it may result in an authority liaising with family members to take possession for the duration of a sentence.

Costs

260. The costs of storing the belongings of people subject to a duty can be considerable and will grow as stays in temporary accommodation are prolonged. We do not collect data on these costs, but they will vary depending on the circumstances of the individual or household.

Benefits

261. This provision is designed so that the key belongings of an applicant will be protected and stored in order to allow an easier and smoother resettlement following release from custody. However, there is no expectation for an authority to store someone's entire possessions. The intention is to safeguard irreplaceable property such as family photographs and key documents.

Summary

262. Local authorities would continue to take reasonable steps to prevent the loss or mitigate damage of personal property to any applicant owed the relevant duty.

The preferred approach

Description

263. The Bill will amend section 93 of the HWA 2014 to include an additional category of person who would not be subject to main homeless duty in section 75 of the HWA 2014 (as a result of the amendments in the Bill) but is still owed a duty to protect property. While this may appear to provide a service to additional people in custody, in reality it will maintain the level of the existing provision.

Costs

264. There may be an additional cost associated with the widening of the duty, however, due to the small cohort of people involved and the intention of the policy to safeguard irreplaceable property, we expect this to be minimal. Our best estimate of this cost is therefore £0.

Benefits

265. This will safeguard the irreplaceable property of those owed a duty while in custody, therefore ensuring equal treatment to other homeless applicants owed duties.

Summary

266. The Bill will amend section 93 of the HWA 2014 to include those who are without accommodation while in custody.

Section 26: Duty to provide information, advice and assistance: detained persons

Business as usual

Description

267. Section 60(1) of the 2014 Act provides that ‘a local housing authority must secure the provision, without charge, of a service providing people in its area, or people who have a local connection with its area’ with advice to prevent or relieve homelessness or assist to access help homelessness help.

268. Section 60(4) provides further detail by placing a requirement on each local authority to ‘ensure that the service is designed to meet the needs of groups at particular risk of homelessness’ which includes (a) people leaving prison or youth detention accommodation.

269. While these services are functioning well for those who present from the community, services do not work as well for people who are in prison in a local area.

Costs

270. Local authorities incur costs associated with supporting individuals due to leave custody as part of their wider duties. There are currently no direct advice services in place.

271. The Welsh Government funds a Prison Link Cymru North project which works with a number of prisons in North Wales and the North of England in order to provide advice and support to individuals due to leave prison, who are likely to be homeless. There is currently no project running in South Wales.

272. In addition, Welsh Government also jointly funds with His Majesty's Prison and Probation Service (HMPPS), six Accommodation Pathway Co-ordinators. They work within HMPPS and their role is to provide bespoke advice to front line probation officers in order to overcome any homelessness related issues. These roles do not, however, work routinely from inside prisons.

Benefits

273. The provision of the section 60 advice service is intended to ensure there is a general advice service that provides information and advice to anyone upon request, regardless of homelessness, immigration status or local connection.

Summary

274. The provision of an information and advice service to anyone who seeks advice and information regardless of status.

The preferred approach

Description

275. The Bill makes clear that section 60 of the HWA 2014 requires a local authority to ensure its homelessness advice services applies to persons detained under the authority of an enactment who are in its area or have a local connection with its area. This aims to ensure that individuals in or leaving prison or youth detention accommodation have access to homelessness advice and support in order to aid prevention efforts and mitigate the negative impacts homelessness can have on the mental health and wellbeing of people in prison. Furthermore, the Bill will also make it clear that advice services should be designed to meet the needs of persons in prison or youth detention settings as well as those leaving these facilities.

Costs

276. Costs of this proposal will fall on those local authorities which host a prison. These areas are Wrexham, Swansea, Cardiff, Bridgend, Monmouthshire.

277. Each local authority in question has an existing presence in each prison as a result of assessment and care duties associated with the Social Services and Well-being (Wales) Act 2014. There may be opportunities to align and expand these services to ensure sufficient homelessness advice is in place. This will differ depending on the size of the establishment and the history of homelessness from within the establishment.

278. As this is a clarification of the existing law, no additional costs are anticipated.

Benefits

279. People in prison will have access to homelessness advice services, in the same way that they have access to health care and employment support. This will aid prevention efforts and provide benefits to individuals in the form of reduced mental health impacts and improved wellbeing.

Summary

280. Clarification that the provision of an information and advice service to anyone who seeks advice and information regardless of status includes those held in the adult secure estate and that advice services should be designed to meet the needs of persons in prison or youth detention setting as well as those leaving these facilities.

Section 27: Definition of “abuse”

Description

281. The Bill replaces the definition of abuse as set out in section 58 of the HWA 2014. This brings the Act up to date with wider definitions of domestic abuse, particularly the Domestic Abuse Act 2021 and its inclusion of coercive control. It includes other kinds of abuse which give rise to harm, including modern slavery and stalking and harassment.

Costs

282. We do not envisage additional costs as a result of this proposal which seeks to align definitions with the Bill with wider legislation.

Benefits

283. The amendments will lead to a clearer understanding of how “abuse”, including “domestic abuse” are defined.

Summary

284. The Bill will broaden the definition of domestic abuse and abuse which will align with other definitions of abuse.

Section 28: Duty to seek views of homeless persons in exercise of homelessness functions

Business as usual

Description

285. The current Code of Guidance makes several references to the value in engaging with partners including organisations representing people with various protected characteristics and marginalised groups for the purposes of delivering several aspects of the current legislation and broader policy. However, there is no requirement in place to engage with individuals who have experienced homelessness for these purposes.

Costs

286. There are no costs associated with current practice.

Benefits

287. There are no benefits to maintaining the status quo and the voices of those with lived experience may not inform development of policy and practice.

Summary

288. There is no requirement currently in place for local authorities to engage with individuals with lived experience of homelessness in the exercise of homelessness functions.

The preferred approach

Description

289. The Bill will amend section 52 of the HWA 2014 so that local authorities must also consult with persons in the authority's area who are, or who have been, homeless or threatened with homelessness before they adopt or modify their homelessness strategy. The Bill will also amend section 60(4) so that an authority must work with persons in the authority's area who are, or who have been, homeless or threatened with homelessness to ensure their services are designed to meet the needs of groups at particular risk of homelessness.

290. The Bill will also amend section 98 of the HWA 2014 so that, before giving, revising or withdrawing guidance, the Welsh Ministers must consult such public or local authorities, voluntary organisations, persons who are, or who have been

homeless or threatened with homeless in Wales or other persons as they consider appropriate.

291. The aim of these amendments is to ensure that those most affected by homelessness with expertise gained through lived experience are engaged in informing strategy and service delivery aimed at homelessness. This builds on the exemplar practice undertaken to develop the Bill, which is based on the views of over 350 people with lived experience of homelessness and reflects the significant value such engagement meant to the policy development process.

Costs

292. We have estimated the costs of this proposal using examples of equivalent resourcing for focussed research projects to understand the lived experiences of homeless people. It is assumed that each local authority would need to undertake a scaled down version of similar engagement during development of their local strategy (which is required every four years).

293. We estimate the annual recurring costs of this work as approximately £133,900 to be borne by local authorities (although the work will not need to take place every year), to commence in 2027-2028.

294. We estimate an initial cost to the Welsh Government of approximately £36,500 in order to ensure experts by experience are engaged in the development of guidance issued to support the Bill. We envisage this cost being incurred in 2026-2027.

Table 24: Engaging those with lived experience

Number of interviews with individuals with lived experience	50		
Number of sector professionals engaged	50		
	Days	Daily cost (£)	Total cost
One off costs for WG	1	473	473
Preparation of research materials	3	473	1,420
Recruitment of those with lived experience	10	473	4,733
Interviews with individuals with lived experience (assuming 0.5 days per interview)	25	473	11,832
Focus groups with sector professionals (assuming 5 people per focus group and 1.5 days per focus group)	15	473	7,099
Analysis of data from interviews and focus groups	15	473	7,099
Forming recommendations to incorporate views	5	473	2,366
Incentives for those with lived experience (£30 per session)			1,500
Total one-off cost (WG)			36,500
Total recurring cost to LAs			
Scale of LA approach compared to WG	50%		

Number of years approach is spread over (i.e. length of project)	3		
Number of LAs	22		
Total recurring cost to LAs	133,900		

Benefits

295. The voices of people with lived experience of homelessness will be central to the development of national guidance and local strategy.

Summary

296. The Bill will amend the HWA 2014 to require engagement with people with lived experience of homelessness during the development of national guidance and local strategy.

Section 30: Reports on use and condition of interim accommodation

Business as usual

Description

297. Data in relation to the types of temporary accommodation in use across Wales is limited and there is no data to describe the demography of individuals staying in that temporary accommodation. It is not therefore possible to identify trends or issues related to its use.

Costs

298. There are no costs associated with the current limited data.

Benefits

299. There are no benefits associated with the current limited data. Lack of data means it is not possible to identify trends or issues related to use of temporary accommodation in Wales.

Summary

300. Lack of data means it is not possible to identify trends or issues related to use of temporary accommodation in Wales.

The preferred approach

Description

301. The Bill will require the Welsh Ministers to publish and lay before Senedd Cymru reports on the use and condition of interim accommodation, working with

local authorities to develop the reports (who will be required to supply the Welsh Ministers with such information as they require for that purpose).

302. The first report must be laid and published on or before 31 December 2030 and further reports are required every five years thereafter. The intention is that the reports are used to guide ongoing improvements to the quality and range of temporary accommodation.

Costs

303. We have estimated the recurring costs of producing this report using similar research projects undertaken in the past. These costs will recur in 2028-2029 and in 2034-2035. The total cost over the ten-year appraisal period is estimated to be £87,500 for Welsh Government and approximately £27,000 for local authorities.

Table 25: A report on the use and condition of interim accommodation in Wales

Main costs	Body	Cost estimate
Scoping, data collection and field work	Welsh Government	£50,000 (first report) £30,000 (second report - assuming scope and research modelling re-produced)
Report development, oversight and clearance	Welsh Government	£7,500
Local authority time to gather and supply data -	Local authorities	3 days per LA: 3x22= 66 Assumed day rate: £157.50 66 days @ £204.75 = £13,514 X2 £27,000
Total recurring cost within 10 year implementation period	Welsh Government	87,500
	Local authorities	27,000

Benefits

304. Evidence relating to stock and occupation of temporary accommodation will be better understood and long-term improvement efforts will be evidence based.

Summary

305. A report on the use and condition of interim accommodation will be published by the Welsh Government every five years.

Section 31: Cooperation

Business as usual

Description

306. A duty to cooperate is set out in section 95 of the HWA 2014. Section 95 requires a local authority to make arrangements to promote co-operation between the officers of a local authority who carry out housing and social services functions with a view to achieving the following:

- Preventing homelessness;
- Providing suitable accommodation to a person who is or may be homeless;
- Providing satisfactory support to a person who is or may be homeless; and
- Enabling the discharge of a local housing authority's homelessness functions effectively.

307. A local authority can also request the co-operation of (and information from) other listed bodies (listed in section 95(5)) in the discharge of its homelessness functions. Those listed bodies must comply with such a request unless complying with the request would be incompatible with the body's own functions or would otherwise have an adverse effect on the body's exercise of its own functions.

308. Practice-based feedback suggests this duty is rarely used. Local authorities have stated that their partners, when faced with competing priorities, will withdraw or provide only limited assistance to people experiencing or recovering from homelessness.

Cost

309. We do not collect data on use of section 95 of the HWA 2014 and are unable to model cost estimates around current use.

Benefit

310. The current identified limitations would remain in a status quo scenario.

Summary

311. The current legislation promotes cooperation between the housing and social services functions of local authorities, RSLs and other listed bodies. It gives local authorities powers to require listed bodies to cooperate with it, or provide information, in connection with its homelessness functions.

The preferred approach

Description

312. The Bill amends section 95 of the HWA 2014 so that it applies to an expanded group of listed bodies. This means a local housing authority will be

able to request the cooperation of (and information from) a wider range of bodies in connection with their homelessness functions. Those bodies will be required to comply with such a request unless doing so would be incompatible with the body's own functions or would otherwise have an adverse effect on the body's exercise of its own functions.

313. Welsh Ministers will be able to make regulations to omit, add or change a reference to person, or a description of a person in the list of bodies that are subject to that duty to cooperate. Those regulations can remove a reference to a reserved authority, or a description of a person that includes a reserved authority from the list. They can also add additional reserved authorities to the list with the consent of the Secretary of State. Changes to a reference to a reserved authority, or a description of a person that includes a reserved authority, which modify its functions can only be made by regulations with either the consent of (or following consultation with, in the case of an authority that is a Minister of the Crown) the Secretary of State.

Cost

314. The amendment should not increase caseload, in that it will not result in more people becoming entitled for services. However, it will result in additional opportunity costs to the public services who will be asked to cooperate to assist local authorities in connection with their homelessness functions. These costs have been assumed in the opportunity costs set out under section 25 (see page 30, paragraph 131) in relation to case coordination. In many cases we expect these agencies to already be offering a service, or for the applicant to be eligible for these services.

Benefits

315. Local housing authorities require the support of the wider public service in order to prevent and relieve homelessness. The expanded duty to cooperate will enable local housing authorities to request help and information from a wider range of bodies. Those bodies will be required to comply with such requests unless doing so would be incompatible with their own functions or would otherwise have an adverse effect on the body's own functions.

Summary

316. Local housing authorities will be able to require the cooperation of, or information from, a wider range of bodies listed in the Bill who will be required to cooperate with local authorities in connection with their homelessness functions.

Section 32: Co-operation between certain social landlords and local housing authorities providing accommodation

A local housing authority may request a social landlord to make an applicant an offer of suitable accommodation in its area. The social landlord must comply with this request unless they have good reasons for not doing so.

Business as usual

Description

317. As of 31st March 2022, only 11 local authorities in Wales hold their own housing stock, totalling 87,927 units, compared to 149,468 units held by RSLs. This demonstrates a distinct shift in ownership of social housing stock over the past four decades, with RSLs the far more prominent asset holder.
318. Social landlords in Wales are currently subject to section 170 of the Housing Act 1996. This requires a private registered provider of social housing or a RSL to co-operate at the request of the local housing authority to such an extent as is reasonable in offering an allocation of housing accommodation to people with priority under the authorities' allocation scheme.
319. Contractual partnership agreements are in place between many social landlords and local housing authorities, and these may extend to how they allocate accommodation to specific individuals, through nomination agreements. However, social landlords retain high levels of flexibility around their own allocation schemes and there is no direct requirement for social landlords to comply with any request made of them relating to an individual or household in housing need, and the social landlord may refuse, 'overlook' or 'skip' applicants. Local housing authorities have little scope to query or challenge these decisions, dependent on the partnership contracts they have in place.
320. The evidence commissioned in the development of the White Paper highlighted allocations to those owed a homelessness duty varied across the five research areas between 23% and 60%. Further research undertaken in 2024 showed an average of 23.4% of housing stock in local authority areas where the local housing authority did not hold any stock was allocated to those owed a final housing duty (s.75 duty). The research showed an average allocation rate of 31.9% to those owed a final duty in areas where the local housing authority held stock. The research therefore indicates that local housing authorities in Wales allocate more accommodation to those owed a housing duty. The disparity is even larger when trying to prevent homelessness, where in areas where local housing authorities hold stock, they allocate double the amount of accommodation to those owed a section 66 duty (12.6% of allocations made in stock holding authorities as opposed to 6.1% in non-stock holding authority areas).⁵⁵

Costs

321. Retaining the status quo does not result in additional costs for social landlords. Data provided by RSLs in Wales suggests that the average Management and Maintenance Costs (M&MC) per unit in 2023 was £3,896.⁵⁶ This cost is an average cost per unit of accommodation and must be met

⁵⁵ [Exploring the allocation of social housing in Wales](#)

⁵⁶ Analysis provided by the Welsh Government - CHC global accounts analysis June 2023 – available in CBA

regardless of whether the prospective tenant is experiencing homelessness or not.

322. There are individual costs incurred by the status quo, particularly in relation to the negative impacts faced by individuals experiencing extended durations in temporary accommodation. This option also poses significant and rising costs for local housing authorities, required to fund expensive temporary accommodation settings if they are unable to move people on to permanent housing.

Benefits

323. RSLs value their autonomy in relation to allocations, particularly in building balanced communities and meeting broader housing needs. There are no additional benefits associated with this option. It does not address any of the deficiencies which have been identified in relation to the current legislative framework.

Summary

324. Social landlords retain high levels of flexibility around their own allocation schemes and rates of allocations to homeless households are low in some areas.

The preferred approach

Description

325. The Bill will enable local housing authorities to be able to require RSLs and private registered providers of social housing (“PRPSH”) to provide accommodation for applicants owed a homelessness duty in Wales, unless there is good reason not to.

326. The intention behind this proposal is to maximise use of social housing as a solution to homelessness and provide local housing authorities with the ability to require an RSL and PRPSH to help alleviate someone’s homelessness.

327. Where local housing authorities and RSLs and PRPSH are in dispute over such requests, the dispute can be referred to the Welsh Ministers who, taking account of the factors and evidence provided, may direct the relevant RSL or PRPSH to comply with the request.

Costs

328. We do not envisage this proposal to change the average Management and Maintenance Costs (M&MC) per unit of accommodation, stock numbers or increase the costs RSLs face as a result of managing stock.

329. The proposal should result in an increase in allocations of social housing to homeless households in Wales, as a proportion of the finite supply of stock.

330. There is no additional cost of accommodating a homeless applicant over a non-homeless applicant, unless they have specific or unique support needs. Costs associated with assisting those who need additional support are covered in relation to section 18 on the duty to help a person retain their accommodation.

331. Should disputes arise between local authorities and RSLs and PRPSH, the case can be referred by the local authority to Welsh Ministers for dispute resolution.

332. It is estimated that Ministers will be called upon in a very small number of cases. For the purposes of this assessment, we have estimated disputes arising in 1% of homelessness allocations

333. The cost of dispute resolution will be borne by the Welsh Government, at an estimated average cost of approximately £2,800 per case. This case is based on the following assumptions:

Table 26: Welsh Government costs for dispute resolution

WG - costs and time spent (days)	Initial case consideration	Meeting with parties	Additional information gathering	Advice	Briefing	Communicate decision & follow-up	Total days	Total cost
SEO	0.5	1	1	0.5	0.25	0.5	3.75	£1,200
G7	-	1	0.50	0.25	0.25	0.25	2.25	£1,000
DD	-	-	-	0.25	0.25	-	0.50	£300
Legal	-	-	-	1	-	-	1.00	£300
Total								£2,800

334. This means that given the current number of presentations (6135 subject to the s.75 duty) in 2022-23⁵⁷, this may mean that dispute resolution is required for approximately 61 cases. This poses a cost of £170,600 to the Welsh Government. This will be a recurring cost, beginning in 2027-2028. We would expect use of dispute resolution to reduce over time.

Table 27: Cost estimate of dispute resolution to the Welsh Government

Cost area	Cost estimate
Homeless presentations	6,135 (subject to s.75)
Estimated percentage of cases where dispute resolution required	1%
Estimated number of dispute resolution cases	61
Cost of dispute resolution to the Welsh Government (per case)	£2,800
Total estimated cost of dispute resolution to the Welsh Government	£170,600

⁵⁷ [Homelessness: April 2022 to March 2023 | GOV.WALES](#)

Benefits

335. This option will increase the allocation of social housing to those experiencing or at risk of homelessness in Wales, which brings with it significant benefits. This will have the potential to reduce time spent in temporary accommodation and the risk of the negative impacts these settings may have on the applicant. This would benefit their mental and physical health and allow them to engage in education and employment opportunities that comes from having a settled home. It would also reduce temporary accommodation costs for local authorities.

Summary

336. It is in the interest of all social landlords to make use of their accommodation by allocating it to prospective occupation contract holders. Applicants experiencing homelessness do not cost more to accommodate than those who are not owed a housing duty, as housing needs are specific and unique to the individual. There are significant benefits associated with the proposed option to introduce this power in reducing time spent in temporary accommodation and preventing homelessness.

Section 33: Viewing accommodation

If a local housing authority secures an offer of accommodation for an applicant it must take reasonable steps to provide the applicant with an opportunity to view the accommodation before the applicant decides whether or not to accept the offer.

Business as usual

Description

337. Currently the HWA 2014 allows a local authority to end its duty to a homeless applicant, even if that applicant remains homeless or threatened with homelessness, if they refuse an offer of suitable accommodation after first being notified in writing of the possibility of the duty ending, should they refuse an offer.

338. There is no legal requirement that the accommodation being offered must be seen in person before a duty is ended following a refusal of offer and each of the three key homelessness duties (section 66, 73 and 75) can be ended in this way.

339. The offer of viewings is common in most cases and the law makes it impossible for someone to have their duty ended without warning. However, some people with lived experience of homelessness have shared experience of offers of accommodation being made on a “take it or leave it” basis without the offer of a viewing being made.

340. The statutory data (below) suggests that duties are ended in such a way for a relatively small number of applicants (426 in the 2023-24 financial year). This represents just over 1% of all outcomes based on a total of 34,203 outcomes in the whole of the 2023-24 financial year. It is not known how many of the 426 had

their duty ended without having the opportunity to view the accommodation offered.

Table 28: Ending of duties due to refusing offers of accommodation/refusal of assistance – 2023-24 (stats Wales)

Section 66	
Assistance refused	87
Section 73	
Assistance refused	84
Section 75	
Refusal of an offer of accommodation through the allocation scheme (Part VI 1996 HA)	180
Refusal of an offer of suitable accommodation in the Private Rented Sector	15
Refusal of an offer of suitable interim accommodation under section 75	60
Total	426

Costs

341. Costs in relation to the current provision are not captured. There will be many who in the process of being offered accommodation will view in person, while others will be content with photographs based on an understanding of the local area.

Benefits

342. There are no additional benefits to the status quo.

Summary

343. Currently the HWA 2014 allows a local authority to end its duty to a homeless applicant, even if that applicant remains homeless or threatened with homelessness, if they refuse an offer of suitable accommodation after first being notified in writing of the possibility of the duty ending, should they refuse an offer.

344. There is no legal requirement that the accommodation being offered must be seen in person before a duty is ended following a refusal of offer and each of the three key homelessness duties (section 66, 73 and 75) can be ended in this way.

The preferred approach

Description

345. The Bill will require that, where a local housing authority secures an offer of accommodation for an applicant with a view to bringing the authority's duty under section 66 or 75 to an end, it must take reasonable steps to provide the applicant

with an opportunity to view the accommodation (whether in person or otherwise) before the applicant decides whether to accept or refuse the offer.

Costs

346. It is anticipated that the number of applicants impacted by this proposal will be very small and as a result, the cost implication will be limited. It has not been possible to monetise this cost and the cost is therefore unknown. It is common practice to conduct viewings ahead of discharge of duties and this amendment will ensure that in those cases of an individual in hospital or prison, it will be necessary to arrange viewings by proxy or to provide photographs and videos of a property.

Benefits

347. This amendment will ensure that all applicants have the opportunity to view prospective accommodation in advance of discharge of their duty, to consider whether the accommodation is suitable for them. This will have particular benefits for those who are in hospital or prison prior to discharge of their duty, who may have been unable to view accommodation.

Summary

348. Local authorities must take reasonable steps to provide the applicant with an opportunity to view accommodation. There will be minimal costs associated with this, and the proposal will have particular benefits for people in hospital or prison.

Part 2: Social Housing Allocation

349. This section outlines the policy options for the proposed changes made in Part 2 of the) Bill.

Section 34: Ineligibility for allocation of social housing as a result of unacceptable behaviour

A person who is considered guilty of unacceptable behaviour serious enough to make them unsuitable as a tenant, taking into account the likelihood of that behaviour reoccurring at the time of the application, can be treated as ineligible for an allocation of social housing.

Business as usual

Description

350. Currently applicants may only be treated as ineligible for an allocation of social housing if they have been found guilty of unacceptable behaviour serious enough to make them unsuitable to be a tenant and at the time of the application they are still considered unsuitable by reason of that behaviour.

Costs

351. When considering applications for social housing where an applicant has been found guilty of anti-social behaviour serious enough to make them unsuitable to be a tenant, local housing authorities are already required to consider behaviour that can be regarded as “unacceptable” for the purpose of s.160A(7) is that which would breach s.55 of the 2016 Act.

Benefits

352. There are no additional benefits associated with this option.

Summary

353. This would retain the status quo and does not provide any additional costs or benefits with its continued application.

The preferred approach

Description

354. The Bill will ensure that when assessing unacceptable behaviour, greater consideration is made of the risk of that unacceptable behaviour re-occurring at the time of application. This is intended to ensure that current, as well as historical behaviour, influences the assessment and that where a person has taken steps to change their behaviour, their past history does not continue to impact their housing stability.

Costs

355. When considering applications for social housing where an applicant has been found guilty of anti-social behaviour serious enough to make them unsuitable to be a tenant, local housing authorities are currently required to consider (at the time of the application) whether the applicant continues to be unsuitable as a result of that previous behaviour. The Bill strengthens this by requiring local housing authorities to consider the likelihood of that behaviour re-occurring at the time of application - effectively increasing the weight given to recent and current behaviour but not resulting in any additional costs.

Benefits

356. When assessing unacceptable behaviour, local housing authorities will be required to take into account both previous behaviour and the likelihood of the behaviour occurring again at the time of application. This means steps taken by the applicant to make positive change will have a stronger emphasis in the assessment.

Summary

357. Local housing authorities will be required to take into account the likelihood of unacceptable behaviour reoccurring at the time an application for social housing is made, enabling more people to enter social housing when appropriate and relieving some of the individual pressures in the system.

Section 35: No preference for persons who try to manipulate the housing system

A local housing authority may choose not to award reasonable preference (in relation to homelessness or a homelessness duty) for social housing to certain persons that would otherwise be awarded it if they have tried to manipulate the housing system in order to gain priority access to social housing.

Business as usual

Description

358. Currently local housing authorities must frame the prioritisation of social housing around five reasonable preference groups, including those experiencing or at risk of homelessness. There is concern that the system creates a perverse incentive and can be manipulated in order to gain access to social housing. Under the current system, local housing authorities may use the intentionality test to manage such scenarios (see section 10 of the Bill above), which will be abolished by the Bill.

Costs

359. In the limited instances where households manipulate the housing system to gain priority for social housing, this creates additional financial cost and staff resource to provide the applicant with a homeless service. The intentionality test may be used by some local authorities to address this issue, however, this would exclude the household from the homelessness system at significant personal cost.

Benefits

360. There are no additional benefits associated with this option.

Summary

361. This option retains the status quo. However, given the removal of the intentionality test within the Bill, this status quo will not adequately disincentivise or address manipulation of the housing system in Wales.

The preferred approach

Description

362. The Bill will enable local housing authorities to choose not to give reasonable preference for social housing to certain groups that would otherwise be awarded a reasonable preference if they have tried to manipulate the housing system in order to gain priority access to social housing. This will apply to those who are considered to be homeless or owed a duty under section 66 or 75 of the 2014 Act. This is intended to disincentivise manipulation of the housing system and to protect the prioritisation of social housing for those who are genuinely homeless and in urgent housing need. This provision is limited to the removal of reasonable preference awarded as a result of an applicant's homelessness only. Any other form of reasonable preference that may apply to a person would be retained.

363. The deliberate manipulation test will be applied by the local housing authority at the allocation stage and will be subject to a right to request a review. Those who are deprioritised for social housing will continue to be owed any homelessness duty that applies to them. The Bill makes clear that the deliberate manipulation test must not be commenced or introduced until after the abolition of the intentionality test.

Costs

364. If, through application of the deliberate manipulation test, an applicant is deprioritised for social housing, this may result in a prolonged stay in temporary accommodation. This could result in significant costs to the local housing authority. The costs incurred by this option are covered in cost estimates associated with the abolition of the priority need and intentionality tests (see section 9 and 10).

Benefits

365. The intention behind the deliberate manipulation test is to disincentivise deliberate manipulation to gain prioritisation for social housing and to provide local housing authorities with a response to such behaviour.

Summary

366. The proposal aims to mitigate perverse incentives in the system in a manner which does not exclude people in need from the homelessness system in Wales.

Section 36: Preference for young people leaving care

Reasonable preference must be given to care leavers who are entitled to support under section 108A of the Social Services and Well-being (Wales) Act 2014, when allocating housing accommodation.

Business as usual

Description

367. Currently local housing authorities must frame the prioritisation of social housing around five reasonable preference groups. These groups describe housing need and set out who should be prioritised for social housing.
368. There is nothing in current legislation requiring local housing authorities to take account of care experience when considering the allocation of social housing. Care leavers, who need affordable social housing options are therefore at risk of waiting for prolonged periods for an allocation of suitable social housing. This is especially heightened given the current demand for social housing.

Costs

369. There are no additional costs with this option. However, it does continue the likelihood and continued practice of care leavers experiencing homelessness at disproportionate rates and the significant personal costs of this.

Benefits

370. There are no additional benefits associated with this option. It does not address any of the deficiencies which have been identified in relation to the current legislative framework. It could also work to prevent or limit the success of other provisions provided for in the Bill which seek to reduce the risk of homelessness for care leavers in Wales.

Summary

371. This retains the status quo, and whilst posing no additional costs for local authorities as a result, it does however ensure continued operational practice which leaves care leavers at risk.

The preferred approach

Description

372. This option provides care leavers who are owed duties under new section 108A of the Social Services Well-being (Wales) Act 2014 (inserted by the Bill) with reasonable preference in allocation schemes, and as a result, prioritisation for social housing. This does not require care leavers to be experiencing homelessness but instead ensures affordable housing options are available to care leavers owed those duties to facilitate the work of local authorities in the exercise of those functions.
373. Care leavers are at a disproportionate risk of experiencing homelessness, with significant deficits in their support networks. They are unlikely to have familial support networks to rely on and often leave the care system directly into

homelessness. The wider provisions of the Bill are aimed at addressing this issue and to prevent people leaving care into homelessness in Wales.

Costs

374. No additional cost has been identified; this proposal is about prioritisation of existing resource. There is no change to the registration process or operational approach to allocations, but instead amends the preference awarded to care leavers and increases their prioritisation for social housing.

375. This option may provide cost savings to local housing authorities through reducing the number of care leavers who experience homelessness in Wales. Care leavers, who are at greater risk of experiencing homelessness, will be assisted in applying for affordable housing options at an earlier stage, and their prioritisation and reasonable preference awarded in the allocation scheme will increase the likelihood that they will have suitable affordable settled accommodation available once they leave care. This will prevent them entering the homelessness system. It has not been possible to quantify this cost-saving.

Benefits

376. The benefits for care leavers who will be prevented from entering homelessness will be substantial, as they will have priority for access to long term stable accommodation and should not enter the homelessness system at all. As a result, they will not spend extended periods of time in temporary accommodation and be subjected to the negative impacts associated with such settings. Through moving directly to settled accommodation once their care has ended, they will benefit from the sense of belonging and community inclusion having a settled home provides, having positive impacts on their educational and employment opportunities, and increasing their access to other key services, including health services. This provides care leavers, who are a group disproportionately at risk of and impacted by homelessness with a greater opportunity for successful independent and healthy living.

Summary

377. The provision aims to mitigate the disproportionate risk of homelessness that certain care leavers face. The provision of reasonable preference for care leavers owed the duties in section 108A of the Social Services Well-being (Wales) Act 2014 in the allocation of social housing aligns with other proposals targeted at preventing homelessness for this group and has a direct impact in prioritising them for settled affordable accommodation. In addition it is ancillary to the duties in 108A themselves, in that it facilitates the fulfilment of the duties by local authorities.

Section 37: Housing Registers

The Housing Act 1996 is amended to require that local housing authorities must establish and maintain a common housing register of persons to whom accommodation can be allocated.

The local housing authority must also establish and maintain a register of properties which are, or may become, available for allocation that have accessible or adapted characteristics which may assist a disabled person. The purpose of such registers is to match and then allocating these properties to applicants who have accessibility requirements.

Providers of social housing in Wales that have nomination arrangements with local authorities may only offer housing accommodation under those arrangements to people on the common housing register for the local authority's area.

Business as Usual

Description

378. The Code of Guidance supports and recommends the use of Common Housing Registers (CHRs), but there is no legal requirement for local housing authorities to operate them. Currently, 19 of the 22 local authorities across Wales operate a Common Housing Register (CHR), providing a single point of registration for applicants and a single list of applicants registered for social housing in the local area. However, due to the lack of regulated specification, they will differ in approach and format. For at least three authorities across Wales, applicants who want to apply for housing will be required to register on multiple lists to access all stock or run the risk of not being considered for all available housing stock in a local area. This is confusing for applicants and results in a lack of transparency and trust in the system.
379. Currently each housing provider in an area can allocate their social housing stock to anyone, regardless of whether they are on the local housing authorities housing waiting list, and regardless of their eligibility. Equally, this allows housing providers to 'overlook' or 'skip' applicants on local housing authority lists should they choose to.
380. Most local housing authorities have mechanisms in place to identify and list properties that are accessible or adapted. However, this is not required, resulting in differing approaches across Wales, and a lack of transparency in the accessible stock of an authority and how it is matched to the needs of the applicants in their area. This approach can and has resulted in expensive adaptations being removed once accommodation becomes empty, despite local housing authorities facing significant demand for accessible type properties. This can result in people in need of such accommodation facing longer waits, or local housing authorities having to re-install adaptations in properties.
381. There is a lack of accurate national and localised data relating to people waiting for social housing, including adapted housing in Wales. No data is

available on how many of those who desire social housing are in housing need. This creates difficulties in establishing the evidence to support build programmes and to understand the housing demand of a local community.

Costs

382. Maintaining the status quo in respect of CHRs would not provide additional costs for local housing authorities or registered social landlords as there would be no change to the process they currently operate.

383. Existing practice in respect of accessible housing registers results in accommodation not being matched correctly to applicants who have a specific need for that type of property. This comes at great cost to the applicant, who may be kept in temporary accommodation for longer duration, or in inaccessible settled accommodation not suited to their needs, resulting in their homelessness.

384. This ineffective matching of applicants to suitable adapted accommodation is costly to local housing authorities as it keeps people in need of suitable accommodation on their social housing waiting lists for longer and can lead to duplication in relation to property adaptation.

385. The lack of data on housing need across Wales create difficulties in evidencing and informing build plans and meeting the accommodation needs and demands of the local community.

Benefits

386. Maintaining the current approach would not provide any additional benefits for housing providers or applicants.

Summary

387. The current system creates a lack of understanding and transparency around social housing applications and a loss of opportunities between housing providers to coordinate and align accommodation demand in the authority area.

The preferred approach

Description

388. The Bill imposes a requirement on local housing authorities to establish and maintain a CHR of eligible people who have applied for accommodation. RSLs and Private Registered Providers of Social Housing must only allocate their housing stock (when allocating social housing to nominees) to applicants on the CHR. The Bill also places duties on the Welsh to make regulations about the register, including how applicants can access information relating to their application and requiring the publication of general information in relation to these registers. The regulations may also extend to determining the information it is to hold, how people are added or removed from the CHR, and for the collection and publication of information related to the register.

389. The Bill also requires local housing authorities to establish and maintain a register of accessible or adapted housing accommodation within their area that is, or may become, available for allocation. This list of properties is intended to facilitate better management and allocation of accommodation with accessibility characteristics. The Bill requires the Welsh Ministers to make regulations about those registers, which must provide for the publication of general information about the register and how it operates the allocation of housing in each local authority area. The Welsh Ministers may also make regulations about the information to be captured on the register, how properties are to be registered or removed and the collection and publication of information related to the accessible housing register.

Costs

390. Using data provided by local authorities and Registered Social Landlords we estimate the costs of setting up a Common Housing Register as £10,500 per register. Engagement undertaken in December 2025 with local authorities indicates that local authorities, regardless of whether they currently operate a CHR or other form of register, already collect the data that may be required to be held on CHRs in the future.

391. Only three authorities do not yet have a register in place (although they do hold information on applicants waiting for social housing), we therefore estimate costs for these three authorities as £31,500. This is a one-off cost and is likely to apply in 2027-2028 at the earliest.

392. We consider the costs of additional ongoing review of CHRs as £0. Local authorities will already have an ongoing reviewing role of housing waiting lists, in whatever form they are currently held.

Table 29: Costs for setting up a Common Housing Register

Housing register - set up costs (one off)	
Item	Estimated cost per local authority
IT and equipment	£2,000.00
Staffing time	£6,500.00
Training	£2,000.00
Total cost across LA - one off	£10,500
Cost for 3 local authorities who do not yet have a Common Housing Register	£31,500

Benefits

393. Having a single register of people for the purpose of social housing allocation has been shown to be associated with improved cooperation between housing provider partners and for improved understanding and assessment of housing

need at a strategic level. They improve joint working and support the development of more strategically planned and integrated lettings schemes, property development plans and homelessness strategies. This allows targeted provision where there is housing need, improved understanding of demand in an authority as a result of applicants experiencing or at risk of homelessness. In addition, a centralised shared register that all social landlords allocate accommodation from can work to reduce voids or the duration of voids for landlords, providing accommodation to those in need more quickly, whilst ensuring rental income for landlords.

394. The proposed requirement for CHRs, will also provide benefits for applicants. They will increase accessibility to all social housing stock within an area through a single application point. Greater transparency will also afford applicants a greater understanding of where they are on the waiting list and allow their expectations of accommodation provision to be managed. This is a welcome benefit for those navigating the complexities of housing and homelessness systems.

395. The requirement for Accessible Housing Registers to be held by local housing authorities provides benefits in the form of improved and more efficient allocation of accommodation with accessibility characteristics to those who are in most need. This is significant as it helps to avoid removal and refitting of expensive adaptations, whilst also allowing specific accommodation types to be allocated more quickly, reducing extended voids whilst work is undertaken and other associated costs. The requirement for an AHR also affords local housing authorities a greater understanding of the stock type they hold, and which is available within their area. This can be used to evidence and inform their build and property development plans.

396. For disabled people applying for social housing, the AHR will facilitate a quicker and more accurate allocation of accommodation, best suited to their needs and to allow them to live independently sooner, providing beneficial outcomes for their physical health and mental wellbeing, and an improved sense of belonging in their local community.

397. The regulation making requirements and powers will further increase the understanding of housing need across Wales. Applicants will have an improved understanding of how they can access information related to their individual application and policy makers (at both local and national level) will have a greater understanding of demand for social housing accommodation; informing localised build plans and future policy and legislation development.

Summary

398. The Bill will require local housing authorities to hold both a CHR and an AHR for their areas.

Section 38 – Guidance on rent guarantees

The Welsh Ministers are required to give guidance to local housing authorities about making arrangements relating to rent guarantee schemes.

399. The cost of issuing guidance under section 38 will consist of Welsh Government staff time for policy development, consultation and publication. These are opportunity costs and will be met from existing budgets. As the provision does not impose duties on local housing authorities, or other parties, beyond participating in consultation, no costs fall to them.

Section 39 - Review of the operation and effect of changes made by the Act

Description

400. The Bill places duties on the Welsh Ministers to undertake statutory reviews of the operation and effect of the legislation. The first duty requires Welsh Ministers to carry out a post-implementation review of the Act as a whole, consult relevant stakeholders, prepare a report and lay it before the Senedd. This review must take place within four years of the Act coming fully into force (or earlier if the Welsh Ministers consider it substantially in force).

401. In addition, the Bill requires the Welsh Ministers to publish and lay an earlier, focused report on the operation and effect of section 94A of the Housing (Wales) Act 2014 (“Ask and Act”), within two years of that section coming fully into force. This earlier review is intended to provide timely insight into the implementation of the Ask and Act duty, recognising that it is expected to commence ahead of other parts of the Act and that early experience of delivery will be valuable in shaping ongoing implementation support.

402. The Act-wide review is subject to a statutory requirement to consult public and local authorities, voluntary organisations and people with lived experience of homelessness. The focused Ask and Act review does not carry an equivalent statutory duty, but it is expected that the report will draw on the evidence emerging through early implementation, including routine monitoring and engagement activity undertaken with delivery partners as part of standard oversight arrangements for the Ask and Act duty.

403. The Act provides that, where the earlier Ask and Act review covers the same matters as the later Act-wide review, the earlier review may satisfy the requirements of the Act-wide review, avoiding duplication and ensuring efficient use of public resources.

404. The Welsh Ministers can review the operation and effect of a change made by this Act at a time when they consider the provision that makes that change to be substantially in force.

Costs

405. To estimate the likely cost of these statutory reviews, we have drawn on recent comparable evaluation work undertaken by Welsh Government and external research contractors.

406. A process and impact evaluation, running for approximately 12 months, has been costed at approximately £126,000 per stage in present value terms (equivalent to 180 contracted work-days at a day-rate of £700), plus £5,500 for administration and £2,000 for translation. Local authorities will need to provide data to inform parts of the review, the associated cost is estimated to be £13,500 with this cost incurred in 2031-32.

407. The total estimated cost for completing the statutory reviews is therefore £273k (excluding VAT). These costs include external research, project management and bilingual reporting. This will be a one-off cost incurred between 2031 and 2033.

Table 30 – Costs associated with the statutory reviews

Cost area	Body	Cost estimate	Timing	One-off/recurring
External research and evaluation (two-stage review), including administration and translation	Welsh Government	£252,000	2031–2033	One-off (Direct)
Oversight, project management and clearance	Welsh Government	£7,500	2031–2032	One-off (Opportunity)
Provision of data and short returns	Local authorities	£13,500	2031–2032	One-off (Opportunity)
Total cost		£273,000		

Benefits

408. The combined review framework will support robust monitoring of the Act’s implementation and impact, whilst the Ask and Act review will provide an early insight into delivery of the section 94A duty.

409. Both reviews will provide an evidence-based assessment of how the Act is operating in practice and the extent to which it is meeting its objectives. This will support:

- improved understanding of implementation challenges and ‘what works’

- better insight into user or lived experience, including for groups most affected by homelessness
- identification of areas where additional guidance or structural changes may be required
- better targeting of future investment and support

410. In the longer term, the review will help ensure that the homelessness system continues to move towards earlier prevention, more effective relief and reduced reliance on temporary accommodation.

Summary

411. The Bill introduces a two-stage statutory review framework. The statutory reviews will provide a comprehensive assessment of the Act's implementation and impact. The best estimate of cost is £273,000.

412. Together, these reviews will generate significant policy and system-wide benefits by informing continuous improvement and supporting long-term transformation of homelessness services.

Section 44 - Progress reports on bringing the Act into force

Description

413. The Bill requires the Welsh Ministers to prepare progress reports if the Act is not fully in force by specified dates (31 Dec 2028, 31 Dec 2029 and biennially thereafter). These reports must set out the progress made in bringing the Act into force and further steps to be taken by the Welsh Ministers or any other person to bring the Act fully into force. The reports must be published and laid before the Senedd as soon as reasonably practicable after the relevant date.

Costs

414. The estimated cost of each progress report is £15,000 for Welsh Government staff time for data collation, analysis, drafting, clearance and publication with an opportunity cost of £3,000 for local authority contributions, including providing short data returns and brief operational updates.

415. The total estimated cost per report is therefore £18,000 in opportunity cost to both the Welsh Government and local authorities, incurred in financial year 2028-2029, 2029-2030 and 2031-2032. Our implementation planning indicates that the Bill should be in force thereafter and we have not costed additional progress reporting beyond 2032.

Table 31 – Costs associated with progress reports

Cost area	Body	Cost estimate	Timing	One-off/recurring
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Preparation, drafting and clearance of progress report	Welsh Government	£15,000	2028–2029; 2029–2030 (and 2031–2032 if required)	Recurring (Opportunity)
Provision of data and short operational updates	Local authorities	£3,000	2028–2029; 2029–2030 (and 2031–2032 if required)	Recurring (Opportunity)
Total cost per report		£18,000		
Direct financial outlay	Welsh Government	£0		

Benefits

416. Progress reports will:

- provide transparency on the implementation of the Act, enabling the Senedd to scrutinise progress;
- ensure that dependencies, risks and barriers to commencement are clearly understood and managed;
- support coordinated planning across the Welsh Government, local authorities and wider partners;
- help maintain momentum throughout the phased implementation period.

417. These reports will also complement the later statutory review by providing a clear record of the steps taken to bring the legislation into force.

Summary

418. Progress reports required under section 44 will provide concise, timely updates on commencement activity. The best estimate of cost per report is £18,000, covering work carried by the Welsh Government and local authorities. These reports will enhance transparency, accountability and effective programme management during implementation.

Associated implementation costs

Practice Guidance and templates

Description

419. The Welsh Government will withdraw the existing Code of Guidance and re-issue new guidance to support the Bill. We will consult with stakeholders on the most useful structure for this guidance and engage people with lived experience of homelessness.

Costs

420. The costs for engaging people with lived experience of homelessness are outlined in relation to section 28.

421. The table below illustrates the possible funding requirements for producing guidance for local housing authorities and the wider public service. The total cost across the public sector to develop the guidance is estimated to be £104,200. This cost will be incurred in 2026-2027 and is a one-off cost.

Table 32: Developing the Code of Guidance

Staff costs	Daily cost (220 working days)	Days required	Total (£)	
	(£)			
SEO	£324	120	38,900	
Grade 7	£422	20	8,400	
Lawyer (Grade 7)	£422	10	4,200	
Translation (HEO)	£259	30	7,800	
		Total	59,300	
Local authority engagement	£193	66	12,800	
		Total	12,800	
Health	180	21	3,800	
Social services	165	66	10,900	
RSL	162	108	17,500	
		Total	32,200	
			Total guidance costs:	104,200

Benefits

422. A new Code of Guidance will be co-produced with relevant stakeholders to ensure its structure and content support effective implementation of the Bill and supports delivery of the policy intention.

Summary

423. A new Code of Guidance will be co-produced with relevant stakeholders to support implementation of the Bill.

Training for delivery partners on the Bill

Description

424. It will be necessary to provide training to local housing authorities to support implementation of the Bill.

Costs

425. There will be a direct cost to the Welsh Government in the development and roll out of the training. This will be a one off cost of approximately £100,500 and will be incurred in 2026-2027.

Table 33: Direct costs to the Welsh Government to train local housing authorities on the Bill

Cost area	Time required	Day rate	Total cost
Training design	10 days SEO	£324	£3,200
	5 days Grade 7	£422	£2,100
Procurement of services to design sustainable training materials for longer term use.			£66,700
Training delivery	88 days 2xSEO	£324	£28,500
Total			£100,500

426. The opportunity cost associated with the time spent by local authority staff undertaking the training is estimated to be £132,000. This is a one-off cost that will be incurred in 2026-27.

Table 34: Estimated opportunity costs to train local housing authorities in the Bill

Local authority housing staff	Time required for training	Day rate	Total opportunity cost
400	2 days	£165	£132,000

Transitional costs

427. It is recognised there will be pre-implementation activities to plan for the changes and requirements brought by the reforms to local authorities. While the exact amount of planning for each local authority will differ and is uncertain, a broad staff FTE requirement assumption has been used across all local authorities to capture this cost. This will be a one-off cost to be incurred in 2026-

2027. Local authorities were issued with indicative grant award letters in December 2025 in order to enable efficient local use of this funding.

Table 35: Transitional support to local authorities

Number of staff FTE required to support with planning and implementation activities prior to implementation	2 FTE per local authority
Total cost	£2,152,600

Annex A – additional tables

Summary of implementation costs, £ (without caseload growth adjustments)

	Body	2026-27	2027-28	2028-29	2029-30	2030-31	2031-32	2032-33	2033-34	2034-35	2035-36
Meaning of homelessness and threatened with homelessness	LA	-	2,258,100	2,258,100	2,258,100	2,258,100	2,258,100	2,258,100	2,258,100	2,258,100	2,258,100
Securing or helping secure accommodation; Strengthening steps taken to prevent homelessness	LA	-	3,061,600	3,061,600	3,061,600	3,061,600	3,061,600	3,061,600	3,061,600	3,061,600	3,061,600
Communication between the LHA and applicant	LA	-	126,800	126,800	126,800	126,800	126,800	126,800	126,800	126,800	126,800
Additional prevention spend (reasonable steps)	LA	-	5,000,000	5,000,000	5,000,000	5,000,000	5,000,000	5,000,000	5,000,000	5,000,000	5,000,000

Securing or helping secure accommodation; Strengthening steps taken to prevent homelessness	LA	-	16,800	-	-	-	-	-	-	-	-
Securing or helping secure accommodation; Strengthening steps taken to prevent homelessness	WG		66,700								
Right to request a review	LA	-	997,000	997,000	997,000	997,000	997,000	997,000	997,000	997,000	997,000
Keeping in touch duty	LA	-	36,100	36,100	36,100	36,100	36,100	36,100	36,100	36,100	36,100
Abolishing priority need; Abolishing intentionality	LA	-	-	-	-	5,390,800	5,390,800	5,390,800	5,390,800	5,390,800	5,390,800
Support to retain an existing occupation contract	LA	-	25,208,800	25,208,800	25,208,800	25,208,800	25,208,800	25,208,800	25,208,800	25,208,800	25,208,800
Unreasonable failure to cooperate	LA	-	-	-	-	34,800	34,800	34,800	34,800	34,800	34,800
A duty to ask and act on	WG	-	66,700	-	-	-	-	-	-	-	-

specified persons.	Wider PS/RS L	-	12,398,500	-	-	-	-	-	-	-	-
	Wider PS/RS L	-	-	32,100	32,100	32,100	32,100	32,100	32,100	32,100	32,100
	LA	-	-	3,356,500	3,356,500	3,356,500	3,356,500	3,356,500	3,356,500	3,356,500	3,356,500
Children and young people and care experienced young people	LA	-	47,400	-	-	-	-	-	-	-	-
	Wider PS/RS L	-	50,900	-	-	-	-	-	-	-	-
Statutory case coordination	LA	-	675,800	675,800	675,800	675,800	675,800	675,800	675,800	675,800	675,800
	Wider PS/RS L	-	699,500	699,500	699,500	699,500	699,500	699,500	699,500	699,500	699,500
Taking into account views of those with lived experience	WG	36,500	-	-	-	-	-	-	-	-	-
	LA	-	133,900	133,900	133,900	133,900	133,900	133,900	133,900	133,900	133,900
Review of temporary accommodation	WG	-	-	87,500	-	-	-	-	-	-	-
	LA	-	-	27,000	-	-	-	-	-	-	-
Review of operation and effect of Act	WG						133,500	126,000			
	LA						13,500				
Progress reports	WG			15,000	15,000		15,000				
	LA			3,000	3,000		3,000				

Provisions for process to appoint an arbitrator	WG	-	170,600	170,600	170,600	170,600	170,600	170,600	170,600	170,600	170,600
Allocation of social housing	LA	-	31,500	-	-	-	-	-	-	-	-
Guidance on rent guarantees	WG		-	-	-	-	-	-	-	-	-
Code of guidance and training costs	WG	159,900	-	-	-	-	-	-	-	-	-
	Wider PS/RS L	32,200	-	-	-	-	-	-	-	-	-
	LA	144,800	-	-	-	-	-	-	-	-	-
Transitional costs	LA	2,152,600	-	-	-	-	-	-	-	-	
Total		2,526,000	51,046,700	41,889,300	41,774,800	47,182,400	47,347,400	47,308,400	47,182,400	47,182,400	47,182,400

Summary of implementation costs, £ (including caseload growth adjustments)

	Body	2026-27	2027-28	2028-29	2029-30	2030-31	2031-32	2032-33	2033-34	2034-35	2035-36
Meaning of homelessness and threatened with homelessness	LA	-	2,482,200	2,561,800	2,643,900	2,728,600	2,816,100	2,906,300	2,999,500	3,095,600	3,194,800
Securing or helping secure accommodation; Strengthening steps taken to prevent homelessness	LA	-	3,365,600	3,473,400	3,584,700	3,699,600	3,818,200	3,940,600	4,066,900	4,197,200	4,331,700
Communication between the LHA and applicant	LA	-	126,800	126,800	126,800	126,800	126,800	126,800	126,800	126,800	126,800
Additional prevention spend (reasonable steps)	LA	-	5,496,300	5,672,500	5,854,300	6,041,900	6,235,500	6,435,400	6,641,600	6,854,500	7,074,200
Securing or helping secure accommodation; Strengthening steps taken to prevent homelessness	LA	-	16,800	-	-	-	-	-	-	-	-
Securing or helping secure accommodation; Strengthening steps taken to prevent homelessness	WG		66,700								

Right to request a review	LA	-	1,096,000	1,131,100	1,167,400	1,204,800	1,243,400	1,283,200	1,324,400	1,366,800	1,410,600
Keeping in touch duty	LA	-	39,700	40,900	42,200	43,600	45,000	46,400	47,900	49,500	51,000
Abolishing priority need; Abolishing intentionality	LA	-	-	-	-	6,514,200	6,723,000	6,938,400	7,160,800	7,390,300	7,627,200
Support to retain an existing occupation contract	LA	-	27,711,100	28,599,200	29,515,800	30,461,800	31,438,100	32,455,700	33,485,500	34,558,800	35,666,400
Unreasonable failure to cooperate	LA	-	-	-	-	42,100	43,400	44,800	46,300	47,800	49,300
A duty to ask and act specified persons	WG	-	66,700	-	-	-	-	-	-	-	-
	Wider PS/RSL	-	12,398,500	-	-	-	-	-	-	-	-
	Wider PS/RSL	-	-	36,400	37,500	38,700	40,000	41,300	42,600	44,000	45,400
	LA	-	-	3,807,900	3,930,000	4,055,900	4,185,900	4,320,100	4,458,500	4,601,400	4,748,900
Children and young people and care experienced young people	LA	-	47,400	-	-	-	-	-	-	-	-
	Wider PS/RSL	-	50,900	-	-	-	-	-	-	-	-
Statutory case coordination	LA	-	742,900	766,700	791,300	816,600	842,800	869,800	897,700	926,400	956,100
	Wider PS/RSL	-	699,500	699,500	699,500	699,500	699,500	699,500	699,500	699,500	699,500
Taking into account views of those with lived experience	WG	36,500	-	-	-	-	-	-	-	-	-
	LA	-	133,900	133,900	133,900	133,900	133,900	133,900	133,900	133,900	133,900

Review of temporary accommodation	WG	-	-	87,500	-	-	-	-	-	-	-
	LA	-	-	27,000	-	-	-	-	-	-	-
Review of operation and effect of Act	WG	-	-	-	-	-	133,500	126,000	-	-	-
	LA						13,500				
Progress reports	WG	-	-	15,000	15,000		15,000	-	-	-	-
	LA			3,000	3,000		3,000				
Provisions for process to appoint an arbitrator	WG	-	170,600	170,600	170,600	170,600	170,600	170,600	170,600	170,600	170,600
Allocation of social housing	LA	-	31,500	-	-	-	-	-	-	-	-
Code of guidance and training costs	WG	159,900	-	-	-	-	-	-	-	-	-
	Wider PS/RSL	32,200	-	-	-	-	-	-	-	-	-
	LA	144,800	-	-	-	-	-	-	-	-	-
Transitional costs	LA	2,152,600	-	-	-	-	-	-	-	-	-
Total		2,526,000	54,742,900	47,353,200	48,715,900	56,778,700	58,727,200	60,528,800	62,302,500	64,263,000	66,286,400
TOTAL										522,224,700	

Summary table – high level cost summary of the Bill, £ (including caseload growth adjustments)

Cost type	Organisation	2026-27	2027-28	2028-29	2029-30	2030-31	2031-32	2032-33	2033-34	2034-35	2035-36
Recurring	WG	-	170,600	170,600	170,600	170,600	170,600	170,600	170,600	170,600	170,600
Recurring	LA	-	41,194,400	46,314,200	47,790,200	55,869,800	57,652,100	59,491,500	61,389,800	63,349,000	65,370,900
Recurring	Wider PS/RSL	-	699,500	735,800	737,000	738,200	739,500	740,700	742,100	743,400	744,800
Total		-	42,064,500	47,220,700	48,697,900	56,778,700	58,562,200	60,402,800	62,302,500	64,263,000	66,286,400
Total recurring costs										£506,578,700	

One-off	WG	196,400	133,400	102,500	£15,000	£0	£148,500	£126,000	£0	£0	£0
One-off	LA	2,297,400	95,700	30,000	£3,000	£0	£16,500	£0	£0	£0	£0
One-off	Wider PS/RSL	32,200	12,449,400	-	£0	£0	£0	£0	£0	£0	£0
Total		2,526,000	12,678,500	132,500	£18,000	£0	£165,000	£126,000	£0	£0	£0
Total one-off costs										£15,645,900	

Annex B: Additional sensitivity analysis

The modelling in this RIA assumes the number of people who are homeless in Wales increases by an average of 3.2% year-on-year, this is based on the average change in Section 66 volumes over the past five years (2019-20 to 2023-24).

The Finance Committee's stage 1 report noted the volatility in the S66 data and recommended additional sensitivity analysis be undertaken to test the impact of changes to the modelling assumptions about the annual growth in homelessness.

The table below presents the main modelling outputs for various potential annual increases in homelessness, ranging from 0% to 10%. The value used in the RIA (a 3.2% annual increase) is shown in column 2. As can be seen, ceteris paribus, an increase in the annual rate of growth of homelessness leads to an increase in the Net Present Value (NPV) and Benefit - Cost ratio (BCR) of the Bill. This is because any additional implementation costs incurred through having to support more people are outweighed by the additional financial and societal benefits derived from providing that support.

Results of the sensitivity analysis to test the impact of changing the annual growth in homelessness assumption (present value unless otherwise stated)

	Annual percentage change in homelessness				
	0%	Central 3.2%	5%	Two-year average 7.6%	10%
Financial benefits	£372	£481	£556	£681	£825
Implementation costs	£321	£395	£445	£526	£618
NPV - Financial	£51	£86	£111	£155	£207
BCR - Financial	1.2	1.2	1.2	1.3	1.3
Non-financial benefits	£359	£468	£543	£669	£815
NPV - Societal	£409	£554	£654	£823	£1,022
BCR - Societal	2.3	2.4	2.5	2.6	2.7
Baseline public sector cost in 2033-34 (not present value)	£281m	£384m	£456m	£578m	£721m

Of course, the reverse is also true; any reduction in the assumed rate at which homelessness is expected to grow will lead to a decrease in the anticipated benefits of the Bill. The table above shows that should there be no annual growth in the number of people experiencing homelessness in Wales, the societal BCR drops to 2.3 (from 2.4 in the central result). Taking the analysis a step further, sensitivity testing can also be used to identify the switching values – that is the percentage change in homelessness which would be required for the BCR of the proposed policy changes to be equal to one (i.e. for the financial or societal benefits to be equal to costs). The number of people who are homeless in Wales would need to fall by 8% each year for the financial BCR to drop to one. For the societal BCR to be equal to one, homelessness in Wales would need to fall by almost 30% per year. A year-on-year reduction in homelessness of this scale is considered to be extremely unlikely, providing further reassurance that the main result of the modelling presented in the RIA; that the provisions in the Bill are expected to result in a net financial and societal benefit, is robust.

9. Affordability Assessment

Approach

1. While the regulatory impact assessment assesses social value and includes any cultural, social and environmental impacts alongside economic costs and benefits, an affordability assessment is a purely financial assessment. As such, only cash costs and cash-releasing benefits are included. Any environmental, social, cultural and wider economic costs and benefits identified in the Act's regulatory impact assessment have been removed from this affordability assessment.
2. The affordability assessment considers the same time period as the regulatory impact assessment, 2026-27 to 2035-36.
3. The regulatory impact assessment identified a number of opportunity costs associated with the time spent by existing members of staff on activities related to the implementation of the Act. Since these opportunity costs do not represent an additional financial outlay to the organisations concerned, they have not been included in this affordability assessment.
4. The cash costs and cash-releasing benefits in this assessment have been adjusted to reflect anticipated inflation during the appraisal period. This adjustment has been made on the basis of the GDP deflator projections included in the Office for Budget Responsibility (OBR) Economic and Fiscal Outlook⁵⁸ which was published in November 2025. The OBR's projections extended only to 2030-31 and so the average of the final three years of the projections has been used for the remainder of the appraisal period. The Welsh Government will continue to monitor the impact of inflation on the financial costs of the Act.
5. Unless otherwise stated, all costs have been rounded to the nearest £1,000. Some of the totals in tables may not sum due to this rounding.
6. The financial benefits of the Act to local authorities have also been assessed and included to provide an indication of the likely net financial impact of the Act.

Welsh Government

7. A large proportion of the costs identified in the regulatory impact assessment as falling to Welsh Government are considered to be opportunity costs associated with existing staff time. As such, those costs are excluded from this assessment. The exceptions relate to the cost for dispute resolution relating to section 32 *co-operation between certain social landlords and local housing authorities: providing accommodation*, the cost of commissioning a regular review into temporary accommodation, the costs of taking account of

⁵⁸ [CP 1439 – Office for Budget Responsibility – Economic and fiscal outlook – November 2025](#)

the views of those with lived experience of homelessness and the cost of commissioning the post-implementation review. Table 1 presents the direct financial cost to Welsh Government from the proposals in the Act.

Table 1 - Estimated Welsh Government costs (£000)

	2026-27	2027-28	2028-29	2029-30	2030-31	2031-32	2032-33	2033-34	2034-35	2035-36	Total
Total Costs	37	171	258	171	171	297	297	171	171	171	1,912
Total Adjusted for Inflation	40	190	292	197	201	356	363	213	217	221	2,292

8. This cost will be met from existing Welsh Government budgets.

Local Authorities

9. The direct impact of a number of the provisions in the Act is expected to be an increase in the caseload of local authority homelessness teams. In particular, amending the definition of “threatened with homelessness”, extending the rights of reviews and strengthening the prevention duty and enhancing work around tenancy sustainment are expected to result in a need for increased staff resources across local authorities. Table 2 shows the estimated financial cost of the Act to local authorities over the appraisal period.

Table 2 - Estimated Local Authority costs (£000)

	2026-27	2027-28	2028-29	2029-30	2030-31	2031-32	2032-33	2033-34	2034-35	2035-36	Total
Total Implementation Costs	2,153	41,226	46,314	47,790	55,870	57,652	59,491	61,390	63,349	65,371	500,606
Total Adjusted for Inflation	2,348	45,858	52,497	55,145	65,758	69,144	72,705	76,452	80,390	84,532	604,829

10. However, our expectation is that the preventative nature of the provisions in the Act will enable local authorities to realise financial benefits (avoided costs relative to the counterfactual) in the medium to long-term. These financial benefits reflect both a reduction in administrative costs and reduced expenditure on temporary accommodation.

11. The modelling presented in the RIA shows the financial benefit to local authorities from a ten-percentage point improvement in recent prevention and reliefment rates. Such an improvement is considered realistic and achievable. These financial benefits are presented in Table 3.

12. As can be seen from tables 2 and 3, the financial benefits from the policy proposals are expected to outweigh the implementation costs from 2029-30 onwards.

Table 3 - Estimated financial benefits to Local Authorities (£000)

	026-27	027-28	028-29	029-30	030-31	031-32	032-33	033-34	034-35	2035-36	Total
Financial Benefits	-	17,058	35,303	54,815	56,572	58,385	60,256	62,187	64,180	66,237	474,995
Total Adjusted for Inflation		18,975	40,016	63,251	66,584	70,023	73,640	77,444	81,445	85,652	577,030

13. The Welsh Government intends to provide funding to support local authorities during the initial years of the implementation period. Beyond this point, the financial benefits generated by local authorities are expected to offset the costs associated with the legislation but this will be monitored closely.

Other Welsh Public Bodies

14. All costs associated with other Welsh public bodies are expected to be opportunity costs and do not represent an additional financial outlay.

Chapter 10: The Competition Filter Test

1. A Competition Filter Assessment has been undertaken to assess the potential impact associated with the proposals in the Act. This policy is not expected to have a detrimental effect on levels of competition in Wales or the competitiveness of Welsh firms. The results of a filter test (consisting of nine yes/no questions) which support this conclusion are below:

Question	Answer: Yes or No
Q1: In the market(s) affected by the new regulation, does any firm have more than 10% market share?	Yes
Q2: In the market(s) affected by the new regulation, does any firm have more than 20% market share?	No
Q3: In the market(s) affected by the new regulation, do the largest three firms together have at least 50% market share?	No
Q4: Would the costs of the regulation affect some firms substantially more than others?	<p>No. In respect of Registered Social Landlords (RSLs) and, private registered providers of social housing (PRPSH) some are small while others are large housing providers. Whilst the Act provides that the duty to establish and maintain a Common Housing Register (CHR) and Accessible Housing Register (AHR) is owed by the local housing authority so costs will fall primarily on them, inevitably RLSs and PRPSH will also incur costs in relation to this provision, although this will be a cost alternative to that which they currently face holding their own registers. Any costs are expected to be broadly proportionate to the size of the business. Whilst the implementation of CHRs and AHRs will incur some costs, the effect of implementing CHRs would be to create a level-playing field among RSLs, and PRPSHs particularly given that CHRs are in operation in all but three local authority areas in Wales.</p> <p>We do not envisage the provisions around the suitability of accommodation in the Act to affect some more than others, as there is already in existence a range of legislation relating to the suitability of accommodation as set out below, which applies broadly.</p>

Question	Answer: Yes or No
Q5: Is the regulation likely to affect the market structure, changing the number or size of firms?	No
Q6: Would the regulation lead to higher set-up costs for new or potential suppliers that existing suppliers do not have to meet?	No
Q7: Would the regulation lead to higher ongoing costs for new or potential suppliers that existing suppliers do not have to meet?	No
Q8: Is the sector characterised by rapid technological change?	No
Q9: Would the regulation restrict the ability of suppliers to choose the price, quality, range or location of their products?	No

**Conclusion from results of the competition filter test
Common Housing Registers (CHRs)**

2. 19 of the 22 local authorities in Wales currently operate a CHR, which is used as a single register of applicants for social housing for an entire area. These registers vary in their format and application across Wales. The Act includes a duty on local housing authorities to establish and maintain CHRs. RSLs and PRPSHs may only make an offer of accommodation under allocation arrangements under Part 6 of the Housing Act 1966 to a person registered on the common housing register for that area.

3. Practice related to the maintenance of CHRS varies across Wales. Local Housing Authorities and RSL partners will have different agreements in place relating to accessibility and access permissions. In turn this will impact the resource requirement of various partners in maintaining and accessing the register. IT maintenance and capability costs relating to the register also vary.

For the three authorities that do not yet have a register in place, we estimate set up costs to be a total of £31,500.

Improvement of suitability of accommodation

4. The 2014 Act requires local housing authorities to consider various legal standards when determining if accommodation is suitable for a person. These standards are included in primary and secondary legislation relating to housing conditions, overcrowding, and licensing of multiple occupancy houses, including consideration of whether the accommodation is affordable for the person in need. The Act will expand this to require local housing authorities to also have regard to Part 4 of the Renting Homes (Wales) Act 2016 (condition of dwelling) when determining suitability. The provisions of Part 4 already apply to secure contracts, periodic standard contracts and fixed term standard contracts made for a period of less than seven years, so would already apply to local authority, RSL and PRPSH landlords and most private sector landlords.
5. In addition, there is already in existence a range of legislation around the suitability of accommodation. The Housing Act 2004 requires local housing authorities to take appropriate enforcement action in relation to the confirmed presence of category 1 hazards (such as asbestos, damp and mould, and carbon monoxide). The Housing Act 1995 requires local housing authorities to take enforcement action in response to overcrowding. Therefore, local housing authorities, RSLs and PRPSH are already required to provide good standard accommodation and to address category 1 hazards where they arise and to take account of statutory housing size requirements to avoid overcrowding.
6. It is intended that further future amendments will be made to improve the suitability of standards of accommodation provided under homelessness functions so the effect on competition will be kept under review.
7. There is no risk of a detrimental effect on competition as a result of provisions in the Act.

Chapter 11: Integrated Impact Assessment

1. A full Integrated Impact Assessment (IIA) has been undertaken, which covers all provisions in the Homelessness and Social Housing Allocation (Wales) Act 2026 (“the Act”). A summary of the impacts undertaken is outlined below and the full integrated impact assessment has been published on the Welsh Government website.
2. Specific assessments were undertaken to understand the impact of the Act on the following areas:
 - Children’s rights
 - Equality
 - Rural Proofing
 - Welsh Language
 - Socio-economic Duty
 - Justice
 - Biodiversity
 - Data Protection
3. After consideration it was decided that the following would not require full impact assessments:
 - Health
 - Climate change
 - Natural Resources Priorities
 - Strategic Environmental Assessment
 - Habitat Regulations Assessment
 - Environmental Impact Assessment

Summary of the Integrated Impact Assessment

What is the Act doing and how does that align with the Programme for Government?

4. The Programme for Government 2021 – 2026 includes a commitment to reform housing law and implement the Homelessness Action Group’s recommendation to fundamentally reform homelessness services to focus on prevention and rapid rehousing.
5. The introduction of the Act comes following years of engagement with stakeholders. This was initiated by the work of the [Homelessness Action Group](#) and the publication of our strategy in 2019, informed by our response to a global pandemic and ongoing cost of living crisis and refined by an independent Expert Review Panel. The Act is based on a strong evidential grounding and has been informed by stakeholder views at every stage.
6. The aims of the Act builds on the foundations set out in Part 2 of the Housing (Wales) Act (2014), which was instrumental in establishing a homelessness

system based on prevention, lowering emphasis on the concept of “testing” for service access, widening accommodation options and fostering cooperation between public services.

7. Although transformative at the time, the evaluation of the 2014 legislation highlighted persistent challenges in delivering key aims related to prevention and repeat homelessness and the current legislation does not provide a sufficient response to the unprecedented increase in demand and emerging pressures related to homelessness in Wales. The Act aims to make improvements to the homelessness system so that it can better respond to the pressures faced today, and provide a sustainable, person-centred system, fit for future need.

How does it fit with the wellbeing goals?

8. Homelessness is a substantial social injustice which brings significant negative impacts to communities and to individuals. These negative impacts are far reaching and encompass significant economic costs and losses, alongside individual impacts relating to (amongst others) health, education, social services, social justice and criminal justice. There are therefore strong economic and ethical arguments to support the introduction of the Act which is an important tool in meeting the interconnected wellbeing goals, ensuring a better quality of life for current and future generations in Wales.

A Prosperous Wales: By preventing homelessness and providing stable accommodation, individuals will be more able to make positive contributions to the economy through employment and spending, fostering economic growth and reducing poverty.

A Resilient Wales: The causes and consequences of homelessness can be complicated, and homelessness has a negative impact on health and wellbeing. Preventing homelessness and providing stable accommodation allows individuals to better cope with and adapt to challenges, contributing to a more resilient society. The Act is underpinned by person centred practice which is key in responding to adverse impacts of trauma.

A Healthier Wales: Homelessness has stark negative impacts on health and longevity. People experiencing homelessness have a greatly reduced life expectancy and are more likely to experience multiple health conditions. Preventing homelessness reduces health inequalities and improves overall well-being.

A More Equal Wales: Addressing homelessness promotes social justice and equality, ensuring that everyone has access to basic needs and opportunities. The Act will require homelessness support that is individualised and better responds to personal needs, including those associated with the experience of one or more protected characteristics.

A Wales of Cohesive Communities: The Act places an enhanced focus on ensuring accommodation provided to individuals is suitable to lower the risk of repeat

homelessness and foster community ties and social cohesion. Well managed allocation of social housing creates balanced and more supportive communities.

A Wales of Vibrant Culture and Thriving Welsh Language: Secure housing enables individuals to participate more fully in cultural activities and community life, preserving and promoting Welsh culture and language. It is important that everyone in a community, whatever their language, has access to essential services and resources, including housing, whilst also promoting the Welsh language.

A Globally Responsible Wales: By addressing homelessness, Wales demonstrates a commitment to human rights and social justice, contributing to global efforts to reduce poverty and inequality.

Collaboration and involvement – who has been involved in helping identify impacts?

9. Section 4 sets out the range of engagement undertaken to help identify impacts.

Specific impact assessments have been undertaken on the following topics:

Children’s rights

10. We have undertaken direct engagement with children, young people and organisations who represent their interests in order to develop the Act. Moreover, we have commissioned a specific research project to address significant evidence gaps which exist in relation to children experiencing homelessness.
11. Evidence suggests that young people experiencing homelessness will often experience it alongside a range of other complex issues, including the experience of abuse and neglect, issues within education and substance misuse.⁵⁹ Child homelessness often extends from trauma including conflict in the home, housing insecurity, substance misuse, family deaths, financial pressures and the experience of Adverse Childhood Experiences (ACEs). These factors can all influence a turbulent home environment and increase the risk of homelessness for families, with children becoming further impacted both in terms of future housing insecurity and trauma experienced in early childhood.⁶⁰ The earlier a person experiences homelessness, the greater the likelihood that they will experience repeat homelessness.⁶¹
12. Building on our broader policy work to prevent youth homelessness, the Act provides opportunity to address a number of areas where children have highlighted dissatisfactory experiences. The Act will not be able to address all of the challenges highlighted but will strengthen practice in several key areas.

⁵⁹ Llamau, [Study of the Experiences of Young Homeless People](#), 2015.

⁶⁰ Embleton, L., Lee, H., Gunn, J., Ayuku, D. and Braitstein, P. 2016. Causes of child and youth homelessness in developed and developing countries: A systematic review and meta-analysis. JAMA paediatrics

⁶¹ Crisis’ 2014 report, ‘*Nations apart? Experiences of single homelessness people across Great Britain*’

13. The focus on increased prevention activity and the creation of a homelessness system that is trauma-informed and person centred has been welcomed by expert stakeholders, who are of the view that it will benefit children and young people, marginalised communities and vulnerable individuals. The approach within the Act to target prevention at particular groups including young people leaving care is also well supported, as is improving preparation for transition from care to independent living.
14. Supporting the wider public service to identify and refer people at risk of homelessness is well aligned to a long-held policy principle that homelessness is not just a housing issue, but an issue which requires a public service response.

Equality

15. Homelessness is a complex issue with a range of causes and consequences. Those who experience homelessness are not a homogenous group and their backgrounds and experiences will vary. However, we know that the risk of homelessness can be exacerbated by broader external factors, particularly poverty and that it disproportionately impacts some groups.
16. The proposals set out in the Act will promote equality through improving access to housing services, targeting work at those disproportionately experiencing homelessness, improving accessibility and working to mitigate discrimination on any grounds.
17. Throughout the development of the Act we have used the evidence gathered through ongoing engagement work and intensive stakeholder engagement to develop, refine and reflect on the proposed legislation, to ensure our policy aims benefit anyone at risk of or experiencing homelessness in Wales and to assess and mitigate for any unintended consequences.
18. We have considered evidence which suggests there are specific intersections for homelessness with protected characteristics and considered these within the drafting of our proposals. We have also placed particular emphasis on individuals experiencing vulnerabilities linked to unmet support needs.

Rural Proofing

19. There is a paucity of data relating to homelessness in rural areas, with much of the available literature in need of update. However, evidence suggests some specific challenges faced in rural areas which exacerbate homelessness service provision. Several responses to the consultation also highlighted issues related to rurality.
20. Urban areas tend to have higher absolute numbers of homeless individuals due to their larger population, however rural areas are also seeing significant increases in homelessness. Some commentary suggests that homelessness in rural areas is less visible, and the geographic and infrastructural

characteristics of these areas pose challenges in responding to this increase. Rural areas tend to have fewer services available to support homeless individuals and these services can be challenging to access due to limited public transportation options.⁶²

21. The Rural Impact Assessment identifies three main themes relating to the impact of the Act for rural communities: supply and demand; lack of choice and local connection.

Welsh Language

22. Homelessness can have a range of negative and traumatic impacts on an individual. These impacts can have broader community, cultural and linguistic implications, particularly for Welsh speaking communities. Homelessness can lead to displacement, which can disrupt communities where Welsh is predominantly spoken. This displacement can reduce the use of Welsh in daily interactions and weaken community bonds that support the language.
23. The Act will contribute to the wider Welsh Government aim of facilitating and promoting the use of the Welsh language. Several key provisions provide expanded opportunities for public authorities to provide services through the medium of Welsh. Similarly, these provisions provide enhanced opportunities for applicants within the homelessness system to engage with public authorities through the medium of Welsh. Such provisions will help to further embed and mainstream the Welsh language in the delivery of homelessness services. However, concerns were raised about potential negative effects on Welsh-speaking communities including local connection and accessible communication, which are considered further in the Welsh Language Impact Assessment.

Socio Economic Duty

24. Research published in 2021 suggests that in the decade since the Welsh Government last legislated in relation to homelessness, the gap between employment rates in Wales and the rest of the UK have narrowed. However, living standards have been squeezed by weak wage growth, welfare reforms and the growth of lower paid and non-standard forms of work. The decade also saw the downward trend in poverty stall and in-work poverty grow.⁶³
25. Despite research showing that housing conditions have improved over the last decade, there are still several issues related to housing which disproportionately affect those experiencing social or economic disadvantage.
26. Poverty and economic instability make it difficult for individuals to afford basic necessities like housing and increase risk of homelessness. People living in poverty struggle to access affordable accommodation; the property market

⁶² [Rural Homelessness Report - 09.06.doc](#)

⁶³ [the-homelessness-monitor-wales-2021.pdf](#)

can be inaccessible to many due to rising housing costs, and high rents mean that many people in Wales are spending large proportions of their income on housing.

27. Systemic inequities including discrimination based on race, gender, and other protected characteristics can limit access to education, employment, and housing, perpetuating cycles of poverty and homelessness. The International Journal for Equity in Health identified in their review of social conditions affecting homelessness, that people experiencing social disadvantage in their youth, further impacted their life chances and that these conditions were responsible for reduced life opportunities available to them, causing their homelessness.⁶⁴ According to Welsh Government research, half of the Black, Asian and Minority Ethnic population in Wales live in rented properties compared to under a third of the White population. Deprived areas in Wales also tend to have more overcrowding, further contributing to socio-economic disadvantage and poorer well-being outcomes.⁶⁵

28. As the 2021 Homelessness Monitor summarises: *“the individual vulnerabilities, support needs and ‘risk taking’ behaviours implicated in some people’s homelessness are themselves often, though not always, rooted in the pressures associated with poverty and other forms of structural disadvantage. At the same time, the ‘anchor’ of social relationships which can act as a primary ‘buffer’ to homelessness, can be put under considerable strain by stressful financial circumstances. Thus, deteriorating economic conditions in Wales could also be expected to generate more ‘individual’ and ‘interpersonal’ vulnerabilities to homelessness over time”*.⁶⁶

29. Poverty is therefore a fundamental pillar which shapes homelessness risk across the UK; the socio-economic profile of Wales will impact likelihood of homelessness, as will the individual experience of poverty. System improvements which support the aim to end homelessness in Wales will bring long-term economic benefits and social improvements.

Justice

30. The Act amends the Housing (Wales) Act 2014, the Housing Act 1996 and the Social Services Well-being (Wales) Act 2014 to improve the homelessness system in Wales, emphasising earlier intervention and prevention. It introduces new duties for local authorities, accompanied with increased rights for applicants to request reviews, which may increase decisions subject to county court reviews.

31. We have considered the impacts of the Act on the Justice system. The Welsh Government has completed a Justice System Impact Identification Form, which identified a low potential impact.

⁶⁴ [Social conditions of becoming homelessness: qualitative analysis of life stories of homeless peoples | International Journal for Equity in Health | Full Text](#)

⁶⁵ [A review of evidence on socio-economic disadvantage and inequalities of outcome \(summary\) \[HTML\] | GOV.WALES](#)

⁶⁶ *ibid*

32. The Act will not introduce any additional criminal offences, nor will it bring forward any penalties, or sanctions regime(s). The only enforcement mechanism introduced by the Act is a Direction making power for Welsh Ministers (following a referral to them by the local housing authority) to compel social landlords to comply with a request made to them by the local authority to provide accommodation to a household who are owed the main housing duty. The Direction is enforceable by way of mandatory order using existing court procedures.
33. The impact has been assessed as low because existing appeal rights will be amended to cover these decisions, requiring no new court procedures. New rights for applicants to request reviews on various issues and extended time periods for accommodation suitability reviews may increase internal reviews and county court cases, but the overall court impact is expected to be limited. The new direction making power will use existing court procedures.
34. The Welsh Government has also considered the potential impact on the justice system due to an increased likelihood of Judicial Reviews, which assess the lawfulness of public body decisions. Data on homelessness Judicial Reviews is not routinely collected, but the available data suggests there have been very few such cases in Wales, with others resolved before issue.
35. The Welsh Government has considered whether the expanded definition of “threatened with homelessness” would lead to an increase in demand for legal aid, particularly legal help. While there is potential for the broadened definition to bring more individuals within scope, the impact is assessed as low. Earlier intervention is likely to prevent cases from escalating, which in turn could reduce pressure on the legal aid fund by avoiding the need for full legal aid application. The Ministry of Justice supports this assessment, indicating minimal cost increases related to legal aid.
36. The Welsh Government recognises that the number of internal reviews related to the suitability of accommodation undertaken by the local authority is unlikely to decrease in the short term due to the current strain on housing stock following the pandemic and cost of living crisis, combined with the extended time periods for submitting a request for a review on suitability as provided for in the Act. This could potentially increase the volume of cases in the county court; however these will be limited to appeals on a point of law and are therefore expected to be low in volume. Also, with efforts to make service delivery more person-centred, and the abolition of priority need and intentionality decisions (which previously formed a significant proportion of reviews), the Welsh Government believes the legislation is more likely to reduce the number of reviews and potential county court appeals rather than increase them.

Biodiversity

37. There is a paucity of information in relation to the relationship between homelessness and biodiversity, noting the broader impacts related to housing development and habitat loss and the role biodiversity conservation can play in poverty reduction, more generally.
38. The Act will place a duty on local housing authorities to have regard to Part 4 of the Renting Homes (Wales) Act 2016 (condition of dwelling) when determining the suitability of accommodation for a person. This provision will potentially embed biodiversity considerations into local housing authorities' exercise of homelessness functions. In relation to the structure and exterior of buildings, a range of issues which can impact adversely upon biodiversity can potentially arise, such as the presence of asbestos, biocides or lead in the environment.
39. With the strengthened right to request a review of interim or settled accommodation, an applicant can raise issues relating to the structure or exterior of accommodation. As set out above, there are several issues relating to the structure or exterior of buildings which can potentially have an adverse impact upon biodiversity, such as the presence of harmful fibrous minerals or chemical substances in the environment.
40. In future, Welsh Ministers' reports on the use and condition of temporary accommodation can potentially cover biodiversity considerations, particularly in those instances where toxic fibrous minerals; toxic chemical elements or substances are present in the environment owing to the disrepair or damage to the structure or exterior of buildings.

Data protection

41. Several of the Act's provisions will involve sharing personal data between local authorities, RSLs, and specified bodies. Existing legislative and non-legislative provisions already require data sharing to promote cooperation within and outside local authorities. The legislative proposals will not specify the details of data collection or processing by local authorities, but data provision will be required for homelessness assessments and support.
42. A Data Protection Impact Assessment (DPIA) is in place to detail the impact of the Act on personal information processing. Welsh Government officials have closely engaged with the Information Commissioner's Office (ICO) during the drafting process.

Health

43. Housing can have a significant impact on an individual's health and wellbeing. Public Health Wales's research has found that the physical and mental health of those with lived experience of homelessness is generally poor, with nearly a third having existing long-term health conditions prior to being flagged in

healthcare data as homeless.⁶⁷ Those experiencing homelessness are more likely to have a higher risk of physical and chronic mental health problems and engage in ‘health harming’ behaviours.⁶⁸ They are more also likely to die from cancer and suicide, have higher rates of alcohol and substance misuse, and respiratory disease.

44. The reforms will facilitate service delivery that is trauma informed and grounded in the understanding that trauma exposure can impact an individual’s mental and physical health and wellbeing.
45. The reforms may also have a positive financial impact on the National Health Service; poor quality housing in Wales costs the NHS more than £95m per year in first year treatment costs (relating to illness and accidents caused by issues such as poor heating and dangerous stairs) alone.⁶⁹ Price Waterhouse Coopers (PWC) estimate that for every £1 invested in solutions to move people directly out of homelessness, £2.80 will be generated in benefits.
46. However, it is important to note the current pressures on the NHS in terms of capacity and staff retention. There is a possibility that reforms will create the negative impact of an increased strain on health services and resources during the transitional period due to an increased number of referrals from housing and other sectors. These are explored further in our Health Impact Screening assessment.

⁶⁷ phw.nhs.wales/publications/publications1/health-of-individuals-with-lived-experience-of-homelessness-in-wales-during-the-covid-19-pandemic-report/

⁶⁸ phw.nhs.wales/news/winter-health-how-we-can-all-make-a-difference/report/

⁶⁹ Making a Difference – Housing and Health: A Case for Investment (2019)

Chapter 12: Post-implementation Review

1. The Homelessness and Social Housing Allocation (Wales) Act 2026 (“the Act”) forms part of a strategic approach to transformation of the entire homelessness system in Wales and is based on extensive research conducted over the Fifth Senedd Term (and prior), drawing on specialist input from homelessness experts and consultation with relevant stakeholders including local housing authorities, Registered Social Landlords and relevant public services to fully explore the impacts of the different policy options.
2. This work will form the basis of ongoing engagement as the reforms are implemented, with continuous assessment of how the legislation has taken effect and delivered the policy intent.
3. It is proposed that the effect of the Act will be measured in a number of ways. Methods will include research and evaluation with stakeholders as well as the collection of data.

Evaluation

4. The Act includes statutory duties for the Welsh Ministers to review the implementation and impact of the operation of the Act, and to report to the Senedd. These duties provide structured oversight of both the introduction of the ask and act duty and the longer-term effectiveness of the Act as a whole.
5. A targeted report on the operation and effect of the ask and act duty (section 94A of the Housing (Wales) Act 2014) must be published and laid before the Senedd within two years of the ask and act provisions coming into force. This enables early learning once the duty has had time to be embedded in practice and supports the Welsh Ministers to respond quickly to what is learnt from implementation.
6. In addition, section 39 requires the Welsh Ministers to conduct a review of the operation and effect of the changes made by the Act, prepare and publish a report of that review, and lay a copy before the Senedd within four years of the Act coming fully into force (or at a time when the Welsh Ministers consider the Act substantially in force). This provides a broader assessment of the Act’s overall impact once implementation is more advanced and a wider evidence base is available.
7. Section 44 requires the Welsh Ministers to prepare and publish progress reports on bringing the Act into force, and to lay them before the Senedd, as soon as reasonably practicable after 31 December 2028 and 31 December 2029, and biennially thereafter if the Act is not fully in force. These reports must set out progress made and any further steps to be taken to achieve full commencement.
8. Taken together, these provisions provide a coherent evaluation and reporting framework: an early, focused report on Ask and Act, alongside a later,

comprehensive review of the Act and ongoing progress reporting where commencement is phased.

Homelessness data

9. The Welsh Government collects data from local authorities to monitor the extent of homelessness in Wales, through a monthly data collection: [Homelessness accommodation provision and rough sleeping](#) and a bi-annual [Statutory Homelessness](#) data collection. The Welsh Government's long-term strategy for homelessness data in Wales is to replace these aggregate data collections with an individual-level data collection. Colleagues within the Knowledge and Analytical services division have started work alongside Administrative Data Research (ADR) Wales on the individualised case level data project.
10. Capturing data through existing and new data collections will be key in measuring the effectiveness of the implemented reforms.
11. Exact timelines for the roll out of the individual-level data project are to be confirmed but expected to align with the changes in legislation. When the individual-level system is finalised, this will enable more timely data on an individual's journey through the homelessness system and in turn assist with monitoring and evaluating the impact of the reforms, including particular focus on the rates of the prevention and relief of homelessness.
12. Until this project has been completed, amendments to existing data collections will be considered to align with the legislation and new duties.

Ending Homelessness Action Plan and Outcomes Framework

13. Alongside the planned independent evaluation of the impact of the Act, we will also consider the extent to which the Act's implementation assists in achieving the relevant actions set out in the Ending Homelessness Action Plan. The Action Plan sets the strategic direction for the work of the Welsh Government and its partners to end homelessness in Wales and includes the Ending Homelessness Outcomes Framework (EHOF). The EHOF provides oversight of work to prevent and end homelessness by identifying long-term outcomes and illustrating progress towards achieving those outcomes over time. The Act is a key lever in delivering strategic outcomes 1,2,3,5 and 6 of the EHOF.⁷⁰

Reviewing use of temporary accommodation

14. The Act contains a requirement to regularly review the condition and use of temporary accommodation. These reviews will reflect changes in the social housing market and will inform ongoing reform and legislative change in

⁷⁰ The 6 outcomes are 1) Rare 2) Brief, 3) Unrepeated, 4) Workforce: 5) Public Service response and 6) Person-centred approach

relation to the suitability, standards and types of accommodation to be used to provide temporary accommodation settings. Individualised case level data will enhance current systems enabling a more effective review of temporary accommodation usage and suitability in addition to providing greater scope to analyse demographic data.

Engagement with people with lived experience of homelessness

15. The phased approach by which the Act will be commenced will provide an ongoing opportunity to continue engagement with delivery partners to consider implementation within the context of housing supply and local housing authority capacity. The proposed duty to require the Welsh Government to seek the views of people who have experienced or who have been threatened with homelessness when developing the supporting guidance, will inform the implementation of this work.

Housing supply

16. Ending homelessness is dependent on the success of work which sits outside of the scope of the Act but complements the Act's provisions.
17. Two particular existing work streams are vital for ending homelessness, namely Rapid Rehousing and Housing First, both of which are dependent on the supply of suitable accommodation. As such, the Welsh Government will align implementation of the Act with the ongoing commitment to increase housing supply.

Annex 1

Explanatory Notes

HOMELESSNESS AND SOCIAL HOUSING ALLOCATION (WALES) ACT 2026

EXPLANATORY NOTES

INTRODUCTION

1. These Explanatory Notes are for the Homelessness and Social Housing Allocation (Wales) Act 2026 (“the Act”) that was passed by Senedd Cymru on 10 February 2026 and received Royal Assent on 1 April 2026. They have been prepared by the Housing and Regeneration Group of the Welsh Government to assist the reader of the Act. The Explanatory Notes related to the Act as it received Royal Assent. They should be read in conjunction with the Act but are not part of it.
2. The Explanatory Notes are not meant to be a comprehensive description of the Act. Where an individual provision of the Act does not seem to require any explanation or comment, none is given.

GENERAL BACKGROUND

3. The Housing (Wales) Act 2014 (“the 2014 Act”) and the Housing Act 1996 (“the 1996 Act”) have established the framework for delivery of homelessness services and social housing allocation in Wales over the past three decades. In recent years the response to homelessness in Wales has evolved significantly. The Act reforms homelessness services and social housing allocation in Wales to respond to these changes.

STRUCTURE OF THE ACT

4. The Act is comprised of 45 sections (within three Parts) and one Schedule. The first Part relates to homelessness, the second Part relates to social housing allocation, and the third Part contains miscellaneous and general provisions. The Schedule makes minor and consequential amendments to other legislation.

COMMENTARY ON SECTIONS

PART 1 - HOMELESSNESS

Section 1: Meaning of “threatened with homelessness”

5. This section amends section 55(4) of the 2014 Act to establish three circumstances in which a person is considered to be “threatened with homelessness” for the purposes of the 2014 Act. Firstly, where the person has been issued with a written notice requiring them to give up their accommodation, secondly, where an application has been made to the courts for an order for possession of the person’s accommodation, or thirdly, if it is likely the person will become homeless within six months.
6. This section also inserts a new subsection (5) into section 55 of the 2014 Act which provides that, in order for a person to be considered as being threatened with homelessness on the basis that written notice has been given, the notice must have been given by someone who seems to have the right to give it, regardless of whether the notice is valid and the merits of any claim for possession the person who gave the notice might have.

Section 2: Help to prevent an applicant from becoming homeless

7. This section repeals section 65 of the 2014 Act which set out what a local housing authority was required to do when it was required by Chapter 2, Part 2 of that Act to help to secure that suitable accommodation was available, or did not cease to be available, for an applicant. The authority was required to take reasonable steps to help and could take into account the need to make the best use of the authority’s resources. It was not required to provide accommodation.
8. This section also amends section 66 of the 2014 Act (duty to help prevent an applicant from becoming homeless) to provide that where a local housing authority is satisfied that an applicant is at risk of becoming homeless and is eligible for help, the authority must take reasonable steps that are likely to ensure that suitable accommodation remains available for the applicant. But this does not mean the authority has to offer the applicant accommodation under Part 6 of the Housing Act 1996 or otherwise provide accommodation for the applicant.

Section 3: Duty to assess and notice of outcome of assessment

9. This section amends sections 62 and 63 of the 2014 Act.
10. This section amends the definition of “an applicant” in section 62 of the 2014 Act for the purposes of sections 85, 86 and 88 of that Act (which relate to reviews of decisions and appeals to the county court) so that it includes a person who has applied to a local housing authority for accommodation or help in retaining or obtaining accommodation, but the authority has decided not to carry out an assessment of the person’s case. This amendment reflects the extension of the right to request a review to include a right to request a review of a decision of a local housing authority not to carry out an assessment under section 62 of the 2014 Act (see section 5).
11. If an applicant is eligible for help, the local authority’s assessment must include an assessment of the matters listed in section 62(5) of the 2014 Act. This section amends section 62(5) of the 2014 Act to require a local housing authority to assess two additional things. Firstly, the support an applicant (or a person living

with them) may need to overcome any barriers to living independently. Secondly, the support an applicant may need to ensure the authority's communication with them (in exercising the authority's homelessness functions) is accessible to the applicant.

12. This section also amends the things the local housing authority must do under section 62(6) of the 2014 Act when carrying out an assessment of the matters listed in section 62(5). As amended by this section, section 62(6) requires a local housing authority to seek the views of the applicant (and consider their opinion) on the matters the authority must assess under paragraphs (a) to (ca) of subsection (5) of section 62 of the 2014 Act and requires a local housing authority to make inquiries regarding the applicant's personal characteristics and circumstances, as well as those of any member of the applicant's household, that are relevant to the assessment.
13. Section 62(7) of the 2014 Act is amended so that a local housing authority may no longer assess the matters in subsection (6) before it has concluded the applicant is eligible for help under Chapter 2 of Part 2 of the 2014 Act.
14. Subsections (9) to (11) of section 62 are repealed as an applicant's right to request a review of an assessment under section 62 is, as a result of amendments made by this Act, dealt with by section 85 of the 2014 Act (as amended - see section 5).
15. This section also amends section 63 of the 2014 Act to require a local housing authority to notify a person where it decides not to assess that person's case under section 62 of the 2014 Act. The local housing authority must also explain the reasons for its decision.
16. This section makes other amendments to section 63 of the 2014 Act which provide that, where an assessment has been carried out, the notice provided to the applicant must include the outcome of the assessment of whether an applicant is eligible for help under Chapter 2 of Part 2 of the 2014 Act and the assessment of the specific matters required by section 62(5) of the 2014 Act (as amended by this Act).
17. This section also amends section 63(4) of the 2014 Act to require the local housing authority to notify the person of their right to request a review where the local housing authority decides not to carry out an assessment of the person's case under section 62 of the 2014 Act.

Section 4: Prevention, support and accommodation plans

18. This section inserts sections 63A and 63B into the 2014 Act.
19. Where a local housing authority considers it owes a duty to an applicant under Chapter 2 of Part 2 of the 2014 Act section 63A of the 2014 Act requires the authority to document its assessment of the person's case under section 62 of the 2014 Act, and other matters, in a written plan called a prevention, support

and accommodation plan (“a plan”). A plan can be one document or several, and it can be updated as needed.

20. When making the plan, the local housing authority must have regard to its assessment of the person’s case under section 62 of the 2014 Act. The plan must record, among other things, the authority’s assessment of the applicant’s housing and support needs, and those of any member of the applicant’s household. It must also record the local housing authority’s assessment of the support needed by the applicant to make communication with the applicant accessible. The plan must also include the applicant’s views on those matters.
21. The authority must try to identify the outcome the applicant wants to achieve and record that in the plan. When preparing and reviewing the plan the authority must have regard to whether exercising any of its functions in Chapter 2 of Part 2 of the 2014 Act could help achieve that outcome.
22. The local housing authority must try to agree with the applicant the steps to be taken by both parties for the purpose of securing that the applicant and any other member of the applicant’s household have and are able to retain suitable accommodation.
23. If such steps are agreed by both parties, then the local housing authority must record the steps in writing. If the parties cannot agree such steps, the local housing authority must put in writing why they could not agree, what steps the local housing authority think the applicant should take and what steps the local housing authority will take in exercise of any of its functions (including its social services functions). The local housing authority must also record any steps other public authorities have agreed to take in respect of the applicant. The local housing authority must keep the appropriateness of any agreement reached or, in the absence of agreement, the steps it considers should be taken by it and the applicant, under review for so long as the local housing authority considers it owes (or may owe) a duty to the applicant under the provisions of Chapter 2 of Part 2 of the 2014 Act.
24. The local housing authority must give the applicant a copy of the plan, including all documents that form part of it and must inform the applicant of their right to request a review of the plan and the timescales for making such a request (see section 85 of the 2014 Act (as amended by this Act)).
25. If the local housing authority considers the agreement reached or, in the absence of agreement, the steps identified to be taken, are no longer appropriate, for example due to new circumstances arising, the local housing authority must notify the applicant in writing and try again to agree steps to be taken by it and the applicant.
26. Any notification or copies of documents must be made available to the applicant to collect if they haven’t received them directly.
27. Where a local housing authority is required to have in place a plan in respect of an applicant under section 63A of the 2014 Act, section 63B of that Act (inserted

by this section) requires the authority to review its assessment under section 62 of the 2014 Act and the associated plan in three circumstances. Firstly, if there has been no review within 8 weeks; secondly, if the local housing authority believes that there are changes in the applicant's or their household's circumstances that may affect their accommodation needs, support needed to retain accommodation or their entitlement to help under Chapter 2 of Part 2 the 2014 Act; or thirdly, if a duty under section 66 or 76A(2) of the 2014 Act has ended or is likely to end due to homelessness.

Section 5: Right to request a review

28. This section amends sections 84, 85, 86 and 88 of the 2014 Act.

29. Section 5(2) of the Act inserts subsection (1A) into section 84 of the 2014 Act. It requires a local housing authority to notify an applicant of their right to request a review of the suitability of accommodation offered to them under Chapter 2 of Part 2 of the 2014 Act, whether the applicant accepted the offer or not.

30. Section 5(3) of the Act substitutes section 85 of the 2014 Act, which gives applicants the right to request a review of certain matters under Chapter 2 of Part 2 of the 2014 Act. References below to section 85 are references to the section 85 inserted by this section.

31. Section 85(1) of the 2014 Act provides that an applicant has the right to request a review of the matters listed in section 85(2), subject to the limitations set out in subsections (4) to (7) of section 85.

32. Section 85(2) of the 2014 Act contains a list of matters which may be reviewed.

33. Section 85(3) of the 2014 Act provides that, where an applicant requests a review of a matter listed in section 85(2) of the 2014 Act, the local housing authority must carry out a review of any matter listed in that subsection which appears to the authority to be relevant to the applicant's case. This duty applies regardless of whether the applicant has specifically identified the matter to be reviewed but is subject to subsections (4) to (7) of section 85 of the 2014 Act. This means that where grounds are specified, the local housing authority must, in addition, review any matter listed in section 85(2) of the 2014 Act that appears to the authority to be relevant unless one of the circumstances in section 85(4) to (7) of the 2014 Act apply.

34. Subsections (4) to (7) of section 85 of the 2014 Act set out the circumstances in which a local housing authority is not required to carry out a review under this section. A summary of these circumstances follows.

35. A local housing authority is not required to carry out a review of a decision that has already been the subject of a previous review under section 85 of the 2014 Act.

36. A local housing authority is not required to review a prevention, support and accommodation plan unless the request for review is made during the period in which the authority is under a duty to maintain the plan.
37. A review of the suitability of accommodation offered to an applicant need only be carried out if the request is made:
- a. before the offer is accepted and while it remains open, and
 - b. if the offer has been accepted:
 - i. while a duty under section 66 (duty to help to prevent homelessness), section 68 (interim duty to accommodate), or section 75 (duty to secure accommodation) of the 2014 Act still applies, or
 - ii. within six months of the date the accommodation first became available for occupation.
38. Lastly, a local housing authority is not required to review any other matter unless the applicant makes the request for a review within 21 days of being notified of the authority's assessment or decision. However, the local housing authority may allow a longer period but agreement to this longer period must be given in writing.
39. Section 5(4) amends section 86 of the 2014 Act, which relates to the procedure on review under section 85 of the 2014 Act. Section 86 enables the Welsh Ministers to make regulations about that procedure. Section 5(4) makes amendments to section 86(2) and (4) to reflect that the expanded list of matters which may be reviewed under section 85, as amended, include assessments and plans, in addition to decisions.
40. Section 5(5) amends section 88 of the 2014 Act, which enables applicants who have requested a review under section 85 of the 2014 Act to appeal to a county court in certain circumstances. The amendments made by section 5(5) reflect the expanded list of matters which may be reviewed under section 85.

Section 6: Duty to secure accommodation for eligible homeless persons with a local connection to Wales

41. This section removes sections 73 and 74, and replaces section 75, of the 2014 Act. This section also amends section 142 of the 2014 Act.
42. Section 6(3) replaces section 75 of the 2014 Act in its entirety. References in these Explanatory Notes to section 75 are references to section 75 as inserted by this Act.
43. Section 75(2) of the 2014 Act imposes a duty on local housing authorities to secure that suitable accommodation is available for applicants who are—
- a. homeless or have suitable interim accommodation that was provided to them while they were homeless or threatened with homelessness,
 - b. eligible for assistance and have a local connection to the area of a local housing authority in Wales, and

- c. not serving a prison sentence with no reasonable prospect for release within 6 months.

44. Section 75(3) of the 2014 Act defines interim accommodation for the purposes of section 75(2) of the 2014 Act. It is accommodation secured under section 68 of the 2014 Act, which the applicant intends to occupy until the application process under Chapter 2 of Part 2 of the 2014 Act is concluded or for a period of less than 12 months or accommodation that the person providing the accommodation intends to be available to the applicant until the application for help is concluded, or for a period of less than 12 months.

45. Section 75(4) and (7) of the 2014 Act provide exceptions to the duty in section 75(1) of the 2014 Act. The duty does not apply if the applicant (or any member of the applicant's household) has no local connection to any local housing authority in Wales.

46. However, section 75(5) and (6) of the 2014 Act provides that the duty will still apply to those at risk of abuse and any other category of person that may be prescribed in regulations. Section 6(4) amends section 142(3)(b)(ii) of the 2014 Act so that those regulations are subject to the Senedd approval procedure.

47. For prisoners serving custodial sentences, the duty in section 75(1) of the 2014 Act does not apply if there is no reasonable prospect of release within six months (see section 75(7) of the 2014 Act). If the applicant is a prisoner or residing in approved premises the duty to secure accommodation applies once they are released or no longer required to stay in the approved premises (see section 75(8) and (9) of the 2014 Act).

48. Section 6(2) of this Act repeals section 73 of the 2014 Act which required local housing authorities to help secure suitable accommodation for homeless applicants who were eligible for assistance. Section 6(2) also repeals section 74 of the 2014 Act, which set out when that duty ended.

49. As a result of the repeals of sections 73 and 74 of the 2014 Act by this Act, and the amendments made by this Act to sections 66 and 75 of the 2014 Act, where an applicant is eligible for help and threatened with homelessness, they will be owed the duty to help to secure that suitable accommodation does not cease to be available (see section 66 of the 2014 Act, as amended by section 2 of this Act). An applicant who is eligible for help, homeless or threatened with homelessness, and has a local connection to a local housing authority in Wales will be owed the duty to secure accommodation under section 75 of the 2014 Act (as substituted by section 6(3) of this Act).

Section 7: Circumstances in which the duty to secure accommodation for applicants comes to an end

50. Section 7(3), by amending section 76 of the 2014 Act, provides new circumstances in which the duty in section 75 of the 2014 Act (as amended by this Act) comes to an end. Under subsection (7A) (inserted into section 76 of the 2014 Act by this section), the duty in section 75 of the 2014 Act (as amended by

this Act) will end where a local housing authority is satisfied that the applicant is no longer homeless, that suitable accommodation is available and likely to be available for occupation by the applicant for a period of at least 12 months, and the applicant, having been informed in writing of the potential consequences of agreeing to end the duty under section 75, has agreed that the duty should end.

51. Subsection (7B), inserted into section 76 of the 2014 Act by this section, provides that the 12-month period mentioned in subsection (7A) starts on the day the notice confirming that the local housing authority no longer considers itself subject to the duty in section 75 of the 2014 Act (as amended by the Act) is sent to or made available for collection by the applicant (as required by section 84 of the 2014 Act). However, if the applicant is a prisoner or residing in approved premises, under subsection (7C) (also inserted into section 76 of the 2014 Act by this section), the 12-month period begins on the day the applicant is released from detention or no longer required to reside in approved premises.
52. Under subsection (7D), inserted into section 76 of the 2014 Act by this section, the duty in section 75 of the 2014 Act (as amended by the Act) ends where an applicant is a prisoner serving a custodial sentence and the local housing authority is satisfied that there is no reasonable prospect of the applicant being released from detention before the end of a period of six months, beginning with the day the application for help was made, or if a duty is owed to the applicant under section 66 of the 2014 Act at any time after that application was made, the day the duty under section 66 comes to an end.
53. Subsection (7E), inserted into section 76 of the 2014 Act by this section, provides that the duty in section 75 of the 2014 Act (as amended by this Act) ends in accordance with section 76 or section 79 of the 2014 Act, even if the applicant requests a review under section 85 of that Act of the decision that led to the duty ending.
54. Subsection (7F), inserted into section 76 of the 2014 Act by this section, gives the local housing authority a power to secure suitable accommodation for the applicant pending a decision on a review.

Section 8: Interim duty to secure accommodation for homeless applicants

55. This section amends sections 68 and 69 of the 2014 Act.
56. As amended by this section, subsection (2) of section 68 of the 2014 Act provides that the duty to secure interim accommodation applies if the authority believes the applicant is homeless and eligible for help but is not yet satisfied of those matters. This amendment and the amendment made by section 8(2)(d) (to repeal section 68(3) of the 2014 Act) provide that there is no longer a difference in entitlement under section 68 of the 2014 Act between those who have, and those who do not have, priority need.
57. Subsection (2A) of section 68 of the 2014 Act inserted by this section provides that if the authority is satisfied that the applicant has no local connection to any local housing authority in Wales and either subsection (2) applies, or the authority

is satisfied the applicant is homeless and eligible for help, the duty to provide suitable interim accommodation under section 68(1) applies.

58. This section also makes a number of amendments to section 69 of the 2014 Act which sets out the circumstances in which the duty in section 68 of the 2014 Act ends. The amendments are consequential on the changes made by this section to section 68 of the 2014 Act and consequential on other changes made by the Act to the 2014 Act.
59. Subsections (1A) and (1B) of section 69 of the 2014 Act inserted by this section allow for the ending of the duty in section 68 of the 2014 Act once the assessment is concluded on whether the duty under section 75 of the 2014 Act (as amended by the Act) is owed, in certain circumstances. The duty in section 68 of the 2014 Act can be ended under section 69(1A) of the 2014 Act (as inserted), if the authority has decided that no duty is owed under section 75 of the 2014 Act for reasons other than because section 75(4) of the 2014 Act applies (that neither the applicant nor any member of the applicant's household has a local connection to any local housing authority in Wales) and the applicant has been notified of that decision.
60. The duty in section 68 of the 2014 Act can be ended under section 69(1B) of the 2014 Act (as inserted) if the local housing authority has decided no duty is owed under section 75 of the 2014 Act solely on the basis that section 75(4) of the 2014 Act applies, the applicant has been informed of the authority's decision, and the authority is satisfied that the accommodation secured under section 68 of the 2014 Act has been available long enough to give the applicant a reasonable opportunity to find suitable accommodation. Subsection (1C) of section 69 of the 2014 Act inserted by this section provides that the period mentioned in subsection (1B) starts on the day the applicant is notified that the duty in section 75 of the 2014 Act is not owed to them.
61. This section also repeals section 69(5) and (6) of the 2014 Act as a consequence of subsection (1B) being inserted into section 69 of the 2014 Act.
62. Subsections (4) and (8) of section 69 of the 2014 Act are both repealed and are part of a suite of provisions in the Act that have the effect of removing the difference in entitlement based on whether a person is intentionally homeless or not.

Section 9: Abolition of differences in entitlement related to priority need

63. This section repeals sections 70, 71 and 72 of the 2014 Act. The effect of these amendments (together with amendments made by this Act to sections 68 and 75 of the 2014 Act) is to remove the difference in entitlement that existed in the 2014 Act between applicants that were within section 70 (and so had priority need) and those that were not within section 70 (and so did not have priority need).

Section 10: Abolition of differences in entitlement related to intentional homelessness

64. This section repeals sections 77 and 78 of the 2014 Act. The effect of these amendments (together with amendments made by this Act to sections 68 and 75 of the 2014 Act), is to remove the difference in entitlement that existed in the 2014 Act between those who were intentionally homeless and those who were not.

Section 11: Referral of cases to another local housing authority

65. As amended by this section, section 80 of the 2014 Act enables local housing authorities to refer applicants that are, or may be, entitled to help under section 75 of the 2014 Act (as amended by the Act) or, in the case of people in custody, where the duty in section 66 of the 2014 Act (as amended by the Act) is or may be owed, provided the conditions for referral or any other circumstances prescribed in regulations are met.

66. Subsection (2B) inserted by this section provides that a referral can only take place before a local housing authority notifies an applicant that a duty under section 75 is owed to the applicant, with an exception for those in custody. This reflects section 81A(3) of the 2014 Act (as inserted by section 13).

67. The amendments of subsections (3) and removal of subsection (4) of section 80 of the 2014 Act by this section are consequential on section 81A of the 2014 Act (as inserted by section 13 of the Act) dealing with exemptions from referrals under section 80 of the 2014 Act.

68. Regulations made under section 80 of the 2014 Act (as amended by this section) are subject to the Senedd approval procedure.

Section 12: Meaning of local connection

69. This section makes amendments to sections 81 and 142 of the 2014 Act.

70. Section 81(2) of the 2014 Act provides that a person has a local connection with the area of a local housing authority in Wales or England if they are, or were in the past, normally resident there, and residence is or was of the person's own choice; the person is employed there; because of family associations; or because of special circumstances. These criteria are to be applied by a local housing authority when determining, under section 80 of the 2014 Act, whether an applicant can be referred to another authority in Wales or England. These criteria also apply when local housing authorities consider whether or not they must secure suitable accommodation for an applicant under section 75 of the 2014 Act (as amended by the Act).

71. This section substitutes section 81(4) of the 2014 Act. It provides the Welsh Ministers with a power to specify in regulations circumstances in which a person is or is not to be treated as having met any of the local connection criteria under

section 81(2) of the 2014 Act. The regulations are subject to the Senedd approval procedure.

Section 13: Exemption from referral to another local housing authority

72. This section inserts section 81A into the 2014 Act. Section 81A(1) identifies applicants who are exempt from referral under section 80 of the 2014 Act (as amended by this Act).
73. Section 81A(2) of the 2014 Act inserted by this section provides that an applicant will be exempt from referral if the applicant, or any member of the applicant's household, would be at greater risk of suffering abuse if they were referred to another authority or fall within a category of persons the Welsh Ministers may prescribe by regulations.
74. Section 81A(3) of the 2014 Act inserted by this section prevents the referral of applicants in custody who have been notified under section 63 of the 2014 Act (as amended by this Act) that a duty is owed to the applicant under section 66 or 75 of the 2014 Act (as amended) and a period of two weeks has ended following that notification. Sitting alongside section 80(2B) of the 2014 Act (inserted by section 11 of this Act), this limits a local housing authority's ability to refer someone in custody to no more than two weeks after making an initial decision on entitlement to a duty.
75. Section 81A(4) of the 2014 Act inserted by this section provides that an applicant can only be subject to a referral under section 80 of the 2014 Act (as amended) once in relation to the same application.
76. Regulations made under section 81A(2)(b) of the 2014 Act inserted by this section are subject to the Senedd approval procedure.

Section 14: Duties to applicants in referral cases

77. This section makes a number of amendments to section 82 of the 2014 Act, which sets out the duties owed by a local housing authority in referral cases.
78. This section also amends section 201A of the 1996 Act, which applies following a referral of an applicant to a local housing authority in England.
79. Section 14(2) of the Act replaces subsection (1) of section 82 of the 2014 Act and also inserts subsections (1A) to (1D) into that section. Replaced subsection (1) sets out the circumstances in which the duties under subsections (1A) and (1B) apply. The circumstances are where a local housing authority ("authority A") has notified another local housing authority ("authority B") of its opinion that the conditions for referral of an applicant's case under section 80 of the 2014 Act (as amended by this Act) are met, and the applicant has been notified in accordance with section 84(1B) of the 2014 Act (inserted by this section) that authority B has been notified of authority A's opinion.

80. Subsection (1A) of section 82 of the 2014 Act inserted by this section applies whether authority B is in Wales or England. The subsection provides that, where authority A notifies authority B of its opinion under section 80(2A) of the 2014 Act that the conditions for referral of an applicant's case are met, authority A's duties under sections 68 and 75 of the 2014 Act (as those provisions have been amended by the Act) end. However, authority A must secure that suitable accommodation is available for occupation by the applicant until the applicant is notified of the decision about whether the conditions for referral of the case are met.
81. Subsection (1B) of section 82 of the 2014 Act inserted by this section applies where authority B is in Wales. It provides that where (following notification under either section 80(2) or (2A) of the 2014 Act) both authority A and B have agreed that the conditions for referral of the applicant's case are met, the applicant is to be treated as having made an application to authority B and any duties owed to the applicant by authority A under Chapter 2 of Part 2 of the 2014 Act end from the date notice is given to the applicant under section 84(1B) of the 2014 Act. Subsection (1B)(c) provides that, where authority A has decided that the applicant is eligible for help, homeless or threatened with homelessness, the applicant is to be treated as such by authority B unless that authority comes to a different conclusion in accordance with subsection (1C) of section 82 of the 2014 Act (also inserted by this section).
82. Subsection (1B) also requires authority A to provide authority B with copies of any notifications or documents given to the applicant under section 63 or 63A of the 2014 Act (as amended and inserted, respectively, by this Act).
83. Subsection (1C) of section 82 of the 2014 Act inserted by this section provides that authority B may only come to a different conclusion for the purposes of section 82(1B) of the 2014 Act (also inserted by this section) if that authority is satisfied the applicant's circumstances have changed or further information has come to light since the decision made by authority A which justifies authority B reaching a different conclusion.
84. Subsection (1D) of section 82 of the 2014 Act inserted by this section provides that, where authority B is in England and both authority A and B have agreed that the conditions for referral of the applicant's case are met, section 201A of the 1996 Act applies.
85. Section 82(3) of the 2014 Act (as substituted by section 14(3) of the Act) sets out which duties authority A will owe an applicant if it is decided that the conditions for referral of the case are not met.
86. Section 14(5) of the Act amends section 82(5) of the 2014 Act to provide that the duties owed by a local housing authority will cease even if the applicant requests a review of the relevant decision.
87. Section 14(6) of the Act amends section 82(6) of the 2014 Act to provide that a local housing authority may secure suitable accommodation is available for an

applicant pending the decision on a review if the authority had been required to do so under the 2014 Act prior to the referral being made.

88. Section 14(7) inserts subsection (2) into section 201A of the 1996 Act which provides that, if the conditions for referral under section 80 of the 2014 Act (as amended by this Act) are met, the referred person is to be treated as having made an application of the kind referred to in section 183(1) of the 1996 Act to the notified local housing authority in England on the date notice is given to that person that the conditions for referral are met. From that date, duties owed by the notifying local housing authority in Wales end.

89. Subsection (2) of section 201A of the 1996 Act also requires the notifying local authority in Wales to provide copies of notifications and documents given to an applicant under section 63 or 63A of the 2014 Act (as amended and inserted, respectively, by this Act), and ensure that, where the notifying authority in Wales has made a decision about an applicant being eligible, homeless or threatened with homelessness under the 2014 Act, the local housing authority in England should treat the applicant as such, unless the notified authority comes to a different conclusion. As with referrals within Wales (as to which, see section 82 of the 2014 Act as amended), the notified local housing authority in England may only reach a different conclusion on those matters if that authority is satisfied the applicant's circumstances have changed or further information has come to light since the decision made by the notifying authority, which justifies a different decision. In addition, subsection (3)(b) of section 201A of the 1996 Act inserted by this section enables a local housing authority in England to reach a different decision about those matters, where there is a difference in effect between the 2014 Act and the 1996 Act relating to eligibility for assistance which materially affects that decision.

Section 15: Cases referred from a local housing authority in England

90. This section amends section 83(2) of the 2014 Act.

91. The amendments are consequential on the removal of the difference in entitlement based on whether a person did or did not have a priority need in Wales and the repeal of section 73 of the 2014 Act.

Section 16: Notice to applicants in referral cases

92. This section amends sections 82 and 84 of the 2014 Act.

93. Section 84 of the 2014 Act requires local housing authorities to notify applicants of certain matters and sets out the information required in the notification to the applicant.

94. The amendment to section 84(1) of the 2014 Act made by section 16(3) of the Act clarifies the notification requirements apply an authority has referred an applicant to another authority or decided the conditions for such a referral are met.

95. Subsection (1B) inserted into section 84 of the 2014 Act by section 16(3) of the Act provides that where a local housing authority (“authority A”) notifies another local housing authority (“authority B”) that in its opinion the conditions for a referral are met under section 80 of the 2014 Act, it must also notify the applicant that it has done so.
96. Subsection (1C) inserted into section 84 of the 2014 Act by section 16(3) of the Act provides that authority A must also notify the applicant when a decision is made under section 80(5) of the 2014 Act as to whether the conditions for referral of an applicant’s case are met.
97. Subsection (1D) inserted into section 84 of the 2014 Act by section 16(3) of the Act sets out the information that must be provided to the applicant within a notification given under subsection (1B) or (1C) of section 84 of the 2014 Act.
98. The amendments made to section 82 of the 2014 Act remove provisions which are no longer required as notifications in relation to referrals are included in section 84 of the 2014 Act.

Section 17: Help to retain suitable accommodation secured in exercise of homelessness functions

99. This section amends the 2014 Act to insert sections 76A and 76B into that Act. It also makes amendments to sections 79 and 84 of the 2014 Act.
100. Subsection (2) inserts sections 76A and 76B into the 2014 Act. Inserted section 76A(2) imposes a duty on local housing authorities to help an applicant to retain suitable accommodation in certain circumstances. This duty applies to applicants who are not currently homeless or threatened with homelessness but have suitable accommodation that was secured or retained with the help of the local housing authority under functions in Chapter 2 of Part 2 of the 2014 Act, and who are considered at risk of becoming homeless or threatened with homelessness unless they receive further assistance.
101. Subsections (3) and (4) of inserted section 76A confer a power on the local housing authority to continue assisting an applicant after the duty in subsection (2) of inserted section 76A has ended where the duty has come to an end in the circumstances set out in subsection (4) or (6) of section 76B of the 2014 Act.
102. Inserted section 76B sets out the circumstances in which the duty in inserted section 76A(2) comes to an end. The duty under section 76A(2) ends in the following circumstances, provided the applicant has been properly notified in accordance with section 84 of the 2014 Act:
- a. where the authority is satisfied that the applicant has become homeless;
 - b. where the authority is satisfied that the applicant is no longer at risk of becoming homeless or threatened with homelessness unless help is provided;

- c. where the applicant occupies accommodation provided or arranged by the local housing authority under Chapter 2 of Part 2 of the 2014 Act and a period of 12 months has passed since the accommodation became available, or the applicant was notified that the duty under section 76A(2) is owed;
- d. where the applicant occupies accommodation secured by the local housing authority under Chapter 2 of Part 2 of the 2014 Act, but not provided by them, and a period of 12 months has passed since the applicant was notified that the duty under section 66 has ended or the applicant was notified that the duty under section 76A(2) is owed;
- e. where the applicant has requested that the local housing authority does not provide assistance under section 76A(2);
- f. in accordance with the further circumstances in section 79.

103. Section 17(3) of the Act amends section 79(1) of the 2014 Act so that the circumstances set out in section 79 will apply to end the duty in inserted section 76A(2).

104. Section 17(4) of the Act amends section 84(1) so that the notice requirements in section 84 will apply when the duty in inserted section 76A(2) ends.

Section 18: Duty to contact certain applicants after duty in section 75 comes to an end

105. This section inserts section 76C into the 2014 Act. Section 76C imposes a duty on a local housing authority to keep in touch with certain applicants during a specified period after the duty under section 75 of the 2014 Act has been discharged in particular circumstances.

106. Section 76C(1) provides the duty will apply where an applicant was owed a duty under section 75 of the 2014 Act, which ended in circumstances described in section 76(7A) of the 2014 Act, and they do not fall within subsection (2) (of section 76C of the 2014 Act). Under section 76(7A) of the 2014 Act (inserted by section 7(3) of the Act) the local housing authority can end the duty under section 75 if the applicant is no longer homeless and suitable accommodation (excluding offers of social housing allocation or private rented sector offers) is likely to be available for at least 12 months. The applicant must have been given notice in writing of the possible consequences of agreeing to the duty in section 75 coming to an end and must agree to the duty in section 75 coming to an end.

107. Under section 76C(2) the duty in section 76C(1) is not owed if, at the beginning of the “relevant period”, the local housing authority owes the applicant a duty under section 76A(2) of the 2014 Act (inserted by section 17 of the Act), or the local housing authority is required to carry out an assessment under section 62 of the 2014 Act (as amended by the Act) for the applicant at any time during the relevant period, or has already done so before the relevant period begins.

108. Section 76C(3) provides that, where the duty applies, a local housing authority must take reasonable steps to contact an applicant, regardless of whether they have been accommodated within their area or not, within the relevant period, in

order to identify whether an applicant is at risk of becoming homeless or threatened with homelessness or is or may be homeless or threatened with homelessness.

109. Section 76C(4) provides that, where a local housing authority considers the applicant is or may be homeless or threatened with homelessness (or at risk of becoming either), it must give the applicant such information and advice as it considers appropriate.

110. Section 76C(5) provides that the “relevant period” for these purposes is a period of 2 months after the end of the period of 5 months that begins on the day that the applicant is notified that the section 75 duty that was owed them was brought to an end.

Section 19: Further circumstances in which the duties to help applicants end

111. This section amends section 79 of the 2014 Act. Section 79 sets out further circumstances in which the duties of local housing authorities under sections 66, 68, 75 and 76A(2) of the 2014 Act (as amended by the Act) end. Those duties are referred to below as “the relevant duties”.

112. This section repeals subsection (5) of section 79 and inserts in its place subsections (5), (6) and (7) which specify circumstances in which those duties come to an end.

113. Inserted subsection (5) provides that those duties can end if the local housing authority is satisfied that the applicant engaged in violent or threatening behaviour towards anyone carrying out an activity connected with homeless functions under Chapter 2 of Part 2 of the 2014 Act or the provision of accommodation or other services as part of those functions and that the behaviour occurred at a time when the applicant’s case is being considered and any of the relevant duties apply. But the duties will not end under this subsection if there are special circumstances that would make it appropriate for the duty in question to continue to apply.

114. Inserted subsection (6) provides that the relevant duties can end following intentional or reckless damage to property secured in the exercise of functions under Chapter 2 of Part 2 of the 2014 Act at a time when the applicant’s case is being considered and a duty in section 66, 68 or 75 applies if the applicant, or a person who resides with the applicant, destroys or seriously damages the property or incites or encourages the damage or destruction of the property, and they either intended to destroy or seriously damage the property, or were reckless as to whether it would be destroyed or seriously damaged. But a duty will only end in these circumstances where there is no reasonable excuse for the actions of the person who caused the damage or destruction and there are no special circumstances which would make it appropriate for the duty to continue to apply.

115. Subsection (7) provides that the local housing authority’s duties can end if the applicant has not responded to repeated attempts by the local housing authority

to contact the applicant regarding their application and the local housing authority is not aware of any special circumstances that would make it appropriate for the duty to continue to apply. However, the duties will only end if the authority has given a warning notice in writing to the applicant setting out that, because of the applicant's failure to respond to the attempts at contact, it plans to end the relevant duty by giving notice to the applicant under section 84 of the 2014 Act (as amended by the Act) that it no longer regards itself as being subject to the relevant duty, and the consequences of such a notice being given (i.e. that duties could be ended). Before duties can end, a reasonable period must have passed since the warning notice was given with no contact from the applicant.

116. Subsection (8) provides that a warning notice must be given in writing and is considered given if it is made available at the authority's office for a reasonable period for collection by or on behalf of the applicant.

Section 20: Duty of a specified person to ask and act

117. This section inserts section 94A (duty of a specified person to ask and act) and section 94B (specified persons) into the 2014 Act. References below to sections 94A and 94B are references to those sections as inserted.

118. Section 94A of the 2014 Act provides that if a specified person (as defined in section 94B of the 2014 Act) considers that an individual in Wales in relation to whom they exercise functions is or may be homeless or threatened with homelessness, the specified person must ask whether the individual agrees to them notifying a local housing authority in England or Wales that the specified person thinks that the individual is or may be homeless or threatened with homelessness, and how the individual can be contacted. The specified person must also ask which local housing authority in England or Wales the individual would like to be notified.

119. If the individual agrees, the specified person must notify the local housing authority identified by the individual. If the individual agrees but has not identified a specific local housing authority, the specified person must notify the local housing authority in England or Wales that the specified person considers appropriate.

120. Where a notification is made to a local housing authority in Wales, the notification is to be treated as if it were an application by the individual to the local housing authority under section 62(1)(a) of the 2014 Act. This means a notification under section 94A of the 2014 Act will trigger a local housing authority's duty to assess the individual's case under section 62 of the 2014 Act as if the individual had applied to the local housing authority for accommodation or help in retaining or obtaining accommodation.

121. Section 94A(5) sets out other actions which the specified person must take. They are: providing information about sources of help and advice, considering (and taking) other actions it could reasonably take (within the exercise of its existing functions) to help an individual keep or secure suitable accommodation, and considering whether the fact that it considers the individual is or may be

homeless, or at risk of homelessness, affects how it exercises its functions in relation to that individual.

122. Section 94A(6) provides that the duties in subsection (5)(b) and (c) of section 94A do not interfere with a specified person's existing legal rights to secure vacant possession of accommodation.

123. Section 94A(7) provides that the requirement to notify a local housing authority does not apply if the individual has applied to a local housing authority in Wales under section 62(1)(a) of the 2014 Act, or a local housing authority in England under section 183 of the 1996 Act for assistance and either the application is being considered or a duty applies under either of those Acts to secure accommodation or otherwise provide other forms of help.

124. Section 94B(1) sets out the "specified persons" to whom the duty in section 94A will apply.

125. Section 94B(2) provides the Welsh Ministers with a regulation-making power to amend the list of specified persons by removing, adding or changing a reference to a person, or a description of a person.

126. Section 94B(3) provides that the regulations may remove a reference to a reserved authority, or a description of a person that includes a reserved authority. It also provides that the regulations may add additional reserved authorities to the list, but only with the consent of the Secretary of State. In addition, section 94B(3) provides that any changes to a reference to a reserved authority, or a description of a person that includes a reserved authority, which have the effect of modifying the reserved authority's functions under section 94A may be made by regulations only with the consent of the Secretary of State or, in the case of a reserved authority which is a Minister of the Crown, only following consultation with the Secretary of State.

127. Section 94B(4) provides that any regulations made under subsection (2)(b) or (c) of section 94B may describe a person by reference to the exercise of discretion by another person and may specify cases or circumstances in which the reference to a person, or description of a person, applies.

128. Section 20(3) amends section 98 of the 2014 Act (guidance) to require specified persons, as listed in section 94B, to have regard to guidance issued by Welsh Ministers when they exercise functions under section 94A.

129. The amendment made by section 20(4) to section 142(3)(b)(ii) of the 2014 Act provides that any regulations made by the Welsh Ministers to modify the list of specified persons subject to the duty in section 94A are subject to the Senedd approval procedure.

Section 21: Duty to refer persons in England to a local housing authority in Wales

130. This section amends section 213B of the 1996 Act which imposes a duty on certain public authorities in England to refer a person who is, or may be, homeless or threatened with homelessness to a local housing authority in England identified by that person (with the person's consent). As amended by section 21 of the Act, the duty in section 213B of the 1996 Act requires the public authorities subject to that duty in England to refer a person to a local housing authority in Wales where the person specifies an authority in Wales and consents to being referred.

131. This section also inserts subsection (3A) into section 213B of the 1996 Act. Inserted subsection (3A) provides that, where a referral is made to a local housing authority in Wales under section 213B of the 1996 Act, the referral is to be treated as if it were an application by the person to that local housing authority under section 62(1)(a) of the 2014 Act. This means a notification under section 213B of the 1996 Act will trigger the local housing authority's duty to assess a person's case under section 62 of the 2014 Act as if the person had applied to the local housing authority in Wales for accommodation or help in retaining or obtaining accommodation.

Section 22: Duty to ensure young people leaving care have suitable accommodation

132. This section inserts section 108A (duty to ensure that suitable accommodation is available for care leavers) and section 109A (meaning of suitable accommodation) into the Social Services and Well-being (Wales) Act 2014. References below to sections 108A and 109A are references to those inserted sections.

133. Section 108A(2) requires the responsible local authority for a young person, where the young person's well-being requires it, to take reasonable steps to secure that suitable accommodation (as defined in regulations made under section 109A of the 2014 Act, as inserted by the Act) is available for occupation by the young person during the period of 3 years beginning with the day the young person reaches the age of 18, and in relation to category 3 young persons, during a subsequent period when a duty is owed to the young person under section 110 of the Social Services and Well-being (Wales) Act 2014. This duty applies in relation to a category 1, 2, 5 or 6 young person, and, in the case of a category 1 or 2 young person, the duty continues to apply after the person becomes a category 3 young person .

134. Section 108A(4) requires the responsible local authority for a young person, where the young person's well-being requires it, to take reasonable steps to secure that suitable accommodation is available for the young person to occupy during the period of 12 months beginning with—

- a. the day the authority's duty under section 110 of the Social Services and Well-being (Wales) Act 2014 ends in relation to a category 3 young person,
- b. the day the authority's duty under section 112 of that Act ends in relation to a category 4 young person,

- c. the day the further or higher education, in respect of which support under section 114(3) or (5) of that Act may have been given, ends for a category 5 or former category 5 young person, or
- d. the day the further or higher education, in respect of which support under section 115(4) or 115(6) of that Act may have been given, ends for a category 6 or former category 6 young person.

135. Section 108A(3) sets out the categories of young persons the duty applies to. The duty in section 108A(4) continues to apply after the young person ceases to fall within any of these categories where the young person's well-being requires it.

136. Section 108A(5) provides that accommodation may only be considered as available for a young person's occupation if it is available for occupation by that young person and anyone with whom that young person may be reasonably expected to live .

137. Section 108A(6) provides that where a young person's pursuance of education or training is interrupted, this should be disregarded for the purpose of section 108A(3) and (4), provided that the responsible local authority is satisfied that the young person will resume the programme of training or education as soon as is reasonably practicable.

138. Section 109A(2) provides that regulations may make provision about the meaning of "suitable accommodation" for the purposes of section 108A and section 109 of the Social Services and Well-being (Wales) Act 2014. The regulations may make provision by reference to any matter connected to the accommodation (including (among other things) the suitability of the provider of accommodation; the conditions of the young person's occupation; the nature or standard of the accommodation; and the location of the accommodation) or by reference to the personal characteristics or circumstances of the young person or any person with whom that young person may reasonably be expected to reside.

Section 23: Protocol for handling cases involving care leavers etc.

139. This section amends section 95 of the 2014 Act, which (among other things) places a duty on local authorities to make arrangements to promote co-operation between its officers who exercise social services functions and those who exercise its functions as a local housing authority for the purpose of achieving the objectives set out in section 95(1) of the 2014 Act relating to homelessness.

140. One of the objectives is the effective discharge of a local authority's functions under Part 2 of the 2014 Act (see section 95(1)(d) of the 2014 Act). Section 23(2) of the Act amends section 95(1)(d) of the 2014 Act to provide that, in relation to people who are homeless or at risk of becoming homeless, the objective also includes the effective discharge of the authority's functions under the Social Services and Well-being (Wales) Act 2014.

141. Section 23(3) inserts subsections (1A) and (1B) after section 95(1) of the 2014 Act. Inserted subsection (1A) requires the arrangements required to be made by

subsection (1) to include a protocol for handling cases involving people aged 16 or 17 who are homeless or threatened with homelessness; the accommodation and support needs of care leavers; and the accommodation and support needs of care leavers and people aged 16 or 17 leaving youth detention accommodation, prison or approved premises. Inserted subsection (1B) defines “care leavers” for those purposes.

Section 24: Protocol for handling cases involving persons in particular need of support

142. This section amends section 95 of the 2014 Act to insert subsections (1C) to (1E) into that section. References below to subsections (1C), (1D) and (1E) are references to those inserted subsections.

143. Subsection (1C) requires a local housing authority in Wales to make arrangements to promote co-operation between itself and the persons listed in subsection (1D) which exercise functions in its area as it considers appropriate. The aims of the cooperation arrangements are: to prevent homelessness; that suitable accommodation is available for people who are, or may become, homeless; that satisfactory support is available for people who are, or may become, homeless; the effective case-co-ordination by persons mentioned in subsection (1D) regarding people who are or may become homeless and who may also require additional support; and the effective discharge of the authority’s functions under Part 2 of the 2014 Act.

144. Subsection (1D) sets out the persons with whom the local housing authority is required to promote cooperation. This includes the bodies listed in section 95(5) of the 2014 Act (as amended by section 31 of the Act) and any other public authorities, voluntary organisations or other person whose functions or activities could contribute to achieving the aims of the arrangements.

145. Section 95(1E) requires those arrangements to include a protocol for handling cases involving people who are, or may become, homeless and who also have other needs in addition to their housing needs, including, for example, support or services associated with leaving prison or youth detention accommodation; leaving the regular armed forces of the Crown; misusing drugs or other substances or mental health.

Section 25: Protection of property: prisoners

146. Section 93 of the 2014 Act places a requirement on a local housing authority to take reasonable steps to prevent the loss of, or prevent or mitigate damage to, the personal property of an applicant who is owed a duty under section 66, 68, 75 or 82 of the 2014 Act (as amended by the Act) if no suitable arrangements have been made or are being made to protect the property and it believes there is a danger that the property will be lost or damaged by reason of the applicant’s inability to protect it or deal with it. A local housing authority continues to be subject to this duty even if the duties under section 66, 68, 75 or 82 come to an end.

147. This section amends section 93 of the 2014 Act to provide that the duty in section 93 applies to individuals while in custody even though the individual is not entitled to help under section 75 of the 2014 Act (as inserted by the Act) because the individual is in custody and has no reasonable prospect of release within six months (see section 75(7) inserted by this Act).

Section 26: Duty to provide information, advice and assistance: detained persons

148. This section amends section 60 of the 2014 Act.

149. Section 26(a) amends section 60(1) to clarify that the duty on a local housing authority to secure the provision of a service providing people with advice, information and assistance applies to people who are detained in the authority's area, or who have a local connection with the area (but are detained outside the area).

150. Section 26(b) amends section 60(4)(a) to provide that the service referred to in section 60(1) is designed to meet the needs of people in prison, in addition to those people leaving prison.

Section 27: Definition of "abuse"

151. This section substitutes the definition of "abuse" in section 58 of the 2014 Act. As a result of the amendment, "abuse" means "domestic abuse" (within the meaning given by section 1 of the Domestic Abuse Act 2021) or any other kind of abuse that may give rise to a risk of harm, including, for example, exploitation (within the meaning of the Modern Slavery Act 2015) and harassment or stalking (within the meaning of the Protection from Harassment Act 1997).

Section 28: Duty to seek the views of homeless persons in exercise of homelessness functions

152. This section amends sections 52, 60 and 98 of the 2014 Act.

153. Local housing authorities are required by section 50 of the 2014 Act to develop and adopt a strategy to address homelessness. Section 52 of the 2014 Act makes provision about the objectives and content of those homelessness strategies and about consultation requirements. Section 28(2) of the Act amends section 52(8) of the 2014 Act to include people in the authority's area who are, or have been, homeless or threatened with homelessness within the list of people and bodies that the local housing authority must consult with (if it considers appropriate) before adopting or changing its homelessness strategy.

154. Section 60 of the 2014 Act requires local housing authorities to arrange the provision of free information, advice, and assistance in accessing help to people in their area or those who have a local connection with the area on matters linked to homelessness. The local housing authorities must work with other public authorities, voluntary organisations and others to ensure that the service is designed to meet the needs of those who are at particular risk of homelessness.

Section 28(3) amends section 60(4) of the 2014 Act so that local housing authorities must also work with people in the authority's area who are, or have been, homeless or threatened with homelessness for that purpose.

155. Section 98 of the 2014 Act relates to guidance given by the Welsh Ministers under Part 2 of the 2014 Act and requires local housing authorities to have regard to such guidance when they exercise their functions related to homelessness.

156. Section 28(4) inserts section 98(5) into the 2014 Act which requires the Welsh Ministers to consult with such public or local authorities, voluntary organisations, and people in Wales who are, or have been, homeless or threatened with homelessness, as well as any other persons, as they consider appropriate, before giving, changing or withdrawing guidance under Part 2 of the 2014 Act.

Section 29: Suitability of accommodation

157. This section amends section 59 of the 2014 Act, which requires a local housing authority to have regard to the legislation listed in subsection (1) of section 59 when determining whether accommodation is suitable for a person. Section 29(b) amends the list in section 59(1) of the 2014 Act to include Part 4 of the Renting Homes (Wales) Act 2016 (condition of dwelling).

158. Section 29(a) makes an additional amendment to section 59 of the 2014 Act to provide that the references to legislation in that section include any provision made in, under, or by virtue of the enactments listed in section 59(1) of the 2014 Act.

159. The effect of the amendment is that a local housing authority must have regard to Part 4 of the Renting Homes (Wales) Act 2016, and any legislation made under or by virtue of it, when determining whether accommodation is suitable for a person under section 59 of the 2014 Act.

Section 30: Reports on use and condition of interim accommodation

160. This section inserts section 97A (reports on use and condition of interim accommodation) into the 2014 Act.

161. Section 97A(1) requires the Welsh Ministers to prepare a report on the use and condition of interim accommodation secured by local housing authorities in Wales under sections 68 and 75 of the 2014 Act (as those provisions have been amended by the Act). This report must be laid before Senedd Cymru and published by the Welsh Ministers.

162. Under section 97A(2), local housing authorities must provide the Welsh Ministers with such information as they may require for the purposes of that report. For example, the Welsh Ministers may need information about stock levels, placements within temporary accommodation or conditions of stock to complete the report.

163. Under section 97A(3), the first report must be laid and published on or before 31 December 2030. Thereafter, section 97A(4) requires the Welsh Ministers to lay and publish a subsequent report every five years following the publication of the last report.

Section 31: Co-operation

164. This section amends sections 95 and 142 of the 2014 Act. Under section 95(2) of the 2014 Act, if a local housing authority requests co-operation from any of the bodies listed in section 95(5) of that Act in the exercise of the authority's functions under Part 2 of that Act, the body has a duty to comply with the request unless doing so would have an adverse effect on the exercise of its functions or would be incompatible with its duties. Those bodies are also required (by section 95(3) of the 2014 Act) to comply with requests by a local housing authority for information that it requires in the exercise of its functions under Part 2 of the 2014 Act.

165. Section 31(2) of the Act replaces subsections (5) to (8) of section 95 of the 2014 Act to expand the list of bodies that can be required to cooperate with, and provide information to, a local housing authority. The expanded list of bodies is set out in inserted subsection (5). References below to subsections (5), (6), (7) and (8) are references to those inserted subsections.

166. Subsection (6) provides the Welsh Ministers with a regulation-making power to amend that list of bodies by removing, adding or changing a reference to a person, or a description of a person.

167. Subsection (7) enables those regulations to remove a reference to a reserved authority, or a description of a person that includes a reserved authority from the list in subsection (5). It also provides that regulations adding additional reserved authorities to that list may only be made with the consent of the Secretary of State. In addition, subsection (7) provides that regulations that change a reference to a reserved authority, or a description of a person that includes a reserved authority, in that list in a way that modifies its functions, may only be made with the consent of the Secretary of State, or in the case of an authority that is a Minister of the Crown, after consulting with the Secretary of State about the change.

168. Subsection (8) enables regulations made under subsection (6)(b) or (c) to describe a person by reference to the exercise of discretion by another person, and to specify cases or circumstances in which the reference to a person, or description of a person, applies.

169. The amendment made by section 31(3) to section 142(3)(b)(ii) of the 2014 Act provides that the regulations are subject to the Senedd approval procedure.

Section 32: Co-operation between social landlords and local housing authorities

170. This section inserts sections 96A (co-operation between social landlords and local housing authorities) and 96B (directions to require compliance with requests under section 96A) into the 2014 Act. References below to sections 96A and 96B are references to those inserted sections.
171. Section 96A enables local housing authorities to request a social landlord which holds accommodation in the local authority's area for housing purposes to make an offer of suitable accommodation to an applicant owed a duty under section 75 of the 2014 Act (as amended by this Act). Social landlords are defined in section 96A(2) as registered social landlords and private registered providers of social housing (as defined in section 99 of the 2014 Act (as amended by the Act)).
172. Section 96A(3) requires local housing authorities, before making such a request, to consider the availability of suitable accommodation that they hold in their area (if any).
173. Section 96A(4) requires social landlords to comply with a request from a local housing authority within a reasonable period, unless the social landlord has a good reason not to.
174. Section 96A(5) places a duty on social landlords which provide accommodation in a local housing authority's area to comply with any reasonable request for information that the local housing authority may make in relation to that accommodation and in connection with the authority's functions under section 96A.
175. Section 96A(6) requires the Welsh Ministers to give guidance on what constitutes a good reason for refusing a request, what constitutes a reasonable period, and what constitutes a reasonable request for the purposes of section 96A. Social landlords must have regard to any such guidance (see section 96A(8)).
176. Under section 96A(7), before giving such guidance, the Welsh Ministers must consult such associations representing local authorities in Wales, associations representing social landlords, and other persons as they think appropriate.
177. Section 96B makes provision in relation to disputes between a social landlord and a local housing authority that relate to whether a social landlord had a good reason for failing to comply with a request within a reasonable period, and a failure by a social landlord to respond to a request within a reasonable period.
178. Under section 96B(1) to (3), a local housing authority can refer a matter to the Welsh Ministers where a social landlord has not complied with a request within a reasonable period and, having regard to any explanation provided by the social landlord, the local housing authority does not consider the social landlord has a good reason for failing to comply with the request.

179. A local housing authority can also refer a matter to the Welsh Ministers where a social landlord has not responded to a request within a reasonable period.

180. When the Welsh Ministers receive such a referral from a local housing authority, they must notify the social landlord of the referral and the time period for making representations in relation to it (see section 94B(4)).

181. Section 96B(5) gives the Welsh Ministers a power to direct the social landlord to comply with the request within a specified time period if, after considering the referral and any representations made by the social landlord, the Welsh Ministers consider that the social landlord does not have a good reason for not complying with the request or did not respond to such a request. Section 96B(6) requires a social landlord to comply with a direction given to it under subsection (5).

182. Section 96B(7) requires any such direction to be in writing and confers powers on the Welsh Ministers to vary or revoke a direction by later direction. It further provides that a direction under subsection (5) is enforceable by mandatory order on application by, or on behalf of, the Welsh Ministers or the local housing authority that made the referral.

Section 33: Viewing accommodation

183. Sections 67(4) and 76(3) of the 2014 Act allow a local housing authority to end a duty owed to an applicant under sections 66 and 75 of that Act (as amended by the Act), respectively, when, following receipt of a written notification of the possible consequences of a refusal, an applicant refuses an offer of suitable accommodation.

184. Those provisions are not amended by the Act (and remain in place), but section 96C (inserted by section 33) places an additional requirement on local housing authorities, requiring them to take reasonable steps to provide the applicant with an opportunity to view the accommodation being offered (either in person or otherwise) before deciding whether to accept or decline the offer.

PART 2 - SOCIAL HOUSING ALLOCATION

Section 34: Ineligibility for allocation of housing as a result of unacceptable behaviour

185. Section 34 amends section 160A(7) of the 1996 Act. Section 160A(7) allows a local housing authority in Wales to treat a person as ineligible for an allocation of social housing if the person, or a member of the person's household, has been guilty of unacceptable behaviour serious enough to make the person or a member of the person's household unsuitable to be a tenant and, that person is still considered to be unsuitable as a tenant by reason of that behaviour when the person's application is considered. The amendment made by section 34 of the Act provides that when deciding whether to treat a person as ineligible for allocation by reason of unacceptable behaviour, the local housing authority in Wales must take into account, in particular, the likelihood of that unacceptable behaviour reoccurring. This could include, for example, consideration of steps

taken since the behaviour occurred which suggest reduced risk of the behaviour occurring again.

Section 35: No preference for persons who try to manipulate the housing system

186. This section amends section 167 of the 1996 Act which requires local housing authorities in Wales to have a scheme and a procedure for allocating housing accommodation which they must comply with when they allocate housing. This section also inserts new section 167A.

187. Under section 167 of the 1996 Act, a local housing authority's allocation scheme must ensure reasonable preference is given to the categories of people listed in section 167(2), subject to the limited exceptions in subsections (2ZA) and (2B). Section 35(2) amends section 167 of the 1996 Act. It inserts subsections (2DA) and (2DB). The effect of the amendments made by section 35(2) of the Act is that local housing authorities in Wales are not required to give reasonable preference to a person who is homeless or owed a duty under section 66 or 75 of the 2014 Act (as those provisions have been amended by the Act), if the local housing authority is satisfied the person is trying to manipulate the housing system (see section 167A of the 1996 Act as inserted by section 35(3) for what trying to manipulate the housing system means). However, the local housing authority in Wales is still required to give any reasonable preference that a person may be entitled to under the other reasonable preference categories.

188. Section 35(2) also amends section 167(4A)(b) of the 1996 Act to require a local housing authority's allocation scheme to provide that, where the authority decides that preference under subsection (2)(a) or (b) should not be given to a person on the basis that the authority is satisfied that the person is trying to manipulate the housing system, the authority must notify the person in writing of the decision and the grounds for the decision. The person also has a right to request a review of that decision.

189. Section 35(3) inserts section 167A (meaning of trying to manipulate the housing system) into the 1996 Act. It sets out the circumstances in which a person is considered to be trying to manipulate the housing system for the purposes of allocation of accommodation under section 167(2DB) of the 1996 Act (as inserted by section 35(2) of the Act).

190. There are two ways a person will be trying to manipulate the housing system for the purposes of section 167(2DB). The first is set out in section 167A(2) of the 1996 Act. It provides that a person ("P") is trying to manipulate the housing system if P is homeless or owed duties under section 66 or 75 of the 2014 Act (as amended by the Act) because P deliberately did, or failed to do, something, which resulted in P ceasing to occupy accommodation that was available to P and it would have been reasonable for P to continue occupy the accommodation, if—

- a. the reason P did (or did not do) that thing was to enable P to be entitled to help under Chapter 2 of Part 2 of the 2014 Act or to improve the

likelihood of P being allocated accommodation under Part 6 of the 1996 Act, or

- b. before doing (or not doing) that thing, P received information, advice or other support that was sufficient for the purpose of allowing P to continue occupying that accommodation.

191. However, where P acted (or failed to act) in good faith in circumstances where P were unaware of a relevant fact, that act (or omission) will not be treated as deliberate.

192. The second way a person will be trying to manipulate the housing system for the purposes of section 167(2DB) is set out in section 167A(4) of the 1996 Act. Under that section, a person (“P”) is trying to manipulate the housing system if—

- a. P is homeless or owed duties under section 66 or 75 of the 2014 Act (as amended by the Act) because P entered into an arrangement under which P was required to vacate accommodation that P could otherwise reasonably have continued to occupy,
- b. the purpose of the arrangement was to enable P to become entitled to help under Chapter 2 of Part 2 of the 2014 Act or to improve the likelihood of their being allocated accommodation under Part 6 of the 1996 Act, and
- c. there is no other good reason why P became homeless.

Section 36: Preference for young people leaving care

193. This section makes further amendments to section 167 of the 1996 Act, which makes provision about the housing allocation schemes of local housing authorities in Wales.

194. Section 36 amends section 167(2) of the 1996 Act by inserting paragraph (ba), which adds a new group of people who must be given reasonable preference under a local housing authority’s housing allocation scheme. That group is people in relation to whom responsible local authorities are required to take reasonable steps to secure that suitable accommodation is available for occupation under section 108A of the Social Services and Well-being (Wales) Act 2014 (inserted by section 22 of the Act).

Section 37: Housing registers

195. Section 37 inserts sections 160B (offers of housing accommodation held by registered social landlords and private registered providers of social housing: Wales), 160C (common housing registers: Wales), 160D (regulations about common housing registers) and 160E (accessible housing registers) into the 1996 Act. References below to sections 160B, 160C, 160D and 160E are references to those inserted sections.

196. Section 160B imposes duties on registered social landlords and private registered providers of social housing in Wales in relation to the allocation of

housing accommodation under nomination arrangements with local housing authorities in Wales.

197. Section 160B(1) provides that the duty in section 160B(2) applies only in relation to housing accommodation offered by a registered social landlord or a private registered provider of social housing under arrangements requiring that accommodation (or a specified amount of it) to be made available to a person nominated by a local housing authority in Wales. The term “arrangements” is defined in subsection (4) as arrangements made in connection with the allocation of housing accommodation under Part 6 of the 1996 Act and includes both legally enforceable arrangements and informal arrangements.

198. Section 160B(2) imposes a duty on registered social landlords and private registered providers of social housing to offer accommodation only to persons who are included on the common housing register for the local housing authority area in Wales in which the accommodation is located.

199. Section 160B(3) provides the Welsh Ministers with a regulation-making power to specify circumstances in which the duty in subsection (2) does not apply. These regulations are subject to the Senedd approval procedure.

200. Section 160C requires local housing authorities in Wales to establish and maintain a common housing register, which is a register of persons to whom housing accommodation in their area may be allocated. This register must include all persons who apply to the local housing authority for accommodation, provided they are not ineligible for an allocation of accommodation.

201. Section 160C(3) permits a local housing authority to include a person on the common housing register without the person having applied for housing accommodation if the authority decides they are eligible for an allocation.

202. Section 160D(1) requires the Welsh Ministers to make provision, in regulations, for and in connection with common housing registers in Wales.

203. Section 160D(2)(a) requires the regulations to include provision enabling a person with an entry in a register to access information relating to that entry and the allocation of housing under Part 6 of the 1996 Act. Paragraph (b) requires the regulations to include provision requiring the publication of general information about common housing registers and their operation in the allocation of housing in each local housing authority area in Wales.

204. Section 160D(3) sets out examples of other provisions the regulations may make. These include provision about the amendment and removal of entries in a register, the giving of notices in connection with entries on the register, and the information that may or must be included in a register. The regulations may also make provision requiring or authorising the disclosure of information contained in a register to a specified person, about the creation, collection, collation and publication of information relating to the register or its operation in the allocation of housing and may confer functions on local housing authorities in Wales or on

the Welsh Ministers. These regulations are subject to the Senedd approval procedure.

205. Section 160E(1) places a duty on local housing authorities in Wales to establish and maintain an accessible housing register, which must include all housing accommodation in their area that is available or may be available in the future for an allocation under Part 6 of the 1996 Act, that has features which may assist a disabled person, such as level access entrances, above ground floor with wheelchair accessible lifts, shallow ramps and level access wet rooms.

206. Section 160E(2) requires the Welsh Ministers to make provision, in regulations, for and in connection with accessible housing registers.

207. Section 160E(3) requires the regulations to include provision requiring the publication of general information about accessible housing registers and their operation in the allocation of housing in each local housing authority area in Wales.

208. Section 160E(4) provides examples of other matters that regulations may make provision in relation to. This includes provision about the amendment and removal of entries in a register, about the giving of notices in connection with entries in the register, and about the information that may or must be included in a register. The regulations may also make provision requiring the disclosure of information contained in a register, about the creation, collection, collation and publication of information relating to the register or its operation in the allocation of housing and conferring functions on local housing authorities in Wales or on the Welsh Ministers. These regulations are subject to the Senedd approval procedure.

209. Section 160E(5) places a duty on registered social landlords and private registered providers of social housing which hold housing accommodation in the area of a local housing authority in Wales requiring them to comply with any reasonable request made to them by the local housing authority in connection with the exercise of the authority's functions under section 160E.

PART 3 - MISCELLANEOUS AND GENERAL

Section 38: Guidance to local housing authorities on rent guarantees

210. Section 38 places a duty on the Welsh Ministers to give guidance to local housing authorities relating to rent guarantee arrangements. Before giving any such guidance, the Welsh Ministers must consult local housing authorities and other persons they think appropriate. The guidance must be published.

Section 39: Review of the operation and effect of changes made by this Act

211. Section 39 places a duty on the Welsh Ministers to carry out a review of the operation and effect of the changes made by the Act to the 2014 Act, the 1996 Act and the Social Services and Well-being (Wales) Act 2014.

212. Section 39(2) requires the Welsh Ministers to consult with such public or local authorities, voluntary organisations, people who are or who have been homeless or threatened with homelessness in Wales or other persons as they consider appropriate in carrying out the review.

213. Section 39(3) requires the Welsh Ministers to publish a report on the operation and effect of section 94A of the 2014 Act (duty of a specified person to ask and act). A copy of that report must be laid before Senedd Cymru within two years of the day on which the 'ask and act' duty comes fully into force.

214. Section 39(4) requires the Welsh Ministers to publish the report of their review of the operation and effect of the other changes made by this Act and lay that report before Senedd Cymru within four years of the day on which this Act as a whole comes fully into force.

215. Section 39(5) enables the Welsh Ministers to review the operation and effect of a change made by the Act at a time when they consider the provision that makes the change to be substantially in force.

Section 40: Interpretation

216. This section defines references to the Housing (Wales) Act 2014 and the Housing Act 1996 for the purposes of the Act.

Section 41: Minor and consequential provision

217. This section introduces the Schedule, which makes minor and consequential amendments to the following Acts:

- Housing Act 1996;
- Social Services and Well-being (Wales) Act 2014;
- Housing (Wales) Act 2014;
- Renting Homes (Wales) Act 2016.

Section 42: Power to make consequential and transitional provision etc.

218. This section confers a power on the Welsh Ministers to make regulations making incidental, supplementary, consequential, transitional or saving provisions in connection with the provisions of the Act.

219. Those regulations may amend, modify, repeal or revoke any enactment (including any provision of the Act). Regulations made under this power are subject to the Senedd approval procedure if they amend, appeal or otherwise modify primary legislation (a provision of an Act of Parliament or an Act or Measure of Senedd Cymru); otherwise, they are subject to the Senedd annulment procedure.

Section 43: Coming into force

220. This section sets out how the Act will come into force. Sections 38, 39, 40, 42, 43, 44 and 45 will come into force on the day after the day this Act receives Royal Assent. The other provisions will come into force on a day (or days) appointed by the Welsh Ministers by order. Such an order may make transitional or saving provision in connection with the coming into force of a provision and may appoint different days for different purposes or different areas.

221. Section 43(4) provides that section 35 (provision about deliberate manipulation) must not be commenced earlier than section 10, which removes the intentional homelessness test.

Section 44: Progress reports on bringing the Act into force

222. Section 44 requires the Welsh Ministers to prepare and lay before the Senedd a report on progress towards full commencement of the Act as soon as reasonably practicable after 31 December 2028, 31 December 2029, and biennially thereafter, if the Act is not fully commenced on those dates.

223. The report must set out the progress made and further steps to be taken by the Welsh Ministers or any other person to bring the Act fully into force.

Section 45: Short title

224. Section 45 sets out the short title of the Act, by which it may be known and referred. Either the Welsh or the English language title of the Act may be used, including as a citation in other enactments.

SCHEDULE

MINOR AND CONSEQUENTIAL PROVISION

225. The Schedule makes minor and consequential amendments to the 1996 Act, the 2014 Act, the Social Services and Well-being (Wales) Act 2014 and the Renting Homes (Wales) Act 2016.

226. Paragraph 1 makes amendments to Part 6 of the 1996 Act (allocation of housing accommodation). Paragraph 1(2) to (5) amends sections 160, 160A, 167 and 169 of the 1996 Act to clarify that, as a result of the Transfer of Functions Order 1999 and Schedule 11 to the Government of Wales Act 2006, certain functions and powers conferred on the Secretary of State are now functions of the Welsh Ministers in relation to Wales.

227. Paragraph 1(6) amends section 172 of the 1996 Act to reflect that certain regulation-making powers in that Act are exercisable by the Welsh Ministers and that those regulations must be made by statutory instrument.

228. Paragraph 1(6) also inserts subsections (2A) and (3A) into section 172 of the 1996 Act which makes provision about the Senedd procedure that applies to

regulations made under Part 6 of that Act. Inserted subsection (2A) provides that regulations made under section 160B(3) (circumstances in which the duty in section 160B(2) of the 1996 Act does not apply), section 160D(1) (common housing register), section 160E(2) (accessible housing register) and section 167(3) (regulations amending provisions about priorities in allocating housing accommodation in Wales) of the 1996 Act are subject to the Senedd approval procedure. Inserted subsection (3A) provides any other regulations made by the Welsh Ministers under Part 6 of the 1996 Act are subject to the Senedd annulment procedure.

229.Paragraph 2 amends the table in Schedule 2 to the Social Services and Well-being (Wales) Act 2014, which contains a list of enactments in which the social services functions of local authorities are set out. The amendments reflect the insertion of sections 94A and 94B into the 2014 Act by section 20 of the Act, to the extent that the duty in section 94A is imposed on social services authorities, and the amendments to section 95 of the 2014 Act so far as it relates to social services functions.

230.Paragraph 3 makes amendments to the 2014 Act mainly in consequence of the repeal of sections 70, 73, 77 and 78 of that Act, but also in consequence of the other amendments made to the Act .

231.Paragraph 4 amends Schedule 2 to the Renting Homes (Wales) Act 2016 to repeal the reference to section 73 of 2014 Act. This reflects the repeal of section 73 of the 2014 Act by the Act.

RECORD OF PROCEEDINGS IN SENEDD CYMRU

The following table sets out the dates for each stage of the Act's passage through the Senedd. The Record of Proceedings and further information on the passage of this Act can be found on the Senedd website at:

Stage	Date
Introduced	19 May 2025
Stage 1 - Debate	4 November 2025
Stage 2 Scrutiny Committee – consideration of amendments	11 December 2025
Stage 3 Plenary - consideration of amendments	3 February 2026
Stage 4 - Approved by the Senedd	10 February 2026
Royal Assent	1 April 2026

Annex 2

Index of Standing Order requirements

Table 1

Standing order	Section	pages/ paragraphs
26.6(i)	Statement the provisions of the Bill would be within the legislative competence of the Senedd	Member's declaration Page 1
26.6(ii)	Set out the policy objectives of the Bill	Part 1, Chapter 3 - Purpose and intended effect of the legislation Pages 5 - 37
26.6(iii)	Set out whether alternative ways of achieving the policy objectives were considered and, if so, why the approach taken in the Bill was adopted	Part 2, Chapter 6, 7 and 8 – Regulatory Impact Assessment Pages 73- 175
26.6(iv)	Set out the consultation, if any, which was undertaken on: <ul style="list-style-type: none"> (a) the policy objectives of the Bill and the ways of meeting them; (b) the detail of the Bill, and (c) a draft Bill, either in full or in part (and if in part, which parts) 	Part 1, Chapter 4 – Consultation Pages 38 - 61 Paragraphs 4 – 12 for a summary of the work of the Expert Review Panel. Paragraphs 13 -16 for a summary of the White Paper consultation Paragraphs 17 – 23 for a summary of the White Paper

Standing order	Section	pages/ paragraphs
		<p>consultation responses.</p> <p>Paragraphs 24 – 114 for a summary of changes made as a result of consultation feedback.</p> <p>Paragraph 115 on post-consultation engagement.</p> <p>Paragraph 116 on the Expert Review Panel post consultation engagement.</p> <p>Paragraphs 117 - 118 on the collaboration to produce the Cost-Benefit Analysis.</p> <p>Paragraph 119 on engagement with Local Housing Authorities.</p> <p>Paragraph 120 on engagement with Registered Social Landlords.</p>

Standing order	Section	pages/ paragraphs
		<p>Paragraph 121 on engagement with Social Services.</p> <p>Paragraph 122 on engagement with the Youth Justice Board.</p> <p>Paragraph 123 on engagement with the Welsh NHS.</p> <p>Paragraph 124 on engagement with the Education Unions in Wales.</p> <p>Paragraph 125 - 127 on engagement with His Majesty's Prison and Probation Services (HMPPS).</p> <p>Paragraph 128 on engagement with the third sector.</p> <p>Paragraph 129 on engagement</p>

Standing order		Section	pages/ paragraphs
			with reserved authorities.
26.6(v)	Set out a summary of the outcome of that consultation, including how and why any draft Bill has been amended	Part 1, Chapter 4 – Consultation	Pages 38 – 61 for consultations of relevance to the Bill.
26.6(vi)	If the Bill, or part of the Bill, was not previously published as a draft, state the reasons for that decision	Part 1, Chapter 4 – Consultation	Reasoning set out in paragraph 130.
26.6(vii)	Summarise objectively what each of the provisions of the Bill is intended to do (to the extent that it requires explanation or comment) and give other information necessary to explain the effect of the Bill	Annex 1 – Explanatory Notes	Pages 194 – 226.
26.6(viii)	<p>Set out the best estimates of:</p> <p>(a) the gross administrative, compliance and other costs to which the provisions of the Bill would give rise;</p> <p>(b) the administrative savings arising from the Bill;</p> <p>(c) net administrative costs of the Bill's provisions;</p> <p>(d) the timescales over which such costs and savings would be expected to arise; and</p> <p>(e) on whom the costs would fall</p>	Part 2, chapters 6 & 8 – Regulatory Impact Assessment and Costs & Benefits	<p>Pages 74 - 175 Regulatory Impact Assessment summary Chapter 8 - Options, including costs and benefits. Page 83</p> <p>Pages 176 – 178 Chapter 9 Affordability Assessment</p>

Standing order	Section		pages/ paragraphs
			Pages 179 – 181 Chapter 10 Competition Assessment
26.6(ix)	Any environmental and social benefits and dis-benefits arising from the Bill that cannot be quantified financially	Part 2, Chapter 11 – Integrated Impact Assessment Summary	Pages 182 - 190
26.6(x)	<p>Where the Bill contains any provision conferring power to make subordinate legislation, set out, in relation to each such provision:</p> <p style="padding-left: 40px;">(a) the person upon whom, or the body upon which, the power is conferred and the form in which the power is to be exercised;</p> <p style="padding-left: 40px;">(b) why it is considered appropriate to delegate the power; and</p> <p style="padding-left: 40px;">(c) the Senedd procedure (if any) to which the subordinate legislation made or to be made in the</p>	Part 1, Chapter 5 - Power to make subordinate legislation.	Pages 62 - 73

Standing order	Section	pages/ paragraphs
	exercise of the power is to be subject, and why it was considered appropriate to make it subject to that procedure (and not to make it subject to any other procedure);	
26.6(xi)	Where the Bill contains any provision charging expenditure on the Welsh Consolidated Fund, incorporate a report of the Auditor General setting out his or her views on whether the charge is appropriate	The requirement of Standing Order 26.6(xi) does not apply to this Bill.
26.6(xii)	Set out the potential impact (if any) on the justice system in England and Wales of the provisions of the Bill (a “justice impact assessment”), in accordance with section 110A of the Act.	Part 2, Chapter 11 – Integrated Impact Assessment.
26.6B	Where provisions of the Bill are derived from existing primary legislation, whether for the purposes of amendment or consolidation, the Explanatory Memorandum must be accompanied by a table of derivations that explain clearly how the Bill relates to the existing legal framework.	Annex 3 – Table of Derivations
26.6C	Where the Bill proposes to significantly amend existing primary legislation, the Explanatory Memorandum must be accompanied by a schedule setting out the wording of existing legislation amended by the Bill and setting out clearly how that wording is amended by the Bill.	Annex 4 – Schedule of Amendments.

ANNEX 3: Table of derivations

The following table is intended to provide information on the derivation of the provisions of the Homelessness and Social Housing Allocation (Wales) Bill (“the Bill”). The table does not provide definitive or exhaustive guidance and should be read in conjunction with the Bill and with the Explanatory Notes. While care has been taken to ensure that the document is as accurate as reasonably practicable, it does not purport to be, and should not be relied on as, authoritative.

KEY TO ABBREVIATIONS

HWA 2014	Housing (Wales) Act 2014
HA 1996	Housing Act 1996
SSWBA 2014	Social Services and Well-being (Wales) Act 2014
RHWA 2016	Renting Homes (Wales) Act 2016

SECTION/ PARAGRAPH	CORRESPONDING REFERENCE IN EXISTING LEGISLATION	SUBSTANTIVE CHANGE
Part 1: Homelessness		
1	Section 55 of the HWA 2014.	Yes. Section 1 amends the meaning of “threatened with homelessness” for the purposes of Part 2 of the HWA 2014 so that a person is considered to be threatened with homelessness if they have received written notice requiring them to give up occupation of their accommodation, an application has been made to the High Court or county court for possession of their accommodation or if it is likely that the person will become homeless within six months.
2	Sections 65 and 66 of the HWA 2014.	Yes. Section omits section 65 of the HWA 2014 and inserts new provisions into section 66. Under section 66 (as amended), where a local housing authority is satisfied that an applicant is threatened with homelessness and is eligible for help, the authority must take reasonable steps that are likely to ensure that suitable accommodation remains available for the applicant.

3	Sections 62 and 63 of the HWA 2014.	Yes. Section 3 makes amendments to the duty to assess an applicant's case (in section 62) so that a local housing authority is required to assess a wider range of matters, including assessing the support the applicant (or a member of their household) may need to overcome any barrier they might face to living independently, and making inquiries into relevant to their assessment regarding the personal characteristics and circumstances of the applicant (or a member of their household) and in relation to communication with the applicant to make sure it is accessible. It also expands the definition of an "applicant" for sections 85, 86 and 88 (that relate to decision reviews and county court appeals) to include anyone who has asked a local housing authority for accommodation or assistance to retain or secure accommodation, even where the authority decides not to assess their case. In addition, section 3 also amends the duty to notify an applicant of the outcome of assessment (section 63) to include the additional matters that have to be assessed under section 62 as amended and a decision by the local authority not to carry out an assessment.
4	New. Section 4 inserts new section 63A and 63B into the HWA 2014- Prevention, Support and Accommodation Plans.	Yes. This introduces a new duty on local housing authorities to complete and keep under review Prevention, Support and Accommodation Plans.
5	Sections 84,85, 86 and 88 of the HWA 2014.	Yes. This section introduces new rights of review in relation to a decisions not to carry out an assessment under section 62, an assessment of need, an assessment of support needs and support required to retain accommodation or to overcome any barrier in living independently, and new rights of review in relation to the Prevention, Support and Accommodation Plan and decisions that a duty in new section 76A is not owed or has ended. It also extends the time period for rights of review in relation to the suitability of accommodation and requires local housing authorities to consider all relevant grounds when considering an applicant's request for a review. Section 5 also amends

		section 88 to extend the right of appeal to the courts to reflect the expanded list of matters which can be reviewed under section 85.
6	This section removes sections 73 and 74 and replaces section 75 of the HWA 2014. It also amends section 142 (orders and regulations) of the HWA 2014.	Yes. Section 6 removes sections 73 and 74 (duty to help secure accommodation for homeless applicants and the circumstances when that duty ends) substitutes a new section 75 of the HWA 2014 which sets out the circumstances in which a local housing authority must secure that suitable accommodation is available for occupation by an applicant. It provides exceptions when the duty in section 75 does not apply i.e. where there is no local connection to Wales (unless the applicant is at risk of abuse), or where the applicant is a prisoner if there is no reasonable prospect of release within six months. The section also provides the Welsh Ministers with the power to make Regulations to prescribe other categories of persons to which the local connection test does not apply.
7	Section 76 of the HWA 2014.	Yes. Broadly, this section extends the circumstances in which local housing authorities can discharge (end) the main homelessness duty in new section 75.
8	Sections 68 and 69 of the HWA 2014.	Yes. This section amends when the section 68 duty is owed to include those who are not owed the final duty in section 75 because they do not meet the new local connection to Wales test (introduced by new section 75). It also amends section 69 which provides for when the section 68 duty comes to an end.
9	Sections 70, 71 and 72 of the HWA 2014 are removed.	Yes. Section 9 abolishes the priority need test.
10	Sections 77 and 78 of the HWA 2014 are removed.	Yes. Section 10 abolishes the intentionality test.
11-16	Amendments are made to sections 80 and 81. New section 81A is inserted and amendments are made to sections 82, 83, 84	Yes. These sections make changes relating to local connection, including in relation to local connection referrals, the meaning of local connection, exemptions from referral and amendments to the duties owed on referral.

	and 142 of the HWA 2014. Amendments also made to section 201A of the HA 1996.	
17	New. Section 17 inserts new section 76A and 76B in the HWA 2014- Help to retain suitable accommodation in exercise of homelessness functions. Amendments also made to sections 79 and 84 of the HWA 2014 to reflect the duty in new section 76A(2).	Yes. Section 17 introduces a new duty (in new section 76A) on local housing authorities to provide help for applicants (who the local housing authority consider is at risk of becoming homeless or threatened with homelessness unless help is provided) to retain suitable accommodation that has been secured under homelessness functions. This includes a discretionary power for local housing authorities to continue to provide assistance after the duty has ended in certain circumstances. New section 76B sets out the circumstances in which the duty in new section 76A(2) ends.
18	New. Section 18 inserts new section 76C in the HWA 2014 – Duty to keep in touch with certain applicants.	Yes. Section 18 introduces a new duty on local housing authorities to take reasonable steps to contact former applicants who have their duty in section 75 ended in certain circumstances.
19	Section 79 of the HWA 2014.	Yes. Section 19 amends section 79 to provide additional circumstances in which homelessness duties can be ended where an applicant engages in violent or threatening behaviour, seriously damages property or there is repeated non-contact.
20	New. Section 20 inserts new sections 94A and 94B and also amends sections 98 and 142 of the HWA 2014.	Yes. This section introduces new duties on specified persons to “ask and act” where they consider an individual in Wales, in relation to whom they exercise functions, is or may be homeless or threatened with homelessness. It includes a regulation making power for the Welsh Ministers to amend the list of persons the duty applies to, including adding or modifying duties for reserved bodies with the consent of, or following consultation with, the relevant Secretary of State. This section also amends section 98 to require the bodies subject to this duty to have regard to guidance given by the Welsh Ministers.

21	Section 213B of the HA 1996.	Yes. This section amends the duty to refer in England so that bodies in England subject to the duty can refer a person to a local housing authority in Wales as well as in England and to ensure that a referral to a local housing authority in Wales will be treated as an application for assistance under section 62.
22	New. Section 22 inserts new sections 108A and 109A into the SSWBA 2014- Duty to ensure that suitable accommodation is available for care leavers and meaning of suitable accommodation.	Yes. Section 22 introduces new duties on social services authorities to take reasonable steps to ensure that suitable accommodation is available for certain care leavers for certain periods. It also removes the existing regulation making power in section 109 of the SSWBA 2014 and replaces it with new power in section 109A to make provision for meaning of “suitable accommodation” for the purpose of the sections 108A and 109.
23	Section 95 of the HWA 2014.	Yes. Section 23 introduces a new statutory duty on a local authority to establish a protocol for handling cases involving young persons, care leavers, and young persons and care leavers leaving youth detention accommodation, prison, or approved premises as part of its arrangements for promoting cooperation between the officers of the authority who exercise its social services functions and those who exercise its functions as the local housing authority.
24	Section 95 of the HWA 2014.	Yes. Section 24 requires local housing authorities to make arrangements to promote cooperation between themselves and certain other public authorities, voluntary organisations and other bodies with a view to achieving specified objectives related to homelessness prevention. The arrangements must include protocols for cases involving certain vulnerable persons.
25	Section 93 of the HWA 2014.	N/A
26	Section 60 of the HWA 2014.	N/A

27	Substitutes section 58 of the HWA 2014.	Yes. This section provides a wider definition of “abuse” so as to incorporate domestic abuse (as defined under section 1 of the Domestic Abuse Act 2021) and any other kind of abuse that may give rise to a risk of harm, for example, exploitation (within the meaning given by section 3 of the Modern Slavery Act 2015), harassment and stalking (within the meaning of those expressions in the Protection from Harassment Act 1997).
28	Sections 52, 60 and 98 of the HWA 2014.	Yes. Section 28 requires local housing authorities, in developing their local homelessness strategies and advice services, to consult persons who are or who have been homeless or threatened with homelessness in their area. Section 28 also requires the Welsh Government to consult with people who have been homeless or threatened with homelessness when developing guidance for local authorities in relation to the exercise of their homelessness functions.
29	Section 59 of the HWA 2014.	Yes. A local housing authority must have regard to Part 4 of the RHWA 2016 when determining the suitability of accommodation under the homelessness functions.
30	New. Section 30 inserts new section 97A into the HWA 2014- Reports on use and condition of interim accommodation secured under section 68 and 75 of the HWA 2014.	Yes. This requires the Welsh Ministers to prepare a report on the use and condition of interim accommodation secured by local housing authorities. Local housing authorities are required to provide the Welsh Ministers with such information as they may require for that purpose. This report must be laid before Senedd Cymru and published by the Welsh Ministers. The report must be laid and published on or before the 31 December 2030 and thereafter every 5 years.
31	Sections 95 and 142 of the HWA 2014.	Yes. Section 31 applies the duty to cooperate to a wider range of bodies by replacing, and expanding, the list of bodies in subsection 95(5) of the HWA 2014. It amends the power for the Welsh Ministers to amend the list of persons the duty applies to, including adding or modifying duties

		for reserved bodies with the consent of, or following consultation with, the relevant Secretary of State.
32	New. Section 32 inserts new sections 96A and 96B into the HWA 2014- Co-operation between social landlords and local housing authorities and directions to require compliance with requests under section 96A.	Yes. Section 32 enables a local housing authority to request a social landlord to provide accommodation for a homeless applicant. Such a request must be complied with within a reasonable period. The social landlord can only refuse such a request if there is good reason not to comply. The section also confers direction making powers on the Welsh Ministers enabling them to compel social landlords to comply in the case of disputes. It also requires the Welsh Ministers to issue guidance in relation to this duty.
33	New. Section 33 inserts new section 96C into the HWA 2014- Viewing accommodation.	Yes. This section provides that the local housing authority must take reasonable steps to provide an applicant with the opportunity to view accommodation offered to it before the applicant decides to accept or refuse the offer.
Part 2: Social Housing Allocation		
34	Section 160A of the HA 1996.	Yes. Section 34 amends the provision enabling local housing authorities to treat a person as ineligible for social housing because of unacceptable behaviour so that, when considering whether or not to do so, the local housing authority must take account in particular of the likelihood of the unacceptable behaviour reoccurring at the time the application is made for social housing.
35	Section 167 and inserts new section 167A of the HA 1996.	Yes. This section introduces a deliberate manipulation test. New section 167A specifies circumstances in which a person is considered to have deliberately manipulated the homelessness system to gain

		<p>advantage when applying for social housing. In those circumstances a local authority will not be required to award the applicant reasonable preference associated with homelessness or being owed a homelessness duty.</p>
36	Section 167 of the HA 1996.	<p>Yes. Section 36 requires local housing authorities to give reasonable preference for housing allocation to care leavers for whom local authorities have duties under new section 108A of the Social Services and Well-being (Wales) Act 2014 (which is a duty to take reasonable steps to secure accommodation for their occupation).</p>
37	New sections 160B, 160C, 160D and 160E.	<p>Yes. Section 37 requires local housing authorities in Wales to establish and maintain a Common Housing Register (CHR) for applicants eligible for an allocation of housing. Social landlords with nomination arrangements with local housing authorities must make offers of accommodation under those arrangements only to persons on the CHR. The Welsh Ministers are provided with a power to specify circumstances in which the duty does not apply.</p> <p>This section also requires local housing authorities to establish and maintain an Accessible Housing Register (AHR) listing accommodation with features that may assist a disabled person.</p> <p>In addition, this section also provides that regulations must be made by Welsh Ministers in relation to both the CHR and the AHR.</p>

Annex 4: Schedule of Amendments

Amendments to be made by the Homelessness and Social Housing Allocation (Wales) Act 2026

This document is intended to show how the provisions of the following legislation, as they applied in relation to Wales on 3 February 2026, would look as amended by the Homelessness and Social Housing Allocation (Wales) Act 2026.

Primary Legislation

- **Housing Act 1996**
- **Housing (Wales) Act 2014**
- **Social Services and Well-being (Wales) Act 2014**
- **The Renting Homes (Wales) Act 2016**

Material to be deleted by the Homelessness and Social Housing Allocation (Wales) Act 2026 is shown in strikethrough, e.g. ~~omitted material looks like this~~.

Material to be added by the Homelessness and Social Housing Allocation (Wales) Act 2026 is underlined, e.g. added material looks like this.

References to the relevant amending provisions of the Act are provided in the right-hand column on each page.

Where relevant, related provisions from the Act, although not being amended, are included to aid understanding of the proposed amendments.

Warning

This text has been prepared by officials of the Department for Housing and Regeneration of the Welsh Government. Although efforts have been taken to ensure that it is accurate, it should not be relied on as a definitive text of the Act or the Bill. It has been produced solely to help people understand the effect of the Homelessness and Social Housing Allocation (Wales) Act 2026. It is not intended for use in any other context.

Housing Act 1996

Section	Amended by
<p>160 Cases where provisions about allocation do not apply</p> <p>(1) The provisions of this Part about the allocation of housing accommodation do not apply in the following cases.</p> <p>(2) They do not apply where a secure tenancy—</p> <ul style="list-style-type: none"> (a) vests under section 89 of the Housing Act 1985 (succession to periodic secure tenancy on death of tenant), (b) remains a secure tenancy by virtue of section 90 of that Act (devolution of term certain of secure tenancy on death of tenant), (c) is assigned under section 92 of that Act (assignment of secure tenancy by way of exchange), (d) is assigned to a person who would be qualified to succeed the secure tenant if the secure tenant died immediately before the assignment, (da) is granted in response to a request under section 158 of the Localism Act 2011 (transfer of tenancy), or (e) vests or is otherwise disposed of in pursuance of an order made under— <ul style="list-style-type: none"> (i) section 24 of the Matrimonial Causes Act 1973 (property adjustment orders in connection with matrimonial proceedings), (ii) section 17(1) of the Matrimonial and Family Proceedings Act 1984 (property adjustment orders after overseas divorce, &c), (iii) paragraph 1 of Schedule 1 to the Children Act 1989 (orders for financial relief against parents), or (iv) Part 2 of Schedule 5, or paragraph 9(2) or (3) of Schedule 7, to the Civil Partnership Act 2004 (property adjustment orders in connection with civil partnership proceedings or after overseas dissolution of civil partnership, etc). <p>(3) They do not apply where an introductory tenancy—</p> <ul style="list-style-type: none"> (a) becomes a secure tenancy on ceasing to be an introductory tenancy, (b) vests under section 133(2) (succession to introductory tenancy on death of tenant), (c) is assigned to a person who would be qualified to succeed the introductory tenant if the introductory tenant died immediately before the assignment, or (d) vests or is otherwise disposed of in pursuance of an order made under— 	<p>The Schedule, paragraph 1(2)</p>

- (i) section 24 of the Matrimonial Causes Act 1973 (property adjustment orders in connection with matrimonial proceedings),
- (ii) section 17(1) of the Matrimonial and Family Proceedings Act 1984 (property adjustment orders after overseas divorce, &c), . . .
- (iii) paragraph 1 of Schedule 1 to the Children Act 1989 (orders for financial relief against parents), or
- (iv) Part 2 of Schedule 5, or paragraph 9(2) or (3) of Schedule 7, to the Civil Partnership Act 2004 (property adjustment orders in connection with civil partnership proceedings or after overseas dissolution of civil partnership, etc).

(3A) They do not apply where—

(a) a person succeeds to a secure occupation contract under section 73 (succession on death), section 78 (more than one qualified successor), or section 80 (substitute succession on early termination) of the Renting Homes (Wales) Act 2016 (anaw 1),

(b) a secure contract is transferred to a potential successor under section 114 of that Act (transfer to potential successor),

(c) a secure contract is transferred to another secure contract-holder under section 118 of that Act (transfer to another secure contract-holder),

(d) a secure contract or a standard introductory contract vests or is otherwise disposed of in pursuance of an order under—

- (i) section 24 of the Matrimonial Causes Act 1973 (c 18) (property adjustment orders in connection with divorce proceedings, etc),

- (ii) section 17(1) of the Matrimonial and Family Proceedings Act 1984 (c 42) (orders for financial provision and property adjustment),

- (iii) paragraph 1 of Schedule 1 to the Children Act 1989 (c 41) (orders for financial relief against parents), or

- (iv) Part 2 of Schedule 5, or paragraph 9(2) or (3) of Schedule 7 to the Civil Partnership Act 2004 (c 33) (property adjustment orders in connection with civil partnership proceedings or overseas dissolution of civil partnership, etc), or

(e) an introductory standard contract becomes—

- (i) a secure contract under section 16 of the Renting Homes (Wales) Act 2016 (anaw 1) (introductory standard contracts), or

<p>(ii) a prohibited conduct standard contract becomes a secure contract under section 117 of the Renting Homes (Wales) Act 2016 (conversion to secure contract).</p> <p>(4) They do not apply:</p> <p>(a) <u>in relation to England</u>, in such other cases as the Secretary of State may prescribe by regulations.</p> <p>(b) <u>in relation to Wales</u>, in such other cases as the <u>Welsh Ministers</u> may prescribed by regulations.</p> <p>(5) The regulations may be framed so as to make the exclusion of the provisions of this Part about the allocation of housing accommodation subject to such restrictions or conditions as may be specified.</p> <p>In particular, those provisions may be excluded—</p> <p>(a) in relation to specified descriptions of persons, or</p> <p>(b) in relation to housing accommodation of a specified description or a specified proportion of housing accommodation of any specified description.</p>	
<p>160A Allocation only to eligible persons: Wales</p> <p>(1) A local housing authority in Wales shall not allocate housing accommodation—</p> <p>(a) to a person from abroad who is ineligible for an allocation of housing accommodation by virtue of subsection (3) or (5);</p> <p>(b) to a person who the authority have decided is to be treated as ineligible for such an allocation by virtue of subsection (7); or</p> <p>(c) to two or more persons jointly if any of them is a person mentioned in paragraph (a) or (b).</p> <p>(2) Except as provided by subsection (1), any person may be allocated housing accommodation by a local housing authority in Wales (whether on his application or otherwise).</p> <p>(3) A person subject to immigration control within the meaning of the Asylum and Immigration Act 1996 (c. 49) is (subject to subsection (6)) ineligible for an allocation of housing accommodation by a local housing authority in Wales unless he is of a class prescribed by regulations made by the Secretary of State <u>Welsh Ministers</u>.</p> <p>(4) No person who is excluded from entitlement to universal credit or housing benefit by section 115 of the Immigration and Asylum Act 1999 (c. 33) (exclusion from benefits) shall be included in any class prescribed under subsection (3).</p> <p>(5) The Secretary of State <u>Welsh Ministers</u> may by regulations prescribe other classes of persons from abroad who are (subject to subsection (6)) ineligible for an allocation of housing</p>	<p>Section 34 and the Schedule, paragraph 1(3)</p>

<p>accommodation, either in relation to local housing authorities in Wales generally or any particular local housing authority in Wales.</p> <p>(6) Nothing in subsection (3) or (5) affects the eligibility of a person who is already a contract-holder in relation to housing accommodation allocated to that person by a local housing authority in Wales.</p> <p>(7) A local housing authority in Wales may decide that an applicant is to be treated as ineligible for an allocation of housing accommodation by them if they are satisfied that—</p> <p style="padding-left: 40px;">(a) he, or a member of his household, has been guilty of unacceptable behaviour serious enough to make him unsuitable to be a tenant of the authority; and</p> <p style="padding-left: 40px;">(b) in the circumstances at the time his application is considered, <u>taking into account, in particular, the likelihood of that behaviour reoccurring</u>, he is unsuitable to be a tenant of the authority by reason of that behaviour.</p> <p>(8) The only behaviour which may be regarded by the authority as unacceptable for the purposes of subsection (7)(a) is behaviour of the person concerned which would (if that person were a contract-holder of the authority) breach section 55 of the Renting Homes (Wales) Act 2016 (anaw 1) (anti-social behaviour and other prohibited conduct).</p> <p>(9) If a local housing authority in Wales decide that an applicant for housing accommodation—</p> <p style="padding-left: 40px;">(a) is ineligible for an allocation by them by virtue of subsection (3) or (5); or</p> <p style="padding-left: 40px;">(b) is to be treated as ineligible for such an allocation by virtue of subsection (7), they shall notify the applicant of their decision and the grounds for it.</p> <p>(10) That notice shall be given in writing and, if not received by the applicant, shall be treated as having been given if it is made available at the authority’s office for a reasonable period for collection by him or on his behalf.</p> <p>(11) A person who is being treated by a local housing authority in Wales as ineligible by virtue of subsection (7) may (if he considers that he should no longer be treated as ineligible by the authority in Wales) make a fresh application to the authority in Wales for an allocation of housing accommodation by them.</p>	
<p><u>160B Offers of housing accommodation held by registered social landlords and private registered providers of social housing: Wales</u></p> <p>(1) <u>The duty in subsection (2) applies only in relation to housing accommodation offered by a registered social landlord or a private registered provider of social housing under any arrangements to require that housing accommodation, or a specified amount of housing accommodation, is made available to a person or one of a number of persons nominated by a local housing authority in Wales.</u></p>	<p>Section 37</p>

(2) A registered social landlord or a private registered provider of social housing may only offer housing accommodation that it holds in a local housing authority's area in Wales to persons included on the common housing register for that area.

(3) The Welsh Ministers may by regulations provide for circumstances in which the duty in subsection (2) does not apply.

(4) In subsection (1), "arrangements" means arrangements made in connection with the allocation of housing accommodation under this Part (whether legally enforceable or not).

Housing registers

160C Common housing registers: Wales

(1) A local housing authority in Wales must establish and maintain a register of persons to whom housing accommodation in their area may be allocated in accordance with this Part (a "common housing register").

(2) A local housing authority must include a person on the common housing register if—

- (a) the person applies to the authority for housing accommodation, and
- (b) the authority decides that the person—
 - (i) is not ineligible for an allocation of housing accommodation by virtue of section 160A(3) and (5), and
 - (ii) is not ineligible by virtue of a decision under section 160A(7).

(3) A local housing authority may include a person on the common housing register without an application if the authority decides that sub-paragraphs (i) and (ii) of paragraph (b) of subsection (2) apply to the person.

160D Regulations about common housing registers

(1) The Welsh Ministers must, by regulations, make provision for and in connection with common housing registers.

(2) The regulations must provide for—

- (a) a person with an entry in the register to have access to information relating to the entry and the allocation of housing under this Part;
- (b) general information relating to registers and their operation in the allocation of housing in each local housing authority area to be published.

(3) The regulations may, in particular, make provision—

(a) about amending and removing entries in the register in respect of a person;

(b) about giving notice (for example, giving notice if a person is included in the register or if an entry in the register in respect of a person is amended or removed);

(c) about the information that may or must be included on the register;

(d) requiring or authorising the disclosure of information contained on the register to a person or description of person specified in the regulations;

(e) about the creation, collection, collation and publication of information relating to the register or its operation in the allocation of housing;

(f) conferring functions on local housing authorities in Wales or the Welsh Ministers.

160E Accessible housing register

(1) A local housing authority in Wales must establish and maintain a register of housing accommodation in their area that—

(a) is available, or may in future become available, for allocation under this Part, and

(b) has features that may assist a disabled person.

(2) The Welsh Ministers must, by regulations, make provision for and in connection with a register required to be established and maintained under this section.

(3) The regulations must provide for general information relating to registers and their operation in the allocation of housing in each local housing authority area to be published.

(4) The regulations may, in particular, make provision —

(a) about amending and removing an entry in the register in respect of housing accommodation;

(b) about giving notice (for example, giving notice to persons specified in the regulations if accommodation is included on the register or if an entry in respect of the accommodation is amended or removed);

(c) about the information that may or must be included on the register;

(d) requiring or authorising the disclosure of information contained on the register to a person or description of person specified in the regulations;

<p><u>(e) about the creation, collection, collation and publication of information relating to the register or its operation in the allocation of housing;</u></p> <p><u>(f) conferring functions on local housing authorities in Wales or the Welsh Ministers.</u></p> <p><u>(5) A registered social landlord and a private registered provider of social housing which holds housing accommodation in the authority's area must comply with any reasonable request made to it by a local housing authority in connection with the exercise of the authority's functions under this section.</u></p>	
<p>167 Allocation in accordance with allocation scheme: Wales</p> <p>(1) Every local housing authority in Wales shall have a scheme (their "allocation scheme") for determining priorities, and as to the procedure to be followed, in allocating housing accommodation.</p> <p>For this purpose, "procedure" includes all aspects of the allocation process, including the persons or descriptions of persons by whom decisions are to be taken.</p> <p>(1A) The scheme shall include a statement of the authority's policy on offering people who are to be allocated housing accommodation—</p> <p style="padding-left: 40px;">(a) a choice of housing accommodation; or</p> <p style="padding-left: 40px;">(b) the opportunity to express preferences about the housing accommodation to be allocated to them.</p> <p>(2) As regards priorities, the scheme shall, subject to subsection (2ZA), be framed so as to secure that reasonable preference is given to—</p> <p style="padding-left: 40px;">(a) people who are homeless (within the meaning of Part 2 of the Housing (Wales) Act 2014);</p> <p style="padding-left: 40px;">(b) people who are owed any duty by a local housing authority under section 66, 73 or 75 of the Housing (Wales) Act 2014;</p> <p style="padding-left: 40px;"><u>(ba) people for whom responsible local authorities have duties under section 108A of the Social Services and Well-being (Wales) Act 2014 (anaw 4) to take reasonable steps to secure that suitable accommodation is available for their occupation.</u></p> <p style="padding-left: 40px;">(c) people occupying insanitary or overcrowded housing or otherwise living in unsatisfactory housing conditions;</p> <p style="padding-left: 40px;">(d) people who need to move on medical or welfare grounds (including grounds relating to a disability)]; and</p> <p style="padding-left: 40px;">(e) people who need to move to a particular locality in the district of the authority, where failure to meet that need would cause hardship (to themselves or to others).</p>	<p>Sections 35(2), 36 and the Schedule, paragraph 1(4)</p>

The scheme may also be framed so as to give additional preference to particular descriptions of people within this subsection (being descriptions of people with urgent housing needs).

(2ZA) People are to be disregarded for the purposes of subsection (2) if they would not have fallen within paragraph (a) or (b) of that subsection without the local housing authority having had regard to a restricted person (within the meaning of Part 2 of the Housing (Wales) Act 2014).

(2A) The scheme may contain provision for determining priorities in allocating housing accommodation to people within subsection (2); and the factors which the scheme may allow to be taken into account include—

(a) the financial resources available to a person to meet his housing costs;

(b) any behaviour of a person (or of a member of his household) which affects his suitability to be a tenant;

(c) any local connection (within the meaning of section 81 of the Housing (Wales) Act 2014) which exists between a person and the authority's district.

(2B) Nothing in subsection (2) requires the scheme to provide for any preference to be given to people the authority have decided are people to whom subsection (2C) applies.

(2C) This subsection applies to a person if the authority are satisfied that—

(a) he, or a member of his household, has been guilty of unacceptable behaviour serious enough to make him unsuitable to be a tenant of the authority; and

(b) in the circumstances at the time his case is considered, he deserves by reason of that behaviour not to be treated as a member of a group of people who are to be given preference by virtue of subsection (2).

(2D) Subsection (8) of section 160A applies for the purposes of subsection (2C)(a) above as it applies for the purposes of subsection (7)(a) of that section.

(2DA) Nothing in paragraph (a) or (b) of subsection (2) requires the scheme to provide for any preference to be given to people the authority have decided are people to whom subsection (2DB) applies.

(2DB) This subsection applies to a person if the authority are satisfied that the person is trying to manipulate the housing system (see section 167A).

(2E) Subject to subsection (2), the scheme may contain provision about the allocation of particular housing accommodation—

(a) to a person who makes a specific application for that accommodation;

<p>(b) to persons of a particular description (whether or not they are within subsection (2)).</p> <p>(3) The Secretary of State <u>Welsh Ministers</u> may by regulations—</p> <p>(a) specify further descriptions of people to whom preference is to be given as mentioned in subsection (2), or</p> <p>(b) amend or repeal any part of subsection (2).</p> <p>(4) The Secretary of State <u>Welsh Ministers</u> may by regulations specify factors which a local housing authority in Wales shall not take into account in allocating housing accommodation.</p> <p>(4A) The scheme shall be framed so as to secure that an applicant for an allocation of housing accommodation—</p> <p>(a) has the right to request such general information as will enable him to assess—</p> <p>(i) how his application is likely to be treated under the scheme (including in particular whether he is likely to be regarded as a member of a group of people who are to be given preference by virtue of subsection (2)); and</p> <p>(ii) whether housing accommodation appropriate to his needs is likely to be made available to him and, if so, how long it is likely to be before such accommodation becomes available for allocation to him;</p> <p>(b) is notified in writing of any decision that he is a person to whom subsection (2C) <u>or (2DB)</u> applies and the grounds for it;</p> <p>(c) has the right to request the authority to inform him of any decision about the facts of his case which is likely to be, or has been, taken into account in considering whether to allocate housing accommodation to him; and</p> <p>(d) has the right to request a review of a decision mentioned in paragraph (b) or (c), or in section 160A(9), and to be informed of the decision on the review and the grounds for it.</p> <p>(5) As regards the procedure to be followed, the scheme shall be framed in accordance with such principles as the Secretary of State <u>Welsh Ministers</u> may prescribe by regulations.</p> <p>(6) Subject to the above provisions, and to any regulations made under them, the authority may decide on what principles the scheme is to be framed.</p> <p>(7) Before adopting an allocation scheme, or making an alteration to their scheme reflecting a major change of policy, a local housing authority in Wales shall—</p> <p>(a) send a copy of the draft scheme, or proposed alteration, to every private registered provider of social</p>	
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<p>housing and registered social landlord with which they have nomination arrangements (see section 159(4)), and</p> <p>(b) afford those persons a reasonable opportunity to comment on the proposals.</p> <p>(8) A local housing authority in Wales shall not allocate housing accommodation except in accordance with their allocation scheme.</p>	
<p><u>167A Meaning of trying to manipulate the housing system</u></p> <p><u>(1) A person is trying to manipulate the housing system for the purposes of section 167(2DB) if subsection (2) or (4) applies.</u></p> <p><u>(2) This subsection applies if—</u></p> <p><u>(a) the person falls within paragraph (a) or (b) of section 167(2) because the person deliberately did or failed to do something in consequence of which the person ceases to occupy accommodation that was available for the person's occupation and which it would have been reasonable for the person to continue to occupy, and</u></p> <p><u>(b) the person either—</u></p> <p><u>(i) intended, by doing or failing to do that thing, to enable the person to become entitled to help under Chapter 2 of Part 2 of the Housing (Wales) Act 2014 ("the 2014 Act") or to improve the person's chance of being allocated accommodation under this Part, or</u></p> <p><u>(ii) before doing or failing to do that thing, received information, advice or other support provided or otherwise secured by a public authority exercising functions in relation to the person that was adequate for the purpose of enabling the person to continue occupying the accommodation.</u></p> <p><u>(3) For the purposes of subsection (2), an act or omission in good faith on the part of a person who was unaware of any relevant fact may not be treated as deliberate.</u></p> <p><u>(4) This subsection applies if—</u></p> <p><u>(a) the person falls within paragraph (a) or (b) of section 167(2) because the person entered into an arrangement under which the person was required to cease to occupy accommodation which it would have been reasonable for the person to continue to occupy,</u></p> <p><u>(b) the purpose of the arrangement was to enable the person to become entitled to help under Chapter 2 of Part 2 of the 2014 Act or to improve the person's chance of being allocated accommodation under this Part, and</u></p> <p><u>(c) there is no other good reason why the person became homeless for the purposes of the 2014 Act.</u></p>	<p>Section 35(3)</p>

<p><u>(5) For the purposes of this section—</u></p> <p><u>(a) accommodation is available for occupation if it would be for the purposes of Chapter 2 of Part 2 of the 2014 Act (see section 56 of the 2014 Act);</u></p> <p><u>(b) it is reasonable to continue to occupy accommodation if it would be for the purposes of Chapter 2 of Par 2 of the 2014 Act (see section 57 of the 2014 Act).”</u></p>	
<p>169 Guidance to authorities by the Secretary of State <u>and the Welsh Ministers</u></p> <p>(1) In the exercise of their functions under this Part, local housing authorities <u>in England</u> shall have regard to such guidance as may from time to time be given by the Secretary of State.</p> <p><u>(1A) In the exercise of their functions under this Part, local housing authorities in Wales shall have regard to such guidance as may from time to time be given by the Welsh Ministers.</u></p> <p>(2) The Secretary of State <u>and the Welsh Ministers</u> may give guidance generally or to specified descriptions of authorities.</p>	<p>The Schedule, paragraph 1(5)</p>
<p>172 Regulations</p> <p>(1) Regulations <u>made by the Secretary of State</u> under this Part shall be made by statutory instrument.</p> <p><u>(1A) Regulations made by the Welsh Ministers under this Part shall be made by Welsh statutory instrument.</u></p> <p>(2) No regulations shall be made under section 166A(7) or 167(3) (regulations amending provisions about priorities in allocating housing accommodation <u>in England</u>) unless a draft of the regulations has been laid before and approved by a resolution of each House of Parliament.</p> <p><u>(2A) Regulations made under section 160B(3) (circumstances in which the duty in section 160B(2) does not apply), section 160D(1) (common housing register), section 160E(2) (accessible housing register) or section 167(3) (regulations amending provisions about priorities in allocating housing accommodation in Wales) are subject to the Senedd approval procedure.</u></p> <p>(3) Any other regulations <u>made by the Secretary of State</u> under this Part shall be subject to annulment in pursuance of a resolution of either House of Parliament.</p> <p><u>(3A) Any other regulations made by the Welsh Ministers under this Part are subject to the Senedd annulment procedure.</u></p> <p>(4) Regulations under this Part may contain such incidental, supplementary and transitional provisions as appear to the Secretary of State <u>or the Welsh Ministers (as the case may be)</u> appropriate, and may make different provision for different cases including different provision for different areas.</p>	<p>The Schedule, paragraph 1(6)</p>

<p><u>174. Index of defined expressions: Part VI</u></p> <p>The following Table shows provisions defining or otherwise explaining expressions used in this Part (other than provisions defining or explaining an expression used in the same section—</p> <p>allocation (of housing) section 159(2)</p> <p>allocation scheme section 166A and 167</p> <p>assured tenancy section 230</p> <p><u>common housing register section 160B</u></p> <p>contract-holder section 230]2</p> <p>district (of local housing authority) section 166(5)</p> <p>introductory standard contract section 230]2</p> <p>introductory tenancy and introductory tenant sections 230 and 124</p> <p>local housing authority section 230</p> <p>prohibited conduct standard contract section 230</p> <p>registered social landlord sections 230 and 2</p> <p>secure contract section 230</p> <p>secure tenancy and secure tenant section 230</p>	<p>The Schedule, paragraph 1(7)</p>
<p>201A Cases referred from a local housing authority in Wales</p> <p>(1) This section applies where an application has been referred by a local housing authority in Wales to a local housing authority in England under section 80 of the Housing (Wales) Act 2014 (<u>“the 2014 Act”</u>) (referral of case to another local housing authority).</p> <p>(2) If it is decided that the conditions in that section for referral of the case are met, the notified authority are subject to the duty under section 193 of this Act in respect of the person whose case is referred (the main housing duty); for provision about cases where it is decided that the conditions for referral are not met, see section 82 of the Housing (Wales) Act 2014 (duties to applicant whose case is considered for referral or referred).</p> <p><u>(2) If the conditions for the referral under section 80 of the 2014 Act are met—</u></p> <p><u>(a) for the purposes of this Part, the person whose case is referred is to be treated as having made an application of the kind mentioned in section 183(1) to the notified authority on the date on which notice is given under section 84(1B) of the 2014 Act that the conditions of referral are met,</u></p> <p><u>(b) from that date, the notifying authority owes no duties to the applicant under Chapter 2 of Part 2 of the 2014 Act,</u></p> <p><u>(c) where the notifying authority have made a decision as to whether the applicant is eligible for assistance under Chapter 2 of Part 2 of the 2014 Act, homeless or</u></p>	<p>Section 14(7)</p>

<p><u>threatened with homelessness for the purposes of that Act, the applicant is to be treated as eligible for assistance, homeless or threatened with homelessness for the purposes of this Part, unless the notified authority come to a different conclusion in accordance with subsection (3), and</u></p> <p><u>(d) the notifying authority must give to the notified authority copies of any notifications or documents that the notifying authority have given to the applicant under section 63 (notice of the outcome of assessment) or 63A (prevention, support and accommodation plans) of the 2014 Act.</u></p> <p><u>(3) For the purposes of subsection (2)(c), the notified authority may only come to a different conclusion if they are satisfied that—</u></p> <p><u>(a) the applicant’s circumstances have changed, or further information has come to light, since the notifying authority made their decision and that change in circumstances, or further information, justifies the notified authority coming to a different decision to the notifying authority, or</u></p> <p><u>(b) there is a difference in effect between Chapter 2 of Part 2 of the 2014 Act and this Act regarding eligibility for assistance, the meaning of homelessness or the meaning of being threatened with homelessness that would materially affect a decision as to whether the applicant is eligible for assistance, homeless or threatened with homelessness for the purposes of this Part.</u></p> <p>(3) References in this Part to an applicant include a reference to a person to whom a duty is owed by virtue of subsection (2).}</p>	
<p>213B Duty of public authority to refer cases in England to local housing authority</p> <p>(1) This section applies if a specified public authority considers that a person in England in relation to whom the authority exercises functions is or may be homeless or threatened with homelessness.</p> <p>(2) The specified public authority must ask the person to agree to the authority notifying a local housing authority in England <u>or Wales</u> of—</p> <p>(a) the opinion mentioned in subsection (1), and</p> <p>(b) how the person may be contacted by the local housing authority.</p> <p>(3) If the person—</p> <p>(a) agrees to the specified public authority making the notification, and</p> <p>(b) identifies a local housing authority in England <u>or Wales</u> to which the person would like the notification to be made,</p> <p>the specified public authority must notify that local housing authority of the matters mentioned in subsection (2)(a) and (b).</p>	<p>Section 21</p>

(3A) If the notification required by subsection (3) is made to a local housing authority in Wales, the notification is to be treated as if it were an application by the person to the local housing authority under section 62(1)(a) of the Housing (Wales) Act 2014 (anaw 7).

(4) In this section “specified public authority” means a public authority specified, or of a description specified, in regulations made by the Secretary of State.

(5) In subsection (4) “public authority” means a person (other than a local housing authority) who has functions of a public nature.

Housing (Wales) Act 2014

Section	Amended by
<p>52 Homelessness strategies</p> <p>(1) A homelessness strategy under section 50 is a strategy for achieving the following objectives in the local housing authority's area—</p> <ul style="list-style-type: none"> (a) the prevention of homelessness; (b) that suitable accommodation is and will be available for people who are or may become homeless; (c) that satisfactory support is available for people who are or may become homeless. <p>(2) A homelessness strategy may specify more detailed objectives to be pursued, and action planned to be taken, in the exercise of any functions of the authority (including functions other than its functions as local housing authority).</p> <p>(3) A homelessness strategy may also include provision relating to specific action which the authority expects to be taken—</p> <ul style="list-style-type: none"> (a) by any public authority with functions which are capable of contributing to the achievement of any of the objectives mentioned in subsection (1), or (b) by any voluntary organisation or other person whose activities are capable of contributing to the achievement of any of those objectives. <p>(4) The inclusion in a homelessness strategy of any provision relating to action mentioned in subsection (3) requires the approval of the body or person concerned.</p> <p>(5) In formulating a homelessness strategy the authority must consider (among other things) the extent to which any of the objectives mentioned in subsection (1) can be achieved through action involving two or more of the bodies or other persons mentioned in subsections (2) and (3).</p> <p>(6) A homelessness strategy must include provision relating to action planned by the authority to be taken in the exercise of its functions, and specific action expected by the authority to be taken by public authorities, voluntary organisations and other persons within subsection (3), in relation to those who may be in particular need of support if they are or may become homeless, including in particular—</p> <ul style="list-style-type: none"> (a) people leaving prison or youth detention accommodation, (b) young people leaving care, (c) people leaving the regular armed forces of the Crown, (d) people leaving hospital after medical treatment for mental disorder as an inpatient, and 	<p>Section 28(2)</p>

<p>(e) people receiving mental health services in the community.</p> <p>(7) A local housing authority must keep its homelessness strategy under review and may modify it.</p> <p>(8) Before adopting or modifying a homelessness strategy a local housing authority must consult such public or local authorities, voluntary organisations, <u>persons in the authority's area who are, or who have been, homeless or threatened with homelessness</u> or other persons as it considers appropriate.</p> <p>(9) After adopting or modifying a homelessness strategy, a local housing authority must publish the strategy by—</p> <p>(a) making a copy of the strategy available on its website (if it has one);</p> <p>(b) making a copy of the strategy available at its principal office for inspection at all reasonable hours, without charge, by members of the public;</p> <p>(c) providing (on payment if required by the authority of a reasonable charge) a copy of the strategy to any member of the public who asks for one.</p> <p>(10) If the authority modifies its homelessness strategy, it may publish the modifications or the strategy as modified (as it considers most appropriate).</p> <p>(11) Where the authority decides to publish only the modifications, the references to the homelessness strategy in paragraphs (a) to (c) of subsection (9) are to be interpreted as references to the modifications.</p>	
<p>53 Overview of this Chapter</p> <p>(1) This Chapter confers duties on local housing authorities to help people who are homeless or threatened with homelessness and makes connected provision.</p> <p>(2) Sections 55 to 59 define and otherwise explain the meaning of some key terms (further provision about interpretation and an index of terms defined in this Chapter is at section 99).</p> <p>(3) Section 60 requires local housing authorities to secure the provision of a service providing people with information and advice connected with homelessness and assistance in accessing help under this Chapter.</p> <p>(4) Section 61 introduces Schedule 2 which makes provision about eligibility for help under this Chapter.</p> <p>(5) Section 62 places a duty on a local housing authority to assess the cases of people (“applicants”) who apply to the authority for accommodation, or help in retaining or obtaining accommodation, where they appear to the authority to be homeless or threatened with homelessness.</p> <p>(6) Section 63 provides for notice to be given to applicants about the outcome of the assessment.</p>	<p>The Schedule, paragraph 3(2)</p>

<p><u>(6A) Section 63A requires local housing authorities to prepare and maintain a prevention, support and accommodation plan for applicants who are owed duties under this Chapter, and section 63B makes provision about reviewing such plans.</u></p> <p>(7) Section 64 gives examples of the kinds of ways in which the subsequent duties to secure or help to secure the availability of accommodation may be discharged and what may be done to discharge them; and section 65 explains what “help to secure” means”.</p> <p>(8) Sections 66 to 79 set out the main duties on local housing authorities to help applicants, the circumstances in which those duties come to an end and connected provision; the main duties are—</p> <ul style="list-style-type: none"> (a) a duty to help to prevent applicants who are threatened with homelessness from becoming homeless (section 66); (b) a duty to secure interim accommodation for applicants in priority need (section 68) (section 70 provides for who is to have priority need for accommodation for the purposes of the Chapter) (section 68); (c) a duty to help to secure that suitable accommodation is available for occupation by homeless applicants (section 73); (d) a duty to secure accommodation for applicants in priority need when the duty in section 73 comes to an end (section 75). <p>(9) Section 78 provides for the circumstances in which local housing authorities may have regard to whether an applicant became homeless intentionally when it is considering whether a duty to secure accommodation for applicants in priority need applies; section 77 provides for the meaning of intentionally homeless.</p> <p>(10) Sections 80 to 82 provide for local housing authorities to end their duties to applicants by referring their cases to other authorities in Wales or England, where the applicants have a local connection with the areas of those other authorities; section 81 defines the meaning of “local connection” for the purposes of this Chapter.</p> <p>(11) Sections 85 to 89 provide for reviews and appeals.</p> <p>(12) Sections 90 to 99 make supplementary and general provision.</p>	
<p>54. Application of key terms</p> <p>Sections 55 to 59 apply for the purposes of this Part.</p> <p>55 Meaning of homeless and threatened homelessness</p> <p>(1) A person is homeless if there is no accommodation available for the person's occupation, in the United Kingdom or elsewhere, which the person—</p>	<p>Section 1</p>

<p>(a) is entitled to occupy by virtue of an interest in it or by virtue of an order of a court,</p> <p>(b) has an express or implied licence to occupy, or</p> <p>(c) occupies as a residence by virtue of any enactment or rule of law giving the person the right to remain in occupation or restricting the right of another person to recover possession.</p> <p>(2) A person is also homeless if the person has accommodation but—</p> <p>(a) cannot secure entry to it, or</p> <p>(b) it consists of a moveable structure, vehicle or vessel designed or adapted for human habitation and there is no place where the person is entitled or permitted both to place it and to reside in it.</p> <p>(3) A person is not to be treated as having accommodation unless it is accommodation which it would be reasonable for the person to continue to occupy.</p> <p>(4) A person is threatened with homelessness if it is likely that the person will become homeless within 56 days.—</p> <p><u>(a) the person has received written notice requiring the person to give up occupation of the person's accommodation,</u></p> <p><u>(b) an application has been made to the High Court or the County Court for an order for possession of the person's accommodation by another person, or</u></p> <p><u>(c) it is likely that the person will become homeless within 6 months (whether paragraph (a) or (b) applies or not).</u></p> <p><u>(5) Subsection (4)(a) applies only to notice requiring a person to give up occupation of accommodation given by a person who appears entitled to give such notice in respect of the accommodation, regardless of—</u></p> <p><u>(a) whether the notice is otherwise valid, and</u></p> <p><u>(b) the merits of any potential claim for possession of the accommodation by the person who gave the notice.</u></p>	
<p>56 Meaning of accommodation available for occupation <u>and member of household</u></p> <p>(1) Accommodation may only be regarded as available for a person's occupation if it is available for occupation by that person together with any other <u>members of the person's household.</u></p> <p>(a) person who normally resides with that person as a member of his or her family, or</p> <p>(b) any other person who might reasonably be expected to reside with that person.</p>	<p>The Schedule, paragraph 3(3)</p>

<p><u>(1A) A reference in this Chapter to a member of a person's household is a reference to—</u></p> <p><u>(a) a person who normally resides with that person as a member of that person's family, or</u></p> <p><u>(b) any other person who might reasonably be expected to reside with that person.</u></p> <p>(2) A reference in this Chapter to securing that accommodation is available for a person's occupation is to be interpreted accordingly.</p>	
<p>57 Whether it is reasonable to continue to occupy accommodation</p> <p>(1) It is not reasonable for a person to continue to occupy accommodation if it is probable that it will lead to the person, or a member of the person's household, being subjected to abuse.</p> <p>(2) In this section "member of a person's household" means—</p> <p>(a) a person who normally resides with him or her as member of his or her family, or</p> <p>(b) any other person who might reasonably be expected to reside with that person.</p> <p>(3) In determining whether it would be, or would have been, reasonable for a person to continue to occupy accommodation, a local housing authority—</p> <p>(a) may have regard to the general circumstances prevailing in relation to housing in the area of the local housing authority to whom the person has applied for help in securing accommodation;</p> <p>(b) must have regard to whether or not the accommodation is affordable for that person.</p> <p>(4) The Welsh Ministers may by order specify—</p> <p>(a) other circumstances in which it is to be regarded as reasonable or not reasonable for a person to continue to occupy accommodation, and</p> <p>(b) other matters to be taken into account or disregarded in determining whether it would be, or would have been, reasonable for a person to continue to occupy accommodation.</p>	<p>The Schedule, paragraph 3(4)</p>
<p>58 Meaning of abuse and domestic abuse</p> <p>(1) "Abuse" means physical violence, threatening or intimidating behaviour and any other form of abuse which, directly or indirectly, may give rise to the risk of harm; and abuse is "domestic abuse" where the victim is associated with the abuser.</p> <p>(2) A person is associated with another person if—</p> <p>(a) they are or have been married to each other;</p> <p>(b) they are or have been civil partners of each other;</p>	<p>Section 27</p>

~~(c)they live or have lived together in an enduring family relationship (whether they are of different sexes or the same sex);~~

~~(d)they live or have lived in the same household;~~

~~(e)they are relatives;~~

~~(f)they have agreed to marry one another (whether or not that agreement has been terminated);~~

~~(g)they have entered into a civil partnership agreement between them (whether or not that agreement has been terminated);~~

~~(h)they have or have had an intimate personal relationship with each other which is or was of significant duration;~~

~~(i)in relation to a child, each of them is a parent of the child or has, or has had, parental responsibility for the child.~~

~~(3) If a child has been adopted or falls within subsection (4), two persons are also associated with each other for the purposes this Chapter if—~~

~~(a)one is a natural parent of the child or a parent of such a natural parent, and~~

~~(b)the other is—~~

~~(i)the child, or~~

~~(ii)a person who has become a parent of the child by virtue of an adoption order, who has applied for an adoption order or with whom the child has at any time been placed for adoption.~~

~~(4) A child falls within this section if—~~

~~(a)an adoption agency, within the meaning of section 2 of the Adoption and Children Act 2002, is authorised to place the child for adoption under section 19 of that Act (placing children with parental consent) or the child has become the subject of an order under section 21 of that Act (placement orders), or~~

~~(b)the child is freed for adoption by virtue of an order made—~~

~~(i)in England and Wales, under section 18 of the Adoption Act 1976,~~

~~(ii)in Northern Ireland, under Article 17(1) or 18(1) of the Adoption (Northern Ireland) Order 1987, or~~

~~(c)the child is the subject of a Scottish permanence order which includes granting authority to adopt.~~

~~(5)In this section—~~

- ~~• “adoption order” (“*gorchymyn mabwysiadu*”) means an adoption order within the meaning of section 72(1) of the Adoption Act 1976 or section 46(1) of the Adoption and Children Act 2002;~~

<ul style="list-style-type: none"> • “civil partnership agreement” (“<i>cytundeb partneriaeth sifil</i>”) has the meaning given by section 73 of the Civil Partnership Act 2004; • “parental responsibility” (“<i>cyfrifoldeb rhiant</i>”) has the meaning given by section 3 of the Children Act 1989; • “relative” (“<i>perthynas</i>”), in relation to a person, means that person’s parent, grandparent, child, grandchild, brother, half brother, sister, half sister, uncle, aunt, nephew, niece (including any person who is or has been in that relationship by virtue of a marriage or civil partnership or an enduring family relationship). <p><u>58 Definition of abuse</u></p> <p><u>In this Chapter, “abuse” means—</u></p> <p><u>(a) domestic abuse within the meaning given by section 1 of the Domestic Abuse Act 2021 (c. 17), or</u></p> <p><u>(b) any other kind of abuse that, directly or indirectly, may give rise to a risk of harm, including (for example)—</u></p> <p style="padding-left: 40px;"><u>(i) exploitation within the meaning of the Modern Slavery Act 2015 (c. 30);</u></p> <p style="padding-left: 40px;"><u>(ii) harassment or stalking within the meaning of those expressions in the Protection from Harassment Act 1997 (c. 40).</u></p>	
<p><u>59 Suitability of accommodation</u></p> <p>(1) In determining whether accommodation is suitable for a person, a local housing authority must have regard <u>to provision made in, under or by virtue of</u> the following enactments—</p> <p>(a) Part 9 of the Housing Act 1985 (slum clearance);</p> <p>(b) Part 10 of the Housing Act 1985 (overcrowding);</p> <p>(c) Part 1 of the Housing Act 2004 (housing conditions);</p> <p>(d) Part 2 of the Housing Act 2004 (licensing of houses in multiple occupation);</p> <p>(e) Part 3 of the Housing Act 2004 (selective licensing of other residential accommodation);</p> <p>(f) Part 4 of the Housing Act 2004 (additional control provisions in relation to residential accommodation);</p> <p>(g) Part 1 of this Act (regulation of private rented housing).</p> <p><u>(h) Part 4 of the Renting Homes (Wales) Act 2016 (condition of dwelling).</u></p> <p>(2) In determining whether accommodation is suitable for a person, a local housing authority must have regard to whether or not the accommodation is affordable for that person.</p>	<p>Section 29</p>

<p>(3) The Welsh Ministers may by order specify—</p> <p>(a) circumstances in which accommodation is or is not to be regarded as suitable for a person, and</p> <p>(b) matters to be taken into account or disregarded in determining whether accommodation is suitable for a person.</p>	
<p>60 Duty to provide information, advice and assistance in accessing help.</p> <p>(1) A local housing authority must secure the provision, without charge, of a service providing people in its area, or people who have a local connection with its area <u>(including, in particular, persons detained under the authority of an enactment who are in its area or have a local connection with its area)</u>, with —</p> <p>(a) information and advice relating to preventing homelessness, securing accommodation when homeless, accessing any other help available for people who are homeless or may become homeless, and</p> <p>(b) assistance in accessing help under this Chapter or any other help for people who are homeless or may become homeless.</p> <p>(2) In relation to subsection (1)(a), the service must include, in particular, the publication of information and advice on the following matters—</p> <p>(a) the system provided for by this Chapter and how the system operates in the authority's area;</p> <p>(b) whether any other help for people who are homeless or may become homeless (whether or not the person is threatened with homelessness within the meaning of this Chapter) is available in the authority's area;</p> <p>(c) how to access the help that is available.</p> <p>(3) In relation to subsection (1)(b), the service must include, in particular, assistance in accessing help to prevent a person becoming homeless which is available whether or not the person is threatened with homelessness within the meaning of this Chapter.</p> <p>(4) The local housing authority must, in particular by working with other public authorities, voluntary organisations, <u>persons in the authority's area who are, or who have been, homeless or threatened with homelessness</u> and other persons, ensure that the service is designed to meet the needs of groups at particular risk of homelessness, including in particular—</p> <p>(a) people <u>in, or people</u> leaving prison or youth detention accommodation,</p> <p>(b) young people leaving care,</p>	<p>Sections 26 and 28(3)</p>

<p>(c) people leaving the regular armed forces of the Crown,</p> <p>(d) people leaving hospital after medical treatment for mental disorder as an inpatient, and</p> <p>(e) people receiving mental health services in the community.</p> <p>(5) Two or more local housing authorities may jointly secure the provision of a service under this section for their areas; and where they do so—</p> <p>(a) references in this section to a local housing authority are to be read as references to the authorities acting jointly, and</p> <p>(b) references in this section to a local housing authority's area are to be read as references to the combined area.</p> <p>6) The service required by this section may be integrated with the service required by section 17 of the Social Services and Well-being (Wales) Act 2014.</p>	
<p>61 Eligibility for help under this Chapter</p> <p>Schedule 2 has effect for the purposes of determining whether an applicant is eligible for help under the following provisions of this Chapter.</p> <p>62 Duty to assess.</p> <p>(1) A local housing authority must carry out an assessment of a person's case if—</p> <p>(a) the person has applied to a local housing authority for accommodation or help in retaining or obtaining accommodation,</p> <p>(b) it appears to the authority that the person may be homeless or threatened with homelessness, and</p> <p>(c) subsection (2) does not apply to the person.</p> <p>(2) This subsection applies if the person has been assessed by a local housing authority under this section on a previous occasion and the authority is satisfied that—</p> <p>(a) the person's circumstances have not changed materially since that assessment was carried out, and</p> <p>(b) there is no new information that materially affects that assessment.</p> <p>(3) In this Chapter, "applicant" means a person to whom the duty in subsection (1) applies, <u>and, in sections 85, 86 and 88 only, includes a person who has applied to a local housing authority for accommodation or help in retaining or obtaining accommodation</u></p>	<p>Section 3(2) and the Schedule paragraph 3(5)</p>

but the authority has decided not to carry out an assessment of the person's case.

(4) The authority must assess whether or not the applicant is eligible for help under this Chapter.

(5) If the applicant is eligible for help under this Chapter, the assessment must include an assessment of—

(a) the circumstances that have caused the applicant to be homeless or threatened with homelessness;

(b) the housing needs of the applicant and any member of the applicant's household person with whom the applicant lives or might reasonably be expected to live;

(c) the support needed for the applicant and any member of the applicant's household person with whom the applicant lives or might reasonably be expected to live

(i) to retain accommodation which is or may become available, or

(ii) to overcome any barrier to living independently”;

(ca) the support needed by the applicant to make communication with the applicant in the exercise of functions under this Chapter accessible to the applicant;

(d) whether or not the authority has any duty to the applicant under the following provisions of this Chapter.

(6) In carrying out an assessment, the local housing authority must—

~~(a) seek to identify the outcome the applicant wishes to achieve from the authority's help, and~~

(a) seek the views of the applicant on the matters that it must assess under paragraphs (a) to (ca) of subsection (5) and have regard to those views;

~~(b) assess whether the exercise of any function under this Chapter could contribute to the achievement of that outcome.~~

(b) make inquiries relevant to the assessment regarding the personal characteristics and circumstances of the applicant and any member of the applicant's household.

(7) A local housing authority may carry out its assessment of the matters mentioned in ~~subsections (5) and (6)~~ subsection (5) before it has concluded that the applicant is eligible for help under this Chapter.

(8) A local housing authority must keep its assessment under review during the period in which the authority considers that it owes a duty to the applicant under the following provisions of this Chapter or that it may do so.

<p>(9) A local housing authority must review its assessment in the following two cases—</p> <ul style="list-style-type: none"> • Case 1— where an applicant has been notified under section 63 that a duty is owed to the applicant under section 66 (duty to help to prevent an applicant from becoming homeless) and subsequently it appears to the authority that the duty under section 66 has or is likely to come to an end because the applicant is homeless; • Case 2— where an applicant has been notified under section 63 that a duty is owed to the applicant under section 73 (duty to help to secure accommodation for homeless applicants) and subsequently it appears to the authority that the duty in section 73 has or is likely to come to an end in circumstances where a duty may be owed to the applicant under section 75 (duty to secure accommodation for applicants in priority need when the duty in section 73 ends). <p>(10) The duty in subsection (5)(d) does not require a local housing authority to assess whether or not a duty would be owed to the applicant under section 75 unless and until it reviews its assessment in accordance with subsection (9) in the circumstances described in case 2 of that subsection; but it may do so before then.</p> <p>(11) Subsections (9) and (10) do not affect the generality of subsection (8).</p>	
<p>63 Notice of the outcome of assessment <u>and decisions</u></p> <p><u>(A1) If a local housing authority decides not to carry out an assessment of the case of a person who has applied to the authority under section 62, it must notify the person and inform the person of the reasons for its decision.</u></p> <p>(1) The local housing authority must notify the applicant of the outcome of its assessment (or any review of its assessment) <u>in respect of the matters described in section 62(4) and in paragraphs (a) to (d) of section 62(5)</u> and, in so far as any issue is decided against the applicant's interests, inform the applicant of the reasons for its decision.</p> <p>(2) If the authority decides that a duty is owed to the applicant under section 75, but would not have done so without having had regard to a restricted person, the notice under subsection (1) must also—</p> <ul style="list-style-type: none"> (a) inform the applicant that its decision was reached on that basis, (b) include the name of the restricted person, (c) explain why the person is a restricted person, and (d) explain the effect of section 76(5). 	<p>Section 3(3) and the Schedule, paragraph 3(6)</p>

~~(3) If the authority has notified or intends to notify another local housing authority under section 80 (referral of cases), it must at the same time notify the applicant of that decision and inform him or her of the reasons for it.~~

(4) A notice under subsection (A1) or (1) must also—

(a) inform the applicant of his or her right to request a review of the assessment or decision and of the time within which such a request must be made (see section 85), and

(b) be given in writing and, if not received, is to be treated as having been given if it is made available at the authority's office for a reasonable period for collection by the applicant or on the applicant's behalf.

(5) In this Chapter, "a restricted person" means a person—

(a) who is not eligible for help under this Chapter,

(b) who is subject to immigration control within the meaning of the Asylum and Immigration Act 1996, and

(c) who either—

(i) does not have leave to enter or remain in the United Kingdom, or

(ii) has leave to enter or remain in the United Kingdom subject to a condition to maintain and accommodate himself or herself, and any dependants, without recourse to public funds.

63A Prevention, support and accommodation plans

(1) If a local housing authority considers that it owes a duty to an applicant under the following provisions of this Chapter, the authority must prepare and maintain a prevention, support and accommodation plan ("a plan") for the applicant.

(2) A plan comprises—

(a) the written records required by this section, and

(b) any written information or advice for an applicant that the local housing authority considers appropriate.

(3) A plan may consist of one document or a collection of documents, any of which may be revised in accordance with this section.

(4) The local housing authority must have regard to its assessment under section 62 in relation to the applicant and any member of the applicant's household when preparing and reviewing the plan.

(5) The local housing authority must record in writing—

(a) the authority's assessment of the matters described in paragraphs (b), (c) and (ca) of section 62(5).

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(b) any views of the applicant in relation to those matters, and

(c) any steps the authority is to take to communicate with the applicant in the exercise of its functions under this Chapter in a way that is accessible to the applicant.

(6) The local housing authority must—

(a) seek to identify the outcome the applicant wishes to achieve from the authority's help,

(b) record the outcome in writing, and

(c) in preparing and reviewing a plan, have regard to whether the exercise of any function under this Chapter could contribute to the achievement of the outcome.

(7) The references to steps to be taken in the following subsections are references to steps taken for or in connection with the purpose of securing that the applicant and any other member of the applicant's household have and are able to retain suitable accommodation.

(8) The local housing authority must try to agree with the applicant—

(a) any steps the applicant is to take, and

(b) the steps the authority is to take in the exercise of any of its functions (including the social services functions of the authority).

(9) If the local housing authority and an applicant reach an agreement, the authority must record it in writing.

(10) If the local housing authority and an applicant cannot reach an agreement, the authority must record in writing—

(a) why they could not agree,

(b) any steps the authority considers it would be reasonable for the applicant to take, and

(c) the steps the authority is to take in the exercise of any of its functions (including the social services functions of the authority).

(11) The local housing authority must record in writing any other steps of which it is aware that another public authority has agreed to take in relation to the applicant.

(12) The local housing authority must—

(a) give a copy of any document comprising or forming part of a plan to the applicant;

(b) notify the applicant in writing of—

(i) the right to request a review of the plan, and

(ii) the time within which such a request must be made (see section 85).

(13) The local housing authority must keep under review the appropriateness of any agreement reached under subsection (8)

or steps recorded under subsection (10)(b) or (c) during the period in which the authority considers that it owes a duty to the applicant under the following provisions of this Chapter or that it may do so.

(14) If the authority considers that any agreement reached under subsection (8) or any step recorded under subsection (10)(b) or (c) is no longer appropriate—

(a) the authority must notify the applicant, in writing, that it considers the agreement or step is no longer appropriate, and

(b) subsections (8) to (12) apply again.

(15) A notification under this section or a copy of any document comprising or forming part of a plan, if not received by the applicant, is to be treated as having been given to the applicant if it is made available at the authority's office for a reasonable period for collection by or on behalf of the applicant.

63B Duty to review assessments and plans in specific circumstances

(1) If a local housing authority is under a duty to maintain a prevention, support and accommodation plan for an applicant, the authority must review its assessment under section 62 and the plan if any of the circumstances described in subsection (2) apply.

(2) The circumstances are that—

(a) a period of 8 weeks has passed without a review since completion of the first plan or the last review of the plan;

(b) the local housing authority has reason to believe that the circumstances of the applicant, or any member of the applicant's household, have changed in a way that may affect—

(i) accommodation needs,

(ii) support needed to help retain accommodation,

or

(iii) entitlement to help under this Chapter;

(c) it appears to the local housing authority that a duty owed to the applicant under section 66 or 76A(2) has or is likely to come to an end because the applicant is homeless.

64 How to secure or help to secure the availability of accommodation

(1) The following are examples of the ways in which a local housing authority may secure or help to secure that suitable accommodation is available, or does not cease to be available, for occupation by an applicant—

(a) by arranging for a person other than the authority to provide something;

(b) by itself providing something;

Section 2(2) and (3)

(c) by providing something, or arranging for something to be provided, to a person other than the applicant.

(2) The following are examples of what may be provided or arranged to secure or help to secure that suitable accommodation is available, or does not cease to be available, for occupation by an applicant—

- (a) mediation;
- (b) payments by way of grant or loan;
- (c) guarantees that payments will be made;
- (d) support in managing debt, mortgage arrears or rent arrears;
- (e) security measures for applicants at risk of abuse;
- (f) advocacy or other representation;
- (g) accommodation;
- (h) information and advice;
- (i) other services, goods or facilities.

(3) The Welsh Ministers must give guidance to local housing authorities in relation to how they may secure or help to secure that suitable accommodation is available, or does not cease to be available, for occupation by an applicant.

~~65 — Meaning of help to secure~~

~~Where a local housing authority is required by this Chapter to help to secure (rather than “to secure”) that suitable accommodation is available, or does not cease to be available, for occupation by an applicant, the authority—~~

- ~~(a) is required to take reasonable steps to help, having regard (among other things) to the need to make the best use of the authority's resources;~~
- ~~(b) is not required to secure an offer of accommodation under Part 6 of the Housing Act 1996 (allocation of housing);~~
- ~~(c) is not required to otherwise provide accommodation.~~

66 Duty to help to prevent an applicant from becoming homeless

~~(1) A local housing authority must help to secure that suitable accommodation does not cease to be available for occupation by an applicant if the authority is satisfied that the applicant is—~~

- ~~(a) threatened with homelessness, and~~
- ~~(b) eligible for help~~

(1) This section applies if a local housing authority is satisfied that an applicant is threatened with homelessness and eligible for help.

(1A) The authority must help to secure that suitable accommodation does not cease to be available for

<p><u>occupation by the applicant by taking reasonable steps likely to achieve that purpose.</u></p> <p>(1B) <u>Subsection (1A) does not require the authority to secure an offer of accommodation under Part 6 of the Housing Act 1996 (c.52) (allocation of housing or otherwise provide accommodation).</u></p> <p>(2) Subsection (1)<u>(1A)</u> does not affect any right of the authority, whether by virtue of a contract, enactment or rule of law, to secure vacant possession of any accommodation.</p> <p>67 Circumstances in which the duty in section 66 ends</p> <p>(1) The duty to an applicant under section 66 comes to an end in any of the circumstances described in subsection (2), (3) or (4), if the applicant has been notified in accordance with section 84.</p> <p>(2) The circumstances are that the local authority is satisfied that the applicant has become homeless.</p> <p>(3) The circumstances are that the local housing authority is satisfied (whether as a result of the steps it has taken or not) that—</p> <p>(a) the applicant is no longer threatened with homelessness, and</p> <p>(b) suitable accommodation is likely to be available for occupation by the applicant for a period of at least 6 months.</p> <p>(4) The circumstances are that—</p> <p>(a) the applicant, having been notified in writing of the possible consequences of refusal or acceptance of the offer, refuses an offer of accommodation from any person which the authority is satisfied is suitable for the applicant, and</p> <p>(b) the authority is satisfied that the accommodation offered is likely to be available for occupation by the applicant for a period of at least 6 months.</p> <p>(5) The period of 6 months mentioned in subsections (3)(b) and (4)(b) begins on the day the notice under section 84 is sent or first made available for collection.</p> <p>(6) See section 79 for further circumstances in which the duty in section 66 comes to an end.</p>	
<p>68 Interim duty to secure accommodation for homeless applicants for homeless applicants in priority need</p> <p>(1) The local housing authority must secure that suitable interim accommodation is available for the occupation of an applicant to whom subsection (2) or (3)<u>(2A)</u> applies until the duty comes to an end in accordance with section 69.</p>	<p>Section 8(2) and (3)</p>

(2) This subsection applies to an applicant if the authority has reason to believe the applicant is homeless and eligible for help but is not yet satisfied of those matters.

~~(2) This subsection applies to an applicant who the authority has reason to believe may—~~

~~(a) be homeless,~~

~~(b) be eligible for help,~~

~~in circumstances where the authority is not yet satisfied that the applicant is homeless, eligible for help and in priority need for accommodation and eligible for help.~~

(2A) This subsection applies to an applicant where—

(a) the authority is satisfied that the applicant has no local connection to the area of any local housing authority in Wales, and

(b) either—

(i) subsection (2) applies to the applicant, or

(ii) the authority is satisfied that the applicant is homeless and eligible for help.

~~(3) This subsection applies to an applicant—~~

~~(a) who the authority has reason to believe or is satisfied has a priority need or whose case has been referred from a local housing authority in England under section 198(1) of the Housing Act 1996, and~~

~~(b) to whom the duty in section 73 (duty to help to end homelessness) applies.~~

(4) The duty under this section arises irrespective of any possibility of the referral of the applicant's case to another local housing authority (see sections 80 to 82).

69 Circumstances in which the duty in section 68 ends

(1) The duty to an applicant under section 68 comes to an end in any of the circumstances described in subsection ~~(2), (3) (subject to subsection (4) and (5)), (7), (8) (1A), (1B), (7) or (9)~~ if the applicant has been notified in accordance with section 84.

(1A) The circumstances are that—

(a) the local housing authority has decided that a duty is or is not owed to the applicant under section 75,

(b) if the authority has decided that a duty under section 75 is not owed, it has not done so solely on the basis that section 75(4) applies, and

(c) the applicant has been notified of the authority's decision.

(1B) The circumstances are that—

(a) the local housing authority has decided that no duty is owed to the applicant under section 75,

(b) the authority has done so solely on the basis that section 75(4) applies,

(c) the applicant has been notified of the authority's decision, and

(d) the authority is satisfied that the accommodation it has secured under section 68 has been available to the applicant for a sufficient period to allow the applicant a reasonable opportunity of securing accommodation for occupation by the applicant and any member of the applicant's household.

(1C) The period mentioned in subsection (1B) is a period beginning on the day on which the applicant is notified that section 75 does not apply.

~~(2) The circumstances are that the local housing authority has decided that no duty is owed to the applicant under section 73-75 and the applicant is notified of that decision, and~~

~~(3) In the case of an applicant to whom section 68(3) applies, the circumstances are that the local housing authority has—~~

~~(a) decided that the duty owed to the applicant under section 73 has come to an end and that a duty is or is not owed to the applicant under section 75, and~~

~~(b) notified the applicant of that decision;~~

~~but this is subject to subsections (4) and (5).~~

~~(4) Subsection (5) applies where a local housing authority has decided that no duty is owed to the applicant under section 75 on the basis that the authority—~~

~~(a) is satisfied that the applicant became homeless intentionally in the circumstances which gave rise to the application, or~~

~~(b) has previously secured an offer of accommodation of the kind described in section 75(3)(f).~~

~~(5) The duty under section 68 does not come to an end in the circumstances described in subsection (3) until the authority is also satisfied that the accommodation it has secured under section 68 has been available to the applicant for a sufficient period, beginning on the day on which he or she is notified that section 75 does not apply, to allow the applicant a reasonable opportunity of securing accommodation for his or her occupation.~~

~~(6) The period mentioned in subsection (5) is not sufficient for the purposes of that subsection if it ends on a day during the period of 56 days beginning with the day on which the applicant was notified that the duty in section 73 applied.~~

(7) The circumstances are that the applicant, having been notified of the possible consequence of refusal, refuses an offer of accommodation secured under section 68 which the local housing authority is satisfied is suitable for the applicant.

<p>(8) The circumstances are that the local housing authority is satisfied that the applicant has become homeless intentionally from suitable interim accommodation made available for the applicant's occupation under section 68.</p> <p>(9) The circumstances are that the local housing authority is satisfied that the applicant voluntarily ceased to occupy as his or her only or principal home suitable interim accommodation made available for the applicant's occupation under section 68.</p> <p>(10) The duty comes to an end in accordance with this section <u>or</u> <u>section 79</u> even if the applicant requests a review of any decision that has led to the duty coming to an end (see section 85).</p> <p>(11) The authority may secure that suitable accommodation is available for the applicant's occupation pending a decision on a review.</p> <p>(12) See section 79 for further circumstances in which the duty in section 68 comes to an end.</p>	
<p>70 — Priority need for accommodation</p> <p>(1) The following persons have a priority need for accommodation for the purposes of this Chapter —</p> <p style="padding-left: 40px;">(a) a pregnant woman or a person with whom she resides or might reasonably be expected to reside;</p> <p style="padding-left: 40px;">(b) a person with whom a dependent child resides or might reasonably be expected to reside;</p> <p style="padding-left: 40px;">(c) a person —</p> <p style="padding-left: 80px;">(i) who is vulnerable as a result of some special reason (for example: old age, physical or mental illness or physical or mental disability), or</p> <p style="padding-left: 80px;">(ii) with whom a person who falls within subparagraph (i) resides or might reasonably be expected to reside;</p> <p style="padding-left: 40px;">(d) a person —</p> <p style="padding-left: 80px;">(i) who is homeless or threatened with homelessness as a result of an emergency such as flood, fire or other disaster, or</p> <p style="padding-left: 80px;">(ii) with whom a person who falls within subparagraph (i) resides or might reasonably be expected to reside;</p> <p style="padding-left: 40px;">(e) a person —</p> <p style="padding-left: 80px;">(i) who is homeless as a result of being subject to domestic abuse, or</p> <p style="padding-left: 80px;">(ii) with whom a person who falls within subparagraph (i) resides (other than the abuser) or might reasonably be expected to reside;</p> <p style="padding-left: 40px;">(f) a person —</p>	<p>Section 9(2)</p>

~~(i) who is aged 16 or 17 when the person applies to a local housing authority for accommodation or help in obtaining or retaining accommodation, or~~

~~(ii) with whom a person who falls within sub-paragraph (i) resides or might reasonably be expected to reside;~~

~~(g) a person—~~

~~(i) who has attained the age of 18, when the person applies to a local housing authority for accommodation or help in obtaining or retaining accommodation, but not the age of 21, who is at particular risk of sexual or financial exploitation, or~~

~~(ii) with whom a person who falls within sub-paragraph (i) resides (other than an exploiter or potential exploiter) or might reasonably be expected to reside;~~

~~(h) a person—~~

~~(i) who has attained the age of 18, when the person applies to a local housing authority for accommodation or help in obtaining or retaining accommodation, but not the age of 21, who was looked after, accommodated or fostered at any time while under the age of 18, or~~

~~(ii) with whom a person who falls within sub-paragraph (i) resides or might reasonably be expected to reside;~~

~~(i) a person—~~

~~(i) who has served in the regular armed forces of the Crown who has been homeless since leaving those forces, or~~

~~(ii) with a person who falls within sub-paragraph (i) resides or might reasonably be expected to reside;~~

~~(j) a person who has a local connection with the area of the local housing authority and who is vulnerable as a result of one of the following reasons—~~

~~(i) having served a custodial sentence within the meaning of section 76 of the Powers of Criminal Courts (Sentencing) Act 2000 [F1 or section 222 of the Sentencing Code],~~

~~(ii) having been remanded in or committed to custody by an order of a court, or~~

~~(iii) having been remanded to youth detention accommodation under section 91(4) of the Legal Aid, Sentencing and Punishment of Offenders Act 2012,~~

~~(k) a person—~~

~~(i) who is street homeless (within the meaning of section 71(2)), or~~

~~(ii) with whom a person who falls within subparagraph (i) might reasonably be expected to reside.~~

~~or a person with whom such a person resides or might reasonably be expected to reside.~~

~~(2) In this Chapter—~~

~~“looked after, accommodated or fostered” (“*yn derbyn gofal, yn cael ei letya neu'n cael ei faethu*”) means—~~

~~(a) looked after by a local authority (within the meaning of section 74 of the Social Services and Well-Being (Wales) Act 2014 or section 22 of the Children Act 1989),~~

~~(b) accommodated by or on behalf of a voluntary organisation,~~

~~(c) accommodated in a private children's home,~~

~~(d) accommodated for a continuous period of at least three months—~~

~~(i) by any Local Health Board or Special Health Authority,~~

~~(ii) by or on behalf of [F3an integrated care board] or [F4NHS England],~~

~~(iii) by or on behalf of a county or county borough council in Wales in the exercise of education functions,~~

~~(iv) by or on behalf of a local authority in England in the exercise of education functions,~~

~~(v) in any care home or independent hospital, or~~

~~(vi) in any accommodation provided by or on behalf of an NHS Trust or by or on behalf of an NHS Foundation Trust, or~~

~~(e) privately fostered (within the meaning of section 66 of the Children Act 1989).~~

~~(3) In subsection (2)—~~

~~“care home” (“*cartref gofal*”) has the same meaning as in the Care Standards Act 2000;~~

~~“education functions” (“*swyddogaethau addysg*”) has the meaning given by section 597(1) of the Education Act 1996;~~

~~“independent hospital” (“*ysbyty annibynnol*”)—~~

~~(a) in relation to Wales, has the meaning given by section 2 of the Care Standards Act 2000, and~~

~~(b) in relation to England, means a hospital as defined by section 275 of the National Health Service Act 2006 that is not a health service hospital as defined by that section;~~

~~“integrated care board” (“bwrdd gofal integredig”) means a body established under section 14Z25 of the National Health Service Act 2006;}~~

~~“local authority in England” (“awdurdod lleol yn Lloegr”) means—~~

~~(a) a county council in England,~~

~~(b) a district council for an area in England for which there is no county council,~~

~~(c) a London borough council, or~~

~~(d) the Common Council of the City of London;~~

~~“Local Health Board” (“Bwrdd Iechyd Lleo”) means a Local Health Board established under section 11 of the National Health Service (Wales) Act 2006~~

~~71— Meaning of vulnerable in section 70~~

~~(1) A person is vulnerable as a result of a reason mentioned in paragraph (c) or (j) of section 70(1) if, having regard to all the circumstances of the person's case—~~

~~(a) the person would be less able to fend for himself or herself (as a result of that reason) if the person were to become street homeless than would an ordinary homeless person who becomes street homeless, and~~

~~(b) this would lead to the person suffering more harm than would be suffered by the ordinary homeless person;~~

~~this subsection applies regardless of whether or not the person whose case is being considered is, or is likely to become, street homeless.~~

~~(2) In subsection (1), “street homeless” (“digartref ac ar y stryd”), in relation to a person, means that the person has no accommodation available for the person's occupation in the United Kingdom or elsewhere, which the person—~~

~~(a) is entitled to occupy by virtue of an interest in it or by virtue of an order of a court,~~

~~(b) has an express or implied licence to occupy, or~~

~~(c) occupies as a residence by virtue of any enactment or rule of law giving the person the right to remain in occupation or restricting the right of another person to recover possession;~~

~~and sections 55 and 56 do not apply to this definition~~

<p>72 — Power to amend or repeal provisions about priority need for accommodation</p> <p>(1) The Welsh Ministers may by order—</p> <ul style="list-style-type: none"> (a) make provision for and in connection with removing any condition that a local housing authority must have reason to believe or be satisfied that an applicant is in priority need for accommodation before any power or duty to secure accommodation under this Chapter applies; (b) amend or omit the descriptions of persons as having a priority need for accommodation for the purposes of this Chapter; (c) specify further descriptions of persons as having a priority need for accommodation for the purposes of this Chapter. <p>(2) An order under subsection (1) may amend or repeal any provision of this Part.</p> <p>(3) Before making an order under this section the Welsh Ministers must consult such associations representing councils of counties and county boroughs in Wales, and such other persons, as they consider appropriate.</p>	
<p>73 — Duty to help to secure accommodation for homeless applicants</p> <p>(1) A local housing authority must help to secure that suitable accommodation is available for occupation by an applicant, if the authority is satisfied that the applicant is—</p> <ul style="list-style-type: none"> (a) homeless, and (b) eligible for help. <p>(2) But the duty in subsection (1) does not apply if the authority refers the application to another local housing authority (see section 80)</p> <p>74 — Circumstances in which the duty in section 73 ends</p> <p>(1) The duty to an applicant under section 73 comes to an end in any of the circumstances described in subsections (2), (3), (4), or (5), if the applicant has been notified in accordance with section 84.</p> <p>(2) The circumstances are the end of a period of 56 days.</p> <p>(3) The circumstances are that before the end of a period of 56 days the local housing authority is satisfied that reasonable steps have been taken to help to secure that suitable accommodation is available for occupation by the applicant.</p> <p>(4) The circumstances are that the local housing authority is satisfied (whether as a result of the steps it has taken or not) that—</p> <ul style="list-style-type: none"> (a) the applicant has suitable accommodation available for occupation, and 	<p>Section 6(2)</p>

<p>(b) the accommodation is likely to be available for occupation by the applicant for a period of at least 6 months.</p> <p>(5) The circumstances are that—</p> <p>(a) the applicant, having been notified of the possible consequence of refusal or acceptance of the offer, refuses an offer of accommodation from any person which the authority is satisfied is suitable for the applicant, and</p> <p>(b) the authority is satisfied that the accommodation offered is likely to be available for occupation by the applicant for a period of at least 6 months.</p> <p>(6) The period of 56 days mentioned in subsections (2) and (3) begins on the day the applicant is notified under section 63 and for this purpose the applicant is to be treated as notified on the day the notice is sent or first made available for collection.</p> <p>(7) The period of 6 months mentioned in subsection (4)(b) and (5)(b) begins on the day the notice under section 84 is sent or first made available for collection.</p> <p>(8) See section 79 for further circumstances in which the duty in section 73 comes to an end.</p>	
<p>75 — Duty to secure accommodation for applicants in priority need when the duty in section 73 ends</p> <p>(1) When the duty in section 73 (duty to help to secure accommodation for homeless applicants) comes to an end in respect of an applicant in the circumstances mentioned in subsection (2) or (3) of section 74, the local housing authority must secure that suitable accommodation is available for occupation by the applicant if subsection (2) or (3) (of this section) applies.</p> <p>(2) This subsection applies where the local housing authority—</p> <p>(a) is satisfied that the applicant—</p> <p>(i) does not have suitable accommodation available for occupation, or</p> <p>(ii) has suitable accommodation, but it is not likely that the accommodation will be available for occupation by the applicant for a period of at least 6 months starting on the day the applicant is notified in accordance with section 84 that section 73 does not apply,</p> <p>(b) is satisfied that the applicant is eligible for help,</p> <p>(c) is satisfied that the applicant has a priority need for accommodation, and</p> <p>(d) if the authority is having regard to whether or not the applicant is homeless intentionally (see section 77), is not satisfied that the applicant became homeless intentionally in the circumstances which gave rise to the application;</p>	<p>Section 6(3)</p>

~~(3) This subsection applies where the local housing authority is having regard to whether or not the applicant is homeless intentionally and is satisfied that—~~

~~(a) the applicant became homeless intentionally in the circumstances which gave rise to the application,~~

~~(b) the applicant—~~

~~(i) does not have suitable accommodation available for occupation, or~~

~~(ii) has suitable accommodation, but it is not likely that the accommodation will be available for occupation by the applicant for a period of at least 6 months starting on the day on which the applicant is notified in accordance with section 84 that section 73 does not apply,~~

~~(c) the applicant is eligible for help,~~

~~(d) the applicant has a priority need for accommodation,~~

~~(e) the applicant is—~~

~~(i) a pregnant woman or a person with whom she resides or might reasonably be expected to reside,~~

~~(ii) a person with whom a dependent child resides or might reasonably be expected to reside,~~

~~(iii) a person who had not attained the age of 21 when the application for help was made or a person with whom such a person resides or might reasonably be expected to reside, or~~

~~(iv) a person who had attained the age of 21, but not the age of 25, when the application for help was made and who was looked after, accommodated or fostered at any time while under the age of 18, or a person with whom such a person resides or might reasonably be expected to reside, and~~

~~(f) the authority has not previously secured an offer of accommodation to the applicant under this section following a previous application for help under this Chapter, where that offer was made—~~

~~(i) at any time within the period of 5 years before the day on which the applicant was notified under section 63 that a duty was owed to him or her under this section, and~~

~~(ii) on the basis that the applicant fell within this subsection.~~

~~(4) For the purpose of subsections (2)(a)(ii) and (3)(b)(ii), the applicant is to be treated as notified on the day the notice is sent or first made available for collection.~~

75 Duty to secure accommodation for applicants

(1) A local housing authority must secure that suitable accommodation is available for occupation by an applicant if—

- (a) subsection (2) applies,
- (b) subsections (4) does not apply, and
- (c) subsection (7) does not apply.

(2) This subsection applies if the local housing authority is satisfied that —

- (a) the applicant—
 - (i) is homeless, or
 - (ii) has suitable interim accommodation that was made available for occupation by the applicant (whether because of steps the authority has taken or not) at a time when the applicant was homeless or threatened with homelessness, and
- (b) the applicant is eligible for help.

(3) For the purpose of subsection (2)(a)(ii), accommodation is interim if—

- (a) it is secured under section 68,
- (b) the applicant intends, when beginning to occupy the accommodation, to occupy it—
 - (i) until the application for help under this Chapter is concluded, or
 - (ii) for a period of less than 12 months beginning with the first day the accommodation is available for occupation, or
- (c) the person making the accommodation available for occupation intends, when beginning to do so, that it is available for occupation by the applicant—
 - (i) until the application for help under this Chapter is concluded, or
 - (ii) for a period of less than 12 months beginning with the first day the accommodation is available for occupation.

(4) This subsection applies if the local housing authority is satisfied that—

- (a) neither the applicant nor any member of the applicant's household has a local connection to the area of any local housing authority in Wales, and
- (b) none of the circumstances in subsection (5) apply.

(5) The circumstances are that the applicant or any member of the applicant's household with the applicant—

- (a) is at risk of suffering abuse in an area outside Wales—

<p><u>(i) to which the applicant or other member of the applicant's household has a local connection,</u></p> <p><u>(ii) in which the applicant or other member of the applicant's household is living or was living, and</u></p> <p><u>(iii) is in Wales in relevant circumstances, is living in the area outside Wales where there is a risk of abuse or is living in another area outside Wales for the purpose of seeking refuge from abuse, or</u></p> <p><u>(b) falls within a prescribed category of person.</u></p> <p><u>(6) In subsection (5)(a)(iii), the relevant circumstances are that immediately before coming to Wales the applicant or other member of the applicant's household was—</u></p> <p><u>(a) living in the area outside Wales where there is a risk of abuse, or</u></p> <p><u>(b) living in another area outside Wales for the purpose of seeking refuge from abuse.</u></p> <p><u>(7) This subsection applies if—</u></p> <p><u>(a) the applicant is a prisoner serving a custodial sentence, and</u></p> <p><u>(b) the local housing authority is satisfied that there is no reasonable prospect of the applicant being released from detention before the end of a period of 6 months beginning with—</u></p> <p><u>(i) the day the application for help under this Chapter is made, or</u></p> <p><u>(ii) if a duty is owed to the applicant under section 66 at any time after the application is made, the day the duty under section 66 comes to an end.</u></p> <p><u>(8) Subsection (9) applies if the applicant is—</u></p> <p><u>(a) a prisoner, or</u></p> <p><u>(b) residing in approved premises.</u></p> <p><u>(9) The duty in subsection (1) is to be interpreted as a duty to secure that accommodation is available for occupation by the applicant when the applicant is released from detention or no longer required to reside in approved premises (as the case may be).</u></p>	
<p>76 Circumstances in which the duty in section 75 ends</p> <p>(1) The duty to an applicant under section 75(1) comes to an end in any of the circumstances described in subsections (2), (3), (6) or (7), (7), (7A) or (7D) if the applicant has been notified in accordance with section 84.</p> <p>(2) The circumstances are that the applicant accepts—</p>	<p>Section 7(2) and (3) and the Schedule, paragraph 3(7)</p>

(a) an offer of suitable accommodation under Part 6 of the Housing Act 1996 (allocation of housing), ...

(aa) an offer of suitable accommodation in Wales under a tenancy which is an occupation contract, or

(b) an offer of suitable accommodation (in England) under an assured tenancy (including an assured shorthold tenancy).

(3) The circumstances are that the applicant, having been given notice in writing of the possible consequence of refusal or acceptance of the offer, refuses—

(a) an offer of suitable interim accommodation under section 75,

(b) a private rented sector offer, or

(c) an offer of accommodation under Part 6 of the Housing Act 1996,

which the authority is satisfied is suitable for the applicant.

(4) For the purposes of this section an offer is a private rented sector offer if—

(a) it is an offer of—

(i) a tenancy which is an occupation contract made by a private landlord to the applicant in relation to accommodation in Wales which is available for the applicant's occupation, or

(ii) an ~~assured shorthold tenancy~~ assured tenancy (including an assured shorthold tenancy) made by a private landlord to the applicant in relation to any accommodation in England which is available for the applicant's occupation,

(b) it is made, with the approval of the authority, in pursuance of arrangements made by the authority with the landlord with a view to bringing the authority's duty under section 75 to an end, and

(c) in relation to accommodation in England, the tenancy being offered is a fixed term tenancy for a period of at least 6 months.

(5) In a restricted case, the local housing authority must, so far as reasonably practicable, bring its duty to an end by securing a private rented sector offer; for this purpose, a "restricted case" means a case where the local housing authority would not be satisfied as mentioned in section 75(1) without having regard to a restricted person (see section 63(5)).

~~(6) The circumstances are that the local housing authority is satisfied that the applicant has become homeless intentionally from suitable interim accommodation made available for the applicant's occupation—~~

~~(a) under section 68 and which continues to be made available under section 75, or~~

~~(b) under section 75.~~

(7) The circumstances are that the local housing authority is satisfied that the applicant has voluntarily ceased to occupy as his or her only or principal home, suitable interim accommodation made available for the applicant's occupation—

(a) under section 68 and which continues to be made available under section 75, or

(b) under section 75.

(7A) The circumstances are that the local housing authority is satisfied (whether because of steps it has taken or not) that—

(a) the applicant is no longer homeless,

(b) suitable accommodation is available for occupation by the applicant otherwise than by virtue of an offer mentioned in subsection (2) or (3),

(c) the accommodation is likely to be available for occupation by the applicant for a period of at least 12 months, and

(d) the applicant, having been given notice in writing of the possible consequence of agreeing to the duty in section 75 coming to an end, agrees to the duty in section 75 coming to an end.

(7B) The period of 12 months mentioned in subsection (7A) begins on the day notice in accordance with section 84 that the authority no longer regards itself as being subject to the duty in section 75 is sent or first made available for collection.

(7C) But where an applicant is a prisoner or residing in approved premises, the period of 12 months mentioned in subsection (7A) begins on the day the applicant is to be released from detention or is no longer required to reside in approved premises (as the case may be).

(7D) The circumstances are that—

(a) the applicant is a prisoner serving a custodial sentence, and

(b) the local housing authority is satisfied that there is no reasonable prospect of the applicant being released from detention before the end of a period of 6 months beginning with—

(i) the day the application for help under this Chapter is made, or

<p><u>(ii) if a duty is owed to the applicant under section 66 at any time after the application is made, the day the duty under section 66 comes to an end.</u></p> <p><u>(7E) The duty comes to an end in accordance with this section or section 79 even if the applicant requests a review of any decision that has led to the duty coming to an end (see section 85).</u></p> <p><u>(7F) The authority may secure that suitable accommodation is available for the applicant's occupation pending a decision on a review.</u></p> <p>(8) See section 79 for further circumstances in which the duty in section 75(1) comes to an end.</p> <p>(9) In this section—</p> <p>“fixed term tenancy” (“<i>tenantiaeth cyfnod penodedig</i>”) in relation to accommodation in England has the meaning given in Part 1 of the Housing Act 1988 (c. 50);</p> <p>“occupation contract” (“<i>contract meddiannaeth</i>”) has the same meaning as in the Renting Homes (Wales) Act 2016 (anaw 1) (see section 7 of that Act).</p>	
<p><u>76A Duty and power to provide help to retain suitable accommodation</u></p> <p><u>(1) The duty in subsection (2) applies in relation to—</u></p> <p><u>(a) an applicant—</u></p> <p><u>(i) who is not homeless or threatened with homelessness.</u></p> <p><u>(ii) for whom suitable accommodation is available for occupation that was, to any extent, retained or secured by the exercise of functions under this Chapter by a local housing authority (whether through the provision of accommodation or other kinds of help), and</u></p> <p><u>(iii) who is considered by the local housing authority to be at risk of becoming homeless or threatened with homelessness unless further help is provided;</u></p> <p><u>(b) the local housing authority that exercises the functions described in paragraph (a)(ii) in relation to the applicant.</u></p> <p><u>(2) The local housing authority must help to secure that the applicant's accommodation does not cease to be available for occupation by the applicant by taking reasonable steps likely to achieve that purpose.</u></p> <p><u>(3) Subsection (4) applies in relation to an applicant for whom the duty in subsection (2) has come to an end in the circumstances described in subsection (4) or (6) of section 76 B.</u></p>	<p>Section 17(2)</p>

(4) The local housing authority may help to secure that the applicant's accommodation does not cease to be available for occupation by the applicant by taking reasonable steps likely to achieve that purpose.

76B Circumstances in which the duty in section 76A(2) comes to an end

(1) The duty to an applicant under section 76A(2) comes to an end in any of the circumstances described in subsection (2), (3), (4), (6) or (9) if the applicant has been notified in accordance with section 84.

(2) The circumstances are that the local housing authority is satisfied that the applicant has become homeless.

(3) The circumstances are that the local housing authority is satisfied (whether as a result of the steps it has taken or not) that applicant is no longer at risk of becoming homeless or threatened with homelessness unless help is provided.

(4) The circumstances are that—

(a) the applicant occupies accommodation provided or arranged in exercise of functions under this Chapter, and

(b) the period in subsection (5) beginning on the later date has ended.

(5) The periods are—

(a) the period of 12 months beginning on the day the accommodation became available for occupation by the applicant;

(b) the period of 12 months beginning on the day the applicant is notified under section 63 that a duty under section 76A(2) is owed to the applicant.

(6) The circumstances are that—

(a) the applicant occupies accommodation that was secured in exercise of functions under this Chapter, but not provided or arranged in exercise of those functions, and

(b) the period in subsection (7) beginning on the later date has ended.

(7) The periods are—

(a) the period of 12 months beginning on the day the applicant is notified under section 84 that the duty under section 66 has come to an end;

<p><u>(b) the period of 12 months beginning on the day the applicant is notified under section 63 that a duty under section 76A(2) is owed to the applicant.</u></p> <p><u>(8) For the purpose of subsections (5) and (7) the applicant is to be treated as notified on the day the notice is sent or first made available for collection.</u></p> <p><u>(9) The circumstances are that the applicant has asked that help of the kind required by section 76A(2) is not provided by the local housing authority.</u></p> <p><u>(10) See section 79 for further circumstances in which the duty in section 76A(2) comes to an end.</u></p>	
<p><u>76C Duty to keep in touch with certain applicants</u></p> <p><u>(1) The duty in subsection (3) applies in relation to—</u></p> <p style="padding-left: 40px;"><u>(a) an applicant who—</u></p> <p style="padding-left: 80px;"><u>(i) was owed a duty under section 75 and that duty came to an end in the circumstances described in section 76(7A), and</u></p> <p style="padding-left: 80px;"><u>(ii) is not within subsection (2);</u></p> <p style="padding-left: 40px;"><u>(b) the local housing authority that exercised the functions described in paragraph (a)(i) in relation to the applicant.</u></p> <p><u>(2) An applicant is within this subsection if the local housing authority -</u></p> <p style="padding-left: 40px;"><u>(a) at the beginning of the relevant period owes the applicant a duty under section 76A(2), or</u></p> <p style="padding-left: 40px;"><u>(b) at any time during the relevant period is required to carry out an assessment under section 62 in respect of the applicant or has carried out such an assessment before the beginning of the relevant period.</u></p> <p><u>(3) The local housing authority must take reasonable steps to contact the applicant (whether the person is within its area or not) within the relevant period with a view to identifying whether the applicant is or may be homeless or threatened with homelessness or is at risk of becoming homeless or threatened with homelessness.</u></p> <p><u>(4) If the local housing authority considers that the applicant is or may be homeless or threatened with homelessness, or is at risk of becoming homeless or threatened with homelessness, the local housing authority must give the applicant such information and advice as it considers appropriate.</u></p> <p><u>(5) For the purpose of this section, the “relevant period” is the period of 2 months after the end of the period of 5 months that</u></p>	<p>Section 18</p>

begins on the day that the applicant is notified in accordance with section 84 that the duty under section 75 has come to an end.

~~77 — Meaning of intentionally homeless~~

~~(1) A person is intentionally homeless for the purpose of this Chapter if subsection (2) or (4) apply.~~

~~(2) This subsection applies if the person deliberately does or fails to do anything in consequence of which the person ceases to occupy accommodation which is available for the person's occupation and which it would have been reasonable for the person to continue to occupy.~~

~~(3) For the purposes of subsection (2) an act or omission in good faith on the part of a person who was unaware of any relevant fact may not be treated as deliberate.~~

~~(4) This subsection applies if —~~

~~(a) the person enters into an arrangement under which the person is required to cease to occupy accommodation which it would have been reasonable for the person to continue to occupy, and~~

~~(b) the purpose of the arrangement is to enable the person to become entitled to help under this Chapter,~~

~~and there is no other good reason why the person is homeless.~~

~~78 — Deciding to have regard to intentionality~~

~~(1) The Welsh Ministers must, by regulations, specify a category or categories of applicant for the purpose of this section.~~

~~(2) A local housing authority may not have regard to whether or not an applicant has become homeless intentionally for the purposes of sections 68 and 75 unless —~~

~~(a) the applicant falls within a category specified under subsection (1) in respect of which the authority has decided to have regard to whether or not applicants in that category have become homeless intentionally, and~~

~~(b) the authority has published a notice of its decision under paragraph (a) which specifies the category.~~

~~(3) Subsection (4) applies where a local housing authority has published a notice under subsection (2) unless the authority has —~~

~~(a) decided to stop having regard to whether or not applicants falling into the category specified in the notice have become homeless intentionally, and~~

~~(b) published a notice of its decision specifying the category.~~

~~(4) For the purposes of section 68 and 75, a local housing authority must have regard to whether or not an applicant has become homeless intentionally if the applicant falls within a~~

Section 10(2)

<p>category specified in the notice published by the authority under subsection (2).</p>	
<p>79 Further circumstances in which the duties to help applicants end</p> <p>(1) The duties in sections 66, 68, 73 and 75, <u>75 and 76A(2)</u> come to an end in the circumstances described in subsection (2), (3), (4) or (5), (5), (6) or (7) if the applicant is notified in accordance with section 84.</p> <p>(2) The circumstances are that the local housing authority is no longer satisfied that the applicant is eligible for help.</p> <p>(3) The circumstances are that the local housing authority is satisfied that a mistake of fact led to the applicant being notified under section 63 that the duty was owed to the applicant.</p> <p>(4) The circumstances are that the local authority is satisfied that the applicant has withdrawn his or her application.</p> <p>(5) The circumstances are that the local housing authority is satisfied that the applicant is unreasonably failing to co-operate with the authority in connection with the exercise of its functions under this Chapter as they apply to the applicant.</p> <p><u>(5) The circumstances are that the local housing authority is satisfied that—</u></p> <p style="padding-left: 40px;"><u>(a) the applicant engaged in violent or threatening behaviour towards an individual carrying out an activity connected with—</u></p> <p style="padding-left: 80px;"><u>(i) the exercise of functions under this Chapter, or</u></p> <p style="padding-left: 80px;"><u>(ii) the provision of accommodation or other services secured to any extent by the exercise of functions under this Chapter,</u></p> <p style="padding-left: 40px;"><u>(b) the behaviour occurred during the period in which an applicant's case is being considered and any duty under section 66, 68, 75 or 76A(2) applies, and</u></p> <p style="padding-left: 40px;"><u>(c) there are no special circumstances that would make it appropriate for the relevant duty to continue to apply.</u></p> <p><u>(6) The circumstances are that the local housing authority is satisfied that—</u></p> <p style="padding-left: 40px;"><u>(a) property consisting of, or provided for use in connection with, accommodation secured to any extent by the exercise of functions under this Chapter has been destroyed or seriously damaged during the period in which an applicant's case is being considered and any duty under section 66, 68 or 75 applies,</u></p> <p style="padding-left: 40px;"><u>(b) the applicant, or a person who resides with the applicant, destroyed or seriously damaged the property or incited or encouraged its destruction or damage by another person,</u></p>	<p>Sections 17(3), 19(2) and (3) and the Schedule paragraph 3(8)</p>

<p><u>(c) the applicant or person who resides with the applicant intended the destruction or serious damage of the property or was reckless as to whether it would be destroyed or seriously damaged,</u></p> <p><u>(d) there is no reasonable excuse for the actions of the applicant or person who resides with the applicant, and</u></p> <p><u>(e) there are no special circumstances that would make it appropriate for the relevant duty to continue to apply.</u></p> <p><u>(7) The circumstances are that—</u></p> <p>(a) <u>the applicant has not responded to repeated attempts by the local housing authority to contact the applicant in connection with the application,</u></p> <p>(b) <u>the authority is not aware of any special circumstances that would make it appropriate for the relevant duty to continue to apply,</u></p> <p>(c) <u>the authority has given a warning notice to the applicant explaining—</u></p> <p style="padding-left: 40px;"><u>(i) that because of the facts described in paragraph (a), it intends to give notice to the applicant under section 84, and</u></p> <p style="padding-left: 40px;"><u>(ii) the consequences of a notice under section 84 being given to the applicant, and</u></p> <p>(d) <u>a reasonable period has elapsed since the warning notice was given without any contact from the applicant in connection with the application.</u></p> <p><u>(8) A warning notice under subsection (7) must be given in writing and, if not received by the applicant, is to be treated as having been given to the applicant if it is made available at the authority's office for a reasonable period for collection by or on behalf of the applicant.</u></p>	
<p>80 Referral of case to another local housing authority</p> <p>(1) Subsection (2) applies where—</p> <p style="padding-left: 40px;">(a) a local housing authority considers that the conditions for referral to another local housing authority (whether in Wales or England) are met (see subsection (3)), and</p> <p style="padding-left: 40px;">(b) the local housing authority would, if the case is not referred, be subject to the duty in section 73 in respect of an applicant who is in priority need of accommodation and unintentionally homeless (duty to help to secure accommodation for homeless applicants).</p> <p>(2) The local housing authority may notify the other authority of its opinion that the conditions for referral are met in respect of the applicant.</p> <p><u>(2) If a local housing authority considers—</u></p>	<p>Section 11(2) - (6) and the Schedule, paragraph 3(9)</p>

(a) it is or may be subject to the duty in section 66 (duty to help prevent an applicant from becoming homeless) in respect of an applicant who is a prisoner, and

(b) that the conditions are met for referral of the applicant's case to another local housing authority (whether in Wales or England) under subsection (3), or in any prescribed circumstances.

it may notify that authority of its opinion.

(2A) If a local housing authority considers—

(a) it is or may be subject to the duty in section 75 (duty to secure accommodation) in respect of an applicant or that it would be subject to the duty were it not for section 75(4), and

(b) that the conditions are met for referral of the applicant's case to another local housing authority (whether in Wales or England) under subsection (3), or in any prescribed circumstances.

it may notify that authority of its opinion.

(2B) But a local housing authority may not notify under subsection (2A) after the applicant has been notified under section 63 that the authority owes a duty under section 75, unless the applicant is a prisoner.

(3) The conditions for referral of the case to another local housing authority in-Wales are met if—

(a) neither the applicant nor any member of the applicant's household ~~person who might reasonably be expected to reside with the applicant~~ has a local connection with the area of the authority to which the application was made,

(b) the applicant or a member of the applicant's household ~~person who might reasonably be expected to reside with the applicant~~ has a local connection with the area of that other authority, and

(c) neither the applicant nor any member of the applicant's household ~~will run the risk of domestic abuse in that other area~~ is exempt from referral (see section 81A).

(4) But the conditions for referral mentioned in subsection (3) are not met if—

(a) ~~the applicant or any person who might reasonably be expected to reside with the applicant has suffered abuse (other than domestic abuse) in the area of the other authority, and~~

<p>(b) it is probable that the return to that area of the victim will lead to further abuse of a similar kind against him or her.</p> <p>(5) The question of whether the conditions for referral of a case are met <u>satisfied</u> is to be decided—</p> <p>(a) by agreement between the notifying authority and the notified authority, or</p> <p>(b) in default of agreement, in accordance with such arrangements—</p> <p>(i) as the Welsh Ministers may direct by order, where both authorities are in Wales, or</p> <p>(ii) as the Welsh Ministers and the Secretary of State may jointly direct by order, where the notifying authority is in Wales and the notified authority is in England.</p> <p>(6) An order under subsection (5) may direct that the arrangements are to be—</p> <p>(a) those agreed by any relevant authorities or associations of relevant authorities, or</p> <p>(b) in default of such agreement, such arrangements as appear to the Welsh Ministers or, in the case of an order under subsection (5)(b)(ii), to the Welsh Ministers and the Secretary of State to be suitable, after consultation with such associations representing relevant authorities, and such other persons, as they think appropriate.</p> <p>(7) In subsection (6), “relevant authority” means a local housing authority or a social services authority; and it includes, in so far as that subsection applies to arrangements under subsection (5)(b)(ii), such authorities in Wales and England.</p> <p>(8) The Welsh Ministers may by order specify other circumstances in which the conditions are or are not met for referral of the case to another local housing authority.</p>	
<p>81 Local connection</p> <p>(1) This section applies for the purposes of this Chapter.</p> <p>(2) A person has a local connection with the area of a local housing authority in Wales or England <u>or any other area</u> if the person has a connection with it—</p> <p>(a) because the person is, or in the past was, normally resident there, and that residence is or was of the person's own choice,</p> <p>(b) because the person is employed there,</p> <p>(c) because of family associations, or</p> <p>(d) because of special circumstances.</p>	<p>Section 12(2) and the Schedule, paragraph 3(10)</p>

<p>(3) Residence in an area is not of a person's own choice if the person, or a person who might reasonably be expected to reside with that person member of that person's household, becomes resident there because the person is detained under the authority of an enactment.</p> <p>(4) The Welsh Ministers may by order specify circumstances in which—</p> <p style="padding-left: 40px;">(a) a person is not to be treated as employed in an area, or</p> <p style="padding-left: 40px;">(b) residence in an area is not to be treated as of a person's own choice.</p> <p><u>(4) The Welsh Ministers may by regulations specify circumstances—</u></p> <p style="padding-left: 40px;"><u>(a) in which a person is or is not to be treated as normally resident in an area;</u></p> <p style="padding-left: 40px;"><u>(b) in which residence in an area is or is not to be treated as of a person's own choice;</u></p> <p style="padding-left: 40px;"><u>(c) in which a person is or is not to be treated as employed in an area;</u></p> <p style="padding-left: 40px;"><u>(d) in which a person is or is not to be treated as having a family association with an area;</u></p> <p style="padding-left: 40px;"><u>(e) that are or are not to be treated as special circumstances connecting a person to an area.</u></p> <p>(5) A person has a local connection with the area of a local housing authority in Wales or England if the person was (at any time) provided with accommodation in that area under section 95 of the Immigration and Asylum Act 1999 (support for asylum seekers).</p> <p>(6) But subsection (5) does not apply—</p> <p style="padding-left: 40px;">(a) to the provision of accommodation for a person in an area of a local housing authority if the person was subsequently provided with accommodation in the area of another local housing authority under section 95 of that Act, or</p> <p style="padding-left: 40px;">(b) to the provision of accommodation in an accommodation centre by virtue of section 22 of the Nationality, Immigration and Asylum Act 2002 (use of accommodation centres for section 95 support).</p>	
<p><u>81A Applicants who are exempt from referral under section 80</u></p> <p><u>(1) A local housing authority may not refer a case to another local housing authority (whether in Wales or England) under section 80 if any of the circumstances described in subsections (2), (3) or (4) apply in relation to the applicant.</u></p> <p><u>(2) The circumstances are that the applicant or any member of the applicant's household—</u></p>	<p>Section 13(2)</p>

<p><u>(a) is at a greater risk of suffering abuse in the area of the authority to which the referral would be made than in the area to which the application is made, or</u></p> <p><u>(b) falls within a prescribed category of person.</u></p> <p><u>(3) The circumstances are that the applicant is a prisoner who has been notified under section 63 that a duty is owed to the applicant under section 66 or 75 and a period of 2 weeks has ended, beginning with the day on which the notification was given.</u></p> <p><u>(4) The circumstances are that a referral has previously been made under section 80 in relation to the same application.</u></p>	
<p>82 Duties to applicant whose case is considered for referral or referred</p> <p>(1) Where a local housing authority notifies an applicant in accordance with section 84 that it intends to notify or has notified another local housing authority in Wales or England of its opinion that the conditions are met for the referral of the applicant's case to that other authority—</p> <p>(a) it ceases to be subject to any duty under section 68 (interim duty to secure accommodation for homeless applicants in priority need), and</p> <p>(b) it is not subject to any duty under section 73 (duty to help to secure accommodation for homeless applicants);</p> <p>but it must secure that suitable accommodation is available for occupation by the applicant until the applicant is notified of the decision whether the conditions for referral of the case are met.</p> <p><u>(1) Subsections (1A) and (1B) apply if—</u></p> <p><u>(a) a local housing authority (“authority A”) intends to notify or has notified another local housing authority (“authority B”) of its opinion that the conditions for referral of an applicant’s case under section 80 are met, and</u></p> <p><u>(b) the applicant has been notified in accordance with section 84 that that authority B has been notified of authority A’s opinion;</u></p> <p><u>and subsection (1A) applies whether the notified authority is in Wales or England.</u></p> <p><u>(1A) If authority A notifies authority B under section 80(2A)—</u></p> <p><u>(a) authority A is not subject to the duty under section 68 (interim duty to secure accommodation) in relation to the applicant, and</u></p> <p><u>(b) authority A is not subject to the duty under section 75 (duty to secure accommodation) in relation to the applicant;</u></p> <p><u>but authority A must secure that suitable accommodation is available for accommodation by the applicant until the applicant is</u></p>	<p>Section 14(2)-(6), and section 16(2)</p>

notified of the decision whether the conditions for referral of the case are met.

(1B) If authority A notifies authority B under section 80(2) or (2A) and it is decided in accordance with section 80(5) that the conditions for referral of the case are met—

(a) the applicant is to be treated, for the purposes of this Chapter, as having made an application to authority B on the date on which notice is given under section 84(1B),

(b) authority A owes no duties to the applicant under this Chapter from that date,

(c) where authority A has decided that the applicant is eligible for help, homeless or threatened with homelessness, the applicant is to be treated as such for the purposes of this Chapter unless authority B comes to a different conclusion in accordance with subsection (1C), and

(d) authority A must give to authority B copies of any notifications or documents that authority A has given to the applicant under section 63 (notice of the outcome of assessment) or 63A (prevention, support and accommodation plans).

(1C) For the purposes of subsection (1B), authority B may only come to a different conclusion if it is satisfied that—

(a) the applicant's circumstances have changed, or further information has come to light, since authority A made its decision, and

(b) the change in circumstances, or further information, justifies authority B coming to a different decision to authority A.

(1D) For provision about cases where authority A notifies authority B under section 80(2) or (2A), authority B is in England and it is decided in accordance with section 80(5) that the conditions for referral of the case are met, see section 201A of the Housing Act 1996 (c.52)(cases referred from a local housing authority in Wales).

~~(2) When it has been decided whether the conditions for referral are met, the notifying authority must notify the applicant in accordance with section 84.~~

~~(3) If it is decided that the conditions for referral are not met, the notifying authority is subject to the duty under section 73 (duty to help to secure accommodation for homeless applicants).~~

(3) If authority A notifies authority B under section 80(2A) and it is decided that the conditions for referral of the case are not met, authority A is subject to—

<p><u>(a) the duty under section 68 in relation to the applicant, if the duty applies, and</u></p> <p><u>(b) the duty under section 75 in relation to the applicant, if the duty applies.</u></p> <p>(4) If it is decided that those conditions are met and the notified authority is an authority in Wales, the notified authority is subject to the duty under section 73 (duty to help to secure accommodation for homeless applicants); for provision about cases where it is decided that those conditions are met and the notified authority is an authority in England, see section 201A of the Housing Act 1996 (cases referred from a local housing authority in Wales).</p> <p>(5) The duty under subsection (1) ceases as provided in that subsection. Duties come to an end as provided for in subsections (1A) and (1B) even if the applicant requests a review of the authority's decision (see section 85).</p> <p>(6) The authority may secure that suitable accommodation is available for the applicant's occupation pending the decision on a review, <u>if the authority was required to do so before a duty ceased to have effect by virtue of this section.</u></p> <p>(7) If notice required to be given to an applicant under this section is not received by the applicant, it is to be treated as having been given if it is made available at the authority's office for a reasonable period for collection by the applicant or on the applicant's behalf.</p>	
<p>83 Cases referred from a local housing authority in England</p> <p>(1) This section applies where an application has been referred by a local housing authority in England to a local housing authority in Wales under section 198(1) of the Housing Act 1996 (referral of case to another local housing authority).</p> <p>(2) If it is decided that the conditions in that section for referral of the case are met the notified authority is subject to the following duties in respect of the person whose case is referred—</p> <p>(a) section 68 (interim duty to secure accommodation for homeless applicants in priority need);</p> <p>(b) section 73 (duty to help to secure accommodation for homeless applicants); <u>section 75 (duty to secure accommodation).</u></p> <p>for provision about cases where it is decided that the conditions for referral are not met, see section 200 of the Housing Act 1996 (duties to applicant whose case is considered for referral or referred).</p> <p>(3) Accordingly, references in this Chapter to an applicant include a reference to a person to whom the duties mentioned in subsection (2) are owed by virtue of this section.</p>	Section 15

84 Notice that duties have ended and of local connection referrals

Sections 5(2), 16(3), 17(4) and the Schedule paragraph 3(11)

(1) Where a local housing authority concludes that its duty to an applicant under section 66, 68, ~~73 or 75~~ 75 or 76A(2) has come to an end (~~including where the authority has referred the applicant's case to another authority or decided that the conditions for referral are met~~), it must notify the applicant—

- (a) that it no longer regards itself as being subject to the relevant duty,
- (b) of the reasons why it considers that the duty has come to an end,
- (c) of the right to request a review, and
- (d) of the time within which such a request must be made.

(1A) Where a local housing authority offers accommodation in the discharge of any duty under this Chapter, it must notify the applicant of the right to request a review of the suitability of the accommodation whether not the offer is accepted.

(1B) Where a local housing authority (“authority A”) notifies another local housing authority (whether in Wales or England) (“authority B”) of its opinion that the conditions for referral of an applicant’s case under section 80 are met, it must at the same time notify the applicant that authority B has been notified of authority A’s opinion.

(1C) Authority A must also notify the applicant of a decision under section 80(5) as to whether the conditions for referral of the applicant’s case are met.

(1D) A notice given by a authority A to an applicant under subsection (1B) or (1C) must—

- (a) set out the reasons for the opinion or decision,
- (b) explain the effect on the applicant’s entitlements under this Chapter of authority A notifying authority B or of the decision under section 80(5),
- (c) inform the applicant of any right to request a review, and
- (d) specify the time within which such a request must be made.

~~(2) Where a notice under subsection (1) relates to the duty in section 73 coming to an end in the circumstances described in section 74(2) or (3), it must include notice of the steps taken by the local housing authority to help to secure that suitable accommodation would be available for occupation by the applicant.~~

(3) Notice under this section must be in writing.

(4) Where a notice is not received by an applicant, the applicant may be treated as having been notified under this section if the

<p>notice is made available at the authority's office for a reasonable period for collection by the applicant or on the applicant's behalf.</p>	
<p>85 Right to request review</p> <p>(1) An applicant has the right to request a review of the following decisions—</p> <p style="padding-left: 40px;">(a) a decision of a local housing authority as to the applicant's eligibility for help;</p> <p style="padding-left: 40px;">(b) a decision of a local housing authority that a duty is not owed to the applicant under section 66, 68, 73, or 75 (duties to applicants who are homeless or threatened with homelessness);</p> <p style="padding-left: 40px;">(c) a decision of a local housing authority that a duty owed to the applicant under section 66, 68, 73, or 75 has come to an end (including where the authority has referred the applicant's case to another authority or decided that the conditions for referral are met).</p> <p>(2) Where the duty owed to an applicant under section 73 has come to an end in the circumstances described in section 74(2) or (3), an applicant has the right to request a review of whether or not reasonable steps were taken during the period in which the duty under section 73 was owed to help to secure that suitable accommodation would be available for his or her occupation.</p> <p>(3) An applicant who is offered accommodation in, or in connection with, the discharge of any duty under this Chapter may request a review of the suitability of the accommodation offered to the applicant (whether or not he or she has accepted the offer).</p> <p>(4) There is no right to request a review of the decision reached on an earlier review.</p> <p>(5) A request for review must be made before the end of the period of 21 days (or such longer period as the authority may in writing allow) beginning with the day on which the applicant is notified of the authority's decision.</p> <p>(6) On a request being made to them, the authority or authorities concerned must review their decision.</p> <p><u>(1) An applicant has the right to request a review of the matters in subsection (2), subject to subsections (4) to (7).</u></p> <p><u>(2) The matters that may be reviewed are—</u></p> <p style="padding-left: 40px;"><u>(a) a decision of a local housing authority as to the applicant's eligibility for help;</u></p> <p style="padding-left: 40px;"><u>(b) a decision of a local housing authority not to carry out an assessment of a person's case under section 62;</u></p>	<p>Sections 5(3)</p>

(c) an assessment by a local housing authority of the housing needs of the applicant and any member of the applicant's household;

(d) an assessment by a local housing authority of the support needed for the applicant and any member of the applicant's household—

(i) to retain accommodation which is or may become available;

(ii) to overcome any barrier to living independently;

(e) a prevention, support and accommodation plan;

(f) a decision of a local housing authority that a duty is not owed to the applicant under section 66, 68 or 75 (duties to applicants who are homeless or threatened with homelessness);

(g) a decision of a local housing authority that a duty is not owed to the applicant under section 76A(2) (duty to provide help to retain suitable accommodation);

(h) a decision of a local housing authority that a duty owed to the applicant under section 66, 68 or 75 has come to an end.

(i) a decision of a local housing authority that a duty owed to the applicant under section 76A(2) has come to an end;

(j) a decision of a local housing authority under section 80 to notify another local housing authority in Wales or England of its opinion that the conditions for referral are met in respect of the applicant;

(k) a decision under section 80(5) that the conditions for referral of a case are met;

(l) a decision of a local housing authority about the suitability of accommodation offered to the applicant in, or in connection with, the discharge of any duty under this Chapter (whether or not the applicant has accepted the offer).

(3) If an applicant makes a request to a local housing authority for a review, the authority must (subject to subsections (4) to (7)) review any matter in subsection (2) that appears to the authority to be relevant, whether the applicant specifies the matter to be reviewed or not.

(4) An authority has no duty under this section to review a decision reached on an earlier review.

(5) An authority has no duty under this section to review a prevention, support and accommodation plan unless the request for review is made at any time during which the authority is required to maintain the plan.

(6) An authority has no duty under this section to review the suitability of accommodation offered to the applicant in, or in

<p><u>connection with, the discharge of any duty under this Chapter unless the request for review is made at any time—</u></p> <p><u>(a) before the offer is accepted by the applicant and while the offer remains open, and</u></p> <p><u>(b) if the applicant has accepted the offer—</u></p> <p style="padding-left: 40px;"><u>(i) at any time when a section 66, 68 or 75 duty applies to the applicant, or</u></p> <p style="padding-left: 40px;"><u>(ii) before the end of a period of 6 months beginning with the first day on which the accommodation is available for occupation by the applicant.</u></p> <p><u>(7) An authority has no duty under this section to review any other matter unless the request for review is made before the end of the period of 21 days (or such longer period as the authority may in writing allow) beginning with the day on which the applicant is notified of the authority's assessment or decision.</u></p>	
<p>86 Procedure on review</p> <p>(1) The Welsh Ministers may make provision by regulations as to the procedure to be followed in connection with a review under section 85.</p> <p>(2) Regulations under subsection (1) may, for example, —</p> <p style="padding-left: 40px;">(a) require the decision on review to be made by a person of appropriate seniority who was not involved in the original decision,</p> <p style="padding-left: 40px;"><u>(a) require the review to be carried out by a person with the appropriate level of seniority who was not involved in the assessment, decision or plan under review,</u></p> <p style="padding-left: 40px;">(b) provide for the circumstances in which the applicant is entitled to an oral hearing, and whether and by whom the applicant may be represented at such a hearing, and</p> <p style="padding-left: 40px;">(c) provide for the period within which the review must be carried out and notice given of the decision.</p> <p>(3) The authority, or as the case may be either of the authorities, concerned must notify the applicant of the decision on the review.</p> <p>(4) The authority must also notify the applicant of the reasons for the decision, if the decision is—</p> <p style="padding-left: 40px;"><u>(a) to confirm the original decision assessment, <u>decision or plan</u>; on any issue against the interests of the applicant,</u> or</p> <p style="padding-left: 40px;">(b) to confirm that reasonable steps were taken.</p> <p>(5) In any case they must inform the applicant of his or her right to appeal to the county court on a point of law, and of the period within which such an appeal must be made (see section 88).</p>	<p>Section 5(4) and the Schedule, paragraph 3(12)</p>

<p>(6) Notice of the decision is not <u>to</u> be treated as given unless and until subsection (5), and where applicable subsection (4), is complied with.</p> <p>(7) Notice required to be given to a person under this section must be given in writing and, if not received by that person, is to be treated as having been given if it is made available at the authority's office for a reasonable period for collection by the person or on his or her behalf.</p>	
<p>87 — Effect of a decision on review or appeal that reasonable steps were not taken</p> <p>(1) Subsection (2) applies where it is decided on review under section 85(2) or on an appeal of a decision under that section that reasonable steps were not taken.</p> <p>(2) The duty in section 73 applies to the applicant again, with the modification that the 56 day period mentioned in subsection (2) of section 74 is to be interpreted as starting on the day the authority notifies the applicant of its decision on review under section 85(2) or, on an appeal, on such date as the court may order.</p>	<p>The Schedule, paragraph 3(13)</p>
<p>88 Right of appeal to county court on point of law</p> <p>(1) An applicant who has requested a review under section 85 may appeal to the county court on any point of law arising from the decision or, as the case may be, the original decision or a question as to whether reasonable steps were taken on review or, as the case may be, the original assessment, decision or plan if the applicant—</p> <ul style="list-style-type: none"> (a) is dissatisfied with the decision on the review, or (b) is not notified of the decision on the review within the time prescribed under section 86. <p>(2) An appeal must be brought within 21 days of the applicant being notified of the decision or, as the case may be, of the date on which the applicant should have been notified of a decision on review.</p> <p>(3) The court may give permission for an appeal to be brought after the end of the period allowed by subsection (2), but only if it is satisfied—</p> <ul style="list-style-type: none"> (a) where permission is sought before the end of that period, that there is a good reason for the applicant to be unable to bring the appeal in time, or (b) where permission is sought after that time, that there is a good reason for the applicant's failure to bring the appeal in time and for any delay in applying for permission. <p>(4) On appeal the court may make such order confirming, quashing or varying the decision <u>on review or the original assessment, decision or plan</u> as it thinks fit.</p> <p>(5) Where the authority was under a duty under section 68, 75 or 82 to secure that suitable accommodation is available for the</p>	<p>Section 5(5)</p>

<p>applicant's occupation, it may secure that suitable accommodation is so available—</p> <p>(a) during the period for appealing under this section against the authority's decision, and</p> <p>(b) if an appeal is brought, until the appeal (and any further appeal) is finally determined.</p>	
<p>91 Out-of-area placement</p> <p>(1) A local housing authority must in discharging its functions under this Chapter secure or help to secure that suitable accommodation is available for the occupation of the applicant in its area, so far as is reasonably practicable.</p> <p>(2) If the authority secures that accommodation is available for the occupation of the applicant outside its area in Wales or England, it must give notice to the local housing authority (whether in Wales or England) in whose area the accommodation is situated.</p> <p>(3) The notice must state—</p> <p>(a) the name of the applicant,</p> <p>(b) the number and description of other <u>members of the applicant's household</u> persons who normally reside with the applicant as a member of his or her family or might reasonably be expected to reside with the applicant,</p> <p>(c) the address of the accommodation,</p> <p>(d) the date on which the accommodation was made available to the applicant, and</p> <p>(e) which function under this Chapter the authority was discharging in securing that the accommodation is available for the applicant's occupation.</p> <p>(4) The notice must be in writing, and must be given before the end of the period of 14 days beginning with the day on which the accommodation was made available to the applicant.</p>	<p>The Schedule, paragraph 3(14)</p>
<p>93 Protection of property</p> <p>(1) Where a local housing authority has become subject to a duty in respect of an applicant as described in subsection (2), <u>or would have become subject to the duty in section 75 in respect of an applicant but for section 75(7) applying</u>, it must take reasonable steps to prevent the loss of the personal property of the applicant or prevent or mitigate damage to it if the authority has reason to believe that—</p> <p>(a) there is danger of loss of, or damage to, the property by reason of the applicant's inability to protect it or deal with it, and</p> <p>(b) no other suitable arrangements have been or are being made.</p>	<p>Section 25 and the Schedule, paragraph 3(15)</p>

<p>(2) The duties in respect of an applicant are—</p> <ul style="list-style-type: none"> • section 66 (duty to help to prevent an applicant from becoming homeless) in the case of an applicant in priority need; • section 68 (interim duty to secure accommodation for homeless applicants in priority need); • section 75 (duty to secure accommodation for applicants in priority need when the duty in section 73 ends); • section 82 (duties to applicant whose case is considered for referral or referred) in the case of an applicant in priority need. <p>(3) Where a local housing authority has become subject to the duty in subsection (1), it continues to be subject to that duty even if the duty in respect of the applicant as described in subsection (2) comes to an end.</p> <p>(4) The duty of a local housing authority under subsection (1) is subject to any conditions it considers appropriate in the particular case, which may include conditions as to—</p> <ul style="list-style-type: none"> (a) the making and recovery by the authority of reasonable charges for the action taken, or (b) the disposal by the authority, in such circumstances as may be specified, of property in relation to which it has taken action. <p>(5) A local housing authority may take any steps it considers reasonable for the purpose of protecting the personal property of an applicant who is eligible for help or prevent or mitigate damage to it if the authority has reason to believe that—</p> <ul style="list-style-type: none"> (a) there is danger of loss of, or damage to, the property by reason of the applicant's inability to protect it or deal with it, and (b) no other suitable arrangements have been or are being made. <p>(6) References in this section to personal property of the applicant include personal property of any <u>member of the applicant's household</u> person who might reasonably be expected to reside with the applicant.</p>	
<p>94 Protection of property: supplementary provisions</p> <p>(1) The authority may for the purposes of section 93—</p> <ul style="list-style-type: none"> (a) enter, at all reasonable times, any premises which are the usual place of residence of the applicant or which were the applicant's last usual place of residence, and (b) deal with any personal property of the applicant in any way which is reasonably necessary, in particular by storing it or arranging for its storage. 	<p>The Schedule, paragraph 3(16)</p>

(2) Where a local authority is proposing to exercise the power in subsection (1)(a), the officer it authorises to do so must, upon request, produce valid documentation setting out the authorisation to do so.

(3) A person who, without reasonable excuse, obstructs the exercise of the power under subsection (1)(a) commits an offence and is liable on summary conviction to a fine not exceeding level 4 on the standard scale.

(4) Where the applicant asks the authority to move his or her property to a particular location nominated by the applicant, the authority—

(a) may, if it appears to it that the request is reasonable, discharge its responsibilities under section 93 by doing as the applicant asks, and

(b) having done so, have no further duty or power to take action under that section in relation to that property.

(5) If such a request is made, the authority must before complying with it inform the applicant of the consequence of it doing so.

(6) If no such request is made (or, if made, is not acted upon) the authority cease to have any duty or power to take action under section 93 when, in its opinion, there is no longer any reason to believe that there is a danger of loss of or damage to a person's personal property by reason of his or her inability to protect it or deal with it.

(7) But property stored by virtue of the authority having taken such action may be kept in store and any conditions upon which it was taken into store continue to have effect, with any necessary modifications.

(8) Where the authority—

(a) ceases to be subject to a duty to take action under section 93 in respect of an applicant's property, or

(b) ceases to have power to take such action, having previously taken such action,

it must notify the applicant of that fact and of the reason for it.

(9) The notification must be given to the applicant—

(a) by delivering it to the applicant, or

(b) leaving it at, or sending it to, the applicant's last known address.

(10) References in this section to personal property of the applicant include personal property of any member of the applicant's household ~~person who might reasonably be expected to reside with the applicant.~~

94A Duty of a specified person to ask and act

Section 20(2)

(1) This section applies if a specified person (see section 94B) considers that an individual in Wales in relation to whom the specified person exercises functions is or may be homeless or threatened with homelessness, subject to subsection (7).

(2) The specified person must ask the individual—

(a) to agree to the specified person notifying a local housing authority in Wales or England of—

(i) the opinion mentioned in subsection (1), and

(ii) how the individual may be contacted by the local housing authority;

(b) to identify a local housing authority in Wales or England to which the individual would like the notification to be made.

(3) If the individual agrees to the specified person making the notification, the specified person must notify—

(a) the local housing authority identified by the individual, or

(b) if the individual has not identified an authority, the local housing authority in Wales or England that the specified person considers appropriate.

(4) If the notification required by subsection (3) is made to a local housing authority in Wales, the notification is to be treated as if it were an application by the individual to the local housing authority under section 62(1)(a).

(5) The specified person must—

(a) provide the individual with information about help available for people who are homeless or who may become homeless;

(b) consider whether there are any other steps it could reasonably take in the exercise of its functions to help the individual secure or retain suitable accommodation and, if the specified person considers there are any, it must take those steps;

(c) consider whether the opinion mentioned in subsection (1) affects the exercise of its functions in relation to the person regarding any matter.

(6) Paragraphs (b) and (c) of subsection (5) do not affect any right of the specified person, whether by virtue of a contract, enactment or rule of law, to secure vacant possession of any accommodation

(7) The duties in subsections (2) and (3) do not apply if the specified person is satisfied that—

(a) an application to a local housing authority in Wales under section 62(1)(a) of this Act, or a local authority in England under section 183 of the Housing Act 1996 (c.52) (“the 1996 Act”), has been made in respect of the individual, and

(b) either—

(i) the application is being considered, or

(ii) a duty applies under this Act, or the 1996 Act, to secure accommodation or provide other help in respect of the application.

94B Specified persons

(1) For the purposes of sections 94A, each of the following is a “specified person”—

(a) a social services authority;

(b) a Local Health Board, but only in relation to individuals to whom it provides or arranges health care services that are not primary care services;

(c) the Welsh Ambulance Services University National Health Service Trust;

(d) a registered social landlord;

(e) a new town corporation for an area in Wales;

(f) a private registered provider of social housing that provides housing in Wales;

(g) a housing action trust for an area in Wales;

(h) the governor of a prison in Wales;

(i) the director of a contracted out prison in Wales;

(j) the governor of a young offender institution in Wales;

(k) the governor of a secure training centre in Wales;

(l) the director of a contracted out secure training centre in Wales;

(m) the principal of a secure college in Wales;

(n) a youth offending team established under section 39(1) of the Crime and Disorder Act 1998 (c. 37) for an area in Wales;

(o) the manager of a secure children’s home in Wales;

(p) a provider of probation services in Wales;

(q) an officer designated by the Secretary of State for Work and Pensions for the purposes of section 94A and employed by the Secretary of State at an office in Wales known as a Jobcentre Plus office;

<p><u>(r) the Secretary of State for Defence, but only in relation to members of the regular armed forces of the crown.</u></p> <p><u>(2) The Welsh Ministers may, by regulations, amend subsection (1)-</u></p> <p><u>(a) to omit a reference to a person, or a description of a person;</u></p> <p><u>(b) to add a reference to a person, or a description of a person</u></p> <p><u>(c) to change a reference to a person or a description of a person.</u></p> <p><u>(3) Regulations under subsection (2)—</u></p> <p><u>(a) may omit a reference to a reserved authority or a description of a person that includes a reserved authority;</u></p> <p><u>(b) may not add a reference to a reserved authority or a description of a person that includes a reserved authority unless the Secretary of State consents;</u></p> <p><u>(c) may not change a reference to a reserved authority or a description of a person that includes a reserved authority in a way that modifies the functions of the authority under section 94A unless—</u></p> <p><u>(i) in the case of an authority that is a Minister of the Crown, the Secretary of State has been consulted about the change, or</u></p> <p><u>(ii) in the case of any other authority, the Secretary of State consents.</u></p> <p><u>(4) Regulations under paragraph (b) or (c) of subsection (2)—</u></p> <p><u>(a) may describe a person by reference to the exercise of discretion by another person;</u></p> <p><u>(b) may specify cases or circumstances in which a reference to a person, or a description of a person, applies.</u></p>	
<p>95 Co-operation</p> <p>(1) A council of a county or county borough in Wales must make arrangements to promote co-operation between the officers of the authority who exercise its social services functions and those who exercise its functions as the local housing authority with a view to achieving the following objectives in its area—</p> <p>(a) the prevention of homelessness,</p> <p>(b) that suitable accommodation is or will be available for people who are or may become homeless,</p> <p>(c) that satisfactory support is available for people who are or may become homeless, and</p>	<p>Sections 23(2) and (3), 24(2) and 31(2)</p>

(d) the effective discharge of its functions under this Part and, in relation to persons who are homeless or at risk of becoming homeless, the Social Services and Well-being (Wales) Act 2014 (anaw 4).

(1A) The arrangements under subsection (1) must include a protocol for handling cases involving—

(a) persons aged 16 or 17 who are homeless or threatened with homelessness;

(b) the accommodation and support needs of care leavers;

(c) the accommodation and support needs of care leavers and persons aged 16 or 17 leaving youth detention accommodation, prison or approved premises.

(1B) In subsection (1A) “care leavers” -

(a) means persons falling within any of the categories of young person entitled to support under any of sections 105 to 115 of the Social Services and Well-being (Wales) Act 2014 (anaw 4) (“the 2014 Act”) (see section 104 of the 2014 Act) and,

(b) in paragraph (c), it includes persons who would be so entitled were it not for sections 185 and 186 of the 2014 Act.

(1C) A local housing authority in Wales must make arrangements to promote cooperation between itself and such persons mentioned in subsection (1D) that exercise functions in the authority’s area as it considers appropriate with a view to achieving the following objectives in its area—

(a) the prevention of homelessness,

(b) that suitable accommodation is available for persons who are or may become homeless,

(c) that satisfactory support is available for persons who are or may become homeless,

(d) effective case co-ordination by persons mentioned in subsection (1D) regarding persons who are or may become homeless and who may also be in particular need of other support, and

(e) effective discharge of its functions under this Part.

(1D) The persons are—

(a) the persons mentioned in subsection (5);

(b) any other public authority with functions which are capable of contributing to the achievement of any of the objectives mentioned in subsection (1C);

(c) any voluntary organisation or other person whose activities are capable of contributing to the achievement of any of those objectives.

(1E) The arrangements under subsection (1C) must include a protocol for handling cases involving persons who are or who may become homeless and who may also be in particular need of other support or services including in particular support or services required in connection with—

- (a) leaving prison or youth detention accommodation,
- (b) leaving the regular armed forces of the Crown,
- (c) misusing drugs and other substances;
- (d) mental health.

(2) If a local housing authority requests the co-operation of a person mentioned in subsection (5) in the exercise of its functions under this Part, the person must comply with the request unless the person considers that doing so would—

- (a) be incompatible with the person's own duties, or
- (b) otherwise have an adverse effect on the exercise of the person's functions.

(3) If a local housing authority requests that a person mentioned in subsection (5) provides it with information it requires for the purpose of the exercise of any of its functions under this Part, the person must comply with the request unless the person considers that doing so would—

- (a) be incompatible with the person's own duties, or
- (b) otherwise have an adverse effect on the exercise of the person's functions.

(4) A person who decides not to comply with a request under subsection (2) or (3) must give the local housing authority who made the request written reasons for the decision.

~~(5) The persons (whether in Wales or England) are—~~

- ~~(a) a local housing authority;~~
- ~~(b) a social services authority;~~
- ~~(c) a registered social landlord;~~
- ~~(d) a new town corporation;~~
- ~~(e) a private registered provider of social housing;~~
- ~~(f) a housing action trust.~~

~~(6) The Welsh Ministers may amend subsection (5) by order to omit or add a person, or a description of a person.~~

~~(7) An order under subsection (6) may not add a Minister of the Crown.~~

~~(8) In this section—~~

- ~~“housing action trust” (“ymddiriedolaeth gweithredu tai”) means a housing action trust established under Part 3 of the Housing Act 1988;~~
- ~~“new town corporation” (“corfforaeth tref newydd”) has the meaning given in Part 1 of the Housing Act 1985;~~
- ~~“private registered provider of social housing” (“darparwr tai cymdeithasol preifat cofrestredig”) has the meaning given by Part 2 of the Housing and Regeneration Act 2008;~~
- ~~“registered social landlord” (“landlord cymdeithasol cofrestredig”) has the meaning given by Part 1 of the Housing Act 1996.~~

(5) The persons are—

- (a) a local housing authority in Wales or England;
- (b) a social services authority in Wales or England;
- (c) a Local Health Board, but only in relation to individuals to whom it provides or arranges health care services that are not primary care services;
- (d) a registered social landlord, whether in relation to housing provided in Wales or England;
- (e) a new town corporation for an area in Wales or England;
- (f) a private registered provider of social housing, whether in relation to housing provided in Wales or England;
- (g) a housing action trust for an area in Wales or England;
- (h) the governor of a prison in Wales or England;
- (i) the director of a contracted-out prison in Wales or England;
- (j) the governor of a young offender institution in Wales or England;
- (k) the governor of a secure training centre in Wales or England;
- (l) the director of a contracted out secure training centre in Wales or England;
- (m) the principal of a secure college in Wales or England;
- (n) the manager of a secure children’s home in Wales or England;
- (o) a youth offending team established under section 39(1) of the Crime and Disorder Act 1998 (c. 37) for an area in Wales or England;
- (p) a provider of probation services in Wales or England;

<p><u>(g) an officer designated by the Secretary of State for Work and Pensions for the purposes of this section and employed by the Secretary of State at an office in Wales or England known as a Jobcentre Plus office;</u></p> <p><u>(r) the Secretary of State for Defence, but only in relation to members of the regular armed forces of the Crown.</u></p> <p><u>(6) The Welsh Ministers may, by regulations, amend subsection (5)-</u></p> <p><u>(a) to omit a reference to a person, or a description of a person;</u></p> <p><u>(b) to add a reference to a person, or a description of a person;</u></p> <p><u>(c) to change a reference to a person or a description of a person.</u></p> <p><u>(7) Regulations under subsection (6)—</u></p> <p><u>(a) may omit a reference to a reserved authority or a description of a person that includes a reserved authority;</u></p> <p><u>(b) may not add a reference to a reserved authority or a description of a person that includes a reserved authority unless the Secretary of State consents;</u></p> <p><u>(c) may not change a reference to a reserved authority or a description of a person that includes a reserved authority in a way that modifies the functions of the authority under this section unless—</u></p> <p style="padding-left: 40px;"><u>(i) in the case of an authority that is a Minister of the Crown, the Secretary of State has been consulted about the change, or</u></p> <p style="padding-left: 40px;"><u>(ii) in the case of any other authority, the Secretary of State consents.</u></p> <p><u>(8) Regulations under paragraph (b) or (c) of subsection (6)—</u></p> <p><u>(a) may describe a person by reference to the exercise of discretion by another person;</u></p> <p><u>(b) may specify cases or circumstances in which a reference to a person, or a description of a person, applies.</u></p>	
<p>96 Co-operation in certain cases involving children</p> <p>(1) This section applies where a local housing authority has reason to believe that <u>a member of an applicant's household is under the age of 18 and that the applicant</u> an applicant with whom a person under the age of 18 normally resides, or might reasonably be expected to reside—</p> <p>(a) may be ineligible for help,</p> <p>(b) may be homeless and that a duty under section 68, 73 or 75 is not likely to apply to the applicant, or</p>	<p>The Schedule, paragraph 3(17)</p>

<p>(c) may be threatened with homelessness and that a duty under section 66 is not likely to apply to the applicant.</p> <p>(2) A local housing authority must make arrangements for ensuring that—</p> <p>(a) the applicant is invited to consent to the referral to the social services department of the essential facts of his or her case, and</p> <p>(b) if the applicant has given that consent, the social services department is made aware of those facts and of the subsequent decision of the authority in respect of his or her case.</p> <p>(3) Nothing in subsection (2) affects any power apart from this section to disclose information relating to the applicant's case to the social services department without the consent of the applicant.</p> <p>(4) A council of a county or county borough must make arrangements for ensuring that, where it makes a decision as local housing authority that an applicant is ineligible for help, became homeless intentionally or became threatened with homelessness intentionally, its housing department provides the social services department with such advice and assistance as the social services department may reasonably request.</p> <p>(5) In this section, in relation to the council of a county or county borough—</p> <ul style="list-style-type: none"> • “the housing department” (“<i>yr adran dai</i>”) means those persons responsible for the exercise of its functions as local housing authority; • “the social services department” (“<i>yr adran gwasanaethau cymdeithasol</i>”) means those persons responsible for the exercise of its social services functions under Part 3 of the Social Services and Well-Being (Wales) Act 2014. 	
<p><u>96A Co-operation between social landlords and local housing authorities</u></p> <p><u>(1) Where a local housing authority owes a duty to an applicant under section 75, it may request a social landlord that provides accommodation in its area to make the applicant an offer of suitable accommodation in its area.</u></p> <p><u>(2) For the purposes of this section and section 96B, “social landlord” means—</u></p> <p style="padding-left: 40px;"><u>(a) a registered social landlord, or</u></p> <p style="padding-left: 40px;"><u>(b) a private registered provider of social housing.</u></p> <p><u>(3) In deciding whether to make a request, the local housing authority must have regard to the availability of suitable accommodation in its area held by it.</u></p> <p><u>(4) Where a local housing authority makes a request under subsection (1), a social landlord must, within a reasonable period,</u></p>	<p>Sections 32</p>

comply with the request unless the landlord has good reasons for not doing so.

(5) A social landlord which provides accommodation in the area of a local housing authority must comply with any reasonable request for information in relation to that accommodation made to it by the authority in connection with the exercise of the authority's functions under this section.

(6) The Welsh Ministers must issue guidance as to what constitutes—

- (a) a good reason for the purposes of subsection (4)
- (b) a reasonable period for the purposes of subsection (4);
- (c) a reasonable request for the purposes of subsection (5).

(7) Before giving any such guidance, the Welsh Ministers must consult—

- (a) such associations representing local authorities in Wales,
- (b) such associations representing social landlords, and
- (c) such other persons, as they think appropriate.

(8) A social landlord must have regard to guidance given under this section.

96B Directions to require compliance with requests under section 96A

(1) Subsection (3) applies if—

- (a) a social landlord does not comply within a reasonable period with a request made by a local housing authority under section 96A(1), and
- (b) the local housing authority considers that, having regard to any explanation given to the authority by the social landlord, the social landlord does not have a good reason for not complying with the request.

(2) Subsection (3) also applies if the social landlord does not respond, within a reasonable period, to a request made by a local housing authority under section 96(A)(1).

(3) The local housing authority may refer the matter to the Welsh Ministers.

(4) After receiving a referral under subsection (3), the Welsh Ministers must notify the social landlord of—

- (a) the referral, and
- (b) the period for making representations to the Welsh Ministers on the referral.

(5) If, after considering the referral and any representations made by the social landlord, the Welsh Ministers consider that the social landlord does not have a good reason for not complying with the

<p><u>request made by the local housing authority or did not respond to such a request, the Welsh Ministers may direct the social landlord to comply with the request made by the local housing authority within such period as may be specified in the direction.</u></p> <p><u>(6) A social landlord must comply with a direction given to it under subsection (5).</u></p> <p><u>(7) A direction under subsection (5)—</u></p> <p style="padding-left: 40px;"><u>(a) must be in writing;</u></p> <p style="padding-left: 40px;"><u>(b) may varied or revoked by a later direction;</u></p> <p style="padding-left: 40px;"><u>(c) is enforceable by mandatory order on application by, or on behalf of, the Welsh Ministers or the local housing authority that made the referral in respect of which the direction is made.</u></p>	
<p><u>96C Viewing accommodation</u></p> <p><u>If a local housing authority secures an offer of accommodation for an applicant with a view to bringing the authority's duty under section 66 or 75 to an end it must take reasonable steps to provide the applicant with an opportunity to view the accommodation (whether in person or otherwise) before the applicant decides whether to accept or refuse the offer.</u></p>	Section 33
<p><u>General</u></p> <p>97 False statements, withholding information and failure to disclose change of circumstances</p> <p>(1) It is an offence for a person, with intent to induce a local housing authority to believe in connection with the exercise of its functions under this Chapter that the person or another person is entitled to accommodation or assistance in accordance with the provisions of this Chapter, or is entitled to accommodation or assistance of a particular description—</p> <p style="padding-left: 40px;">(a) knowingly or recklessly to make a statement which is false in a material particular, or</p> <p style="padding-left: 40px;">(b) knowingly to withhold information which the authority has reasonably required the person to give in connection with the exercise of those functions.</p> <p>(2) If before an applicant receives notification of the local housing authority's decision on the application there is any change of facts material to the case, the applicant must notify the authority as soon as possible.</p> <p>(3) The authority must explain to every applicant, in ordinary language, the duty imposed by subsection (2) and the effect of subsection (4).</p> <p>(4) A person who fails to comply with subsection (2) after being given the explanation required by subsection (3) commits an offence.</p>	Section 30

<p>(5) In proceedings against a person for an offence committed under subsection (4) it is a defence that the person had a reasonable excuse for failing to comply.</p> <p>(6) A person guilty of an offence under this section is liable on summary conviction to a fine not exceeding level 4 on the standard scale.</p> <p><u>97A Reports on use and condition of interim accommodation</u></p> <p><u>(1) The Welsh Ministers must publish and lay before Senedd Cymru a report on the use and condition of interim accommodation that is secured under section 68 and section 75 by local housing authorities in Wales.</u></p> <p><u>(2) For that purpose, local housing authorities in Wales must supply the Welsh Ministers with such information as they may require.</u></p> <p><u>(3) The first report under this section must be laid, and published, on or before 31 December 2030.</u></p> <p><u>(4) A report must be laid, and published, at the end of each subsequent period of 5 years beginning with the date the first report was published.</u></p>	
<p>98 Guidance</p> <p>(1) In the exercise of its functions relating to homelessness, a council of a county or county borough must have regard to guidance given by the Welsh Ministers.</p> <p>(2) Subsection (1) applies in relation to functions under this Part and any other enactment.</p> <p><u>(2A) In the exercise of its functions under sections 94A, a specified person must have regard to guidance given by the Welsh Ministers.</u></p> <p>(3) The Welsh Ministers may—</p> <ul style="list-style-type: none"> (a) give guidance under this Part either generally or to specified descriptions of authorities; (b) revise the guidance by giving further guidance under this Part; (c) withdraw the guidance by giving further guidance under this Part or by notice. <p>(4) The Welsh Ministers must publish any guidance or notice under this Part.</p> <p><u>(5) Before giving, revising or withdrawing guidance under this Part, the Welsh Ministers must consult such public or local authorities, voluntary organisations, persons who are, or who have been homeless or threatened with homelessness in Wales or other persons as they consider appropriate.</u></p>	<p>Sections 20(3), 28(4) and the Schedule paragraph 3(18)</p>

<p>99 Interpretation of this Chapter and index of defined terms</p> <p><u>(1)</u> In this Chapter—</p> <p>“abuse” (<i>“camdriniaeth”</i>) has the meaning given by section 58;</p> <p>“accommodation available for occupation” (<i>“llety sydd ar gael i’w feddiannu”</i>) has the meaning given by section 56;</p> <p>“applicant” (<i>“ceisydd”</i>) has the meaning given by section 62(3) and section 83(3);</p> <p><u>appropriate Minister</u> (<i>“Gweinidog priodol”</i>) has the meaning given by paragraph 8(5) of Schedule 7B to the Government of Wales Act 2006 (c. 32);”;</p> <p><u>“approved premises”</u> (<i>“mangre a gymeradwywyd”</i>) has the meaning given by section 13 of the Offender Management Act 2007 (c. 21);”;</p> <p>“associated” (<i>“cysylltiedig”</i>), in relation to a person, has the meaning given by section 58;</p> <p>“assured tenancy” (<i>“tenantiaeth sicr”</i>) and “assured shorthold tenancy” (<i>“tenantiaeth fyrddaliol sicr”</i>) have the meaning given by Part 1 of the Housing Act 1988;</p> <p><u>“contracted out prison”</u> (<i>“carchar ar gontract”</i>) has the meaning given by section 84(4) of the Criminal Justice Act 1991 (c. 53);</p> <p><u>“contracted out secure training centre”</u> (<i>“canolfan hyfforddi ddiogel ar gontract”</i>) has the meaning given by section 15 of the Criminal Justice and Public Order Act 1994 (c. 33);</p> <p>“domestic abuse” (<i>“camdriniaeth ddomestig”</i>) has the meaning given by section 58;</p> <p>“eligible for help” (<i>“yn gymwys i gael cymorth”</i>) means not excluded from help under this Chapter by Schedule 2;</p> <p>“enactment” (<i>“deddfiad”</i>) means an enactment (whenever enacted or made) comprised in, or in an instrument made under—</p> <p style="padding-left: 40px;">(a) an Act of Parliament,</p> <p style="padding-left: 40px;">(b) a Measure or an Act of the National Assembly for Wales;</p> <p>“help to secure” (<i>“cynorthwyo i sicrhau”</i>), in relation to securing that suitable accommodation is available, or does not cease to be available, for occupation, has the meaning given by section 65;</p> <p>“help under this Chapter” (<i>“cynorth o dan y Bennod hon”</i>) means the benefit of any function under sections 66, 68, 73, or 75;</p> <p>“homeless” (<i>“digartref”</i>) has the meaning given by section 55 and “homelessness” (<i>digartrefedd</i>) is to be interpreted accordingly;</p>	<p>The Schedule, paragraph 3(19)</p>
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“housing action trust” (“ymddiriedolaeth gweithredu tai”) means a housing action trust established under Part 3 of the Housing Act 1988 (c. 50);”;

~~“intentionally homeless” (“digartref yn fwriadol”)~~ has the meaning given by ~~section 77~~;

“local connection” (“cysylltiad lleol”) has the meaning given by section 81;

“Local Health Board” (“Bwrdd Iechyd Lleol”) means a Local Health Board established under section 11 of the National Health Service (Wales) Act 2006 (c. 42).”

“local housing authority” (“awdurdod tai lleol”) means—

(a) in relation to Wales, the council of a county or county borough, and

(b) in relation to England, a district council, a London borough council, the Common Council of the City of London or the Council of the Isles of Scilly,

but a reference to a “local housing authority” is to be interpreted as a reference to a local housing authority for an area in Wales only, unless this Chapter expressly provides otherwise;

~~“looked after, accommodated or fostered” (“yn derbyn gofal, yn cael ei lletya neu’n cael ei faethu”)~~ has the meaning given by ~~section 70(2)~~

“member of the applicant’s household” (“aelod o aelwyd y ceisydd”) (and any similar reference to member of a person’s household) is to be interpreted in accordance with section 56;”;

“new town corporation” (“corfforaeth tref newydd”) has the meaning given by Part 1 of the Housing Act 1985 (c. 68);”;

“occupation contract” (“contract meddiannaeth”) has the same meaning as in the Renting Homes (Wales) Act 2016 (anaw 1) (see section 7 of that Act);

“prescribed” (“rhagnodedig”) means prescribed in regulations made by the Welsh Ministers;

“primary care services” (“gwasanaethau gofal sylfaenol”) means services provided under or by virtue of Parts 4 to 7 of the National Health Service (Wales) Act 2006 (c. 42);

“prevention, support and accommodation plan” (“cynllun atal, cefnogaeth a llety”) means a plan required by section 63A;”

~~“priority need for accommodation” (“angen blaenoriaethol am lety”)~~ has the meaning given by ~~section 70~~;

“prison” (“carcharor”) has the same meaning as in the Prison Act 1952 (see section 53(1) of that Act)

prisoner (“carcharor”) means a person who is—

- (a) servicing a custodial sentence within the meaning of section 76 of the Powers of Criminal Courts (Sentencing) Act 2000 or section 222 of the Sentencing Code,
- (b) remanded in or committed to custody by an order of a court, or
- (c) remanded to youth detention accommodation under section 91(4) of the Legal Aid, Sentencing and Punishment of Offenders Act 2012 (c.10);

“private landlord” (*“landlord preifat”*) means a landlord —

(a) of a dwelling in Wales, who is within section 10 of the Renting Homes (Wales) Act 2016 (anaw 1) (private landlords);

(b) of a dwelling in England, who is not within section 80(1) of the Housing Act 1985 (c. 68) (the landlord condition for secure tenancies);]

private registered provider of social housing (*“darparwr tai cymdeithasol preifat cofrestredug”*) has the meaning given by Part 2 of the Housing and Regeneration Act 2008 (c. 17);”;

“reasonable to continue to occupy accommodation” (*“rhesymol parhau i feddiannu llety”*) has the meaning given by section 57;

“registered social landlord” (*“landlord cymdeithasol cofrestredig”*) has the meaning given by Part 1 of the Housing Act 1996 (c. 52);”;

“regular armed forces of the Crown” (*“lluoedd arfog rheolaidd y Goron”*) means the regular forces as defined by section 374 of the Armed Forces Act 2006;

“reserved authority” has the meaning given by paragraph 8(3) of Schedule 7B to the Government of Wales Act 2006 (c. 32);”;

“restricted person” (*“person cyfyngedig”*) has the meaning given by section 63(5);

“secure children’s home” (*“cartref diogel i blant ”*) means—

(a) accommodation in Wales in respect of which a person is registered under Part 1 of the Regulation and Inspection of Social Care (Wales) Act 2016 (anaw 2) to provide a secure accommodation service within the meaning of Part 1 of that Act.

(b) accommodation which is provided in a children’s home in England, within the meaning of the Care Standards Act 2000 (c. 14)— (i) which provides accommodation for the purposes of restricting

<p style="text-align: center;"><u>liberty, and (ii) in respect of which a person is registered under Part 2 of that Act:</u></p> <p>“social services authority” (<i>“awdurdod gwasanaethau cymdeithasol”</i>) means—</p> <p>(a) in relation to Wales, the council of a county or county borough council in the exercise of its social services functions, within the meaning of section 119 of the Social Services and Well-being (Wales) Act 2014, and</p> <p>(b) in relation to England, a local authority for the purposes of the Local Authority Social Services Act 1970, as defined in section 1 of that Act,</p> <p>but a reference to a “social services authority” is to be interpreted as a reference to a social services authority for an area in Wales only, unless this Chapter expressly provides otherwise;</p> <p><u>“specified person” (“person penodedig”) means the persons set out in section 94B(1):</u></p> <p>“threatened with homelessness” (<i>“o dan fygythiad o ddigartrefedd”</i>) has the meaning given by section 55(4);</p> <p>“voluntary organisation” (<i>“corff gwirfoddol”</i>) means a body (other than a public or local authority) whose activities are not carried on for profit.</p> <p>“youth detention accommodation” (<i>“llety cadw ieuenctid”</i>) means—</p> <p>(a) a secure children's home;</p> <p>(b) a secure training centre;</p> <p>(c) a young offender institution;</p> <p>(d) accommodation provided, equipped and maintained by the Welsh Ministers under section 82(5) of the Children Act 1989 for the purpose of restricting the liberty of children;</p> <p>(e) accommodation, or accommodation of a description, for the time being specified by regulations under section 248(1)(f) of the Sentencing Code (youth detention accommodation for the purposes of detention and training orders).</p>	
<p>142 Orders and regulations</p> <p>(1) A power to make an order or regulations under this Act is to be exercised by statutory instrument.</p> <p>(2) A power to make an order or regulations under this Act includes power—</p> <p style="padding-left: 40px;">(a) to make different provision for different cases or classes of case, different areas or different purposes;</p>	<p>Sections 6(4), 11(7), 12(3), 13(3), 20(4) and 31(3)</p>

(b) to make different provision generally or subject to specified exemptions or exceptions or only in relation to specific cases or classes of case;

(c) to make such incidental, supplementary, consequential, transitory, transitional or saving provision as the person making the order or regulations considers appropriate.

(3) A statutory instrument containing any of the following may not be made unless a draft of the instrument has been laid before, and approved by resolution of, the National Assembly for Wales—

(a) in Part 1—

(i) an order made under section 2(1)(c), 3, 5(f), 6(3), 7(4), 8(f), 10(4)(d), 12(3)(d), 14(3), 20(7) or 29(5);

(ii) regulations made under section 19(2);

(b) in Part 2—

(i) an order made under section 57(4), 59(3), 72, 80(5)(b)(i), 80(8) or 81(4);

(ii) regulations made under section 75(5)(b), 78(1), 80(2)(b), 80(2A)(b), 81(4), 81A(2)(b) or ~~86(1)~~, 86(1), 94B(2) or 95(6), and regulations made by the Welsh Ministers under paragraph 1 of Schedule 2;

(c) in Part 3, an order made under section 101 or 109;

(d) in this Part, regulations made under section 144 which amend or repeal any provision of an Act of Parliament or a Measure or Act of the National Assembly for Wales.

(4) Any other statutory instrument containing an order or regulations made by the Welsh Ministers under this Act other than an order made under section 40(7) is subject to annulment in pursuance of a resolution of the National Assembly for Wales.

(5) A statutory instrument containing an order made under section 80(5)(b)(ii) may not be made unless a draft of the instrument has been laid before, and approved by resolution of—

(a) each House of Parliament, and

(b) the National Assembly for Wales.

(6) A statutory instrument containing regulations made by the Secretary of State under paragraph 1 of Schedule 2 may not be made unless a draft of the instrument has been laid before, and approved by resolution of, each House of Parliament.

(8) This section does not apply to an order made under section 145 (commencement).

SCHEDULE 2 ELIGIBILITY FOR HELP UNDER CHAPTER 2 OF PART 2

The Schedule, paragraph 3(20)

Persons not eligible for help

1(1)A person is not eligible for help under section 66, 68, ~~73~~ or 75 if he or she is a person from abroad who is ineligible for housing assistance.

(2)A person who is subject to immigration control within the meaning of the Asylum and Immigration Act 1996 is not eligible for housing assistance unless the person falls within a class of persons prescribed by regulations made by the Welsh Ministers or the Secretary of State.

(3)No person who is excluded from entitlement to universal credit or housing benefit by section 115 of the Immigration and Asylum Act 1999 (exclusion from benefits) may be included in any class prescribed under sub-paragraph (2).

(4)The Welsh Ministers or the Secretary of State may by regulations provide for other descriptions of persons who are to be treated for the purposes of Chapter 2 of Part 2 as persons from abroad who are ineligible for housing assistance.

(5)A person who is not eligible for housing assistance is to be disregarded in determining for the purposes of Chapter 2 of Part 2 whether a person falling within sub-paragraph (6)—

- (a)is homeless or threatened with homelessness, ~~or~~
- (b)has a priority need for accommodation.

(6)A person falls within this subsection if the person—

- (a)falls within a class prescribed by regulations made under sub-paragraph (2), and

[(b)is not a person who, immediately before IP completion day, was—

- (i)a national of an EEA State or Switzerland, and
- (ii)within a class prescribed by regulations made under sub-paragraph (2) which had effect at that time.]

Asylum-seekers and their dependants: transitional provision

2(1) Until the commencement of the repeal of section 186 of the Housing Act 1996 (asylum-seekers and their dependants), that section applies to Chapter 2 of Part 2 of this Act as it applies to Part 7 of that Act.

(2) For this purpose, in section 186 of the Housing Act 1996—

- (a)the reference to section 185 of that Act is to be interpreted as a reference to paragraph 1, and

(b)the reference to “this Part” is to be interpreted as a reference to Chapter 2 of Part 2 of this Act and not Part 7 of that Act.

Provision of information by Secretary of State

3(1) The Secretary of State must, at the request of a local housing authority, provide the authority with such information as it may require—

(a)as to whether a person is a person to whom section 115 of the Immigration and Asylum Act 1999 (exclusion from benefits) applies, and

(b)to enable it to determine whether such a person is eligible for help under Chapter 2 of Part 2.

(2) Where that information is given otherwise than in writing, the Secretary of State must confirm it in writing if a written request is made to the Secretary of State by the authority.

(3)If it appears to the Secretary of State that any application, decision or other change of circumstances has affected the status of a person about whom information was previously provided to a local housing authority under this paragraph, the Secretary of State must inform the authority in writing of that fact, the reason for it and the date on which the previous information became inaccurate.

Social Services and Well-being (Wales) Act 2014

Section	Amended by
<p>108 Pathway assessments and plans: post-18 living arrangements</p> <p>(1) The responsible local authority for a category 1 young person who has been placed with a local authority foster parent must comply with subsection (2) when—</p> <ul style="list-style-type: none"> (a) carrying out an assessment in relation to the young person under section 107(1), (b) preparing and maintaining a pathway plan for the young person under section 107(3), or (c) reviewing the young person's pathway plan under section 107(10). <p>(2) The responsible local authority must ascertain whether the young person and his or her local authority foster parent wish to make a post-18 living arrangement.</p> <p>(3) A “post-18 living arrangement” is an arrangement under which—</p> <ul style="list-style-type: none"> (a) a category 3 young person— <ul style="list-style-type: none"> (i) who is under the age of 21, and (ii) who was being looked after by a local authority when he or she reached the age of 18 and, immediately before ceasing to be looked after, was a category 1 young person, and (b) a person (a “former foster parent”) who was the young person's local authority foster parent immediately before he or she ceased to be looked after, continue to live together after the young person has ceased to be looked after. <p>(4) Where the young person and his or her local authority foster parent wish to make a post-18 living arrangement, the responsible local authority must provide advice and other support in order to facilitate the arrangement.</p> <p>(5) Subsection (4) does not apply if the responsible local authority considers that the making of a post-18 living arrangement between the young person and his or her local authority foster parent would not be consistent with the young person's well-being.</p> <p>(6) Regulations may make provision about—</p> <ul style="list-style-type: none"> (a) the persons to whom information about post-18 living arrangements must be provided; (b) the manner in which that information must be provided. 	<p>Section 22(2)</p>

108A Duty to ensure that suitable accommodation is available for care leavers

(1) The duty in subsection (2) applies to—

- (a) a category 1 young person;
- (b) a category 2 young person;
- (c) a category 5 young person;
- (d) a category 6 young person;

and, in the case of a category 1 or category 2 young person, the duty continues to apply to the young person (to the extent the duty requires) after the young person becomes a category 3 young person.

(2) If the young person's well-being requires it, the responsible local authority for the young person must take reasonable steps to secure that suitable accommodation is available for occupation by the young person —

- (a) during the period of 3 years beginning with the day the young person attains the age of 18, and
- (b) in relation to a category 3 young person, during a subsequent period when there is a duty towards the young person under section 110.

(3) The duty in subsection (4) applies to—

- (a) a category 3 young person;
- (b) a category 4 young person;
- (c) a category 5 young person who is receiving full-time further or higher education and to whom the responsible authority may give support under section 114(3);
- (d) a former category 5 young person who is receiving full-time further or higher education and to whom the responsible authority may give support under section 114(5);
- (e) a category 6 young person by virtue of section 104(3)(a) who is receiving full-time further or higher education and to whom the responsible authority may give support under section 115(4);
- (f) a former category 6 young person by virtue of section 104(3)(a) who is receiving full-time further or higher education and to whom the responsible authority may give support under section 115(6);

and the duty continues to apply to the young person (to the extent the duty requires) after the young person ceases to fall within any of paragraphs (a) to (f).

(4) If the young person's well-being requires it, the responsible local authority for the young person must take reasonable steps to secure that suitable accommodation is available for occupation by the young person during the period of 12 months beginning with—

<p><u>(a) in relation to a category 3 young person, the day the authority's duty to the young person under section 110 ends;</u></p> <p><u>(b) in relation to a category 4 young person, the day the authority's duty to the young person under section 112 ends;</u></p> <p><u>(c) in relation to a category 5 young person, the day the further or higher education, in respect of which support under section 114(3) may have been given, ends;</u></p> <p><u>(d) in relation to a former category 5 young person, the day the further or higher education, in respect of which support under section 114 (5) may have been given, ends;</u></p> <p><u>(e) in relation to a category 6 young person, the day the further or higher education, in respect of which support under section 115(4) may have been given, ends;</u></p> <p><u>(f) in relation to a former category 6 young person, the day the further or higher education, in respect of which support under section 115 (6) may have been given, ends.</u></p> <p><u>(5) Accommodation may only be regarded as available for a young person's occupation for the purpose of this section if it is available for occupation by that young person together with any other person who might reasonably be expected to reside with the young person.</u></p> <p><u>(6) Any interruption in a young person's pursuance of a programme of education or training is to be disregarded for the purpose of subsections (3) and (4) if the responsible local authority is satisfied that the young person will resume the programme as soon as is reasonably practicable."</u></p>	
<p>109 Support for category 2 young people</p> <p>(1) The responsible local authority for a category 2 young person must safeguard and promote that person's well-being and, unless it is satisfied that the person's well-being does not require it, support the person by—</p> <p style="padding-left: 40px;">(a) maintaining the person,</p> <p style="padding-left: 40px;">(b) providing the person with, or maintaining the person in, suitable accommodation, and</p> <p style="padding-left: 40px;">(c) providing support of such other descriptions as may be specified in regulations.</p> <p>(2) Support under subsection (1) may be in kind or in cash.</p> <p>(3) Regulations may make provision about the meaning of "suitable accommodation" and in particular about the suitability of landlords or other providers of accommodation.</p> <p>(4) Section 78(3) applies in relation to any decision by a local authority for the purposes of this section as it applies in relation to the decisions referred to in that section.</p>	<p>Section 22(3)</p>

<p><u>109A Meaning of suitable accommodation</u></p> <p><u>(1) Regulations may make provision about the meaning of “suitable accommodation” for the purposes of section 108A and 109.</u></p> <p><u>(2) Regulations under subsection (1) may make provision by reference to—</u></p> <p><u>(a) any matter connected to the accommodation, including (among other things)—</u></p> <p style="padding-left: 40px;"><u>(i) the suitability of providers of accommodation;</u></p> <p style="padding-left: 40px;"><u>(ii) the conditions of occupation;</u></p> <p style="padding-left: 40px;"><u>(iii) the nature or standard of accommodation;</u></p> <p style="padding-left: 40px;"><u>(iv) the location of accommodation;</u></p> <p><u>(b) the personal characteristics or circumstances of a young person to whom section 108A or 109 applies or any person with whom the young person might reasonably be expected to reside.</u></p>	<p>Section 22(4)</p>		
<p>In Schedule 2,—</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%; padding: 5px;"> <p>Housing (Wales) Act 2014</p> <p>Section 95(2), (3) and (4); but only where those functions apply by virtue of subsection (5)(b) of that section.</p> </td> <td style="width: 50%; padding: 5px;"> <p>Co-operation and information sharing in relation to homeless persons and persons threatened with homelessness.</p> </td> </tr> </table> <p><u>TABLE 1 Housing (Wales) Act 2014</u></p> <p><u>Sections 94A, so far as it relates to the functions of a specified person by virtue of section 94B(1)(a);</u></p> <p><u>Section 95, so far as it relates to other social services functions.</u></p> <p><u>Duty to ask whether a person is homeless or threatened with homelessness and duty to act where a person is homeless or threatened with homelessness;</u></p> <p><u>Co-operation and information sharing in relation to homeless persons and persons threatened with homelessness.</u></p>	<p>Housing (Wales) Act 2014</p> <p>Section 95(2), (3) and (4); but only where those functions apply by virtue of subsection (5)(b) of that section.</p>	<p>Co-operation and information sharing in relation to homeless persons and persons threatened with homelessness.</p>	<p>The Schedule, paragraph 2(2)</p>
<p>Housing (Wales) Act 2014</p> <p>Section 95(2), (3) and (4); but only where those functions apply by virtue of subsection (5)(b) of that section.</p>	<p>Co-operation and information sharing in relation to homeless persons and persons threatened with homelessness.</p>		

The Renting Homes (Wales) Act 2016

Section	Amended by
<p style="text-align: center;">Schedule 2 Exceptions to section 7</p> <p>12</p> <p>...</p> <p>(5) In this paragraph—</p> <p style="padding-left: 40px;">“homelessness housing functions” (“<i>swyddogaethau darparu tai i’r digartref</i>”) means—</p> <p style="padding-left: 80px;">(a) in relation to a local housing authority for an area in Wales, its functions under sections 68, 73, 75, 82 and 88(5) of the Housing (Wales) Act 2014, and</p> <p style="padding-left: 80px;">(b) in relation to a local housing authority for an area in England, its functions under sections 188, 190, 200 and 204(4) of the Housing Act 1996;</p> <p style="padding-left: 40px;">“local housing authority” (“<i>awdurdod tai lleol</i>”) means—</p> <p style="padding-left: 80px;">(a) in relation to Wales, a county council for an area in Wales or a county borough council, and</p> <p style="padding-left: 80px;">(b) in relation to England, a district council, a London borough council, the Common Council of the City of London or the Council of the Isles of Scilly;</p> <p style="padding-left: 40px;">“relevant landlord” (“<i>landlord perthnasol</i>”) means—</p> <p style="padding-left: 80px;">(a) a community landlord which is a registered social landlord or a private registered provider of social housing, or</p> <p style="padding-left: 80px;">(b) a private landlord.</p>	<p>The Schedule, paragraph 4(2)</p>